

# Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

## Official Statistics Publication Weekly Statistics Published : 11 September 2024

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.  
This publication includes data for week commencing **12/08/2024** to **02/09/2024**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	12/08/2024						19/08/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,074	881	627	913	744	496	1,058	823	583	907	708	476
Borders	363	305	240	296	246	183	363	316	227	302	259	172
Dumfries and Galloway	498	406	310	416	334	244	464	377	297	393	318	241
Fife	1,079	886	620	942	771	512	1,032	849	590	902	733	479
Forth Valley	774	623	448	707	565	395	798	642	477	731	590	430
Grampian	1,450	1,143	728	1,271	1,007	601	1,459	1,120	733	1,285	990	613
Greater Glasgow and Clyde	3,339	2,664	1,968	2,915	2,290	1,625	3,151	2,569	1,925	2,750	2,221	1,604
Highland	979	794	578	770	632	419	1,126	914	684	856	706	491
Lanarkshire	1,759	1,396	1,058	1,522	1,188	863	1,696	1,387	1,062	1,457	1,185	881
Lothian	2,388	1,828	1,255	2,139	1,643	1,088	2,275	1,778	1,218	2,033	1,571	1,032
Orkney	79	63	56	47	42	35	62	49	42	36	30	23
Shetland	48	39	33	36	33	27	61	43	36	37	30	23
Tayside	1,145	945	621	995	817	506	1,162	960	620	998	811	480
Western Isles	72	62	56	39	34	28	72	61	51	42	39	29
Unknown	426	111	79	417	106	74	399	123	81	390	117	75
<b>SCOTLAND</b>	<b>15,473</b>	<b>12,146</b>	<b>8,677</b>	<b>13,425</b>	<b>10,452</b>	<b>7,096</b>	<b>15,178</b>	<b>12,011</b>	<b>8,626</b>	<b>13,119</b>	<b>10,308</b>	<b>7,049</b>

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26/08/2024						02/09/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,103	927	623	913	767	477	1,200	963	659	1,016	810	516
357	309	229	297	254	180	401	347	241	336	288	189
478	404	318	400	338	255	485	402	325	405	338	264
1,124	918	627	991	795	510	1,121	909	617	1,010	812	532
814	658	489	746	599	436	823	671	480	735	594	408
1,496	1,127	723	1,323	991	595	1,556	1,178	750	1,378	1,032	616
3,352	2,660	1,991	2,908	2,285	1,643	3,485	2,721	1,996	3,036	2,354	1,654
1,134	923	661	886	734	482	1,116	933	657	877	744	476
1,803	1,430	1,109	1,531	1,191	903	1,849	1,418	1,059	1,594	1,208	869
2,323	1,771	1,192	2,068	1,585	1,022	2,342	1,772	1,184	2,061	1,557	987
61	48	42	33	28	22	79	54	50	50	37	33
55	43	39	35	31	27	46	34	29	25	21	17
1,191	973	642	1,011	815	491	1,225	1,000	619	1,057	855	484
102	76	62	53	45	31	121	92	76	67	59	44
482	98	61	470	96	59	450	98	72	435	93	68
<b>15,875</b>	<b>12,365</b>	<b>8,808</b>	<b>13,665</b>	<b>10,554</b>	<b>7,133</b>	<b>16,299</b>	<b>12,592</b>	<b>8,814</b>	<b>14,082</b>	<b>10,802</b>	<b>7,157</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	12/08/2024 <sup>P</sup>			19/08/2024 <sup>P</sup>			26/08/2024 <sup>P</sup>			02/09/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	27	00:07:37	00:16:27	41	00:08:45	00:15:07	32	00:07:11	00:14:38	39	00:08:54	00:12:56
Borders	*	*	*	11	00:08:14	00:11:08	*	*	*	*	*	*
Dumfries and Galloway	14	00:06:55	00:18:08	13	00:05:14	00:17:38	17	00:08:20	00:19:31	15	00:07:31	00:13:13
Fife	29	00:07:27	00:14:29	35	00:06:10	00:14:05	25	00:10:48	00:15:09	33	00:06:52	00:17:30
Forth Valley	21	00:08:04	00:17:53	26	00:07:41	00:12:22	25	00:06:27	00:15:04	25	00:08:12	00:16:08
Grampian	38	00:08:04	00:22:43	25	00:08:55	00:15:30	34	00:06:08	00:15:39	50	00:08:55	00:27:29
Greater Glasgow and Clyde	92	00:06:06	00:11:54	91	00:06:23	00:11:58	108	00:06:28	00:11:33	117	00:06:09	00:12:00
Highland	26	00:06:27	00:18:59	20	00:05:20	00:17:14	25	00:11:03	00:23:54	36	00:08:38	00:22:22
Lanarkshire	52	00:07:34	00:11:25	53	00:07:27	00:14:05	55	00:06:59	00:13:15	57	00:06:38	00:12:03
Lothian	58	00:07:22	00:13:05	55	00:06:01	00:12:03	61	00:06:29	00:13:11	61	00:07:04	00:14:16
Orkney	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Tayside	37	00:05:55	00:24:16	46	00:06:18	00:14:23	31	00:07:51	00:19:26	33	00:06:51	00:17:55
Western Isles	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Unknown	8	00:07:40	00:11:47	7	00:10:50	00:29:05	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>407</b>	<b>00:06:59</b>	<b>00:16:59</b>	<b>428</b>	<b>00:06:41</b>	<b>00:14:24</b>	<b>425</b>	<b>00:06:51</b>	<b>00:15:47</b>	<b>482</b>	<b>00:07:09</b>	<b>00:16:57</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	12/08/2024 <sup>P</sup>			19/08/2024 <sup>P</sup>			26/08/2024 <sup>P</sup>			02/09/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	140	00:09:20	00:22:20	148	00:10:17	00:25:34	145	00:08:54	00:21:27	169	00:10:59	00:21:10
Borders	31	00:08:21	00:23:34	39	00:08:44	00:28:58	43	00:12:23	00:28:17	56	00:11:04	00:27:23
Dumfries and Galloway	58	00:09:55	00:22:21	41	00:09:04	00:22:51	59	00:10:05	00:23:54	54	00:08:13	00:18:25
Fife	135	00:09:00	00:18:50	137	00:08:15	00:17:59	145	00:09:22	00:17:48	150	00:08:16	00:18:26
Forth Valley	109	00:08:06	00:16:57	122	00:09:41	00:19:36	130	00:09:32	00:18:12	129	00:08:59	00:19:14
Grampian	194	00:08:22	00:23:46	213	00:08:09	00:20:20	189	00:09:15	00:24:19	188	00:08:33	00:26:44
Greater Glasgow and Clyde	567	00:07:28	00:14:08	512	00:07:04	00:12:32	543	00:07:40	00:14:15	565	00:07:31	00:14:57
Highland	118	00:06:11	00:25:38	147	00:10:29	00:27:26	132	00:09:33	00:30:21	119	00:09:06	00:28:46
Lanarkshire	256	00:09:08	00:18:43	290	00:09:02	00:18:06	309	00:09:00	00:18:36	310	00:09:03	00:17:23
Lothian	329	00:07:59	00:15:41	342	00:08:09	00:15:07	317	00:07:49	00:14:29	318	00:07:45	00:15:57
Orkney	7	00:06:09	02:16:07	*	*	*	14	00:08:46	00:22:50	5	00:10:08	00:38:23
Shetland	9	00:03:55	00:34:06	*	*	*	6	00:23:33	00:32:40	5	00:12:37	00:59:41
Tayside	156	00:08:51	00:22:00	136	00:07:24	00:20:17	143	00:07:17	00:21:07	154	00:07:43	00:24:05
Western Isles	7	00:08:06	01:17:18	7	00:05:10	00:14:51	7	00:10:54	00:32:12	9	00:07:32	00:40:40
Unknown	28	00:10:08	00:33:52	43	00:10:56	00:27:12	29	00:09:41	00:23:05	28	00:12:14	00:22:46
<b>SCOTLAND</b>	<b>2,144</b>	<b>00:08:09</b>	<b>00:18:33</b>	<b>2,185</b>	<b>00:08:14</b>	<b>00:18:38</b>	<b>2,211</b>	<b>00:08:34</b>	<b>00:19:14</b>	<b>2,259</b>	<b>00:08:27</b>	<b>00:18:57</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	12/08/2024 <sup>P</sup>			19/08/2024 <sup>P</sup>			26/08/2024 <sup>P</sup>			02/09/2024 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Ayrshire and Arran</b>	286	00:18:57	00:50:53	295	00:23:33	00:59:55	292	00:18:38	00:39:47	353	00:24:20	01:04:31
<b>Borders</b>	105	00:15:17	00:31:20	99	00:10:36	00:26:34	88	00:13:51	00:34:46	95	00:14:02	00:35:30
<b>Dumfries and Galloway</b>	127	00:14:44	00:37:50	145	00:14:20	00:38:25	110	00:13:07	00:30:17	121	00:17:48	00:42:03
<b>Fife</b>	326	00:16:21	00:31:33	277	00:15:34	00:35:03	347	00:18:17	00:43:28	328	00:17:00	00:35:27
<b>Forth Valley</b>	213	00:16:52	00:33:22	237	00:17:39	00:38:07	232	00:16:02	00:36:11	225	00:16:57	00:36:32
<b>Grampian</b>	373	00:15:29	00:40:51	404	00:16:41	00:49:11	413	00:19:49	00:59:10	435	00:17:37	00:48:58
<b>Greater Glasgow and Clyde</b>	915	00:16:04	00:37:08	845	00:14:39	00:30:48	892	00:16:12	00:39:10	920	00:16:00	00:36:31
<b>Highland</b>	207	00:14:34	00:36:13	282	00:14:26	00:44:21	260	00:13:54	00:42:48	272	00:15:23	00:41:14
<b>Lanarkshire</b>	491	00:19:14	00:41:35	490	00:21:46	00:50:32	513	00:22:53	01:02:15	525	00:21:29	00:54:30
<b>Lothian</b>	699	00:16:23	00:36:41	626	00:15:26	00:33:21	677	00:18:08	00:39:35	670	00:17:14	00:37:39
<b>Orkney</b>	17	00:09:02	00:49:02	11	00:19:13	00:22:36	6	00:24:20	02:12:29	16	00:08:09	01:07:30
<b>Shetland</b>	8	00:26:21	01:03:12	13	00:22:28	00:35:48	16	00:21:48	00:31:29	9	00:15:10	03:42:14
<b>Tayside</b>	278	00:15:34	00:36:11	300	00:14:42	00:31:46	320	00:15:38	00:33:57	305	00:16:54	00:38:41
<b>Western Isles</b>	15	00:13:10	00:36:29	12	00:19:15	00:50:19	17	00:06:51	00:18:53	24	00:21:39	00:47:36
<b>Unknown</b>	34	00:14:12	00:31:08	40	00:15:48	00:41:59	36	00:16:12	00:33:40	35	00:20:39	00:50:39
<b>SCOTLAND</b>	<b>4,094</b>	<b>00:16:34</b>	<b>00:38:15</b>	<b>4,076</b>	<b>00:16:26</b>	<b>00:38:49</b>	<b>4,219</b>	<b>00:17:31</b>	<b>00:43:39</b>	<b>4,333</b>	<b>00:17:43</b>	<b>00:42:58</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

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' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	12/08/2024 <sup>P</sup>			19/08/2024 <sup>P</sup>			26/08/2024 <sup>P</sup>			02/09/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	280	00:33:25	03:52:54	214	00:42:39	04:45:26	291	00:29:44	02:08:56	239	00:52:58	04:28:49
Borders	104	00:25:08	01:19:46	110	00:24:53	01:06:55	115	00:19:50	00:57:32	123	00:21:45	01:19:52
Dumfries and Galloway	133	00:22:32	01:31:29	117	00:27:09	01:57:08	151	00:17:46	00:55:59	147	00:23:44	01:40:47
Fife	277	00:36:08	02:26:29	275	00:33:27	02:05:13	273	00:35:29	03:04:38	300	00:35:53	02:25:58
Forth Valley	215	00:34:31	02:24:25	198	00:45:38	03:48:11	206	00:43:26	02:46:11	213	00:46:45	02:22:17
Grampian	393	00:33:15	02:32:04	336	00:36:00	05:05:49	339	00:39:45	04:33:04	351	00:39:22	03:20:52
Greater Glasgow and Clyde	692	00:32:18	02:59:56	756	00:29:22	02:13:21	713	00:39:47	03:04:06	736	00:41:30	03:17:57
Highland	276	00:21:24	01:20:50	253	00:23:59	01:30:26	309	00:25:48	02:05:25	310	00:24:53	01:32:45
Lanarkshire	379	00:49:42	04:12:15	336	00:53:08	05:05:48	305	01:09:52	05:00:40	299	01:15:05	06:25:51
Lothian	529	00:53:46	04:11:08	526	00:34:36	02:42:56	500	00:48:31	04:33:45	492	00:51:35	05:01:18
Orkney	17	00:20:48	01:27:57	12	00:30:18	01:31:13	8	00:19:34	01:07:56	15	00:26:20	01:01:04
Shetland	15	00:19:06	00:46:10	13	00:14:01	01:32:28	8	00:20:20	01:49:49	7	00:22:24	01:10:13
Tayside	337	00:26:40	01:36:26	320	00:25:10	01:24:53	313	00:29:28	01:51:05	357	00:34:47	01:51:30
Western Isles	12	00:43:06	01:41:59	18	00:26:33	01:12:58	19	00:36:37	01:28:12	26	00:20:36	02:08:41
Unknown	36	00:27:25	01:48:59	26	00:38:23	01:57:50	28	00:30:18	01:13:22	26	00:26:35	01:37:50
<b>SCOTLAND</b>	<b>3,695</b>	<b>00:33:25</b>	<b>02:39:15</b>	<b>3,510</b>	<b>00:32:43</b>	<b>02:35:03</b>	<b>3,578</b>	<b>00:36:36</b>	<b>03:08:38</b>	<b>3,641</b>	<b>00:39:32</b>	<b>03:12:56</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	12/08/2024			19/08/2024			26/08/2024			02/09/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	474	00:50:00	03:07:53	498	01:07:29	04:15:45	453	00:42:35	01:56:04	504	00:49:04	02:37:28
Borders	180	00:34:08	00:55:48	172	00:33:38	00:58:42	165	00:31:08	00:50:15	185	00:32:18	00:52:31
Dumfries & Galloway	237	00:27:30	00:48:24	252	00:27:53	00:52:12	247	00:30:04	00:51:59	264	00:34:32	01:15:03
Fife	469	00:48:27	01:28:11	451	00:46:45	01:30:15	429	00:48:01	01:28:38	488	00:50:58	01:35:37
Forth Valley	408	00:44:33	01:16:59	438	00:50:04	01:31:20	427	00:46:16	01:23:09	410	00:45:30	01:14:46
Grampian	630	00:50:12	03:25:39	652	00:56:55	03:57:47	647	00:54:33	03:58:25	660	00:55:00	03:36:54
Greater Glasgow & Clyde	1,803	00:48:09	01:33:20	1,749	00:45:20	01:17:35	1,821	00:45:31	01:18:08	1,830	00:46:16	01:17:13
Highland	322	00:30:07	01:21:02	348	00:37:19	01:51:46	346	00:30:23	01:27:44	363	00:35:04	01:36:06
Lanarkshire	793	00:56:14	02:05:23	831	00:58:35	02:09:32	825	00:59:37	02:07:25	807	00:57:20	01:54:24
Lothian	1,058	00:51:08	01:25:07	1,001	00:50:03	01:16:54	996	00:49:52	01:20:38	944	00:50:04	01:26:46
Orkney	29	00:14:00	00:26:10	22	00:12:37	00:25:42	19	00:17:07	00:26:04	27	00:20:16	00:45:39
Shetland	24	00:26:59	00:45:29	20	00:27:11	00:36:25	25	00:15:00	00:38:29	14	00:22:01	00:44:08
Tayside	557	00:34:58	01:01:46	534	00:32:26	00:54:23	568	00:33:01	00:59:11	539	00:32:35	01:01:16
Western Isles	21	00:20:23	00:30:53	23	00:22:22	00:31:43	28	00:23:39	00:44:47	36	00:22:46	00:42:23
<b>SCOTLAND</b>	<b>7,005</b>	<b>00:45:56</b>	<b>01:38:43</b>	<b>6,991</b>	<b>00:46:12</b>	<b>01:43:56</b>	<b>6,996</b>	<b>00:44:56</b>	<b>01:30:55</b>	<b>7,071</b>	<b>00:45:58</b>	<b>01:37:26</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		12/08/2024			19/08/2024			26/08/2024			02/09/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	179	01:03:06	04:57:14	184	01:18:57	04:27:16	166	00:43:52	02:14:23	159	00:46:44	02:28:20
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	295	00:45:07	02:01:03	314	00:58:55	04:02:17	287	00:42:04	01:31:58	345	00:49:34	02:45:12
Borders	Borders General Hospital (Melrose)	180	00:34:08	00:55:48	172	00:33:38	00:58:42	165	00:31:08	00:50:15	185	00:32:18	00:52:31
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	45	00:29:30	00:49:04	40	00:30:33	00:55:34	47	00:25:33	00:40:57	36	00:21:45	00:44:59
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	192	00:27:18	00:46:57	212	00:27:19	00:50:55	200	00:30:38	00:52:05	228	00:35:47	01:18:28
Fife	Victoria Hospital (Kirkcaldy)	469	00:48:27	01:28:11	451	00:46:45	01:30:15	429	00:48:01	01:28:38	488	00:50:58	01:35:37
Forth Valley	Forth Valley Royal Hospital (Larbert)	408	00:44:33	01:16:59	438	00:50:04	01:31:20	427	00:46:16	01:23:09	410	00:45:30	01:14:46
Grampian	Aberdeen Royal Infirmary (Aberdeen)	506	00:53:46	03:42:23	492	01:15:11	04:30:55	516	01:00:31	04:36:59	504	01:07:47	03:48:03
Grampian	Dr Gray's Hospital (Elgin)	109	00:33:08	01:57:24	141	00:37:12	01:29:27	122	00:38:07	01:45:15	138	00:34:38	01:19:21
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:21:44	00:35:28	19	00:30:36	00:57:02	9	00:18:53	00:26:09	18	00:23:45	00:58:27
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	477	00:42:48	01:10:01	487	00:44:35	01:17:30	529	00:42:50	01:09:54	529	00:42:34	01:08:22
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	112	00:34:01	01:05:51	108	00:36:08	00:53:12	93	00:36:55	01:03:21	108	00:37:27	01:15:44
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	792	00:59:37	01:53:52	726	00:48:39	01:24:01	748	00:51:08	01:24:34	763	00:51:04	01:25:38
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	353	00:45:17	01:23:17	350	00:43:43	01:07:08	348	00:44:44	01:21:02	340	00:46:18	01:15:21
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	69	00:40:09	01:00:34	78	00:37:03	01:08:20	103	00:41:11	01:07:32	90	00:40:41	01:12:29
Highland	Belford Hospital (Fort William)	43	00:29:07	00:52:42	49	00:24:27	00:49:55	32	00:27:04	00:33:59	33	00:30:37	00:54:55
Highland	Caitness General Hospital (Wick)	36	00:24:30	00:43:02	30	00:25:58	00:43:12	33	00:29:27	00:48:43	32	00:25:36	00:47:15
Highland	Lorn & Islands Hospital (Oban)	30	00:21:57	00:36:10	22	00:22:00	00:39:11	34	00:22:42	00:39:31	32	00:22:09	00:41:52
Highland	Raigmore Hospital (Inverness)	213	00:34:22	01:49:55	247	00:47:12	02:11:43	247	00:34:33	01:33:06	266	00:40:38	01:52:43
Lanarkshire	University Hospital Hairmyres (East Kilbride)	241	00:52:15	02:13:25	268	00:55:18	02:07:40	234	00:58:05	01:53:06	253	00:52:16	01:33:42
Lanarkshire	University Hospital Monklands (Airdrie)	246	00:58:19	01:54:30	251	01:00:29	02:00:06	258	00:59:30	02:05:35	250	01:03:03	01:45:21
Lanarkshire	University Hospital Wishaw (Wishaw)	306	00:58:28	02:06:40	312	01:00:59	02:18:51	333	01:00:44	02:15:34	304	01:01:36	02:31:10
Lothian	Royal Hospital for Sick Children (Edinburgh)	31	00:39:47	01:03:20	25	00:38:39	01:05:09	33	00:38:44	01:01:48	29	00:39:34	01:02:33
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	783	00:53:25	01:26:20	753	00:50:47	01:18:12	731	00:51:53	01:24:39	673	00:50:58	01:30:45
Lothian	St John's Hospital (Livingston)	244	00:46:39	01:19:06	223	00:48:06	01:13:30	232	00:47:27	01:12:45	242	00:47:30	01:16:52
Orkney	Balfour Hospital (Kirkwall)	29	00:14:00	00:26:10	22	00:12:37	00:25:42	19	00:17:07	00:26:04	27	00:20:16	00:45:39
Shetland	Gilbert Bain Hospital (Lerwick)	24	00:26:59	00:45:29	20	00:27:11	00:36:25	25	00:15:00	00:38:29	14	00:22:01	00:44:08
Tayside	Ninewells Hospital (Dundee)	490	00:35:40	01:03:47	458	00:32:49	00:54:36	489	00:33:43	01:02:46	464	00:33:02	01:03:08
Tayside	Perth Royal Infirmary (Perth)	67	00:27:53	00:47:09	76	00:29:39	00:50:18	79	00:28:14	00:50:09	75	00:31:37	00:46:24
Western Isles	Western Isles Hospital (Isle of Lewis)	21	00:20:23	00:30:53	23	00:22:22	00:31:43	28	00:23:39	00:44:47	36	00:22:46	00:42:23
<b>SCOTLAND</b>		<b>7,005</b>	<b>00:45:56</b>	<b>01:38:43</b>	<b>6,991</b>	<b>00:46:12</b>	<b>01:43:56</b>	<b>6,996</b>	<b>00:44:56</b>	<b>01:30:55</b>	<b>7,071</b>	<b>00:45:58</b>	<b>01:37:26</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)