



# Freedom of Information Request

**16<sup>th</sup> August 2024**

## Question

I am writing to make a request under the Freedom of Information Act regarding Temporary Staff Management. Please can you complete the below questions.

### Sourced Staffing Arrangements

- 1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place
- 1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.
- 1c. As part of the arrangement, is any NV technology provided by the supplier to help manage the procurement of agency staff?
- 1d. Please provide the contract start and end date for the supplier (dd/mm/yy)

### Direct Engagement

- 2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)
- 2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g Staff Direct/247Time/Allocate/RL Datix, PlusUs, Retinue, Liaison, NHS Professionals, Agile Workforce/Holt, Litmus/Medacs etc.)
- 2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable
- 2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)
- 2f. How much did the organisation pay the supplier in 23/24 (April 2023 to March 2024) for the provision of the direct engagement service?

### Vendor Management System for Nurse Agency

- 3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?
- 3b. Who supplies your Vendor Management System? E.g. RL Datix/Allocate, NHSP etc.
- 3c. Please provide the contract start and end date for this provider (dd/mm/yy)

### Bank Management

- 4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, RL Datix/Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers



- 4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical
- 4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)
- 4d. How much did the organisation pay the supplier(s) in 23/24 for the provision of the bank service?

## Answer

### Sourced Staffing Arrangements

The Scottish Ambulance Service does not use either of these methods for resource provision.

### Direct Engagement

This is the method of 'call-off' that is utilised by the Service for resource provision.

Name of the DE Provider: Pertemps

Type of Staff: Non-Medical, Non Clinical

Expiry date of contract with DE provider: 12/04/2027

% of DE currently achieved: The Scottish Ambulance Service do not hold the information requested.

Financial Year 2023/2024 - spend figures on temporary agency staffing – (worker pay & agency commission only): £458,446.85

Name of the DE Provider: Hays

Specialist Recruitment Type of Staff: Non-Medical, Non Clinical

Expiry date of contract with DE provider: 24/04/27 via Crown Commercial Services

% of DE currently achieved: The Scottish Ambulance Service do not hold the information requested.

Financial Year 2023/2024 - spend figures on temporary agency staffing – (worker pay & agency commission only): £66,671.21

### Vendor Management System for Nurse Agency

The Scottish Ambulance Service does not use a third-party Vendor Management System for the supply of nurse agency staff.

### Bank Management

The Scottish Ambulance Service does not use a technology provider to manage the supply of your bank staff.