

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

08/04/2024

to

29/04/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	08/04/2024						15/04/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,011	832	616	864	700	494	1,078	888	612	955	776	507
Borders	342	293	213	284	243	169	335	294	221	282	248	179
Dumfries and Galloway	465	400	323	372	311	239	479	392	310	390	319	242
Fife	1,111	894	633	968	773	525	1,036	868	649	891	736	526
Forth Valley	811	650	482	724	573	408	775	627	459	678	538	382
Grampian	1,392	1,116	731	1,187	962	592	1,394	1,156	755	1,201	993	607
Greater Glasgow and Clyde	3,225	2,598	1,958	2,811	2,238	1,620	3,346	2,743	2,075	2,874	2,333	1,698
Highland	1,050	871	662	785	645	449	1,021	859	614	760	649	417
Lanarkshire	1,744	1,389	1,047	1,503	1,182	871	1,811	1,464	1,094	1,591	1,270	919
Lothian	2,202	1,727	1,143	1,941	1,519	952	2,220	1,752	1,185	1,968	1,545	1,000
Orkney	81	64	60	41	35	31	61	44	36	32	24	17
Shetland	33	25	21	20	16	12	58	43	39	31	25	21
Tayside	1,175	1,002	635	993	839	490	1,118	935	637	941	770	482
Western Isles	103	87	75	54	45	33	97	78	61	54	45	28
Unknown	377	103	68	359	95	61	355	70	46	347	66	43
SCOTLAND	15,122	12,051	8,667	12,906	10,176	6,946	15,184	12,213	8,793	12,995	10,337	7,068

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22/04/2024						29/04/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,080	873	635	933	751	515	1,106	915	647	935	763	511
323	277	219	255	220	165	347	293	218	288	244	172
472	407	322	379	333	253	506	426	336	415	344	258
1,066	884	604	932	760	487	1,110	894	611	977	776	506
826	652	492	732	569	415	784	661	490	719	608	441
1,488	1,157	795	1,309	1,028	672	1,493	1,190	756	1,317	1,053	626
3,288	2,701	2,084	2,803	2,273	1,690	3,383	2,795	2,082	2,921	2,389	1,698
993	824	614	741	617	423	1,109	920	696	852	707	497
1,869	1,503	1,143	1,620	1,286	937	1,853	1,500	1,159	1,601	1,278	950
2,160	1,675	1,165	1,927	1,484	993	2,456	1,856	1,246	2,220	1,693	1,103
67	56	43	36	33	22	73	57	48	35	27	21
59	46	39	42	32	25	53	36	31	28	22	19
1,199	1,013	669	1,015	846	512	1,250	1,051	649	1,073	888	500
97	84	63	50	45	24	118	95	80	56	51	36
379	85	65	366	81	61	388	78	56	381	74	53
15,366	12,237	8,952	13,140	10,358	7,194	16,029	12,767	9,105	13,818	10,917	7,391

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	08/04/2024 ^P			15/04/2024 ^P			22/04/2024 ^P			29/04/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	23	00:09:37	00:14:45	41	00:09:10	00:17:41	26	00:09:55	00:19:53	34	00:07:20	00:13:15
Borders	6	00:11:58	00:22:31	8	00:05:58	00:15:38	*	*	*	*	*	*
Dumfries and Galloway	8	00:19:48	00:26:54	13	00:07:40	00:16:51	22	00:08:56	00:17:25	13	00:06:26	00:12:31
Fife	30	00:07:39	00:17:21	32	00:09:08	00:17:12	32	00:08:34	00:13:29	35	00:06:38	00:17:38
Forth Valley	20	00:10:31	00:25:21	23	00:06:46	00:13:06	28	00:07:44	00:15:08	19	00:07:26	00:11:45
Grampian	37	00:09:37	00:17:33	54	00:06:40	00:21:03	44	00:06:59	00:16:47	42	00:06:45	00:17:12
Greater Glasgow and Clyde	99	00:06:43	00:11:47	106	00:06:32	00:12:15	106	00:06:02	00:11:58	122	00:05:54	00:09:59
Highland	19	00:12:11	00:23:58	24	00:10:01	00:30:36	19	00:07:27	00:16:24	42	00:05:26	00:14:15
Lanarkshire	74	00:08:34	00:15:23	52	00:07:33	00:12:49	68	00:08:08	00:14:02	58	00:06:12	00:17:38
Lothian	63	00:07:10	00:12:30	66	00:06:22	00:14:00	52	00:06:40	00:13:53	78	00:07:17	00:14:26
Orkney	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Tayside	21	00:07:02	00:20:03	31	00:06:21	00:16:29	44	00:06:31	00:16:15	47	00:07:27	00:18:43
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	6	00:09:02	00:09:49
SCOTLAND	407	00:07:33	00:16:52	461	00:07:12	00:16:36	452	00:07:06	00:15:08	505	00:06:34	00:15:03

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	08/04/2024 ^P			15/04/2024 ^P			22/04/2024 ^P			29/04/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	147	00:09:40	00:22:18	149	00:08:36	00:17:59	157	00:09:25	00:18:53	138	00:10:47	00:20:16
Borders	39	00:07:51	00:26:19	31	00:09:30	00:27:01	38	00:06:45	00:15:55	44	00:09:34	00:22:26
Dumfries and Galloway	57	00:06:21	00:24:49	51	00:07:01	00:23:13	44	00:06:54	00:26:55	48	00:11:47	00:23:45
Fife	123	00:09:22	00:20:28	140	00:08:27	00:17:45	139	00:09:50	00:20:13	144	00:08:30	00:18:08
Forth Valley	111	00:08:48	00:19:34	103	00:07:35	00:16:58	110	00:10:33	00:17:22	122	00:08:40	00:19:20
Grampian	183	00:07:32	00:18:10	173	00:07:32	00:19:09	188	00:08:56	00:21:56	195	00:09:16	00:27:13
Greater Glasgow and Clyde	476	00:07:24	00:13:25	499	00:06:50	00:13:50	487	00:07:49	00:14:05	512	00:07:22	00:13:24
Highland	111	00:08:42	00:24:41	97	00:08:44	00:25:47	126	00:08:32	00:24:59	128	00:08:04	00:25:04
Lanarkshire	293	00:09:36	00:20:10	295	00:09:10	00:17:11	281	00:09:09	00:16:00	266	00:08:43	00:15:48
Lothian	311	00:07:39	00:15:37	295	00:07:54	00:14:28	287	00:07:07	00:14:35	376	00:08:06	00:15:53
Orkney	*	*	*	*	*	*	8	00:08:23	00:18:22	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	150	00:06:36	00:18:01	108	00:07:26	00:18:52	148	00:07:53	00:19:06	145	00:07:49	00:20:43
Western Isles	8	00:11:07	00:16:59	*	*	*	*	*	*	10	00:22:14	00:47:23
Unknown	34	00:08:12	00:20:48	22	00:09:37	00:19:38	29	00:10:54	00:20:52	23	00:09:25	00:25:35
SCOTLAND	2,051	00:08:04	00:18:24	1,977	00:07:49	00:17:10	2,050	00:08:17	00:17:27	2,161	00:08:16	00:18:35

Notes

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Key to symbols:

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' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	08/04/2024 ^P			15/04/2024 ^P			22/04/2024 ^P			29/04/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	270	00:17:13	00:39:45	310	00:18:08	00:51:46	318	00:21:06	00:52:53	322	00:17:19	00:39:44
Borders	100	00:11:26	00:29:44	114	00:12:17	00:26:30	84	00:11:00	00:31:49	101	00:12:53	00:32:22
Dumfries and Galloway	118	00:13:28	00:34:48	121	00:13:53	00:33:23	121	00:15:09	00:35:02	144	00:15:21	00:32:45
Fife	341	00:15:56	00:37:35	313	00:16:03	00:38:27	312	00:15:06	00:31:27	309	00:18:46	00:44:33
Forth Valley	210	00:18:11	00:39:56	206	00:16:26	00:31:25	217	00:15:56	00:36:54	252	00:17:06	00:35:43
Grampian	363	00:13:52	00:35:04	379	00:13:54	00:32:00	416	00:19:37	00:55:43	466	00:17:38	00:48:19
Greater Glasgow and Clyde	877	00:15:37	00:35:13	886	00:14:04	00:27:08	870	00:13:56	00:30:45	911	00:14:11	00:28:48
Highland	238	00:15:45	00:38:10	257	00:12:42	00:33:02	223	00:12:24	00:33:51	243	00:14:17	00:36:10
Lanarkshire	460	00:21:19	00:53:27	559	00:21:10	00:48:36	534	00:19:34	00:41:32	530	00:18:13	00:36:33
Lothian	598	00:15:02	00:33:25	612	00:14:57	00:31:57	591	00:14:51	00:27:01	757	00:18:17	00:42:29
Orkney	15	00:11:33	00:23:54	10	00:20:34	00:28:04	14	00:12:20	01:14:07	5	00:05:44	00:17:19
Shetland	7	00:10:05	00:23:27	6	00:25:05	00:31:04	14	00:16:53	00:29:26	12	00:16:11	00:27:28
Tayside	343	00:15:21	00:35:06	301	00:13:16	00:32:42	347	00:15:01	00:33:48	355	00:14:32	00:35:08
Western Isles	17	00:13:56	00:34:07	14	00:13:36	00:31:26	19	00:16:31	00:33:49	18	00:08:53	00:33:15
Unknown	33	00:21:01	00:40:39	18	00:18:53	00:30:33	20	00:16:04	00:34:12	25	00:16:36	00:25:36
SCOTLAND	3,990	00:15:57	00:37:35	4,106	00:15:27	00:34:59	4,100	00:15:49	00:36:21	4,450	00:16:22	00:37:32

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	08/04/2024 ^P			15/04/2024 ^P			22/04/2024 ^P			29/04/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	247	00:32:29	02:02:57	267	00:33:10	02:17:26	231	00:45:37	03:48:00	260	00:33:28	01:56:40
Borders	98	00:22:26	01:11:16	95	00:17:34	01:06:35	87	00:17:13	00:45:41	94	00:23:53	01:23:46
Dumfries and Galloway	124	00:30:13	01:44:12	132	00:25:17	01:45:17	143	00:21:06	01:40:20	137	00:22:39	01:17:02
Fife	273	00:35:12	02:28:17	248	00:34:42	02:11:52	269	00:35:39	02:03:54	283	00:35:35	02:24:39
Forth Valley	226	00:41:05	03:36:15	202	00:37:29	02:29:10	208	00:45:54	03:34:17	207	00:37:49	04:02:55
Grampian	367	00:30:05	02:14:41	367	00:25:16	01:32:27	359	00:31:00	03:49:31	337	00:32:24	02:36:28
Greater Glasgow and Clyde	754	00:37:40	02:45:25	799	00:25:41	01:57:39	783	00:27:05	01:54:52	807	00:28:05	01:48:53
Highland	270	00:20:25	01:23:05	270	00:22:11	01:25:06	242	00:23:40	01:35:31	289	00:21:27	01:27:11
Lanarkshire	334	00:57:05	05:34:07	339	00:54:36	04:53:57	381	00:44:17	03:42:28	408	00:40:15	02:43:08
Lothian	516	00:34:08	02:27:20	548	00:35:25	02:37:43	525	00:38:04	01:59:41	428	01:01:11	05:07:11
Orkney	12	00:39:10	01:01:20	9	00:08:19	00:37:15	11	00:21:14	00:33:11	15	00:11:23	00:47:07
Shetland	7	00:21:20	00:37:55	15	00:18:10	01:11:16	16	00:15:48	01:12:35	5	00:27:55	01:52:09
Tayside	316	00:29:14	01:24:39	321	00:25:39	01:15:05	295	00:25:47	01:35:43	331	00:29:55	01:26:00
Western Isles	18	00:23:30	00:44:58	18	00:15:40	01:26:37	20	00:26:00	01:19:30	20	00:15:41	00:55:50
Unknown	24	00:19:56	01:31:22	20	00:25:26	01:28:08	28	00:36:48	02:11:57	18	00:28:52	01:51:58
SCOTLAND	3,586	00:33:07	02:31:47	3,650	00:29:15	02:09:52	3,598	00:31:00	02:25:31	3,639	00:32:24	02:19:56

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	08/04/2024			15/04/2024			22/04/2024			29/04/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	480	00:51:16	03:20:31	508	00:49:09	03:08:48	493	00:59:41	03:23:34	499	00:47:25	03:00:44
Borders	166	00:32:07	00:54:48	170	00:30:58	00:49:13	164	00:33:51	00:53:32	167	00:34:49	00:59:21
Dumfries & Galloway	232	00:27:56	00:45:46	234	00:29:13	00:59:55	255	00:28:22	00:52:56	251	00:27:14	00:47:56
Fife	488	00:45:30	01:48:37	471	00:41:33	01:21:41	437	00:43:06	01:35:27	472	00:43:56	02:02:34
Forth Valley	419	00:43:11	01:21:39	398	00:43:22	01:14:58	424	00:45:07	01:21:14	447	00:46:12	01:25:01
Grampian	620	00:49:39	02:55:43	639	00:47:21	02:08:54	710	00:51:13	03:39:24	678	00:54:23	03:19:08
Greater Glasgow & Clyde	1,807	00:45:57	01:21:33	1,855	00:47:24	01:22:57	1,823	00:44:59	01:13:37	1,864	00:46:27	01:21:03
Highland	335	00:30:04	01:33:21	313	00:29:48	01:10:19	333	00:30:19	01:15:27	393	00:28:36	01:23:37
Lanarkshire	843	00:57:05	02:08:00	863	00:57:21	02:19:28	888	00:58:06	02:14:06	909	00:58:00	02:15:19
Lothian	912	00:44:49	01:10:58	957	00:49:45	01:18:57	939	00:47:28	01:14:18	1,020	00:50:58	01:31:01
Orkney	31	00:17:43	00:31:18	16	00:22:04	00:34:57	23	00:15:32	00:28:39	21	00:10:45	00:30:49
Shetland	13	00:30:13	00:53:15	20	00:25:50	00:41:24	24	00:21:00	00:28:21	21	00:28:30	00:43:22
Tayside	539	00:30:02	00:58:09	543	00:28:42	00:49:14	578	00:31:05	00:58:14	566	00:28:23	00:55:46
Western Isles	26	00:17:21	00:31:41	28	00:20:51	00:27:15	23	00:17:02	00:33:09	27	00:16:42	00:29:06
SCOTLAND	6,911	00:43:48	01:36:59	7,015	00:44:21	01:31:30	7,114	00:44:04	01:39:40	7,335	00:44:52	01:40:05

Table 7 - Turnaround Times by Hospital

Week Commencing		08/04/2024			15/04/2024			22/04/2024			29/04/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	166	01:00:51	03:22:24	165	00:47:43	03:50:48	161	01:04:48	03:56:54	185	01:10:23	03:45:19
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	314	00:48:05	03:12:34	343	00:49:31	02:43:46	332	00:56:30	03:16:23	314	00:42:33	01:48:36
Borders	Borders General Hospital (Melrose)	166	00:32:07	00:54:48	170	00:30:58	00:49:13	164	00:33:51	00:53:32	167	00:34:49	00:59:21
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	56	00:29:58	00:47:30	38	00:25:34	00:46:50	56	00:27:39	00:54:38	48	00:27:37	00:43:27
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	176	00:27:19	00:45:28	196	00:29:46	01:03:08	199	00:28:54	00:52:25	203	00:27:14	00:48:34
Fife	Victoria Hospital (Kirkcaldy)	488	00:45:30	01:48:37	471	00:41:33	01:21:41	437	00:43:06	01:35:27	472	00:43:56	02:02:34
Forth Valley	Forth Valley Royal Hospital (Larbert)	419	00:43:11	01:21:39	398	00:43:22	01:14:58	424	00:45:07	01:21:14	447	00:46:12	01:25:01
Grampian	Aberdeen Royal Infirmary (Aberdeen)	497	00:49:00	02:41:31	499	00:47:58	02:14:58	569	00:56:02	03:50:01	532	00:56:36	03:22:07
Grampian	Dr Gray's Hospital (Elgin)	108	01:07:40	03:37:18	127	00:44:39	01:55:36	129	00:42:22	01:26:36	132	00:45:03	02:49:45
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:25:14	00:48:20	13	00:28:42	00:52:51	12	00:34:18	01:11:44	14	00:29:41	01:07:11
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	520	00:42:15	01:12:20	536	00:46:09	01:09:17	530	00:44:00	01:14:25	553	00:44:45	01:12:37
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	113	00:35:11	00:56:22	120	00:35:04	01:01:24	105	00:36:06	00:57:51	121	00:36:55	01:01:33
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	760	00:52:58	01:36:27	775	00:52:07	01:34:24	754	00:47:39	01:18:54	736	00:48:12	01:22:17
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	352	00:44:38	01:09:18	364	00:46:11	01:20:03	359	00:44:08	01:06:10	389	00:50:40	01:30:48
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	62	00:43:32	01:09:41	60	00:43:58	01:10:29	75	00:44:02	01:12:59	65	00:36:26	01:02:16
Highland	Belford Hospital (Fort William)	24	00:29:30	01:01:55	26	00:21:04	00:32:37	39	00:24:16	00:56:04	45	00:23:20	00:49:46
Highland	Caitness General Hospital (Wick)	38	00:20:05	00:39:47	33	00:27:33	00:54:46	40	00:21:28	00:41:06	44	00:26:23	00:42:17
Highland	Lorn & Islands Hospital (Oban)	31	00:22:57	00:42:34	27	00:22:11	00:43:19	30	00:22:32	00:38:03	31	00:21:55	00:31:28
Highland	Raigmore Hospital (Inverness)	242	00:34:08	01:52:31	227	00:33:32	01:17:01	224	00:34:28	01:27:31	273	00:31:55	01:41:43
Lanarkshire	University Hospital Hairmyres (East Kilbride)	257	00:54:50	02:36:00	261	00:49:02	01:27:51	275	00:54:06	01:54:49	261	00:51:12	02:03:29
Lanarkshire	University Hospital Monklands (Airdrie)	262	00:55:50	01:39:10	283	00:58:46	02:07:33	282	00:54:16	01:44:44	304	01:01:43	02:14:21
Lanarkshire	University Hospital Wishaw (Wishaw)	324	00:59:13	02:23:25	319	01:10:22	03:01:59	331	01:06:36	02:50:45	344	01:01:30	02:34:11
Lothian	Royal Hospital for Sick Children (Edinburgh)	24	00:34:11	00:57:12	19	00:41:12	01:02:51	26	00:39:28	01:02:53	26	00:48:29	01:07:54
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	668	00:46:59	01:12:13	733	00:52:09	01:23:21	715	00:48:38	01:16:33	732	00:53:34	01:41:16
Lothian	St John's Hospital (Livingston)	220	00:39:23	01:03:51	205	00:42:18	01:02:28	198	00:43:13	01:07:14	262	00:44:54	01:08:31
Orkney	Balfour Hospital (Kirkwall)	31	00:17:43	00:31:18	16	00:22:04	00:34:57	23	00:15:32	00:28:39	21	00:10:45	00:30:49
Shetland	Gilbert Bain Hospital (Lerwick)	13	00:30:13	00:53:15	20	00:25:50	00:41:24	24	00:21:00	00:28:21	21	00:28:30	00:43:22
Tayside	Ninewells Hospital (Dundee)	465	00:31:10	01:00:22	454	00:29:00	00:50:14	495	00:33:12	01:02:24	489	00:29:25	00:56:59
Tayside	Perth Royal Infirmary (Perth)	74	00:23:04	00:39:02	89	00:26:37	00:39:58	83	00:22:12	00:35:10	77	00:24:46	00:38:08
Western Isles	Western Isles Hospital (Isle of Lewis)	26	00:17:21	00:31:41	28	00:20:51	00:27:15	23	00:17:02	00:33:09	27	00:16:42	00:29:06
SCOTLAND		6,911	00:43:48	01:36:59	7,015	00:44:21	01:31:30	7,114	00:44:04	01:39:40	7,335	00:44:52	01:40:05

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)