Scottish Ambulance Service

Unscheduled Care Operational Statistics

Official Statistics Publication Weekly Statistics Published: 05 February 2025

Please read all accompanying notes and definitions before interpreting the data.



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Source
Publication only contains information from the SAS C3 Data Warehouse.

Publication only contains information from the SAS C3 Data Warehouse.

06/01/2025 27/01/2025

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format					
	Unscheduled care incidents handled by SAS including attended and non-						
Total Incidents	attended incidents.	Number					
	Presented by the Health Board Area of the Incident ¹						
	Unscheduled care incidents handled by SAS which were attended by a SAS						
Incidents Attended	crew.	Number					
	Presented by the Health Board Area of the Incident ¹						
	Unscheduled care incidents handled by SAS which were attended by a SAS						
Incidents Conveyed	crew and the patient conveyed to hospital.	Number					
	Presented by the Health Board Area of the Incident ¹						
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss					
viedian Response Time	Presented by the Health Board Area of the Incident ¹	1111.111111.33					
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss					
90 Percentile Response Time	Presented by the Health Board Area of the Incident ¹	1111.111111.33					
	The time in which 50% of SAS Crews spend at hospital as a result of						
	conveying a patient.						
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are clear	hh:mm:ss					
	from the incident.						
	This indicator includes the turnaround times for hospitals with an A&E only.						
	For a list of these please see Appendix 1.						
	The time in which 90% of SAS Crews spend at hospital as a result of						
	conveying a patient. This time runs from when the crew arrive at the hospital	hh:mm:ss					
90 th Percentile Turnaround Time							
	This indicator includes the turnaround times for hospitals with an A&E only.						
	For a list of these please see Appendix 1.						

<u>Notes</u>

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			06/	01/2025			13/01/2025							
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed		
Ayrshire and Arran	1,057	842	598	930	729	489	1,063	829	587	913	704	468		
Borders	360	306	206	314	263	166	382	329	229	305	258	165		
Dumfries and Galloway	456	392	306	383	328	247	454	395	305	365	312	226		
Fife	1,032	842	575	917	749	496	1,002	837	566	875	717	457		
Forth Valley	734	578	409	665	523	363	723	589	428	643	521	367		
Grampian	1,530	1,120	710	1,343	984	587	1,426	1,066	670	1,242	916	529		
Greater Glasgow and Clyde	3,220	2,376	1,701	2,881	2,115	1,466	3,257	2,554	1,863	2,878	2,230	1,558		
Highland	997	817	586	780	645	422	1,004	811	605	740	599	399		
Lanarkshire	1,697	1,181	868	1,542	1,063	757	1,687	1,312	965	1,471	1,130	800		
Lothian	2,251	1,607	1,039	2,001	1,437	890	2,269	1,682	1,096	2,046	1,512	948		
Orkney	70	49	44	30	24	20	67	49	43	33	25	20		
Shetland	63	54	43	37	35	24	46	35	30	27	24	19		
Tayside	1,171	968	610	1,058	869	519	1,128	932	613	996	815	505		
Western Isles	124	95	81	65	52	38	111	87	66	61	51	30		
Unknown	324	44	31	315	41	28	333	41	29	329	39	27		
SCOTLAND	15,086	11,271	7,807	13,261	9,857	6,512	14,952	11,548	8,095	12,924	9,853	6,518		

		20/	01/2025			27/01/2025								
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed			
1,125	897	610	945	751	476	1,014	819	560	873	696	445			
344	295	215	294	247	173	409	334	237	339	267	177			
479	411	313	407	347	252	463	389	295	392	325	234			
1,119	892	599	1,012	803	516	1,110	872	594	982	766	495			
804	645	477	740	596	433	820	646	483	754	592	431			
1,403	1,074	720	1,214	917	574	1,454	1,056	692	1,275	921	566			
3,114	2,408	1,777	2,768	2,122	1,509	3,276	2,633	1,910	2,871	2,294	1,595			
1,075	856	639	831	658	448	1,028	849	602	784	655	419			
1,666	1,317	995	1,466	1,139	837	1,675	1,258	987	1,484	1,105	850			
2,297	1,618	1,048	2,097	1,481	928	2,292	1,680	1,082	2,074	1,509	925			
60	42	32	35	25	16	88	61	49	47	36	24			
57	48	37	34	29	19	60	46	35	40	35	24			
1,136	938	595	985	800	469	1,191	987	629	1,041	850	505			
107	89	73	62	53	38	112	91	72	62	57	38			
333	36	28	324	34	26	359	46	33	347	44	31			
15,119	11,566	8,158	13,214	10,002	6,714	15,351	11,767	8,260	13,365	10,152	6,759			

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		06/01/2025 ^p			13/01/2025 ^p			20/01/2025 ^p			27/01/2025 ^r	
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)									
Ayrshire and Arran	40	00:07:26	00:21:31	41	00:08:04	00:19:18	39	00:07:37	00:16:02	28	00:08:07	00:14:24
Borders	12	00:05:36	00:11:13	*	*	*	8	00:07:43	00:22:32	9	00:06:52	00:08:47
Dumfries and Galloway	17	00:12:59	00:22:51	11	00:07:13	00:15:59	15	00:08:03	00:14:50	13	00:07:44	00:22:12
Fife	33	00:07:56	00:14:48	39	00:07:47	00:15:01	33	00:07:02	00:14:59	46	00:08:37	00:17:05
Forth Valley	30	00:08:31	00:15:52	22	00:09:30	00:16:14	26	00:07:48	00:15:14	27	00:07:57	00:15:47
Grampian	46	00:06:17	00:29:02	46	00:06:27	00:16:16	37	00:06:41	00:17:02	29	00:07:18	00:17:56
Greater Glasgow and Clyde	110	00:07:45	00:13:46	118	00:07:32	00:13:38	120	00:07:20	00:13:18	113	00:07:04	00:12:20
Highland	20	00:08:23	00:29:28	22	00:05:13	00:17:46	26	00:07:45	00:21:16	37	00:07:27	00:21:34
Lanarkshire	46	00:06:43	00:14:46	48	00:07:18	00:16:06	66	00:09:02	00:17:23	63	00:08:53	00:16:30
Lothian	56	00:06:27	00:12:28	80	00:05:55	00:11:37	84	00:06:54	00:15:17	86	00:06:15	00:13:33
Orkney	-	n/a	n/a	*	*	*	5	00:11:56	00:19:14	*	*	*
Shetland	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Tayside	40	00:06:47	00:18:53	33	00:06:13	00:13:50	47	00:07:26	00:19:47	42	00:07:17	00:13:40
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	457	00:07:21	00:17:12	468	00:07:13	00:14:55	511	00:07:26	00:17:17	500	00:07:28	00:15:29

Key to symbols:

⁻ Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

^{&#}x27; - ' = zero value.

^{&#}x27; n/a ' = not applicable.

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		06/01/2025 ^F			13/01/2025 ^F			20/01/2025 ^r		27/01/2025 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	171	00:11:40	00:25:17	130	00:10:39	00:20:25	162	00:10:22	00:24:08	137	00:09:38	00:20:30	
Borders	40	00:10:32	00:26:37	45	00:07:34	00:21:53	35	00:09:14	00:23:31	33	00:09:43	00:23:23	
Dumfries and Galloway	55	00:07:03	00:22:35	45	00:08:05	00:22:09	59	00:10:40	00:29:05	56	00:10:09	00:22:46	
Fife	148	00:10:04	00:18:46	149	00:08:44	00:16:48	156	00:09:22	00:20:21	160	00:09:06	00:19:19	
Forth Valley	109	00:08:54	00:18:42	91	00:08:54	00:19:07	140	00:08:41	00:20:14	112	00:09:49	00:19:24	
Grampian	218	00:10:59	00:25:39	214	00:08:34	00:26:33	195	00:09:24	00:27:22	208	00:10:41	00:27:35	
Greater Glasgow and Clyde	540	00:08:42	00:17:19	528	00:08:16	00:15:32	485	00:08:03	00:15:31	488	00:08:17	00:15:00	
Highland	121	00:10:31	00:29:08	99	00:10:16	00:25:02	101	00:08:51	00:24:39	113	00:09:42	00:31:12	
Lanarkshire	313	00:10:53	00:21:46	277	00:08:49	00:19:38	293	00:10:28	00:18:41	256	00:09:53	00:20:45	
Lothian	338	00:08:46	00:16:18	344	00:07:44	00:15:25	294	00:08:35	00:17:55	356	00:07:47	00:16:08	
Orkney	*	*	*	*	*	*	*	*	*	12	00:07:55	00:25:20	
Shetland	*	*	*	*	*	*	*	*	*	*	*	*	
Tayside	172	00:08:15	00:20:04	141	00:07:25	00:19:43	148	00:07:44	00:19:26	133	00:08:15	00:21:12	
Western Isles	6	00:10:49	00:23:44	7	00:13:46	00:23:22	11	00:07:13	00:17:08	*	*	*	
Unknown	18	00:13:22	00:25:13	15	00:13:47	00:28:59	16	00:12:30	00:30:05	14	00:10:30	00:24:49	
SCOTLAND	2,258	00:09:34	00:21:12	2,096	00:08:28	00:18:58	2,104	00:08:58	00:20:55	2,087	00:08:49	00:19:37	

Notes

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Key to symbols: ' - ' = zero value.

^{&#}x27; n/a ' = not applicable.

^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		06/01/2025 ^p			13/01/2025 ^p	1		20/01/2025 ^p		27/01/2025 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	276	00:25:53	01:02:01	283	00:21:50	00:57:22	293	00:21:42	00:54:35	298	00:20:42	00:50:12	
Borders	91	00:14:22	00:35:02	91	00:13:04	00:31:13	104	00:14:35	00:38:02	94	00:15:16	00:43:36	
Dumfries and Galloway	117	00:19:11	00:38:49	115	00:17:11	00:37:58	145	00:18:12	00:38:57	120	00:13:56	00:38:52	
Fife	314	00:18:00	00:42:14	273	00:17:55	00:38:06	305	00:19:15	00:40:24	309	00:18:08	00:41:04	
Forth Valley	214	00:19:40	00:46:06	235	00:19:36	00:41:30	233	00:20:47	00:42:15	254	00:19:26	00:48:04	
Grampian	403	00:22:13	01:05:04	358	00:21:30	01:00:32	351	00:18:37	00:55:10	372	00:19:18	01:05:13	
Greater Glasgow and Clyde	857	00:20:32	01:25:47	869	00:16:53	00:44:26	800	00:17:09	00:45:46	893	00:16:33	00:37:38	
Highland	227	00:14:59	00:40:52	203	00:15:06	00:37:31	250	00:13:17	00:41:40	230	00:15:15	00:36:39	
Lanarkshire	426	00:27:04	02:50:19	469	00:21:38	01:00:07	445	00:22:21	01:01:16	475	00:23:09	00:58:48	
Lothian	585	00:19:13	00:46:51	595	00:18:06	00:45:18	618	00:19:36	00:45:51	597	00:18:56	00:47:11	
Orkney	7	00:21:54	02:17:58	9	00:08:38	00:52:10	7	00:21:57	00:26:02	9	00:11:09	00:26:41	
Shetland	9	00:15:52	01:40:50	6	00:11:12	01:08:13	7	00:17:29	00:47:47	15	00:11:33	00:22:35	
Tayside	310	00:16:09	00:37:05	301	00:15:17	00:35:10	292	00:16:54	00:37:48	332	00:15:46	00:36:31	
Western Isles	21	00:17:54	00:34:25	17	00:18:47	01:11:11	21	00:15:56	00:33:17	28	00:15:27	00:39:30	
Unknown	10	00:15:29	00:34:59	16	00:21:08	00:52:55	11	00:14:41	00:27:08	17	00:19:03	00:32:17	
SCOTLAND	3,867	00:20:01	01:00:16	3,840	00:18:19	00:46:19	3,882	00:18:26	00:46:14	4,043	00:18:07	00:45:11	

Key to symbols:

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

^{&#}x27;-'= zero value.

^{&#}x27; n/a ' = not applicable.

^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		06/01/2025 ^F			13/01/2025 ^p			20/01/2025 ^p			27/01/2025 ^F	1
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)									
Ayrshire and Arran	233	01:06:48	05:36:35	229	00:34:19	03:21:26	236	00:46:58	03:02:41	219	00:33:01	02:40:05
Borders	119	00:28:52	01:42:19	113	00:22:39	01:21:58	97	00:26:28	01:19:59	128	00:22:55	01:35:40
Dumfries and Galloway	137	00:29:17	02:00:36	135	00:31:36	01:37:17	125	00:27:26	01:21:15	130	00:31:22	02:07:04
Fife	246	00:44:09	04:39:04	249	00:31:18	02:00:26	304	00:45:10	02:31:40	243	00:48:12	03:59:26
Forth Valley	168	00:56:53	04:50:56	167	00:30:07	02:03:45	192	01:00:10	04:30:02	189	00:52:13	04:36:11
Grampian	298	00:50:16	06:35:12	275	00:42:02	03:41:02	305	00:38:13	03:39:21	297	00:59:51	05:36:33
Greater Glasgow and Clyde	576	00:48:09	08:22:42	683	00:45:04	03:01:53	682	00:44:23	03:31:26	746	00:37:30	02:59:06
Highland	269	00:24:52	01:21:33	267	00:22:56	01:47:21	268	00:26:55	01:25:41	265	00:23:06	01:27:23
Lanarkshire	258	00:52:11	06:38:08	312	00:46:40	04:21:47	314	00:52:42	05:47:45	291	01:30:27	07:15:14
Lothian	435	01:08:46	05:57:50	463	01:03:04	04:16:51	450	01:12:27	07:28:26	449	01:01:50	06:39:55
Orkney	11	00:17:41	02:05:04	11	00:18:16	00:35:57	10	00:13:03	01:05:51	13	00:23:53	02:29:51
Shetland	17	00:26:23	01:01:02	11	00:22:52	01:35:44	14	00:19:37	00:46:17	13	00:31:35	01:17:22
Tayside	337	00:26:19	01:39:51	329	00:29:21	01:19:32	300	00:27:30	01:33:28	329	00:34:16	02:00:27
Western Isles	23	00:24:20	01:33:27	24	00:45:17	02:27:17	17	00:40:34	01:58:13	24	00:30:26	01:26:20
Unknown	10	00:23:08	01:46:21	5	00:21:50	01:38:32	6	01:07:40	04:04:40	10	00:26:07	00:57:17
SCOTLAND	3,137	00:42:11	04:37:18	3,273	00:36:39	02:55:15	3,320	00:42:14	03:29:30	3,346	00:42:20	03:54:15

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing		06/01/2025			13/01/2025			20/01/2025		27/01/2025			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	487	01:01:54	03:52:59	452	00:48:19	03:31:54	465	00:47:24	02:20:09	440	00:48:51	02:40:29	
Borders	165	00:33:59	01:02:53	156	00:33:54	00:58:50	167	00:37:06	01:00:52	175	00:34:39	00:54:11	
Dumfries & Galloway	240	00:30:31	01:11:12	218	00:31:15	01:04:53	255	00:31:35	01:09:36	233	00:35:14	01:47:11	
Fife	463	00:48:37	01:49:29	422	00:48:59	01:43:41	478	00:50:29	01:39:14	459	00:53:18	02:06:49	
Forth Valley	368	00:52:04	01:43:55	356	00:47:03	01:19:52	428	00:48:27	01:36:32	450	00:50:52	01:59:48	
Grampian	597	01:02:09	04:23:32	582	01:04:06	04:01:35	588	00:56:36	04:18:54	610	01:07:58	04:47:20	
Greater Glasgow & Clyde	1,655	00:55:23	02:33:09	1,703	00:49:42	01:29:22	1,695	00:49:46	01:38:19	1,741	00:51:20	01:42:32	
Highland	318	00:32:16	01:29:01	277	00:28:04	01:08:24	341	00:27:17	01:05:37	314	00:29:38	01:09:10	
Lanarkshire	722	01:03:12	03:19:03	758	01:01:18	02:38:06	772	00:55:27	02:01:26	834	01:07:11	03:10:20	
Lothian	852	00:58:41	02:00:18	888	00:58:13	01:53:37	897	00:54:04	02:03:07	870	00:57:33	01:42:11	
Orkney	17	00:18:52	00:39:29	17	00:17:46	00:35:08	16	00:23:57	00:34:42	22	00:17:49	00:34:34	
Shetland	23	00:24:07	00:34:31	16	00:28:00	00:51:38	21	00:22:24	00:31:34	23	00:25:58	00:40:05	
Tayside	577	00:33:56	01:00:12	558	00:33:23	01:00:48	502	00:32:50	01:04:26	543	00:33:50	01:05:25	
Western Isles	29	00:24:27	00:38:40	23	00:21:32	00:37:28	27	00:19:27	00:34:18	33	00:20:32	00:38:33	
SCOTLAND	6,513	00:50:54	02:29:39	6,426	00:48:19	01:51:57	6,652	00:47:24	01:48:39	6,747	00:50:11	02:09:05	

Table 7 - Turnaround Times by Hospital

Week Commencing			06/01/2025			13/01/2025			20/01/2025		27/01/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)									
Ayrshire & Arran	University Hospital Ayr (Ayr)	173	01:01:50	04:30:42	165	00:50:20	03:52:19	164	00:47:01	02:10:47	142	01:01:04	03:04:52
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	314	01:02:07	03:38:58	287	00:47:43	03:21:30	301	00:47:30	02:20:49	298	00:46:08	02:28:39
Borders	Borders General Hospital (Melrose)	165	00:33:59	01:02:53	156	00:33:54	00:58:50	167	00:37:06	01:00:52	175	00:34:39	00:54:11
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	51	00:27:49	00:48:14	46	00:25:37	00:37:26	46	00:26:51	00:44:19	43	00:28:09	00:44:46
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	189	00:31:00	01:16:19	172	00:33:38	01:12:06	209	00:35:08	01:10:56	190	00:37:26	02:02:39
Fife	Victoria Hospital (Kirkcaldy)	463	00:48:37	01:49:29	422	00:48:59	01:43:41	478	00:50:29	01:39:14	459	00:53:18	02:06:49
Forth Valley	Forth Valley Royal Hospital (Larbert)	368	00:52:04	01:43:55	356	00:47:03	01:19:52	428	00:48:27	01:36:32	450	00:50:52	01:59:48
Grampian	Aberdeen Royal Infirmary (Aberdeen)	477	01:04:50	04:27:38	478	01:09:06	04:14:42	462	01:03:17	04:33:25	480	01:13:22	05:01:12
Grampian	Dr Gray's Hospital (Elgin)	104	00:52:59	03:40:06	93	00:48:31	02:44:10	112	00:43:04	01:54:38	116	01:01:29	02:55:48
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	16	00:25:02	00:57:39	11	00:28:27	00:35:54	14	00:35:08	00:52:15	14	00:31:08	00:41:10
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	455	00:57:04	02:57:30	461	00:50:00	01:22:28	472	00:48:36	01:24:30	488	00:54:10	01:36:49
Greater Glasgow & Clyde	Inverciyde Royal Hospital (Greenock)	108	00:40:02	01:33:40	104	00:39:40	01:04:06	104	00:36:31	00:55:45	108	00:39:13	01:03:59
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	711	00:59:11	02:40:20	744	00:54:42	01:41:13	729	00:55:28	01:50:46	703	00:54:10	01:54:20
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	330	00:53:45	02:24:13	329	00:46:52	01:23:50	326	00:46:55	01:21:04	371	00:51:20	01:42:44
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	51	00:38:05	01:05:04	65	00:41:56	01:12:34	64	00:43:39	01:20:36	71	00:36:21	01:06:25
Highland Highland	Belford Hospital (Fort William) Caithness General Hospital (Wick)	25 42	00:31:26 00:22:04	00:46:10 00:43:30	16 37	00:21:54 00:26:23	00:35:03 00:41:17	35 36	00:28:56 00:26:38	00:45:33 00:53:00	23 42	00:24:06 00:25:09	00:53:10 00:39:17
Highland	Lorn & Islands Hospital (Oban)	17	00:22:58	00:34:47	17	00:24:43	00:31:28	23	00:17:40	00:27:04	27	00:23:21	00:38:27
Highland	Raigmore Hospital (Inverness)	234	00:37:56	01:41:17	207	00:29:06	01:21:08	247	00:28:43	01:20:39	222	00:32:24	01:19:36
Lanarkshire	University Hospital Hairmyres (East Kilbride)	210	00:59:00	03:25:46	243	00:56:06	02:48:34	202	00:54:37	02:01:26	273	00:59:43	02:48:25
Lanarkshire	University Hospital Monklands (Airdrie)	231	01:01:09	01:56:08	220	00:59:28	01:55:30	248	00:54:46	01:42:09	239	01:04:54	02:28:13
Lanarkshire	University Hospital Wishaw (Wishaw)	281	01:13:41	04:36:55	295	01:07:38	02:51:29	322	00:56:20	02:21:08	322	01:16:37	03:59:00
Lothian	Royal Hospital for Sick Children (Edinburgh)	19	00:42:55	00:58:07	31	00:43:48	01:30:02	28	00:36:42	01:02:02	19	00:35:19	01:09:59
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	593	01:02:37	02:15:11	636	01:01:08	02:03:54	637	00:58:40	02:22:38	645	01:00:21	01:49:17
Lothian	St John's Hospital (Livingston)	240	00:51:53	01:27:23	221	00:50:05	01:24:06	232	00:48:06	01:17:45	206	00:47:46	01:19:18
Orkney	Balfour Hospital (Kirkwall)	17	00:18:52	00:39:29	17	00:17:46	00:35:08	16	00:23:57	00:34:42	22	00:17:49	00:34:34
Shetland	Gilbert Bain Hospital (Lerwick)	23	00:24:07	00:34:31	16	00:28:00	00:51:38	21	00:22:24	00:31:34	23	00:25:58	00:40:05
Tayside	Ninewells Hospital (Dundee)	503	00:34:06	01:01:57	479	00:33:21	01:01:21	424	00:33:50	01:05:27	459	00:35:04	01:07:14
Tayside	Perth Royal Infirmary (Perth)	74	00:33:45	00:53:16	79	00:33:36	00:51:45	78	00:28:51	00:51:13	84	00:30:32	00:55:33
Western Isles	Western Isles Hospital (Isle of Lewis)	29	00:24:27	00:38:40	23	00:21:32	00:37:28	27	00:19:27	00:34:18	33	00:20:32	00:38:33
SCOTLAND		6,513	00:50:54	02:29:39	6,426	00:48:19	01:51:57	6,652	00:47:24	01:48:39	6,747	00:50:11	02:09:05

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Balfour Hospital (Kirkwall) Belford Hospital (Fort William) Borders General Hospital (Melrose) Caithness General Hospital (Wick) Dr Gray's Hospital (Elgin) Forth Valley Royal Hospital (Larbert) Galloway Community Hospital (Stranraer) Gilbert Bain Hospital (Lerwick) Glasgow Royal Infirmary (Glasgow) Inverclyde Royal Hospital (Greenock) Lorn & Islands Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Aberdeen Royal Infirmary (Aberdeen)
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Victoria Hospital (Kirkcaldy)	University Hospital Monklands (Airdrie)
	University Hospital Wishaw (Wishaw)
Western Isles Hospital (Isle of Lewis)	Victoria Hospital (Kirkcaldy)
	Western Isles Hospital (Isle of Lewis)