



# Freedom of Information Request

**2<sup>nd</sup> October 2024**

## Question

Please can you tell me when the Scottish Ambulance Service stopped operating patient transport service within the Angus Council area.

How many Angus patients were registered with the Patient Transport Service at the time it stopped operating .

- How many Angus patients (or collections/hospital drop offs including return journey) from Angus were made in the years 2023/24 period (or a full year prior to the service stopping).
- How many wheelchair users from the Angus area received patient transport in the year 2023/24 ( or a year prior to the service stopping).
- Where were the hospital destinations that patients travelled to and from Angus to eg Ninewells
- How many journey's were made in the 2023/24 (a year prior to the service stopping) to each destination and back to Angus ?
- What was the average number of trips made from Angus each week/month from Angus to hospital/medical settings/destinations in 2023/24 (a year prior to the service stopping) and what was the average number of patients per trip/ per week/ per month
- Where did referrals for Angus patients come from eg GP, hospital department, care manager, self referral etc. and where was the main source of referral from.
- Who funded the Angus part of the Patient Transport Service and what was the annual cost to provide this service over 2023/24 and year prior 2022/23,

## Answer

The Scottish Ambulance Service has not stopped the patient transport service in Angus. Our service is available to all who meet our patient needs assessment wherever they reside within Tayside. The demand on our scheduled care service changes on a daily basis and there may be occasions where demand outstrips our resource availability.

Please see the attached sheet with figures for completed Patient Transport journeys to and from the postcode areas of DD5 – DD10 (Angus area).

Table 1 Completed journeys (inward and outward combined)

Table 2 Breakdown of completed journeys where Mobility – Wheelchair Transfer assistance 1 & 2.

Table 3 Breakdown of inward journeys from (DD5 to DD10) to All Hospitals. Monthly average and weekly average provided.



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Table 4 Breakdown of outward journeys from All Hospitals to (DD5 to DD10). Monthly average and weekly average provided.



It is important to note these figures were provided by looking at PTS journeys inward and outward from DD5-DD10 postcode areas.

For the given data, you will see that some of the figures are shown as less than five, please note that this figure has been suppressed because the statistical value is less than five. The Scottish Ambulance service has a duty, under the Data Protection Act to avoid directly or indirectly revealing any personal details. It is therefore widely understood that provision of statistics on small numbers, five or less are statistically suppressed upon disclosure.

The Scottish Ambulance Service does not hold information on where referrals come from for the use of PTS, it is for this reason we have applied section 17 of FOISA.

The funding for the Patient Transport Service is provided by the Scottish Government, this includes the funding for the Angus area of Scotland. Further information of the funding for the PTS can be found on our website: [Annual Report and Accounts \(scottishambulance.com\)](https://www.scottishambulance.com/annual-report-and-accounts)