



Freedom of Information Request

23rd December 2024

Question

The number and proportion of ambulance call outs related to a patient having a fall in the months March to November including the months March and November for each year since March 2019 to November 2023

The average response time for ambulance call outs related to a fall in the months March to November including the months March and November for each year since March 2019 to November 2023

The number and proportion of ambulance call outs related to a fall where a patients waited over four hours before the ambulance arrived in the months March to November including the months March and November for each year since March 2019 to November 2023

The number and proportion of ambulance call outs related to a fall where a patients waited over twelve hours before the ambulance arrived in the months March to November including the months March and November for each year since March 2019 to November 2023

The number of ambulance call outs related to a patient having a fall in the months December to February including the months December and February for each year since December 2019 to February 2024

The average response time for ambulance call outs related to a fall in the months December to February including the months December and February for each year since December 2019 to February 2024

The number and proportion of ambulance call outs related to a fall where a patients waited over four hours before the ambulance arrived in the months December to February including the months December and February for each year since December 2019 to February 2024

The number and proportion of ambulance call outs related to a fall where a patients waited over twelve hours before the ambulance arrived in the months December to February including the months December and February for each year since December 2019 to February 2024

The longest response time for an ambulance call out for call outs related to a fall in the months March to November 2024

The longest response time for an ambulance call out for call outs related to a fall in the months December 2023 and February 2024

For each of these questions could this be broken down by all call outs and for those aged 65 and above.

Answer

The number and proportion of ambulance call outs related to a patient having a fall in the months March to November including the months March and November for each year since March 2019 to November 2023

Please see the table below detailing the number of incidents where the chief complaint is ‘Falls’ from 01/03/2019 - 30/11/2023 (months March to November only)

	2019	2020	2021	2022	2023
Attended Incidents	53577	42174	38254	35155	38494



The average response time for ambulance call outs related to a fall in the months March to November including the months March and November for each year since March 2019 to November 2023

The Scottish Ambulance Service cannot report response times by chief complaint; response times can only be provided for call colour codes; these would capture all incidents and not exclusively falls. It is for this reason we have applied section 17 of the Freedom of Information Scotland Act 2002, as information not held.

The number and proportion of ambulance call outs related to a fall where a patients waited over four hours before the ambulance arrived in the months March to November including the months March and November for each year since March 2019 to November 2023

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The number of ambulance call outs related to a patient having a fall in the months December to February including the months December and February for each year since December 2019 to February 2024

Please see the table below detailing the number of incidents where the chief complaint is ‘Falls’ from 01/12/2019 - 28/02/2024 (months December to February only)

	2019 - 2020	2020 - 2021	2021 - 2022	2022 - 2023	2023 - 2024
Attended Incidents	17164	11144	10895	11673	11918

The average response time for ambulance call outs related to a fall in the months December to February including the months December and February for each year since December 2019 to February 2024

The Scottish Ambulance Service cannot report response times by chief complaint; response times can only be provided for call colour codes; these would capture all incidents and not exclusively falls. It is for this reason we have applied section 17 of the Freedom of Information Scotland Act 2002, as information not held.

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The number and proportion of ambulance call outs related to a fall where a patients waited over twelve hours before the ambulance arrived in the months December to February including the months December and February for each year since December 2019 to February 2024

The Scottish Ambulance Service cannot report response times by chief complaint; response times can only be provided for call colour codes; these would capture all incidents and not exclusively falls. It is for this reason we have applied section 17 of the Freedom of Information Scotland Act 2002, as information not held.

The longest response time for an ambulance call out for call outs related to a fall in the months March to November 2024

The Scottish Ambulance Service cannot report response times by chief complaint; response times can only be provided for call colour codes; these would capture all incidents and not exclusively falls. It is for this reason we have applied section 17 of the Freedom of Information Scotland Act 2002, as information not held.

The longest response time for an ambulance call out for call outs related to a fall in the months December 2023 and February 2024

The Scottish Ambulance Service cannot report response times by chief complaint; response times can only be provided for call colour codes; these would capture all incidents and not exclusively falls. It is for this reason we have applied section 17 of the Freedom of Information Scotland Act 2002, as information not held.

For each of these questions could this be broken down by all call outs and for those aged 65 and above.

As with the response above, The Scottish Ambulance Service cannot report response times by chief complaint; response times can only be provided for call colour codes; these would capture all incidents and not exclusively falls. It is for this reason we have applied section 17 of the Freedom of Information Scotland Act 2002, as information not held.

Please see the table below detailing the number of incidents where the chief complaint is ‘Falls’ for patients are >65 from 01/03/2019 - 30/11/2023 (months March to November only)

	2019	2020	2021	2022	2023
Attended Incidents	32945	26424	23632	22347	24911

Please see the table below detailing the number of incidents where the chief complaint is ‘Falls’ for patients are >65 from 01/12/2019 - 28/02/2024 (months December to February only)

	2019 - 2020	2020 - 2021	2021 - 2022	2022 - 2023	2023 - 2024
Attended Incidents	11199	7208	6948	7807	8104