



## Freedom of Information Request

## 18th September 2024

## Question

Could you please advise the number of datixes not responded to in the last 5 year period. If possible could it be broken down into departments and months, as well as 'closed with no reply' and open but not responded to in •over 3 months •over 6 months •over 12 months

## **Answer**

The information requested is not held in a way that allows us to report on which Datix's have been 'closed with no reply'. In order to report this information we would have to look at thousands of closed Datix's and use complex skill and judgement to see which ones fit the criteria requested. Under the Freedom of Information 2002, we are not obligated to create new information to answer an FOI request.

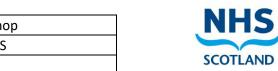
Given below, are figures for all Datix's that are still open and overdue broken down by how long they are overdue, these figures are true as of 04/09/2024:

- Over 3 months 141
- Over 6 months 79
- Over 1 year 31

The figures given are a rolling figure and can change on a daily basis.

Below are a list of stations/departments that have overdue incidents. To report the figures above against the stations listed below would be too few per station. The Scottish Ambulance service has a duty, under the Data Protection Act to avoid directly or indirectly revealing any personal details. It is therefore widely understood that provision of statistics on small numbers, five or less are statistically suppressed upon disclosure.

Station / Department	
Air Ambulance Aberdeen Airport	Johnstone
Air Ambulance Glasgow Airport	Kelso
Air Ambulance Inverness Airport	Kirkconnel
Ayr	Kirkcudbright
Ayr Workshop	Langholm
Balfron	Law
Bathgate Fire Station	Leven
Biggar	Linlithgow
Biggar	Livingston



Castle Douglas y National NHS Board Maryhill Fire Station  Clinical Directorate Melrose  Clydebank Mobile Vaccination Unit - East  Comms & IT Monifieth  Cowdenbeath Motherwell  Cumbernauld National ACC  Dalkeith National Risk & Resilience Department  Dumfries Newton Stewart  Dumfries Workshop Paisley  Dundee Perth  Dunfermline Prestonpans  East ACC Rothesay  East Central Divional HQ  Edinburgh City ScotSTAR EMRS - West  Edinburgh Crewe Toll SFRS  Galashiels SORD West  Glasgow West  Glasgow West  Glasgow Workshops  Glasgow Workshops  Glasgow Workshops  Glasgow West  Glasgow Workshops  Glasgow West  Glasgow Workshops  Glasgow West Central Divisional HQ  West Central Divisional HQ  Stranraer  Macdonald Road SFRS  Maryhill Fire Station  Mohile  Pest  Mohifeth  National Risk & Resilience Department  National ACC  National ACC  Mohifeth  Sex Resilience Department  National ACC  National ACC  Sex Resilience Department  Mohifeth  National ACC  National ACC  Sex Resilience  Sex Res	Ambulance	
Castle Douglas y National NHS Board Maryhill Fire Station  Clinical Directorate Melrose  Clydebank Mobile Vaccination Unit - East  Comms & IT Monifieth  Cowdenbeath Motherwell  Cumbernauld National ACC  Dalkeith National Risk & Resilience Department  Dumfries Newton Stewart  Dumfries Workshop Paisley  Dundee Perth  Dunfermline Prestonpans  East ACC Rothesay  East Central Divional HQ  Edinburgh City ScotSTAR EMRS - West  Edinburgh Crewe Toll SFRS  Galashiels SORD West  Glasgow West  Glasgow West  Glasgow Workshops  Glasgow Workshops  Glasgow Workshops  Glasgow West  Glasgow Workshops  Glasgow West  Glasgow Workshops  Glasgow West Central Divisional HQ  West Central Divisional HQ  Stranraer  Macdonald Road SFRS  Maryhill Fire Station  Mohile  Pest  Mohifeth  National Risk & Resilience Department  National ACC  National ACC  Mohifeth  Sex Resilience Department  National ACC  National ACC  Sex Resilience Department  Mohifeth  National ACC  National ACC  Sex Resilience  Sex Res	Ambulance	Lochgilphead Workshop
Clinical Directorate Clydebank Mobile Vaccination Unit - East Comms & IT Monifieth Cowdenbeath Motherwell Cumbernauld National ACC Dalkeith National Risk & Resilience Department Dumfries Newton Stewart Dumfries Workshop Paisley Dundee Perth Dunfermline Dunoon Prestonpans East ACC East Central Divional HQ Edinburgh Crewe Toll SFRS Falkirk ScotSTAR Paediatrics - West Galashiels Galaspow South Glasgow West Glasgow West Glasgow Workshops West Central Divisional HQ Worker Monifieth Mobile Vaccination Unit - East Monifieth Monifieth Mobile Vaccination Unit - East Monifieth Monifieth Noble Vaccination Unit - East Monifieth Monifieth Noble Vaccination Unit - East Monifieth Nothine Past National ACC Nation	Boness Service	Macdonald Road SFRS
Clydebank Comms & IT Monifieth Cowdenbeath Cumbernauld National ACC Dalkeith National Risk & Resilience Department Dumfries Newton Stewart Dumfries Workshop Paisley Dundee Perth Dunfermline Prestonpans Dunoon Prestonpans East ACC East Central Divional HQ Edinburgh City Edinburgh Crewe Toll SFRS Falkirk ScotSTAR Paediatrics - West Forfar Galashiels Galaspow East Glasgow South Glasgow Stores Glasgow West Glasgow Workshops Gl	Castle Douglas National NHS Board	Maryhill Fire Station
Comms & IT  Cowdenbeath  Cumbernauld  Dalkeith  Douglas  National Risk & Resilience Department  Newton Stewart  Dumfries Workshop  Dundee  Perth  Dunfermline  Dunoon  Prestonpans  East ACC  East Central Divional HQ  Edinburgh City  Edinburgh Crewe Toll SFRS  Falkirk  Forfar  Galashiels  Galashiels  Galasyow East  Glasgow South  Glasgow Stores  Glasgow West  Glasgow Workshops  Glenrothes  West Central Divisional HQ  West Central Divisional HQ  West Central Divisional HQ  Sauchie  Scot STAR Paediatrics - West  Scot STAR Paediatrics - West  Sighthill SFRS  SORD West  Stranraer  Sighthill SFRS  Glasgow Workshops  West ACC  Glenrothes	Clinical Directorate	Melrose
Cowdenbeath Cumbernauld National ACC Dalkeith National Headquarters Douglas National Risk & Resilience Department Dumfries Newton Stewart Dumfries Workshop Paisley Dundee Perth Dunfermline Prestonpans Dunoon Prestonpans East ACC Rothesay East Central Divional HQ Edinburgh City ScotSTAR EMRS - West Edinburgh Crewe Toll SFRS ScotSTAR Neonates - West Forfar Sighthill SFRS Galashields Workshop SORD East Glasgow East Stirling Glasgow South Stranraer Glasgow Stores Glasgow West Vale of Leven Workshop Glasgow Workshops Glasgow Workshops Glasgow West ACC Glenrothes West Central Divisional HQ	Clydebank	Mobile Vaccination Unit - East
Cumbernauld Dalkeith National ACC Dalkeith National Headquarters Douglas National Risk & Resilience Department Dumfries Newton Stewart Dumfries Workshop Paisley Dundee Perth Dunfermline Prestonpans Dunoon Prestonpans East ACC Rothesay East Central Divional HQ Edinburgh City ScotSTAR EMRS - West Edinburgh Crewe Toll SFRS ScotSTAR Neonates - West Falkirk ScotSTAR Paediatrics - West Forfar Sighthill SFRS Galashields Workshop SORD East Glasgow East Stirling Glasgow South Stranraer Glasgow Stores Glasgow West Vale of Leven Workshop Glasgow Workshops Glasgow Workshops Glasgow Workshops Glasgow Workshops West Central Divisional HQ	Comms & IT	Monifieth
Dalkeith Douglas National Risk & Resilience Department Dumfries Newton Stewart Dumfries Workshop Paisley Dundee Perth Dunfermline Prestonpans Dunoon Prestonpans East ACC Rothesay Eat Central Divional HQ Edinburgh City Edinburgh Crewe Toll SFRS Falkirk ScotSTAR Neonates - West Forfar Sighthill SFRS Galashiels Glasgow East Glasgow South Stranraer Glasgow Stores Glasgow West Glasgow Workshops Glasgow Worksho	Cowdenbeath	Motherwell
Douglas National Risk & Resilience Department Dumfries Newton Stewart  Dumfries Workshop Paisley Dundee Perth Dunfermline Prestonpans Dunoon Prestonpans East ACC Rothesay East Central Divional HQ Sauchie Edinburgh City ScotSTAR EMRS - West Edinburgh Crewe Toll SFRS ScotSTAR Neonates - West Falkirk ScotSTAR Paediatrics - West Forfar Sighthill SFRS Galashields Workshop SORD East Galashiels SORD West Glasgow East Stirling Glasgow South Stranraer Glasgow Stores Stranraer FR Glasgow West Vale of Leven Workshop Glasgow Workshops West ACC Glenrothes West Central Divisional HQ	Cumbernauld	National ACC
Dumfries Newton Stewart  Dumfries Workshop Paisley  Dundee Perth  Dunfermline Prestonpans  Dunoon Prestonpans  East ACC Rothesay  East Central Divional HQ Sauchie  Edinburgh City ScotSTAR EMRS - West  Edinburgh Crewe Toll SFRS ScotSTAR Neonates - West  Falkirk ScotSTAR Paediatrics - West  Forfar Sighthill SFRS  Galashields Workshop SORD East  Galashiels SORD West  Glasgow East Stirling  Glasgow South Stranraer  Glasgow Stores Stranraer FR  Glasgow West Vale of Leven Workshop  Glasgow Workshops West ACC  Glenrothes West Central Divisional HQ	Dalkeith	National Headquarters
Dumfries Workshop Dundee Perth Dunfermline Prestonpans Dunoon Prestonpans East ACC Rothesay East Central Divional HQ Edinburgh City Edinburgh Crewe Toll SFRS Falkirk ScotSTAR Neonates - West Forfar Sighthill SFRS Galashields Workshop Galashiels Glasgow East Glasgow South Stranraer Glasgow Stores Glasgow West Glasgow Workshops Glasgow West Central Divisional HQ	Douglas	National Risk & Resilience Department
Dundee Perth Dunfermline Prestonpans Dunoon Prestonpans East ACC Rothesay East Central Divional HQ Sauchie Edinburgh City ScotSTAR EMRS - West Edinburgh Crewe Toll SFRS ScotSTAR Neonates - West Falkirk ScotSTAR Paediatrics - West Forfar Sighthill SFRS Galashields Workshop SORD East Galashiels SORD West Glasgow East Stirling Glasgow South Stranraer Glasgow Stores Stranraer FR Glasgow West Vale of Leven Workshop Glasgow Workshops West ACC Glenrothes West Central Divisional HQ	Dumfries	Newton Stewart
Dunfermline Prestonpans  Dunoon Prestonpans  East ACC Rothesay  East Central Divional HQ Sauchie  Edinburgh City ScotSTAR EMRS - West  Edinburgh Crewe Toll SFRS ScotSTAR Neonates - West  Falkirk ScotSTAR Paediatrics - West  Forfar Sighthill SFRS  Galashields Workshop SORD East  Galashiels SORD West  Glasgow East Stirling  Glasgow South Stranraer  Glasgow Stores Stranraer FR  Glasgow West Vale of Leven Workshop  Glasgow Workshops West ACC  Glenrothes West Central Divisional HQ	Dumfries Workshop	Paisley
Dunoon Prestonpans  East ACC Rothesay  East Central Divional HQ Sauchie  Edinburgh City ScotSTAR EMRS - West  Edinburgh Crewe Toll SFRS ScotSTAR Neonates - West  Falkirk ScotSTAR Paediatrics - West  Forfar Sighthill SFRS  Galashields Workshop SORD East  Galashiels SORD West  Glasgow East Stirling  Glasgow South Stranraer  Glasgow Stores Stranraer FR  Glasgow West Vale of Leven Workshop  Glasgow Workshops West ACC  Glenrothes West Central Divisional HQ	Dundee	Perth
East ACC East Central Divional HQ Edinburgh City Edinburgh Crewe Toll SFRS Edinburgh Crewe Toll SFRS ScotSTAR Neonates - West ScotSTAR Paediatrics - West Forfar Sighthill SFRS Galashields Workshop SORD East Galashiels SORD West Glasgow East Stirling Glasgow South Stranraer Glasgow Stores Stranraer FR Glasgow West Vale of Leven Workshop Glasgow Workshops West ACC Glenrothes West Central Divisional HQ	Dunfermline	Prestonpans
East Central Divional HQ Edinburgh City ScotSTAR EMRS - West Edinburgh Crewe Toll SFRS ScotSTAR Neonates - West Falkirk ScotSTAR Paediatrics - West Forfar Sighthill SFRS Galashields Workshop SORD East Galashiels Glasgow East Stirling Glasgow South Stranraer Glasgow Stores Stranraer FR Glasgow West Glasgow Workshops West ACC Glenrothes West Central Divisional HQ	Dunoon	Prestonpans
Edinburgh City  Edinburgh Crewe Toll SFRS  ScotSTAR Neonates - West  Falkirk  ScotSTAR Paediatrics - West  Forfar  Sighthill SFRS  Galashields Workshop  SORD East  Glasgow East  Glasgow East  Stirling  Glasgow South  Stranraer  Glasgow Stores  Glasgow West  Vale of Leven Workshop  Glasgow Workshops  West ACC  Glenrothes  ScotSTAR EMRS - West  ScotSTAR Paediatrics - West  Straft Sighthill SFRS  SORD East  SORD West  Straft Stirling  West ACC  West ACC  West Central Divisional HQ	East ACC	Rothesay
Edinburgh Crewe Toll SFRS  Falkirk  ScotSTAR Paediatrics - West  Forfar  Sighthill SFRS  Galashields Workshop  Galashiels  Galashiels  SORD West  Stirling  Glasgow East  Stirling  Glasgow South  Stranraer  Glasgow Stores  Stranraer FR  Glasgow West  Vale of Leven Workshop  Glasgow Workshops  West ACC  Glenrothes  West Central Divisional HQ	East Central Divional HQ	Sauchie
Falkirk  Forfar  Sighthill SFRS  Galashields Workshop  Galashiels  Glasgow East  Glasgow South  Glasgow Stores  Glasgow West  Glasgow West  Vale of Leven Workshop  Glenrothes  ScotSTAR Paediatrics - West  Sighthill SFRS  SORD East  SORD West  Stirling  Stirling  Stranraer  Stranraer  West ACC  West ACC  West Central Divisional HQ	Edinburgh City	ScotSTAR EMRS - West
Forfar Sighthill SFRS Galashields Workshop SORD East Galashiels SORD West Glasgow East Stirling Glasgow South Stranraer Glasgow Stores Stranraer FR Glasgow West Vale of Leven Workshop Glasgow Workshops West ACC Glenrothes West Central Divisional HQ	Edinburgh Crewe Toll SFRS	ScotSTAR Neonates - West
Galashields Workshop  Galashiels  Glasgow East  Glasgow South  Glasgow Stores  Glasgow West  Glasgow West  Glasgow Workshops  Glasgow Workshops  Glenrothes  SORD West  Stranraer  Stranraer  Vale of Leven Workshop  West ACC  West Central Divisional HQ	Falkirk	ScotSTAR Paediatrics - West
Galashiels  Glasgow East  Glasgow South  Glasgow Stores  Glasgow West  Glasgow West  Vale of Leven Workshop  Glasgow Workshops  West ACC  Glenrothes  West Central Divisional HQ	Forfar	Sighthill SFRS
Glasgow East  Glasgow South  Glasgow Stores  Glasgow West  Glasgow West  Glasgow Workshops  Glasgow Workshops  Glenrothes  Stranraer FR  Vale of Leven Workshop  West ACC  West Central Divisional HQ	Galashields Workshop	SORD East
Glasgow South  Glasgow Stores  Glasgow West  Glasgow Workshops  Glasgow Workshops  West ACC  Glenrothes  West Central Divisional HQ	Galashiels	SORD West
Glasgow Stores  Glasgow West  Vale of Leven Workshop  Glasgow Workshops  West ACC  Glenrothes  West Central Divisional HQ	Glasgow East	Stirling
Glasgow West Vale of Leven Workshop Glasgow Workshops West ACC Glenrothes West Central Divisional HQ	Glasgow South	Stranraer
Glasgow Workshops West ACC Glenrothes West Central Divisional HQ	Glasgow Stores	Stranraer FR
Glenrothes West Central Divisional HQ	Glasgow West	Vale of Leven Workshop
	Glasgow Workshops	West ACC
Haddington Hamilton EPDD (Training Centre	Glenrothes	West Central Divisional HQ
1	Haddington	Hamilton EPDD (Training Centre

**Scottish**