

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

22/07/2024

to

12/08/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	22/07/2024						29/07/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,203	894	613	1,043	767	492	1,070	882	627	906	733	490
Borders	385	319	224	331	269	176	349	300	223	286	245	174
Dumfries and Galloway	495	412	318	411	341	253	455	371	294	369	301	228
Fife	1,040	854	588	902	724	466	1,042	859	595	904	736	483
Forth Valley	802	634	460	726	566	397	824	675	498	739	600	430
Grampian	1,445	1,109	667	1,279	992	560	1,422	1,098	710	1,250	963	583
Greater Glasgow and Clyde	3,233	2,579	1,945	2,807	2,202	1,586	3,271	2,651	1,947	2,837	2,271	1,586
Highland	1,034	853	629	803	670	455	1,082	895	661	851	714	485
Lanarkshire	1,784	1,360	1,019	1,549	1,161	833	1,838	1,454	1,108	1,578	1,230	895
Lothian	2,377	1,796	1,172	2,120	1,601	994	2,342	1,787	1,210	2,090	1,598	1,038
Orkney	80	58	45	38	31	18	96	70	58	49	40	28
Shetland	82	61	50	49	37	27	55	46	39	28	24	17
Tayside	1,184	978	610	1,046	866	509	1,126	938	628	962	797	503
Western Isles	114	98	84	44	39	29	109	88	78	58	49	39
Unknown	417	100	63	413	99	63	434	110	72	421	106	70
SCOTLAND	15,675	12,105	8,487	13,561	10,365	6,858	15,515	12,224	8,748	13,328	10,407	7,049

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05/08/2024						12/08/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,040	863	614	890	735	493	1,074	881	627	913	744	496
325	272	205	267	221	157	363	305	240	296	246	183
473	382	310	380	300	232	498	406	310	416	334	244
1,056	878	622	926	761	512	1,079	886	620	942	771	512
704	585	416	616	506	348	774	623	448	707	565	395
1,436	1,122	713	1,248	966	568	1,450	1,143	728	1,271	1,007	601
3,172	2,633	1,960	2,750	2,258	1,612	3,339	2,664	1,968	2,915	2,290	1,625
1,046	858	631	815	673	452	979	794	578	770	632	419
1,707	1,392	1,042	1,466	1,183	847	1,759	1,396	1,058	1,522	1,188	863
2,449	1,779	1,209	2,230	1,607	1,052	2,388	1,828	1,255	2,139	1,643	1,088
77	63	56	43	35	28	79	63	56	47	42	35
39	34	24	28	23	14	48	39	33	36	33	27
1,100	912	588	965	794	480	1,145	945	621	995	817	506
118	97	73	66	56	35	72	62	56	39	34	28
437	119	77	430	114	72	426	111	79	417	106	74
15,179	11,989	8,540	13,120	10,232	6,902	15,473	12,146	8,677	13,425	10,452	7,096

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/07/2024 ^P			29/07/2024 ^P			05/08/2024 ^P			12/08/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	42	00:09:34	00:20:37	37	00:07:34	00:21:30	19	00:06:18	00:11:05	27	00:07:37	00:16:27
Borders	11	00:20:27	00:25:09	10	00:07:15	00:16:38	*	*	*	*	*	*
Dumfries and Galloway	11	00:06:44	00:10:09	11	00:08:30	00:19:12	7	00:13:41	00:16:56	14	00:06:55	00:18:08
Fife	36	00:07:39	00:13:41	30	00:06:37	00:12:44	24	00:06:58	00:12:56	29	00:07:27	00:14:29
Forth Valley	23	00:07:54	00:20:14	16	00:05:25	00:14:20	14	00:05:02	00:11:25	21	00:08:04	00:17:53
Grampian	44	00:08:31	00:25:47	38	00:04:56	00:13:09	28	00:08:40	00:20:16	38	00:08:04	00:22:43
Greater Glasgow and Clyde	123	00:06:12	00:10:57	86	00:06:19	00:11:45	106	00:06:05	00:11:06	92	00:06:06	00:11:54
Highland	18	00:05:52	00:11:17	28	00:09:30	00:23:14	21	00:11:15	00:23:26	26	00:06:27	00:18:59
Lanarkshire	52	00:08:37	00:14:24	69	00:08:50	00:15:28	44	00:06:55	00:12:39	52	00:07:34	00:11:25
Lothian	51	00:05:14	00:13:24	59	00:06:01	00:11:52	72	00:06:34	00:11:08	58	00:07:22	00:13:05
Orkney	*	*	*	*	*	*	6	00:07:55	00:21:58	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	39	00:06:29	00:17:06	32	00:06:56	00:14:15	37	00:07:02	00:20:13	37	00:05:55	00:24:16
Western Isles	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Unknown	*	*	*	*	*	*	6	00:09:11	00:25:29	8	00:07:40	00:11:47
SCOTLAND	457	00:06:57	00:16:40	425	00:06:40	00:15:06	389	00:06:51	00:14:42	407	00:06:59	00:16:59

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/07/2024 ^P			29/07/2024 ^P			05/08/2024 ^P			12/08/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	164	00:10:39	00:22:02	126	00:10:02	00:21:59	142	00:09:56	00:16:46	140	00:09:20	00:22:20
Borders	44	00:07:16	00:27:56	34	00:12:19	00:31:16	35	00:10:28	00:20:34	31	00:08:21	00:23:34
Dumfries and Galloway	52	00:09:33	00:25:08	41	00:11:53	00:26:21	42	00:11:02	00:27:05	58	00:09:55	00:22:21
Fife	121	00:08:21	00:16:58	132	00:09:05	00:18:59	156	00:09:31	00:18:34	135	00:09:00	00:18:50
Forth Valley	119	00:08:27	00:19:37	125	00:09:17	00:20:31	91	00:06:41	00:13:47	109	00:08:06	00:16:57
Grampian	217	00:08:56	00:23:49	181	00:07:42	00:23:11	187	00:08:16	00:25:24	194	00:08:22	00:23:46
Greater Glasgow and Clyde	519	00:07:24	00:13:57	492	00:07:28	00:13:51	484	00:07:11	00:14:36	567	00:07:28	00:14:08
Highland	125	00:08:49	00:21:55	121	00:09:26	00:29:40	126	00:09:00	00:26:55	118	00:06:11	00:25:38
Lanarkshire	291	00:09:29	00:17:39	273	00:09:04	00:17:51	256	00:08:55	00:18:15	256	00:09:08	00:18:43
Lothian	344	00:07:36	00:13:38	311	00:07:00	00:14:09	362	00:07:35	00:15:07	329	00:07:59	00:15:41
Orkney	*	*	*	*	*	*	*	*	*	7	00:06:09	02:16:07
Shetland	5	00:16:22	00:33:43	*	*	*	*	*	*	9	00:03:55	00:34:06
Tayside	160	00:07:58	00:21:33	138	00:07:47	00:21:38	140	00:08:15	00:22:40	156	00:08:51	00:22:00
Western Isles	*	*	*	6	00:20:54	00:36:37	7	00:12:58	00:39:57	7	00:08:06	01:17:18
Unknown	34	00:10:41	00:25:25	36	00:12:10	00:25:37	41	00:11:08	00:19:02	28	00:10:08	00:33:52
SCOTLAND	2,202	00:08:14	00:18:47	2,023	00:08:06	00:19:02	2,078	00:08:09	00:18:21	2,144	00:08:09	00:18:33

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/07/2024 ^P			29/07/2024 ^P			05/08/2024 ^P			12/08/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	317	00:21:21	01:19:03	293	00:17:23	00:39:17	279	00:16:26	00:37:12	286	00:18:57	00:50:53
Borders	104	00:14:26	00:29:55	93	00:12:59	00:32:17	82	00:16:07	00:36:51	105	00:15:17	00:31:20
Dumfries and Galloway	122	00:17:40	00:42:24	98	00:14:06	00:33:16	124	00:17:34	00:42:01	127	00:14:44	00:37:50
Fife	289	00:15:58	00:32:14	292	00:15:36	00:32:23	315	00:18:44	00:36:33	326	00:16:21	00:31:33
Forth Valley	215	00:19:01	00:38:05	226	00:16:17	00:37:48	200	00:17:04	00:29:34	213	00:16:52	00:33:22
Grampian	373	00:17:47	01:03:47	403	00:17:48	00:49:29	392	00:18:23	00:56:57	373	00:15:29	00:40:51
Greater Glasgow and Clyde	849	00:15:10	00:33:50	831	00:15:40	00:34:12	863	00:14:37	00:29:58	915	00:16:04	00:37:08
Highland	251	00:13:57	00:38:26	267	00:15:15	00:38:06	266	00:13:41	00:33:08	207	00:14:34	00:36:13
Lanarkshire	510	00:21:52	00:59:02	496	00:19:33	00:38:06	501	00:19:28	00:40:15	491	00:19:14	00:41:35
Lothian	613	00:16:06	00:33:21	636	00:15:17	00:32:23	641	00:18:26	00:38:50	699	00:16:23	00:36:41
Orkney	9	00:15:02	00:35:07	16	00:08:54	00:30:05	11	00:25:40	00:42:29	17	00:09:02	00:49:02
Shetland	10	00:10:02	00:42:41	14	00:13:57	00:34:19	5	00:13:00	00:18:07	8	00:26:21	01:03:12
Tayside	305	00:15:30	00:38:35	308	00:15:09	00:38:26	299	00:15:49	00:34:16	278	00:15:34	00:36:11
Western Isles	14	00:22:34	00:50:24	23	00:14:30	00:38:24	14	00:09:24	00:37:23	15	00:13:10	00:36:29
Unknown	38	00:19:42	00:39:33	45	00:16:23	00:35:34	39	00:20:56	00:41:35	34	00:14:12	00:31:08
SCOTLAND	4,019	00:17:05	00:42:22	4,041	00:16:14	00:37:16	4,031	00:16:47	00:37:04	4,094	00:16:34	00:38:15

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/07/2024 ^P			29/07/2024 ^P			05/08/2024 ^P			12/08/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	236	00:35:20	04:33:29	274	00:36:35	02:15:01	287	00:26:14	01:37:54	280	00:33:25	03:52:54
Borders	107	00:23:44	01:15:49	102	00:25:45	01:25:42	99	00:20:26	01:23:57	104	00:25:08	01:19:46
Dumfries and Galloway	156	00:25:37	01:28:32	150	00:20:31	00:54:07	125	00:22:54	01:52:35	133	00:22:32	01:31:29
Fife	272	00:31:24	02:06:46	280	00:36:21	02:37:35	263	00:34:42	02:39:24	277	00:36:08	02:26:29
Forth Valley	206	00:40:07	03:30:53	231	00:36:11	02:12:28	199	00:36:23	02:40:40	215	00:34:31	02:24:25
Grampian	347	00:33:49	03:04:42	335	00:26:28	02:09:15	349	00:39:03	02:57:08	393	00:33:15	02:32:04
Greater Glasgow and Clyde	686	00:32:34	02:29:26	845	00:37:47	02:39:55	783	00:28:38	01:58:50	692	00:32:18	02:59:56
Highland	268	00:21:47	01:19:37	292	00:21:07	01:13:41	259	00:24:58	01:37:13	276	00:21:24	01:20:50
Lanarkshire	291	01:16:57	07:47:42	384	00:56:40	04:08:53	374	00:59:03	04:18:29	379	00:49:42	04:12:15
Lothian	568	00:46:39	03:27:43	565	00:36:44	02:37:29	507	00:59:44	05:02:46	529	00:53:46	04:11:08
Orkney	16	00:14:34	01:39:36	16	00:24:58	00:45:48	10	00:17:01	01:13:45	17	00:20:48	01:27:57
Shetland	21	00:22:33	01:11:05	7	00:38:48	01:31:03	15	00:09:49	00:29:00	15	00:19:06	00:46:10
Tayside	350	00:34:55	02:20:59	313	00:32:21	01:38:23	312	00:30:23	01:45:46	337	00:26:40	01:36:26
Western Isles	21	00:17:10	00:58:46	18	00:17:52	00:44:00	33	00:29:32	01:27:09	12	00:43:06	01:41:59
Unknown	23	00:30:05	02:11:04	21	00:57:10	02:21:22	26	00:48:44	03:32:47	36	00:27:25	01:48:59
SCOTLAND	3,568	00:34:20	03:01:07	3,833	00:34:01	02:28:09	3,641	00:33:29	02:47:50	3,695	00:33:25	02:39:15

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	22/07/2024			29/07/2024			05/08/2024			12/08/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	487	00:58:19	03:30:21	477	00:47:03	02:03:43	463	00:42:40	01:58:02	474	00:50:00	03:07:53
Borders	171	00:34:00	01:03:09	159	00:31:15	00:50:19	150	00:34:23	00:52:59	180	00:34:08	00:55:48
Dumfries & Galloway	253	00:28:58	01:08:41	225	00:30:58	00:59:17	228	00:26:48	00:47:21	237	00:27:30	00:48:24
Fife	445	00:51:27	01:35:42	440	00:50:39	01:43:22	470	00:50:34	01:34:10	469	00:48:27	01:28:11
Forth Valley	396	00:47:17	01:17:40	425	00:44:09	01:11:39	359	00:42:20	01:12:25	408	00:44:33	01:16:59
Grampian	590	00:56:58	03:51:43	616	00:54:07	03:20:33	616	00:54:25	03:42:21	630	00:50:12	03:25:39
Greater Glasgow & Clyde	1,731	00:44:46	01:14:37	1,747	00:45:02	01:14:12	1,730	00:45:45	01:18:49	1,803	00:48:09	01:33:20
Highland	351	00:33:09	01:17:50	399	00:30:02	01:33:01	360	00:28:45	01:34:37	322	00:30:07	01:21:02
Lanarkshire	805	00:58:44	02:18:59	835	00:55:18	01:49:30	791	00:54:13	01:46:01	793	00:56:14	02:05:23
Lothian	960	00:51:23	01:25:59	1,038	00:47:46	01:16:22	1,008	00:50:36	01:28:27	1,058	00:51:08	01:25:07
Orkney	19	00:15:08	00:52:13	28	00:15:28	00:26:52	29	00:14:32	00:29:52	29	00:14:00	00:26:10
Shetland	27	00:18:12	00:38:00	16	00:25:43	00:36:18	15	00:19:21	00:35:13	24	00:26:59	00:45:29
Tayside	547	00:33:45	01:04:12	572	00:34:52	00:59:51	540	00:33:27	01:02:16	557	00:34:58	01:01:46
Western Isles	21	00:21:42	00:29:59	35	00:16:42	00:34:36	27	00:17:48	00:29:05	21	00:20:23	00:30:53
SCOTLAND	6,803	00:46:13	01:39:24	7,012	00:44:41	01:29:03	6,786	00:44:41	01:31:23	7,005	00:45:56	01:38:43

Table 7 - Turnaround Times by Hospital

Week Commencing		22/07/2024			29/07/2024			05/08/2024			12/08/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	187	01:00:50	03:06:58	157	00:50:53	02:31:10	154	00:43:39	01:55:33	179	01:03:06	04:57:14
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	300	00:55:38	03:33:22	320	00:46:17	01:43:55	309	00:42:30	01:58:47	295	00:45:07	02:01:03
Borders	Borders General Hospital (Melrose)	171	00:34:00	01:03:09	159	00:31:15	00:50:19	150	00:34:23	00:52:59	180	00:34:08	00:55:48
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	44	00:28:53	00:48:52	44	00:32:05	00:51:14	45	00:26:05	00:41:54	45	00:29:30	00:49:04
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	209	00:28:58	01:14:06	181	00:30:29	00:59:57	183	00:27:03	00:48:36	192	00:27:18	00:46:57
Fife	Victoria Hospital (Kirkcaldy)	445	00:51:27	01:35:42	440	00:50:39	01:43:22	470	00:50:34	01:34:10	469	00:48:27	01:28:11
Forth Valley	Forth Valley Royal Hospital (Larbert)	396	00:47:17	01:17:40	425	00:44:09	01:11:39	359	00:42:20	01:12:25	408	00:44:33	01:16:59
Grampian	Aberdeen Royal Infirmary (Aberdeen)	457	01:04:19	04:18:55	486	01:01:11	03:38:43	496	01:04:11	03:59:15	506	00:53:46	03:42:23
Grampian	Dr Gray's Hospital (Elgin)	119	00:48:47	02:27:32	116	00:37:38	01:38:32	122	00:33:46	01:38:00	109	00:33:08	01:57:24
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:23:48	00:35:13	14	00:27:41	00:55:36	8	00:29:26	00:53:06	15	00:21:44	00:35:28
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	484	00:43:53	01:12:28	509	00:39:51	01:07:24	501	00:45:43	01:15:41	477	00:42:48	01:10:01
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	129	00:35:12	00:52:09	120	00:35:41	00:59:40	131	00:36:14	00:54:31	112	00:34:01	01:05:51
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	712	00:48:19	01:19:16	724	00:51:17	01:22:16	700	00:53:35	01:29:08	792	00:59:37	01:53:52
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	340	00:44:53	01:13:42	352	00:44:17	01:11:51	354	00:41:05	01:08:49	353	00:45:17	01:23:17
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	66	00:30:26	01:00:43	42	00:34:50	00:55:27	44	00:35:15	01:02:59	69	00:40:09	01:00:34
Highland	Belford Hospital (Fort William)	34	00:33:08	00:43:43	46	00:26:15	00:52:22	35	00:30:30	01:03:40	43	00:29:07	00:52:42
Highland	Caithness General Hospital (Wick)	42	00:27:25	00:44:33	48	00:25:00	00:38:29	37	00:21:48	00:35:32	36	00:24:30	00:43:02
Highland	Lorn & Islands Hospital (Oban)	33	00:22:52	00:45:15	30	00:20:07	00:34:46	37	00:18:47	00:31:31	30	00:21:57	00:36:10
Highland	Raigmore Hospital (Inverness)	242	00:37:28	01:29:24	275	00:35:33	01:58:33	251	00:32:41	02:10:38	213	00:34:22	01:49:55
Lanarkshire	University Hospital Hairmyres (East Kilbride)	255	00:59:26	03:10:00	263	00:52:02	01:59:25	207	00:48:51	01:48:51	241	00:52:15	02:13:25
Lanarkshire	University Hospital Monklands (Airdrie)	250	00:55:23	01:33:43	258	00:55:27	01:35:58	268	00:58:40	01:47:07	246	00:58:19	01:54:30
Lanarkshire	University Hospital Wishaw (Wishaw)	300	01:03:09	02:49:47	314	00:56:49	02:00:44	316	00:52:55	01:37:17	306	00:58:28	02:06:40
Lothian	Royal Hospital for Sick Children (Edinburgh)	19	00:34:43	00:57:41	25	00:37:13	00:55:59	18	00:36:04	01:01:07	31	00:39:47	01:03:20
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	723	00:53:17	01:29:12	800	00:48:38	01:16:43	758	00:52:13	01:32:12	783	00:53:25	01:26:20
Lothian	St John's Hospital (Livingston)	218	00:43:40	01:14:52	213	00:46:11	01:16:07	232	00:44:56	01:08:11	244	00:46:39	01:19:06
Orkney	Balfour Hospital (Kirkwall)	19	00:15:08	00:52:13	28	00:15:28	00:26:52	29	00:14:32	00:29:52	29	00:14:00	00:26:10
Shetland	Gilbert Bain Hospital (Lerwick)	27	00:18:12	00:38:00	16	00:25:43	00:36:18	15	00:19:21	00:35:13	24	00:26:59	00:45:29
Tayside	Ninewells Hospital (Dundee)	475	00:34:52	01:08:15	502	00:35:28	01:00:02	453	00:33:45	01:04:05	490	00:35:40	01:03:47
Tayside	Perth Royal Infirmary (Perth)	72	00:29:08	00:44:06	70	00:30:48	00:53:28	87	00:31:11	00:53:57	67	00:27:53	00:47:09
Western Isles	Western Isles Hospital (Isle of Lewis)	21	00:21:42	00:29:59	35	00:16:42	00:34:36	27	00:17:48	00:29:05	21	00:20:23	00:30:53
SCOTLAND		6,803	00:46:13	01:39:24	7,012	00:44:41	01:29:03	6,786	00:44:41	01:31:23	7,005	00:45:56	01:38:43

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)