



**Scottish  
Ambulance  
Service**

University National NHS Board



# Freedom of Information Request

**23<sup>rd</sup> October 2024**

## Question

Please could you send me details for: a) the number of times an ambulance has been called to the following addresses in last five years, according to the following time periods: April 2020 to end of March 2021 April 2021 to end of March 2022 April 2022 to end of March 2023 April 2023 to end of March 2024 April 2024 to end of June 2024 b) the reason for the call-out and the action taken by the Scottish Ambulance Service. 1. McLay Guest House, 260 Renfrew Street, Glasgow, G3 6TT 2. Hotel Cladhan, Kemper Avenue, Falkirk, FK1 1UF 3. Brentwood Hotel, 101 Crown Street, Aberdeen, AB11 6HH 4. The Bruce Hotel, 35 Cornwall Street, East Kilbride, G74 1AF 5. Piries Hotel, 4-8 Coates Gardens, Edinburgh, EH12 5LB 6. The Best Western Queens Hotel, Leonard Street, Perth., PH2 8HB Please provide the information in a spreadsheet format. Please let me know if you need to clarify anything otherwise I look forward to a response within 20 working days.

## Answer

Public authorities are not required to create information in order to answer a request. There's a distinction between creating new information, and compiling information. Where a request can be answered by compiling information from readily-available resources held by the public authority, this is not the same as creating new information. However, if collation of the information would require skill and complex judgement, the information is not held.

I have concluded that, in the case of data about specific addresses we are unable to produce this information without complex skill and judgement. This is because, although we hold information about incidents at specific locations and can report this at a postcode level, to report this at an individual address level we would be required to apply complex judgement. The reason for this is that there are multiple addresses within a postcode, there is also the potential for an incident to occur outside a premises and therefore not be attributed to a specific address.

It is for this reason that we have applied the exemption Section 17 of the Freedom of Information Scotland Act 2002 as information not held.