

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

01/07/2024

to

22/07/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	01/07/2024						08/07/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,099	866	598	939	734	478	1,133	874	603	999	756	489
Borders	344	302	229	288	251	184	341	281	216	284	227	164
Dumfries and Galloway	491	405	327	403	327	255	472	390	288	407	333	236
Fife	1,074	880	623	935	757	509	1,033	808	563	913	700	464
Forth Valley	796	635	466	717	569	406	808	653	438	740	593	385
Grampian	1,464	1,096	687	1,295	967	568	1,470	1,142	693	1,300	1,000	562
Greater Glasgow and Clyde	3,432	2,686	1,989	3,026	2,340	1,660	3,500	2,699	1,986	3,094	2,369	1,670
Highland	1,078	859	608	856	700	456	1,134	894	657	874	706	482
Lanarkshire	1,751	1,397	1,095	1,529	1,198	908	1,779	1,412	1,065	1,531	1,199	869
Lothian	2,291	1,779	1,241	2,011	1,559	1,044	2,251	1,727	1,154	2,037	1,567	1,007
Orkney	61	48	43	38	33	28	64	53	44	35	30	22
Shetland	59	46	38	39	32	24	49	37	31	29	26	20
Tayside	1,172	971	620	1,050	857	508	1,249	1,038	649	1,092	891	513
Western Isles	131	101	84	56	50	34	97	87	76	56	52	42
Unknown	428	87	63	421	85	61	466	113	78	455	107	73
SCOTLAND	15,671	12,158	8,711	13,603	10,459	7,123	15,846	12,208	8,541	13,846	10,556	6,998

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15/07/2024						22/07/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,166	930	635	992	777	492	1,203	894	613	1,043	767	492
359	312	242	294	247	180	385	319	224	331	269	176
524	436	343	445	369	278	495	412	318	411	341	253
1,103	881	611	970	766	504	1,040	854	588	902	724	466
798	636	468	730	574	409	802	634	460	726	566	397
1,501	1,135	703	1,355	1,033	608	1,445	1,109	667	1,279	992	560
3,430	2,692	2,011	3,030	2,345	1,681	3,233	2,579	1,945	2,807	2,202	1,586
1,095	884	643	832	674	450	1,034	853	629	803	670	455
1,839	1,396	1,042	1,610	1,198	862	1,784	1,360	1,019	1,549	1,161	833
2,421	1,798	1,175	2,186	1,626	1,021	2,377	1,796	1,172	2,120	1,601	994
88	61	50	53	38	27	80	58	45	38	31	18
56	47	40	31	27	20	82	61	50	49	37	27
1,298	1,054	658	1,119	901	522	1,184	978	610	1,046	866	509
115	93	79	56	45	31	114	98	84	44	39	29
437	80	60	426	78	59	417	100	63	413	99	63
16,230	12,435	8,760	14,129	10,698	7,144	15,675	12,105	8,487	13,561	10,365	6,858

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/07/2024 ^P			08/07/2024 ^P			15/07/2024 ^P			22/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	36	00:10:44	00:19:12	44	00:11:24	00:21:47	41	00:07:40	00:16:22	42	00:09:34	00:20:37
Borders	13	00:08:35	00:16:06	*	*	*	*	*	*	11	00:20:27	00:25:09
Dumfries and Galloway	14	00:08:21	00:20:45	18	00:05:42	00:18:18	16	00:09:49	00:21:46	11	00:06:44	00:10:09
Fife	28	00:07:45	00:17:03	31	00:07:45	00:14:01	44	00:08:00	00:15:50	36	00:07:39	00:13:41
Forth Valley	20	00:09:35	00:15:31	31	00:07:14	00:17:50	27	00:08:06	00:15:59	23	00:07:54	00:20:14
Grampian	40	00:06:34	00:17:20	35	00:08:48	00:24:41	35	00:09:14	00:19:43	44	00:08:31	00:25:47
Greater Glasgow and Clyde	120	00:06:05	00:11:13	120	00:06:05	00:11:06	109	00:06:06	00:12:36	123	00:06:12	00:10:57
Highland	24	00:06:42	00:21:42	23	00:07:33	00:24:21	21	00:06:21	00:20:33	18	00:05:52	00:11:17
Lanarkshire	57	00:08:27	00:14:21	49	00:07:32	00:13:36	57	00:07:58	00:13:26	52	00:08:37	00:14:24
Lothian	61	00:06:54	00:12:29	64	00:05:55	00:12:50	75	00:06:45	00:13:56	51	00:05:14	00:13:24
Orkney	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Tayside	45	00:06:09	00:18:03	29	00:04:56	00:16:09	46	00:07:17	00:19:30	39	00:06:29	00:17:06
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	466	00:07:22	00:16:10	452	00:07:13	00:16:51	482	00:07:09	00:15:50	457	00:06:57	00:16:40

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/07/2024 ^P			08/07/2024 ^P			15/07/2024 ^P			22/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	143	00:10:28	00:21:42	151	00:11:48	00:24:44	162	00:10:26	00:22:32	164	00:10:39	00:22:02
Borders	26	00:08:17	00:21:24	35	00:06:34	00:26:08	31	00:09:00	00:23:50	44	00:07:16	00:27:56
Dumfries and Galloway	43	00:09:25	00:23:30	50	00:08:18	00:17:08	64	00:09:45	00:27:48	52	00:09:33	00:25:08
Fife	128	00:09:35	00:18:26	129	00:09:30	00:19:45	121	00:09:02	00:18:00	121	00:08:21	00:16:58
Forth Valley	119	00:07:50	00:15:45	117	00:09:05	00:16:23	95	00:08:34	00:15:46	119	00:08:27	00:19:37
Grampian	211	00:08:40	00:23:30	193	00:07:58	00:21:09	206	00:08:26	00:24:59	217	00:08:56	00:23:49
Greater Glasgow and Clyde	500	00:07:21	00:14:11	572	00:07:15	00:13:46	520	00:07:26	00:14:02	519	00:07:24	00:13:57
Highland	113	00:09:02	00:31:18	114	00:10:07	00:26:52	113	00:08:22	00:28:09	125	00:08:49	00:21:55
Lanarkshire	262	00:09:53	00:18:47	270	00:09:25	00:17:19	254	00:08:56	00:16:05	291	00:09:29	00:17:39
Lothian	296	00:07:28	00:16:16	319	00:08:01	00:15:22	338	00:07:45	00:16:04	344	00:07:36	00:13:38
Orkney	5	00:06:14	00:15:31	*	*	*	-	n/a	n/a	*	*	*
Shetland	7	00:08:22	00:20:34	*	*	*	*	*	*	5	00:16:22	00:33:43
Tayside	139	00:06:37	00:18:18	152	00:08:00	00:20:39	179	00:07:37	00:20:15	160	00:07:58	00:21:33
Western Isles	6	00:06:04	00:27:10	8	00:10:30	00:36:08	*	*	*	*	*	*
Unknown	34	00:12:59	00:26:17	33	00:11:47	00:34:46	28	00:09:19	00:22:37	34	00:10:41	00:25:25
SCOTLAND	2,032	00:08:10	00:18:39	2,148	00:08:23	00:18:08	2,121	00:08:19	00:18:52	2,202	00:08:14	00:18:47

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/07/2024 ^P			08/07/2024 ^P			15/07/2024 ^P			22/07/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	287	00:23:32	01:17:20	307	00:21:33	00:57:13	300	00:21:16	00:55:10	317	00:21:21	01:19:03
Borders	99	00:11:49	00:23:51	86	00:13:22	00:32:46	92	00:13:28	00:33:06	104	00:14:26	00:29:55
Dumfries and Galloway	124	00:19:16	00:39:52	117	00:17:30	00:42:25	141	00:18:40	00:37:51	122	00:17:40	00:42:24
Fife	325	00:16:07	00:34:32	260	00:14:58	00:29:21	309	00:17:36	00:38:54	289	00:15:58	00:32:14
Forth Valley	214	00:17:14	00:36:36	218	00:17:58	00:36:05	238	00:16:51	00:32:24	215	00:19:01	00:38:05
Grampian	412	00:19:00	00:54:57	360	00:17:37	00:46:08	428	00:20:00	00:56:28	373	00:17:47	01:03:47
Greater Glasgow and Clyde	896	00:15:40	00:32:56	923	00:15:45	00:37:54	906	00:15:17	00:32:15	849	00:15:10	00:33:50
Highland	255	00:15:47	00:39:27	237	00:16:47	00:43:42	250	00:17:41	00:38:53	251	00:13:57	00:38:26
Lanarkshire	521	00:20:57	00:46:59	508	00:21:14	00:50:23	512	00:20:55	00:48:49	510	00:21:52	00:59:02
Lothian	612	00:15:36	00:29:55	583	00:17:00	00:34:13	669	00:17:02	00:37:25	613	00:16:06	00:33:21
Orkney	13	00:06:54	00:27:40	9	00:06:31	00:21:02	12	00:11:43	00:16:10	9	00:15:02	00:35:07
Shetland	11	00:26:26	00:51:10	9	00:19:56	00:39:17	10	00:18:00	00:30:48	10	00:10:02	00:42:41
Tayside	318	00:14:40	00:33:51	328	00:14:00	00:33:15	338	00:17:18	00:38:13	305	00:15:30	00:38:35
Western Isles	20	00:22:54	00:56:01	22	00:15:28	00:50:12	15	00:09:08	00:36:26	14	00:22:34	00:50:24
Unknown	20	00:17:15	00:26:36	44	00:22:20	00:55:56	26	00:19:32	00:44:56	38	00:19:42	00:39:33
SCOTLAND	4,127	00:16:57	00:40:28	4,011	00:17:14	00:40:03	4,246	00:17:20	00:40:17	4,019	00:17:05	00:42:22

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/07/2024 ^P			08/07/2024 ^P			15/07/2024 ^P			22/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	252	00:44:06	03:38:04	242	00:45:27	03:45:44	263	00:34:55	03:48:23	236	00:35:20	04:33:29
Borders	112	00:18:51	01:08:56	101	00:17:06	00:58:19	116	00:18:38	01:18:00	107	00:23:44	01:15:49
Dumfries and Galloway	143	00:23:45	02:21:08	146	00:19:43	01:33:01	147	00:24:02	01:54:28	156	00:25:37	01:28:32
Fife	270	00:41:58	02:12:33	272	00:33:42	01:59:57	286	00:54:15	03:58:12	272	00:31:24	02:06:46
Forth Valley	212	00:39:24	02:44:17	223	00:47:24	02:59:50	209	00:47:48	02:38:27	206	00:40:07	03:30:53
Grampian	294	00:37:32	04:15:30	397	00:32:06	03:45:33	347	00:42:30	05:02:39	347	00:33:49	03:04:42
Greater Glasgow and Clyde	780	00:35:35	03:07:48	723	00:46:28	03:27:53	774	00:36:22	02:48:21	686	00:32:34	02:29:26
Highland	305	00:25:07	01:49:25	324	00:21:55	01:19:54	280	00:25:13	01:38:51	268	00:21:47	01:19:37
Lanarkshire	342	00:53:56	04:18:56	363	00:43:05	04:10:16	363	01:28:16	05:45:52	291	01:16:57	07:47:42
Lothian	557	00:35:18	03:06:24	567	00:39:51	03:45:30	520	00:52:41	05:15:17	568	00:46:39	03:27:43
Orkney	13	00:24:07	00:49:34	18	00:36:58	01:43:13	26	00:36:56	01:40:09	16	00:14:34	01:39:36
Shetland	14	00:27:47	01:17:10	13	00:10:33	00:58:58	14	00:32:40	01:20:50	21	00:22:33	01:11:05
Tayside	346	00:28:04	01:37:37	377	00:29:11	01:52:45	331	00:35:02	02:14:44	350	00:34:55	02:20:59
Western Isles	19	00:29:33	01:16:24	22	00:29:37	01:33:40	20	00:30:08	01:07:33	21	00:17:10	00:58:46
Unknown	26	00:34:57	02:20:57	23	00:33:22	01:51:30	23	00:34:12	01:36:55	23	00:30:05	02:11:04
SCOTLAND	3,685	00:34:57	02:49:48	3,811	00:35:06	02:50:41	3,719	00:39:38	03:31:53	3,568	00:34:20	03:01:07

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	01/07/2024			08/07/2024			15/07/2024			22/07/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	473	00:55:11	03:10:19	483	00:54:58	03:44:54	470	00:56:53	03:04:13	487	00:58:19	03:30:21
Borders	182	00:33:51	00:58:10	153	00:28:33	00:45:28	184	00:32:42	00:58:11	171	00:34:00	01:03:09
Dumfries & Galloway	255	00:32:19	00:59:35	235	00:31:56	01:02:23	272	00:35:02	01:19:21	253	00:28:58	01:08:41
Fife	465	00:47:27	01:47:55	435	00:43:59	01:38:24	465	00:45:49	01:37:02	445	00:51:27	01:35:42
Forth Valley	412	00:43:32	01:13:32	388	00:43:53	01:13:18	407	00:46:11	01:20:34	396	00:47:17	01:17:40
Grampian	612	01:00:21	03:41:52	588	00:59:31	03:31:10	636	01:02:42	03:35:45	590	00:56:58	03:51:43
Greater Glasgow & Clyde	1,835	00:45:56	01:26:29	1,859	00:47:58	01:31:11	1,848	00:48:05	01:28:47	1,731	00:44:46	01:14:37
Highland	369	00:31:43	01:52:39	360	00:32:21	01:31:33	336	00:34:44	01:57:41	351	00:33:09	01:17:50
Lanarkshire	836	00:52:16	01:40:11	815	00:53:35	01:40:51	810	00:58:19	02:23:33	805	00:58:44	02:18:59
Lothian	988	00:49:33	01:18:06	977	00:52:49	01:22:57	991	00:50:40	01:22:42	960	00:51:23	01:25:59
Orkney	29	00:16:54	00:29:24	23	00:14:56	00:33:15	27	00:15:53	00:30:27	19	00:15:08	00:52:13
Shetland	25	00:21:26	00:37:57	20	00:27:26	00:49:56	19	00:24:52	00:47:42	27	00:18:12	00:38:00
Tayside	569	00:29:04	00:48:34	568	00:31:13	00:54:01	582	00:33:32	01:10:01	547	00:33:45	01:04:12
Western Isles	30	00:23:14	00:34:44	33	00:18:56	00:33:26	26	00:24:18	00:36:10	21	00:21:42	00:29:59
SCOTLAND	7,080	00:44:55	01:39:52	6,937	00:45:47	01:38:15	7,073	00:47:26	01:50:03	6,803	00:46:13	01:39:24

Table 7 - Turnaround Times by Hospital

Week Commencing		01/07/2024			08/07/2024			15/07/2024			22/07/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	157	00:51:28	02:28:42	174	01:38:56	04:40:29	165	00:51:29	03:12:39	187	01:00:50	03:06:58
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	316	00:57:41	03:32:00	309	00:49:05	02:38:10	305	00:59:16	02:51:24	300	00:55:38	03:33:22
Borders	Borders General Hospital (Melrose)	182	00:33:51	00:58:10	153	00:28:33	00:45:28	184	00:32:42	00:58:11	171	00:34:00	01:03:09
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:23:46	00:48:31	48	00:26:38	00:51:40	49	00:26:08	00:54:30	44	00:28:53	00:48:52
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	217	00:33:10	01:00:47	187	00:34:06	01:04:10	223	00:39:58	01:24:22	209	00:28:58	01:14:06
Fife	Victoria Hospital (Kirkcaldy)	465	00:47:27	01:47:55	435	00:43:59	01:38:24	465	00:45:49	01:37:02	445	00:51:27	01:35:42
Forth Valley	Forth Valley Royal Hospital (Larbert)	412	00:43:32	01:13:32	388	00:43:53	01:13:18	407	00:46:11	01:20:34	396	00:47:17	01:17:40
Grampian	Aberdeen Royal Infirmary (Aberdeen)	490	01:11:45	03:54:54	459	01:06:37	03:40:02	505	01:10:22	04:05:11	457	01:04:19	04:18:55
Grampian	Dr Gray's Hospital (Elgin)	107	00:38:08	01:38:43	115	00:48:21	02:03:29	119	00:44:55	02:19:29	119	00:48:47	02:27:32
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:21:56	00:33:13	14	00:25:18	00:39:05	12	00:38:01	00:46:42	14	00:23:48	00:35:13
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	548	00:42:16	01:06:24	506	00:46:16	01:19:49	500	00:44:08	01:20:45	484	00:43:53	01:12:28
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	101	00:33:14	00:59:32	130	00:36:40	01:16:30	105	00:35:02	00:56:01	129	00:35:12	00:52:09
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	801	00:54:22	01:54:17	809	00:55:21	01:46:43	843	00:55:26	01:43:28	712	00:48:19	01:19:16
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	323	00:41:17	01:07:38	365	00:41:04	01:08:43	348	00:44:20	01:08:15	340	00:44:53	01:13:42
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	62	00:34:32	00:55:35	49	00:39:09	00:59:53	52	00:33:39	00:57:02	66	00:30:26	01:00:43
Highland	Belford Hospital (Fort William)	41	00:21:57	00:36:47	46	00:27:08	00:46:33	39	00:26:49	00:45:51	34	00:33:08	00:43:43
Highland	Caithness General Hospital (Wick)	36	00:26:49	00:39:59	43	00:27:23	00:45:22	37	00:20:34	00:40:27	42	00:27:25	00:44:33
Highland	Lorn & Islands Hospital (Oban)	42	00:21:33	00:47:16	25	00:22:22	00:35:22	25	00:22:09	00:37:34	33	00:22:52	00:45:15
Highland	Raigmore Hospital (Inverness)	250	00:42:16	02:18:03	246	00:37:59	01:43:44	235	00:46:22	02:19:47	242	00:37:28	01:29:24
Lanarkshire	University Hospital Hairmyres (East Kilbride)	247	00:47:10	01:19:57	259	00:51:41	01:32:27	257	00:53:44	01:58:29	255	00:59:26	03:10:00
Lanarkshire	University Hospital Monklands (Airdrie)	257	00:56:10	01:39:52	264	00:52:53	01:28:30	267	00:56:45	02:14:40	250	00:55:23	01:33:43
Lanarkshire	University Hospital Wishaw (Wishaw)	332	00:55:39	01:55:44	292	00:55:31	01:55:10	286	01:07:16	02:51:05	300	01:03:09	02:49:47
Lothian	Royal Hospital for Sick Children (Edinburgh)	18	00:42:37	00:58:31	13	00:36:26	01:08:59	25	00:34:15	01:01:43	19	00:34:43	00:57:41
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	764	00:51:01	01:20:03	752	00:54:08	01:24:26	748	00:52:51	01:29:13	723	00:53:17	01:29:12
Lothian	St John's Hospital (Livingston)	206	00:44:58	01:10:30	212	00:45:26	01:17:09	218	00:46:52	01:12:08	218	00:43:40	01:14:52
Orkney	Balfour Hospital (Kirkwall)	29	00:16:54	00:29:24	23	00:14:56	00:33:15	27	00:15:53	00:30:27	19	00:15:08	00:52:13
Shetland	Gilbert Bain Hospital (Lerwick)	25	00:21:26	00:37:57	20	00:27:26	00:49:56	19	00:24:52	00:47:42	27	00:18:12	00:38:00
Tayside	Ninewells Hospital (Dundee)	481	00:29:29	00:48:43	483	00:31:50	00:56:09	513	00:34:52	01:11:25	475	00:34:52	01:08:15
Tayside	Perth Royal Infirmary (Perth)	88	00:26:24	00:46:40	85	00:26:29	00:44:10	69	00:26:26	00:40:23	72	00:29:08	00:44:06
Western Isles	Western Isles Hospital (Isle of Lewis)	30	00:23:14	00:34:44	33	00:18:56	00:33:26	26	00:24:18	00:36:10	21	00:21:42	00:29:59
SCOTLAND		7,080	00:44:55	01:39:52	6,937	00:45:47	01:38:15	7,073	00:47:26	01:50:03	6,803	00:46:13	01:39:24

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)