Scottish Ambulance Service

Unscheduled Care Operational Statistics

Official Statistics Publication Weekly Statistics Published: 04 September 2024

Please read all accompanying notes and definitions before interpreting the data.



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Source
Publication only contains information from the SAS C3 Data Warehouse.

1. data for week commencing 05/08/2024 26/08/2024

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format				
	Unscheduled care incidents handled by SAS including attended and non-					
Total Incidents	attended incidents.	Number				
	Presented by the Health Board Area of the Incident ¹					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Attended	crew.	Number				
	Presented by the Health Board Area of the Incident ¹					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Conveyed	crew and the patient conveyed to hospital.	Number				
	Presented by the Health Board Area of the Incident ¹					
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss				
vieulan Response Time	Presented by the Health Board Area of the Incident ¹	1111.111111.33				
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss				
90 Percentile Response Time	Presented by the Health Board Area of the Incident ¹	1111.111111.33				
	The time in which 50% of SAS Crews spend at hospital as a result of					
	conveying a patient.					
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are clear	hh:mm:ss				
	from the incident.					
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					
	The time in which 90% of SAS Crews spend at hospital as a result of					
	conveying a patient. This time runs from when the crew arrive at the hospital	hh:mm:ss				
90 th Percentile Turnaround Time						
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					

<u>Notes</u>

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			05/0	08/2024			12/08/2024							
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed		
Ayrshire and Arran	1,040	863	614	890	735	493	1,074	881	627	913	744	496		
Borders	325	272	205	267	221	157	363	305	240	296	246	183		
Dumfries and Galloway	473	382	310	380	300	232	498	406	310	416	334	244		
Fife	1,056	878	622	926	761	512	1,079	886	620	942	771	512		
Forth Valley	704	585	416	616	506	348	774	623	448	707	565	395		
Grampian	1,436	1,122	713	1,248	966	568	1,450	1,143	728	1,271	1,007	601		
Greater Glasgow and Clyde	3,172	2,633	1,960	2,750	2,258	1,612	3,339	2,664	1,968	2,915	2,290	1,625		
Highland	1,046	858	631	815	673	452	979	794	578	770	632	419		
Lanarkshire	1,707	1,392	1,042	1,466	1,183	847	1,759	1,396	1,058	1,522	1,188	863		
Lothian	2,449	1,779	1,209	2,230	1,607	1,052	2,388	1,828	1,255	2,139	1,643	1,088		
Orkney	77	63	56	43	35	28	79	63	56	47	42	35		
Shetland	39	34	24	28	23	14	48	39	33	36	33	27		
Tayside	1,100	912	588	965	794	480	1,145	945	621	995	817	506		
Western Isles	118	97	73	66	56	35	72	62	56	39	34	28		
Unknown	437	119	77	430	114	72	426	111	79	417	106	74		
SCOTLAND	15,179	11,989	8,540	13,120	10,232	6,902	15,473	12,146	8,677	13,425	10,452	7,096		

		19/	08/2024			26/08/2024								
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed			
1,058	823	583	907	708	476	1,103	927	623	913	767	477			
363	316	227	302	259	172	357	309	229	297	254	180			
464	377	297	393	318	241	478	404	318	400	338	255			
1,032	849	590	902	733	479	1,124	918	627	991	795	510			
798	642	477	731	590	430	814	658	489	746	599	436			
1,459	1,120	733	1,285	990	613	1,496	1,127	723	1,323	991	595			
3,151	2,569	1,925	2,750	2,221	1,604	3,352	2,660	1,991	2,908	2,285	1,643			
1,126	914	684	856	706	491	1,134	923	661	886	734	482			
1,696	1,387	1,062	1,457	1,185	881	1,803	1,430	1,109	1,531	1,191	903			
2,275	1,778	1,218	2,033	1,571	1,032	2,323	1,771	1,192	2,068	1,585	1,022			
62	49	42	36	30	23	61	48	42	33	28	22			
61	43	36	37	30	23	55	43	39	35	31	27			
1,162	960	620	998	811	480	1,191	973	642	1,011	815	491			
72	61	51	42	39	29	102	76	62	53	45	31			
399	123	81	390	117	75	482	98	61	470	96	59			
15,178	12,011	8,626	13,119	10,308	7,049	15,875	12,365	8,808	13,665	10,554	7,133			

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		05/08/2024 ^p	1		12/08/2024 ^p			19/08/2024 ^p		26/08/2024 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	19	00:06:18	00:11:05	27	00:07:37	00:16:27	41	00:08:45	00:15:07	32	00:07:11	00:14:38	
Borders	*	*	*	*	*	*	11	00:08:14	00:11:08	*	*	*	
Dumfries and Galloway	7	00:13:41	00:16:56	14	00:06:55	00:18:08	13	00:05:14	00:17:38	17	00:08:20	00:19:31	
Fife	24	00:06:58	00:12:56	29	00:07:27	00:14:29	35	00:06:10	00:14:05	25	00:10:48	00:15:09	
Forth Valley	14	00:05:02	00:11:25	21	00:08:04	00:17:53	26	00:07:41	00:12:22	25	00:06:27	00:15:04	
Grampian	28	00:08:40	00:20:16	38	00:08:04	00:22:43	25	00:08:55	00:15:30	34	00:06:08	00:15:39	
Greater Glasgow and Clyde	106	00:06:05	00:11:06	92	00:06:06	00:11:54	91	00:06:23	00:11:58	108	00:06:28	00:11:33	
Highland	21	00:11:15	00:23:26	26	00:06:27	00:18:59	20	00:05:20	00:17:14	25	00:11:03	00:23:54	
Lanarkshire	44	00:06:55	00:12:39	52	00:07:34	00:11:25	53	00:07:27	00:14:05	55	00:06:59	00:13:15	
Lothian	72	00:06:34	00:11:08	58	00:07:22	00:13:05	55	00:06:01	00:12:03	61	00:06:29	00:13:11	
Orkney	6	00:07:55	00:21:58	*	*	*	*	*	*	-	n/a	n/a	
Shetland	*	*	*	-	n/a	n/a	*	*	*	*	*	*	
Tayside	37	00:07:02	00:20:13	37	00:05:55	00:24:16	46	00:06:18	00:14:23	31	00:07:51	00:19:26	
Western Isles	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*	
Unknown	6	00:09:11	00:25:29	8	00:07:40	00:11:47	7	00:10:50	00:29:05	*	*	*	
SCOTLAND	389	00:06:51	00:14:42	407	00:06:59	00:16:59	428	00:06:41	00:14:24	425	00:06:51	00:15:47	

Key to symbols:

⁻ Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

^{&#}x27; - ' = zero value.

^{&#}x27; n/a ' = not applicable.

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		05/08/2024 ^r	1		12/08/2024 ^r			19/08/2024 ^p		26/08/2024 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	142	00:09:56	00:16:46	140	00:09:20	00:22:20	148	00:10:17	00:25:34	145	00:08:54	00:21:27	
Borders	35	00:10:28	00:20:34	31	00:08:21	00:23:34	39	00:08:44	00:28:58	43	00:12:23	00:28:17	
Dumfries and Galloway	42	00:11:02	00:27:05	58	00:09:55	00:22:21	41	00:09:04	00:22:51	59	00:10:05	00:23:54	
Fife	156	00:09:31	00:18:34	135	00:09:00	00:18:50	137	00:08:15	00:17:59	145	00:09:22	00:17:48	
Forth Valley	91	00:06:41	00:13:47	109	00:08:06	00:16:57	122	00:09:41	00:19:36	130	00:09:32	00:18:12	
Grampian	187	00:08:16	00:25:24	194	00:08:22	00:23:46	213	00:08:09	00:20:20	189	00:09:15	00:24:19	
Greater Glasgow and Clyde	484	00:07:11	00:14:36	567	00:07:28	00:14:08	512	00:07:04	00:12:32	543	00:07:40	00:14:15	
Highland	126	00:09:00	00:26:55	118	00:06:11	00:25:38	147	00:10:29	00:27:26	132	00:09:33	00:30:21	
Lanarkshire	256	00:08:55	00:18:15	256	00:09:08	00:18:43	290	00:09:02	00:18:06	309	00:09:00	00:18:36	
Lothian	362	00:07:35	00:15:07	329	00:07:59	00:15:41	342	00:08:09	00:15:07	317	00:07:49	00:14:29	
Orkney	*	*	*	7	00:06:09	02:16:07	*	*	*	14	00:08:46	00:22:50	
Shetland	*	*	*	9	00:03:55	00:34:06	*	*	*	6	00:23:33	00:32:40	
Tayside	140	00:08:15	00:22:40	156	00:08:51	00:22:00	136	00:07:24	00:20:17	143	00:07:17	00:21:07	
Western Isles	7	00:12:58	00:39:57	7	00:08:06	01:17:18	7	00:05:10	00:14:51	7	00:10:54	00:32:12	
Unknown	41	00:11:08	00:19:02	28	00:10:08	00:33:52	43	00:10:56	00:27:12	29	00:09:41	00:23:05	
SCOTLAND	2,078	00:08:09	00:18:21	2,144	00:08:09	00:18:33	2,185	00:08:14	00:18:38	2,211	00:08:34	00:19:14	

Notes

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Key to symbols: ' - ' = zero value.

^{&#}x27; n/a ' = not applicable.

^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		05/08/2024 ^p			12/08/2024 ^p	1		19/08/2024 ^p		26/08/2024 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	279	00:16:26	00:37:12	286	00:18:57	00:50:53	295	00:23:33	00:59:55	292	00:18:38	00:39:47	
Borders	82	00:16:07	00:36:51	105	00:15:17	00:31:20	99	00:10:36	00:26:34	88	00:13:51	00:34:46	
Dumfries and Galloway	124	00:17:34	00:42:01	127	00:14:44	00:37:50	145	00:14:20	00:38:25	110	00:13:07	00:30:17	
Fife	315	00:18:44	00:36:33	326	00:16:21	00:31:33	277	00:15:34	00:35:03	347	00:18:17	00:43:28	
Forth Valley	200	00:17:04	00:29:34	213	00:16:52	00:33:22	237	00:17:39	00:38:07	232	00:16:02	00:36:11	
Grampian	392	00:18:23	00:56:57	373	00:15:29	00:40:51	404	00:16:41	00:49:11	413	00:19:49	00:59:10	
Greater Glasgow and Clyde	863	00:14:37	00:29:58	915	00:16:04	00:37:08	845	00:14:39	00:30:48	892	00:16:12	00:39:10	
Highland	266	00:13:41	00:33:08	207	00:14:34	00:36:13	282	00:14:26	00:44:21	260	00:13:54	00:42:48	
Lanarkshire	501	00:19:28	00:40:15	491	00:19:14	00:41:35	490	00:21:46	00:50:32	513	00:22:53	01:02:15	
Lothian	641	00:18:26	00:38:50	699	00:16:23	00:36:41	626	00:15:26	00:33:21	677	00:18:08	00:39:35	
Orkney	11	00:25:40	00:42:29	17	00:09:02	00:49:02	11	00:19:13	00:22:36	6	00:24:20	02:12:29	
Shetland	5	00:13:00	00:18:07	8	00:26:21	01:03:12	13	00:22:28	00:35:48	16	00:21:48	00:31:29	
Tayside	299	00:15:49	00:34:16	278	00:15:34	00:36:11	300	00:14:42	00:31:46	320	00:15:38	00:33:57	
Western Isles	14	00:09:24	00:37:23	15	00:13:10	00:36:29	12	00:19:15	00:50:19	17	00:06:51	00:18:53	
Unknown	39	00:20:56	00:41:35	34	00:14:12	00:31:08	40	00:15:48	00:41:59	36	00:16:12	00:33:40	
SCOTLAND	4,031	00:16:47	00:37:04	4,094	00:16:34	00:38:15	4,076	00:16:26	00:38:49	4,219	00:17:31	00:43:39	

Key to symbols:

Notes

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^{&#}x27;-'= zero value.

^{&#}x27; n/a ' = not applicable.

^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		05/08/2024 ^p			12/08/2024 ^F			19/08/2024 ^p			26/08/2024 ^p)
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)									
Ayrshire and Arran	287	00:26:14	01:37:54	280	00:33:25	03:52:54	214	00:42:39	04:45:26	291	00:29:44	02:08:56
Borders	99	00:20:26	01:23:57	104	00:25:08	01:19:46	110	00:24:53	01:06:55	115	00:19:50	00:57:32
Dumfries and Galloway	125	00:22:54	01:52:35	133	00:22:32	01:31:29	117	00:27:09	01:57:08	151	00:17:46	00:55:59
Fife	263	00:34:42	02:39:24	277	00:36:08	02:26:29	275	00:33:27	02:05:13	273	00:35:29	03:04:38
Forth Valley	199	00:36:23	02:40:40	215	00:34:31	02:24:25	198	00:45:38	03:48:11	206	00:43:26	02:46:11
Grampian	349	00:39:03	02:57:08	393	00:33:15	02:32:04	336	00:36:00	05:05:49	339	00:39:45	04:33:04
Greater Glasgow and Clyde	783	00:28:38	01:58:50	692	00:32:18	02:59:56	756	00:29:22	02:13:21	713	00:39:47	03:04:06
Highland	259	00:24:58	01:37:13	276	00:21:24	01:20:50	253	00:23:59	01:30:26	309	00:25:48	02:05:25
Lanarkshire	374	00:59:03	04:18:29	379	00:49:42	04:12:15	336	00:53:08	05:05:48	305	01:09:52	05:00:40
Lothian	507	00:59:44	05:02:46	529	00:53:46	04:11:08	526	00:34:36	02:42:56	500	00:48:31	04:33:45
Orkney	10	00:17:01	01:13:45	17	00:20:48	01:27:57	12	00:30:18	01:31:13	8	00:19:34	01:07:56
Shetland	15	00:09:49	00:29:00	15	00:19:06	00:46:10	13	00:14:01	01:32:28	8	00:20:20	01:49:49
Tayside	312	00:30:23	01:45:46	337	00:26:40	01:36:26	320	00:25:10	01:24:53	313	00:29:28	01:51:05
Western Isles	33	00:29:32	01:27:09	12	00:43:06	01:41:59	18	00:26:33	01:12:58	19	00:36:37	01:28:12
Unknown	26	00:48:44	03:32:47	36	00:27:25	01:48:59	26	00:38:23	01:57:50	28	00:30:18	01:13:22
SCOTLAND	3,641	00:33:29	02:47:50	3,695	00:33:25	02:39:15	3,510	00:32:43	02:35:03	3,578	00:36:36	03:08:38

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing		05/08/2024			12/08/2024			19/08/2024		26/08/2024			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	463	00:42:40	01:58:02	474	00:50:00	03:07:53	498	01:07:29	04:15:45	453	00:42:35	01:56:04	
Borders	150	00:34:23	00:52:59	180	00:34:08	00:55:48	172	00:33:38	00:58:42	165	00:31:08	00:50:15	
Dumfries & Galloway	228	00:26:48	00:47:21	237	00:27:30	00:48:24	252	00:27:53	00:52:12	247	00:30:04	00:51:59	
Fife	470	00:50:34	01:34:10	469	00:48:27	01:28:11	451	00:46:45	01:30:15	429	00:48:01	01:28:38	
Forth Valley	359	00:42:20	01:12:25	408	00:44:33	01:16:59	438	00:50:04	01:31:20	427	00:46:16	01:23:09	
Grampian	616	00:54:25	03:42:21	630	00:50:12	03:25:39	652	00:56:55	03:57:47	647	00:54:33	03:58:25	
Greater Glasgow & Clyde	1,730	00:45:45	01:18:49	1,803	00:48:09	01:33:20	1,749	00:45:20	01:17:35	1,821	00:45:31	01:18:08	
Highland	360	00:28:45	01:34:37	322	00:30:07	01:21:02	348	00:37:19	01:51:46	346	00:30:23	01:27:44	
Lanarkshire	791	00:54:13	01:46:01	793	00:56:14	02:05:23	831	00:58:35	02:09:32	825	00:59:37	02:07:25	
Lothian	1,008	00:50:36	01:28:27	1,058	00:51:08	01:25:07	1,001	00:50:03	01:16:54	996	00:49:52	01:20:38	
Orkney	29	00:14:32	00:29:52	29	00:14:00	00:26:10	22	00:12:37	00:25:42	19	00:17:07	00:26:04	
Shetland	15	00:19:21	00:35:13	24	00:26:59	00:45:29	20	00:27:11	00:36:25	25	00:15:00	00:38:29	
Tayside	540	00:33:27	01:02:16	557	00:34:58	01:01:46	534	00:32:26	00:54:23	568	00:33:01	00:59:11	
Western Isles	27	00:17:48	00:29:05	21	00:20:23	00:30:53	23	00:22:22	00:31:43	28	00:23:39	00:44:47	
SCOTLAND	6,786	00:44:41	01:31:23	7,005	00:45:56	01:38:43	6,991	00:46:12	01:43:56	6,996	00:44:56	01:30:55	

Table 7 - Turnaround Times by Hospital

Week Commencing			05/08/2024			12/08/2024			19/08/2024			26/08/2024	
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)									
Ayrshire & Arran	University Hospital Ayr (Ayr)	154	00:43:39	01:55:33	179	01:03:06	04:57:14	184	01:18:57	04:27:16	166	00:43:52	02:14:23
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	309	00:42:30	01:58:47	295	00:45:07	02:01:03	314	00:58:55	04:02:17	287	00:42:04	01:31:58
Borders	Borders General Hospital (Melrose)	150	00:34:23	00:52:59	180	00:34:08	00:55:48	172	00:33:38	00:58:42	165	00:31:08	00:50:15
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	45	00:26:05	00:41:54	45	00:29:30	00:49:04	40	00:30:33	00:55:34	47	00:25:33	00:40:57
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	183	00:27:03	00:48:36	192	00:27:18	00:46:57	212	00:27:19	00:50:55	200	00:30:38	00:52:05
Fife	Victoria Hospital (Kirkcaldy)	470	00:50:34	01:34:10	469	00:48:27	01:28:11	451	00:46:45	01:30:15	429	00:48:01	01:28:38
Forth Valley	Forth Valley Royal Hospital (Larbert)	359	00:42:20	01:12:25	408	00:44:33	01:16:59	438	00:50:04	01:31:20	427	00:46:16	01:23:09
Grampian	Aberdeen Royal Infirmary (Aberdeen)	486	01:04:11	03:59:15	506	00:53:46	03:42:23	492	01:15:11	04:30:55	516	01:00:31	04:36:59
Grampian	Dr Gray's Hospital (Elgin)	122	00:33:46	01:38:00	109	00:33:08	01:57:24	141	00:37:12	01:29:27	122	00:38:07	01:45:15
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	8	00:29:26	00:53:06	15	00:21:44	00:35:28	19	00:30:36	00:57:02	9	00:18:53	00:26:09
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	501	00:45:43	01:15:41	477	00:42:48	01:10:01	487	00:44:35	01:17:30	529	00:42:50	01:09:54
Greater Glasgow & Clyde	Inverciyde Royal Hospital (Greenock)	131	00:36:14	00:54:31	112	00:34:01	01:05:51	108	00:36:08	00:53:12	93	00:36:55	01:03:21
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	700	00:53:35	01:29:08	792	00:59:37	01:53:52	726	00:48:39	01:24:01	748	00:51:08	01:24:34
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	354	00:41:05	01:08:49	353	00:45:17	01:23:17	350	00:43:43	01:07:08	348	00:44:44	01:21:02
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	44	00:35:15	01:02:59	69	00:40:09	01:00:34	78	00:37:03	01:08:20	103	00:41:11	01:07:32
Highland Highland	Belford Hospital (Fort William) Caithness General Hospital (Wick)	35 37	00:30:30 00:21:48	01:03:40 00:35:32	43 36	00:29:07 00:24:30	00:52:42 00:43:02	49 30	00:24:27 00:25:58	00:49:55 00:43:12	32 33	00:27:04 00:29:27	00:33:59 00:48:43
Highland	Lorn & Islands Hospital (Oban)	37	00:18:47	00:31:31	30	00:21:57	00:36:10	22	00:22:00	00:39:11	34	00:22:42	00:39:31
Highland	Raigmore Hospital (Inverness)	251	00:32:41	02:10:38	213	00:34:22	01:49:55	247	00:47:12	02:11:43	247	00:34:33	01:33:06
Lanarkshire	University Hospital Hairmyres (East Kilbride)	207	00:48:51	01:48:51	241	00:52:15	02:13:25	268	00:55:18	02:07:40	234	00:58:05	01:53:06
Lanarkshire	University Hospital Monklands (Airdrie)	268	00:58:40	01:47:07	246	00:58:19	01:54:30	251	01:00:29	02:00:06	258	00:59:30	02:05:35
Lanarkshire	University Hospital Wishaw (Wishaw)	316	00:52:55	01:37:17	306	00:58:28	02:06:40	312	01:00:59	02:18:51	333	01:00:44	02:15:34
Lothian	Royal Hospital for Sick Children (Edinburgh)	18	00:36:04	01:01:07	31	00:39:47	01:03:20	25	00:38:39	01:05:09	33	00:38:44	01:01:48
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	758	00:52:13	01:32:12	783	00:53:25	01:26:20	753	00:50:47	01:18:12	731	00:51:53	01:24:39
Lothian	St John's Hospital (Livingston)	232	00:44:56	01:08:11	244	00:46:39	01:19:06	223	00:48:06	01:13:30	232	00:47:27	01:12:45
Orkney	Balfour Hospital (Kirkwall)	29	00:14:32	00:29:52	29	00:14:00	00:26:10	22	00:12:37	00:25:42	19	00:17:07	00:26:04
Shetland	Gilbert Bain Hospital (Lerwick)	15	00:19:21	00:35:13	24	00:26:59	00:45:29	20	00:27:11	00:36:25	25	00:15:00	00:38:29
Tayside	Ninewells Hospital (Dundee)	453	00:33:45	01:04:05	490	00:35:40	01:03:47	458	00:32:49	00:54:36	489	00:33:43	01:02:46
Tayside	Perth Royal Infirmary (Perth)	87	00:31:11	00:53:57	67	00:27:53	00:47:09	76	00:29:39	00:50:18	79	00:28:14	00:50:09
Western Isles	Western Isles Hospital (Isle of Lewis)	27	00:17:48	00:29:05	21	00:20:23	00:30:53	23	00:22:22	00:31:43	28	00:23:39	00:44:47
SCOTLAND		6,786	00:44:41	01:31:23	7,005	00:45:56	01:38:43	6,991	00:46:12	01:43:56	6,996	00:44:56	01:30:55

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Balfour Hospital (Kirkwall) Belford Hospital (Fort William) Borders General Hospital (Melrose) Caithness General Hospital (Wick) Dr Gray's Hospital (Elgin) Forth Valley Royal Hospital (Larbert) Galloway Community Hospital (Stranraer) Gilbert Bain Hospital (Lerwick) Glasgow Royal Infirmary (Glasgow) Inverclyde Royal Hospital (Greenock) Lorn & Islands Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Aberdeen Royal Infirmary (Aberdeen)
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Victoria Hospital (Kirkcaldy)	University Hospital Monklands (Airdrie)
	University Hospital Wishaw (Wishaw)
Western Isles Hospital (Isle of Lewis)	Victoria Hospital (Kirkcaldy)
	Western Isles Hospital (Isle of Lewis)