



# Freedom of Information Request

**18<sup>th</sup> September 2024**

## Question

Could you please advise the number of datixes not responded to in the last 5 year period. If possible could it be broken down into departments and months, as well as 'closed with no reply' and open but not responded to in •over 3 months •over 6 months •over 12 months

## Answer

The information requested is not held in a way that allows us to report on which Datix's have been 'closed with no reply'. In order to report this information we would have to look at thousands of closed Datix's and use complex skill and judgement to see which ones fit the criteria requested. Under the Freedom of Information 2002, we are not obligated to create new information to answer an FOI request.

Given below, are figures for all Datix's that are still open and overdue broken down by how long they are overdue, these figures are true as of 04/09/2024:

- Over 3 months – 141
- Over 6 months – 79
- Over 1 year – 31

The figures given are a rolling figure and can change on a daily basis.

Below are a list of stations/departments that have overdue incidents. To report the figures above against the stations listed below would be too few per station. The Scottish Ambulance service has a duty, under the Data Protection Act to avoid directly or indirectly revealing any personal details. It is therefore widely understood that provision of statistics on small numbers, five or less are statistically suppressed upon disclosure.

Station / Department	
Air Ambulance Aberdeen Airport	Johnstone
Air Ambulance Glasgow Airport	Kelso
Air Ambulance Inverness Airport	Kirkconnel
Ayr	Kirkcudbright
Ayr Workshop	Langholm
Balfron	Law
Bathgate Fire Station	Leven
Biggar	Linlithgow
Biggar	Livingston



# Scottish Ambulance Service

Blairgowrie	Lochgilthead Workshop
Boness	Macdonald Road SFRS
Castle Douglas	Maryhill Fire Station
Clinical Directorate	Melrose
Clydebank	Mobile Vaccination Unit - East
Comms & IT	Monifieth
Cowdenbeath	Motherwell
Cumbernauld	National ACC
Dalkeith	National Headquarters
Douglas	National Risk & Resilience Department
Dumfries	Newton Stewart
Dumfries Workshop	Paisley
Dundee	Perth
Dunfermline	Prestonpans
Dunoon	Prestonpans
East ACC	Rothesay
East Central Divisional HQ	Sauchie
Edinburgh City	ScotSTAR EMRS - West
Edinburgh Crewe Toll SFRS	ScotSTAR Neonates - West
Falkirk	ScotSTAR Paediatrics - West
Forfar	Sighthill SFRS
Galashiels Workshop	SORD East
Galashiels	SORD West
Glasgow East	Stirling
Glasgow South	Stranraer
Glasgow Stores	Stranraer FR
Glasgow West	Vale of Leven Workshop
Glasgow Workshops	West ACC
Glenrothes	West Central Divisional HQ
Haddington	Hamilton EPDD (Training Centre)

