



**Scottish
Ambulance
Service**

University National NHS Board



Freedom of Information Request

26th June 2024

Question

Errol Community Council is looking to increase the number of public defibrillators available to the community. Currently there is one located in Errol village which is about to time-expire. There are three other privately funded PADS in outlying areas.

The Community is diverse, rural and wide spread, mid-way between Perth and Dundee. It stretches 8km by 5km.

Understanding the emergency response times for PURPLE and RED coded incidents by SAS in the Community area (PH2 7) for the last three years would assist in determining where additional defibrillators would best be located.

This FOI request is asking for the average response times to, and the frequency of, incidents in the Errol Community area recorded by SAS as PURPLE and RED coded incidents.

Answer

Please see the table below detailing response times for purple and red coded incidents in the PH2 7 area for the last three years. Where no information is given, there were no incidents to report on.

Please note caution on the interpretation of this data

The response times show total time and does not factor in possible upgrading or downgrading that may occur depending on the patient condition. Times are inclusive of all areas, meaning, as a national service, times are inclusive of all types of locations. These will include areas that may have a difficult access and or in a remote location.

For example, a call may start out as a non-emergency (timed admission) call, subsequently be upgraded to a purple call much later, but only the total time from the first call received is shown. The starting point is always set for the colour category first determined, not the final colour category assigned. Where delays occur, clinical advisors maintain contact with the patient, checking their condition on an ongoing basis, and upgrading when appropriate.

For the given data, you will see that some of the figures are shown as, five or less than five, this figure has been suppressed because the statistical value is less than five. The Scottish Ambulance service has a duty, under the Data Protection Act to avoid directly or indirectly revealing any personal details. It is therefore widely accepted that provision of statistics on small numbers, five or less are statistically suppressed upon disclosure.



Emergency Response Times Postcode PH2 7, 01/04/2021-31/03/2024

		2021 - 2022	2022 - 2023	2023 - 2024
Purple	Incidents Attended	<5	<5	
	Average Response Time	-	-	:
	Median Response Time	-	-	:
	95th Percentile Response Time	-	-	:
Red	Incidents Attended	8	11	11
	Average Response Time	20:44	13:30	10:55
	Median Response Time	13:26	12:44	9:36
	95th Percentile Response Time	53:31	25:55	24:36

Definitions

The Median Response Times - The time in which 50% of patients are reached by a SAS crew.

The 95th Percentile - The time in which 95% of patients are reached by a SAS crew.

More information on the Scottish Ambulance Service's Community Resilience can be found here:

[Community Resilience \(scottishambulance.com\)](https://www.scottishambulance.com/community-resilience)