

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

22/04/2024

to

13/05/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	22/04/2024						29/04/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,080	873	635	933	751	515	1,106	915	647	935	763	511
Borders	323	277	219	255	220	165	347	293	218	288	244	172
Dumfries and Galloway	472	407	322	379	333	253	506	426	336	415	344	258
Fife	1,066	884	604	932	760	487	1,110	894	611	977	776	506
Forth Valley	826	652	492	732	569	415	784	661	490	719	608	441
Grampian	1,488	1,157	795	1,309	1,028	672	1,493	1,190	756	1,317	1,053	626
Greater Glasgow and Clyde	3,288	2,701	2,084	2,803	2,273	1,690	3,383	2,795	2,082	2,921	2,389	1,698
Highland	993	824	614	741	617	423	1,109	920	696	852	707	497
Lanarkshire	1,869	1,503	1,143	1,620	1,286	937	1,853	1,500	1,159	1,601	1,278	950
Lothian	2,160	1,675	1,165	1,927	1,484	993	2,456	1,856	1,246	2,220	1,693	1,103
Orkney	67	56	43	36	33	22	73	57	48	35	27	21
Shetland	59	46	39	42	32	25	53	37	33	28	22	19
Tayside	1,199	1,013	669	1,015	846	512	1,250	1,051	649	1,073	888	500
Western Isles	97	84	63	50	45	24	118	95	80	56	51	36
Unknown	379	85	65	366	81	61	388	78	56	381	74	53
SCOTLAND	15,366	12,237	8,952	13,140	10,358	7,194	16,029	12,768	9,107	13,818	10,917	7,391

06/05/2024						13/05/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,166	919	663	1,025	793	544	1,224	946	633	1,087	834	527
396	336	240	337	284	193	349	299	221	285	239	167
517	440	338	434	361	266	483	393	298	415	329	239
1,110	882	620	990	777	528	1,160	938	644	1,012	813	533
823	663	483	749	598	423	789	655	474	715	588	410
1,626	1,249	787	1,409	1,087	636	1,550	1,204	808	1,378	1,070	684
3,361	2,727	2,004	2,964	2,373	1,678	3,669	2,814	2,057	3,245	2,460	1,725
1,071	874	621	843	686	451	1,145	955	692	883	743	496
1,839	1,476	1,130	1,591	1,256	923	1,928	1,482	1,123	1,655	1,248	902
2,440	1,826	1,217	2,185	1,631	1,044	2,297	1,786	1,199	2,062	1,587	1,022
81	61	50	34	25	15	47	37	33	21	16	12
68	49	36	39	30	18	70	51	42	42	34	25
1,237	1,018	625	1,079	878	495	1,219	1,021	652	1,057	876	520
121	104	92	54	46	36	88	75	68	38	32	26
498	93	66	490	88	62	440	102	71	427	94	66
16,354	12,717	8,972	14,223	10,913	7,312	16,458	12,758	9,015	14,322	10,963	7,354

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/04/2024 ^P			29/04/2024 ^P			06/05/2024 ^P			13/05/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	26	00:09:55	00:19:53	34	00:07:20	00:13:15	41	00:10:11	00:19:58	37	00:08:12	00:16:07
Borders	*	*	*	*	*	*	9	00:16:10	00:24:59	6	00:11:19	00:19:51
Dumfries and Galloway	22	00:08:56	00:17:25	13	00:06:26	00:12:31	13	00:05:54	00:20:34	12	00:06:11	00:12:37
Fife	32	00:08:34	00:13:29	35	00:06:38	00:17:38	39	00:09:23	00:15:44	43	00:08:31	00:17:24
Forth Valley	28	00:07:44	00:15:08	19	00:07:26	00:11:45	26	00:08:07	00:16:38	22	00:07:04	00:16:54
Grampian	44	00:06:59	00:16:47	42	00:06:45	00:17:12	56	00:05:48	00:13:56	39	00:07:16	00:19:26
Greater Glasgow and Clyde	106	00:06:02	00:11:58	122	00:05:54	00:09:59	129	00:06:14	00:11:06	110	00:06:26	00:11:00
Highland	19	00:07:27	00:16:24	42	00:05:26	00:14:15	34	00:08:02	00:25:17	22	00:09:26	00:23:52
Lanarkshire	68	00:08:08	00:14:02	58	00:06:12	00:17:38	73	00:07:02	00:12:29	56	00:06:05	00:10:52
Lothian	52	00:06:40	00:13:53	78	00:07:17	00:14:26	71	00:06:35	00:12:47	79	00:06:20	00:13:23
Orkney	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Tayside	44	00:06:31	00:16:15	47	00:07:27	00:18:43	29	00:05:01	00:11:22	43	00:06:28	00:20:06
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	6	00:09:02	00:09:49	*	*	*	*	*	*
SCOTLAND	452	00:07:06	00:15:08	505	00:06:34	00:15:03	529	00:06:42	00:14:24	475	00:06:45	00:14:48

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/04/2024 ^P			29/04/2024 ^P			06/05/2024 ^P			13/05/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	157	00:09:25	00:18:53	138	00:10:47	00:20:16	154	00:09:39	00:21:53	177	00:09:23	00:20:22
Borders	38	00:06:45	00:15:55	44	00:09:34	00:22:26	36	00:06:04	00:19:32	35	00:09:43	00:17:24
Dumfries and Galloway	44	00:06:54	00:26:55	48	00:11:47	00:23:45	60	00:08:47	00:21:45	40	00:09:50	00:24:16
Fife	139	00:09:50	00:20:13	144	00:08:30	00:18:08	141	00:09:24	00:18:27	152	00:09:25	00:17:17
Forth Valley	110	00:10:33	00:17:22	122	00:08:40	00:19:20	117	00:08:15	00:18:13	129	00:09:18	00:19:49
Grampian	188	00:08:56	00:21:56	195	00:09:16	00:27:13	219	00:07:46	00:23:58	188	00:07:48	00:23:46
Greater Glasgow and Clyde	487	00:07:49	00:14:05	512	00:07:22	00:13:24	558	00:07:35	00:14:22	597	00:07:29	00:14:38
Highland	126	00:08:32	00:24:59	128	00:08:04	00:25:04	113	00:08:03	00:23:28	146	00:08:53	00:24:02
Lanarkshire	281	00:09:09	00:16:00	266	00:08:43	00:15:48	271	00:08:27	00:16:46	306	00:08:42	00:18:03
Lothian	287	00:07:07	00:14:35	376	00:08:06	00:15:53	337	00:07:38	00:14:10	304	00:07:15	00:14:11
Orkney	8	00:08:23	00:18:22	*	*	*	6	00:09:16	00:20:14	*	*	*
Shetland	*	*	*	*	*	*	6	00:15:00	00:32:18	*	*	*
Tayside	148	00:07:53	00:19:06	145	00:07:49	00:20:43	167	00:08:06	00:18:18	148	00:07:27	00:18:55
Western Isles	*	*	*	10	00:22:14	00:47:23	6	00:10:56	00:18:53	7	00:08:00	00:19:06
Unknown	29	00:10:54	00:20:52	23	00:09:25	00:25:35	34	00:10:23	00:31:33	38	00:15:07	00:33:33
SCOTLAND	2,050	00:08:17	00:17:27	2,161	00:08:16	00:18:35	2,225	00:08:03	00:17:38	2,274	00:08:10	00:18:36

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/04/2024 ^P			29/04/2024 ^P			06/05/2024 ^P			13/05/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	318	00:21:06	00:52:53	322	00:17:19	00:39:44	340	00:19:15	00:44:23	323	00:20:59	00:47:43
Borders	84	00:11:00	00:31:49	101	00:12:53	00:32:22	116	00:14:24	00:34:26	87	00:12:44	00:32:03
Dumfries and Galloway	121	00:15:09	00:35:02	144	00:15:21	00:32:45	124	00:13:51	00:39:20	128	00:15:21	00:38:38
Fife	312	00:15:06	00:31:27	309	00:18:46	00:44:33	339	00:17:16	00:39:05	330	00:16:39	00:37:58
Forth Valley	217	00:15:56	00:36:54	252	00:17:06	00:35:43	225	00:15:06	00:33:41	246	00:16:16	00:40:00
Grampian	416	00:19:37	00:55:43	466	00:17:38	00:48:19	436	00:16:59	00:49:44	438	00:15:56	00:40:25
Greater Glasgow and Clyde	870	00:13:56	00:30:45	911	00:14:11	00:28:48	897	00:14:05	00:31:26	992	00:16:21	00:39:58
Highland	223	00:12:24	00:33:51	243	00:14:17	00:36:10	252	00:14:11	00:37:16	268	00:15:56	00:40:50
Lanarkshire	534	00:19:34	00:41:32	530	00:18:13	00:36:33	516	00:20:04	00:45:24	525	00:21:29	00:50:28
Lothian	591	00:14:51	00:27:01	757	00:18:17	00:42:29	681	00:16:02	00:32:10	617	00:15:11	00:29:50
Orkney	14	00:12:20	01:14:07	5	00:05:44	00:17:19	12	00:07:00	00:20:13	5	00:19:27	00:27:01
Shetland	14	00:16:53	00:29:26	12	00:16:11	00:27:28	11	00:07:35	00:30:18	11	00:12:22	00:35:11
Tayside	347	00:15:01	00:33:48	355	00:14:32	00:35:08	342	00:13:28	00:34:09	354	00:15:34	00:33:16
Western Isles	19	00:16:31	00:33:49	18	00:08:53	00:33:15	20	00:18:36	00:30:00	11	00:15:17	00:22:18
Unknown	20	00:16:04	00:34:12	25	00:16:36	00:25:36	28	00:16:47	00:28:54	28	00:19:38	01:00:33
SCOTLAND	4,100	00:15:49	00:36:21	4,450	00:16:22	00:37:32	4,339	00:16:01	00:37:11	4,363	00:16:43	00:40:32

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/04/2024 ^P			29/04/2024 ^P			06/05/2024 ^P			13/05/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	231	00:45:37	03:48:00	260	00:33:28	01:56:40	241	00:41:56	02:47:00	281	01:11:40	04:22:53
Borders	87	00:17:13	00:45:41	94	00:23:53	01:23:46	121	00:21:08	01:24:40	107	00:17:53	00:59:46
Dumfries and Galloway	143	00:21:06	01:40:20	137	00:22:39	01:17:02	161	00:30:52	01:30:19	148	00:25:54	01:36:29
Fife	269	00:35:39	02:03:54	283	00:35:35	02:24:39	253	00:42:35	02:32:21	281	00:43:44	03:02:56
Forth Valley	208	00:45:54	03:34:17	207	00:37:49	04:02:55	223	00:37:37	02:21:11	188	00:41:56	02:54:40
Grampian	359	00:31:00	03:49:31	337	00:32:24	02:36:28	353	00:37:07	03:10:09	376	00:37:04	03:07:38
Greater Glasgow and Clyde	783	00:27:05	01:54:52	807	00:28:05	01:48:53	749	00:28:49	02:13:56	720	00:40:11	03:38:03
Highland	242	00:23:40	01:35:31	289	00:21:27	01:27:11	281	00:21:46	01:09:21	301	00:22:17	01:27:53
Lanarkshire	381	00:44:17	03:42:28	408	00:40:15	02:43:08	370	00:37:50	02:59:12	338	01:13:09	06:42:55
Lothian	525	00:38:04	01:59:41	428	01:01:11	05:07:11	504	00:47:48	03:03:16	558	00:39:35	02:47:54
Orkney	11	00:21:14	00:33:11	15	00:11:23	00:47:07	6	00:31:45	02:02:19	10	00:17:09	01:04:38
Shetland	16	00:15:48	01:12:35	5	00:27:55	01:52:09	13	00:32:53	01:20:27	16	00:17:56	00:39:24
Tayside	295	00:25:47	01:35:43	331	00:29:55	01:26:00	324	00:27:06	01:40:42	314	00:30:24	02:07:34
Western Isles	20	00:26:00	01:19:30	20	00:15:41	00:55:50	17	00:24:16	00:47:59	13	00:23:03	01:09:51
Unknown	28	00:36:48	02:11:57	18	00:28:52	01:51:58	20	00:27:45	03:51:17	22	00:31:20	02:18:33
SCOTLAND	3,598	00:31:00	02:25:31	3,639	00:32:24	02:19:56	3,636	00:33:38	02:23:26	3,673	00:38:11	03:13:37

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	22/04/2024			29/04/2024			06/05/2024			13/05/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	493	00:59:41	03:23:34	499	00:47:25	03:00:44	538	00:50:19	03:00:07	518	00:59:08	03:53:05
Borders	164	00:33:51	00:53:32	167	00:34:49	00:59:21	187	00:33:01	00:56:04	166	00:33:55	00:51:39
Dumfries & Galloway	255	00:28:22	00:52:56	251	00:27:14	00:47:56	256	00:27:40	00:52:12	239	00:27:06	00:48:10
Fife	437	00:43:06	01:35:27	472	00:43:56	02:02:34	493	00:48:00	01:46:51	479	00:48:48	01:43:58
Forth Valley	424	00:45:07	01:21:14	447	00:46:12	01:25:01	427	00:42:12	01:10:08	413	00:44:05	01:13:05
Grampian	710	00:51:13	03:39:24	678	00:54:09	03:19:08	653	00:53:24	03:08:23	734	00:54:09	03:24:33
Greater Glasgow & Clyde	1,823	00:44:59	01:13:37	1,864	00:46:25	01:21:03	1,835	00:46:06	01:19:15	1,914	00:49:56	01:30:47
Highland	333	00:30:19	01:15:27	393	00:28:36	01:23:37	352	00:28:49	01:06:35	405	00:34:59	01:49:08
Lanarkshire	888	00:58:06	02:14:06	909	00:58:00	02:15:19	868	00:53:24	01:45:27	828	00:57:37	02:24:20
Lothian	939	00:47:28	01:14:18	1,020	00:50:58	01:31:01	1,004	00:49:51	01:18:52	959	00:47:56	01:18:30
Orkney	23	00:15:32	00:28:39	21	00:10:45	00:30:49	15	00:19:57	00:38:15	12	00:21:11	00:27:50
Shetland	24	00:21:00	00:28:21	21	00:28:30	00:43:22	18	00:23:48	00:36:46	23	00:25:50	00:35:48
Tayside	578	00:31:05	00:58:14	566	00:28:23	00:55:46	558	00:31:44	00:59:44	580	00:32:15	00:59:10
Western Isles	23	00:17:02	00:33:09	27	00:16:42	00:29:06	26	00:18:35	00:26:54	19	00:14:30	00:25:51
SCOTLAND	7,114	00:44:04	01:39:40	7,335	00:44:52	01:40:01	7,230	00:44:28	01:31:30	7,289	00:46:19	01:48:00

Table 7 - Turnaround Times by Hospital

Week Commencing		22/04/2024			29/04/2024			06/05/2024			13/05/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	161	01:04:48	03:56:54	185	01:10:23	03:45:19	202	01:15:08	03:59:29	162	01:02:40	02:53:57
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	332	00:56:30	03:16:23	314	00:42:33	01:48:36	336	00:45:37	02:29:41	356	00:57:42	04:21:13
Borders	Borders General Hospital (Melrose)	164	00:33:51	00:53:32	167	00:34:49	00:59:21	187	00:33:01	00:56:04	166	00:33:55	00:51:39
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	56	00:27:39	00:54:38	48	00:27:37	00:43:27	54	00:27:58	00:45:57	48	00:24:24	00:44:42
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	199	00:28:54	00:52:25	203	00:27:14	00:48:34	202	00:27:40	00:52:29	191	00:27:28	00:48:23
Fife	Victoria Hospital (Kirkcaldy)	437	00:43:06	01:35:27	472	00:43:56	02:02:34	493	00:48:00	01:46:51	479	00:48:48	01:43:58
Forth Valley	Forth Valley Royal Hospital (Larbert)	424	00:45:07	01:21:14	447	00:46:12	01:25:01	427	00:42:12	01:10:08	413	00:44:05	01:13:05
Grampian	Aberdeen Royal Infirmary (Aberdeen)	569	00:56:02	03:50:01	532	00:56:15	03:22:07	535	00:55:25	03:17:26	588	01:02:13	03:44:10
Grampian	Dr Gray's Hospital (Elgin)	129	00:42:22	01:26:36	132	00:45:03	02:49:45	109	00:44:41	02:26:00	129	00:35:31	01:27:23
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	12	00:34:18	01:11:44	14	00:29:41	01:07:11	9	00:27:48	00:54:15	17	00:33:42	00:51:53
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	530	00:44:00	01:14:25	553	00:44:45	01:12:37	499	00:43:31	01:10:57	594	00:48:36	01:21:45
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	105	00:36:06	00:57:51	121	00:36:55	01:01:33	112	00:38:26	01:01:18	109	00:36:54	01:00:52
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	754	00:47:39	01:18:54	736	00:48:12	01:22:17	792	00:51:35	01:30:01	778	00:55:53	01:49:14
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	359	00:44:08	01:06:10	389	00:50:40	01:30:48	359	00:45:31	01:13:06	354	00:45:54	01:18:23
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	75	00:44:02	01:12:59	65	00:36:02	01:02:13	73	00:41:59	01:09:31	79	00:44:25	01:06:54
Highland	Belford Hospital (Fort William)	39	00:24:16	00:56:04	45	00:23:20	00:49:46	36	00:24:05	00:46:44	45	00:25:50	00:38:01
Highland	Caithness General Hospital (Wick)	40	00:21:28	00:41:06	44	00:26:23	00:42:17	41	00:28:55	00:58:01	39	00:28:48	00:48:10
Highland	Lorn & Islands Hospital (Oban)	30	00:22:32	00:38:03	31	00:21:55	00:31:28	26	00:19:08	00:36:13	36	00:27:04	00:45:39
Highland	Raigmore Hospital (Inverness)	224	00:34:28	01:27:31	273	00:31:55	01:41:43	249	00:31:08	01:08:55	285	00:46:10	02:05:28
Lanarkshire	University Hospital Hairmyres (East Kilbride)	275	00:54:06	01:54:49	261	00:51:12	02:03:29	265	00:48:31	01:43:26	256	00:54:14	02:26:56
Lanarkshire	University Hospital Monklands (Airdrie)	282	00:54:16	01:44:44	304	01:01:43	02:14:21	259	00:51:58	01:32:01	254	00:54:23	01:40:42
Lanarkshire	University Hospital Wishaw (Wishaw)	331	01:06:36	02:50:45	344	01:01:30	02:34:11	344	00:58:15	02:03:29	318	01:04:08	03:18:01
Lothian	Royal Hospital for Sick Children (Edinburgh)	26	00:39:28	01:02:53	26	00:48:29	01:07:54	20	00:31:11	01:04:46	16	00:34:13	00:59:11
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	715	00:48:38	01:16:33	732	00:53:34	01:41:16	771	00:52:00	01:22:29	723	00:50:47	01:24:35
Lothian	St John's Hospital (Livingston)	198	00:43:13	01:07:14	262	00:44:54	01:08:31	213	00:44:23	01:05:48	220	00:42:02	01:06:41
Orkney	Balfour Hospital (Kirkwall)	23	00:15:32	00:28:39	21	00:10:45	00:30:49	15	00:19:57	00:38:15	12	00:21:11	00:27:50
Shetland	Gilbert Bain Hospital (Lerwick)	24	00:21:00	00:28:21	21	00:28:30	00:43:22	18	00:23:48	00:36:46	23	00:25:50	00:35:48
Tayside	Ninewells Hospital (Dundee)	495	00:33:12	01:02:24	489	00:29:25	00:56:59	492	00:33:26	01:02:57	488	00:32:50	01:00:10
Tayside	Perth Royal Infirmary (Perth)	83	00:22:12	00:35:10	77	00:24:46	00:38:08	66	00:25:02	00:42:16	92	00:30:30	00:45:58
Western Isles	Western Isles Hospital (Isle of Lewis)	23	00:17:02	00:33:09	27	00:16:42	00:29:06	26	00:18:35	00:26:54	19	00:14:30	00:25:51
SCOTLAND		7,114	00:44:04	01:39:40	7,335	00:44:52	01:40:01	7,230	00:44:28	01:31:30	7,289	00:46:19	01:48:00

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)