## **Scottish Ambulance Service**

## **Unscheduled Care Operational Statistics**

# Official Statistics Publication Weekly Statistics Published : 26 February 2025

Please read all accompanying notes and definitions before interpreting the data.



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#### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 27/01/2025 to 17/02/2025

#### **Notes**

1) This document is an Official Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## **Definitions**

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents.	Number
	Presented by the Health Board Area of the Incident <sup>1</sup>	
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew.	Number
	Presented by the Health Board Area of the Incident <sup>1</sup>	
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital.	Number
	Presented by the Health Board Area of the Incident <sup>1</sup>	
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss
iviedian Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.55
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss
90 Percentile Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.55
	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient.	
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are clear from the incident.	hh:mm:ss
	This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident.	hh:mm:ss
	This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	

#### Notes

<sup>&</sup>lt;sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

## OFFICIAL

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			27/	01/2025					03/	02/2025		
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,014	819	560	873	696	445	1,087	889	604	935	756	478
Borders	409	334	237	339	267	177	371	304	223	298	235	159
Dumfries and Galloway	463	389	295	392	325	234	433	364	278	377	310	229
Fife	1,110	872	594	982	766	495	1,044	847	548	943	756	463
Forth Valley	820	646	483	754	592	431	745	617	464	676	558	411
Grampian	1,453	1,056	692	1,275	921	566	1,412	1,045	682	1,247	904	552
Greater Glasgow and Clyde	3,276	2,633	1,910	2,871	2,294	1,595	3,251	2,503	1,847	2,898	2,197	1,555
Highland	1,028	849	602	784	655	419	963	807	586	758	626	413
Lanarkshire	1,675	1,258	987	1,484	1,105	850	1,712	1,300	986	1,538	1,156	857
Lothian	2,292	1,680	1,082	2,074	1,509	925	2,101	1,585	1,058	1,894	1,419	899
Orkney	88	61	49	47	36	24	56	45	36	31	28	19
Shetland	60	46	35	40	35	24	36	33	29	23	21	17
Tayside	1,191	987	629	1,041	850	505	1,120	953	596	980	822	475
Western Isles	112	91	72	62	57	38	129	103	85	63	55	39
Unknown	359	46	33	347	44	31	325	37	24	320	35	22
SCOTLAND	15,350	11,767	8,260	13,365	10,152	6,759	14,785	11,432	8,046	12,981	9,878	6,588

		10/	02/2025					17/	02/2025		
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,054	868	591	891	729	467	1,117	872	604	966	749	482
363	317	211	290	252	152	390	317	226	323	254	167
449	384	305	376	315	240	455	388	317	368	312	243
1,015	834	561	880	721	454	1,140	887	599	1,041	802	525
811	640	465	746	589	419	839	650	493	753	575	425
1,477	1,068	692	1,319	945	581	1,552	1,078	713	1,367	938	579
3,056	2,476	1,827	2,693	2,157	1,534	3,314	2,574	1,908	2,944	2,258	1,608
1,008	811	616	757	602	428	1,014	848	642	763	642	446
1,665	1,341	993	1,469	1,168	831	1,869	1,413	1,057	1,637	1,233	892
2,204	1,697	1,146	2,000	1,538	1,000	2,371	1,648	1,113	2,140	1,492	971
69	52	48	33	27	23	82	58	49	41	32	23
48	37	32	31	23	19	49	38	35	25	22	20
1,183	965	629	1,024	821	495	1,329	1,078	663	1,181	952	549
121	97	81	62	54	39	125	92	73	82	61	44
362	48	33	353	45	31	369	46	32	365	46	32
14,885	11,635	8,230	12,924	9,986	6,713	16,015	11,987	8,524	13,996	10,368	7,006

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		27/01/2025 <sup>P</sup>			03/02/2025 <sup>P</sup>			10/02/2025 <sup>P</sup>		17/02/2025 <sup>P</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	28	00:08:07	00:14:24	37	00:09:37	00:17:42	42	00:06:58	00:15:15	26	00:07:20	00:16:42	
Borders	9	00:06:52	00:08:47	9	00:14:09	00:30:00	12	00:08:38	00:13:52	*	*	*	
Dumfries and Galloway	13	00:07:44	00:22:12	14	00:11:38	00:24:47	6	00:15:09	00:18:28	23	00:08:59	00:20:37	
Fife	46	00:08:37	00:17:05	37	00:07:43	00:17:57	36	00:06:04	00:16:00	36	00:07:40	00:15:20	
Forth Valley	27	00:07:57	00:15:47	25	00:05:44	00:17:56	33	00:08:59	00:19:41	29	00:10:02	00:17:37	
Grampian	29	00:07:18	00:17:56	44	00:06:56	00:20:39	34	00:08:22	00:18:13	24	00:06:45	00:20:01	
Greater Glasgow and Clyde	113	00:07:04	00:12:20	95	00:06:47	00:13:33	126	00:06:21	00:11:45	102	00:06:09	00:12:50	
Highland	37	00:07:27	00:21:34	16	00:09:19	00:22:05	26	00:09:03	00:18:16	19	00:08:54	00:27:09	
Lanarkshire	63	00:08:53	00:16:30	48	00:07:23	00:17:48	63	00:07:18	00:15:38	50	00:06:49	00:15:02	
Lothian	86	00:06:15	00:13:33	68	00:07:00	00:14:40	80	00:06:40	00:14:03	64	00:05:58	00:11:49	
Orkney	*	*	*	*	*	*	*	*	*	-	n/a	n/a	
Shetland	*	*	*	*	*	*	*	*	*	*	*	*	
Tayside	42	00:07:17	00:13:40	42	00:06:53	00:12:18	40	00:05:42	00:11:38	41	00:06:17	00:15:03	
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*	
Unknown	*	*	*	*	*	*	*	*	*	*	*	*	
SCOTLAND	500	00:07:28	00:15:29	442	00:07:17	00:17:15	509	00:07:01	00:15:25	426	00:07:09	00:15:32	

#### Notes

#### Key to symbols:

<sup>&</sup>lt;sup>p</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

<sup>&#</sup>x27; - ' = zero value.

<sup>&#</sup>x27; n/a ' = not applicable.

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		27/01/2025 <sup>P</sup>			03/02/2025 <sup>P</sup>			10/02/2025 <sup>P</sup>		17/02/2025 <sup>P</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	137	00:09:38	00:20:30	151	00:10:47	00:22:27	139	00:10:35	00:21:37	157	00:11:33	00:23:06	
Borders	33	00:09:43	00:23:23	40	00:09:30	00:25:25	38	00:08:11	00:17:29	29	00:07:47	00:20:13	
Dumfries and Galloway	56	00:10:09	00:22:46	40	00:08:33	00:23:06	67	00:10:09	00:26:45	53	00:08:09	00:21:57	
Fife	160	00:09:06	00:19:19	145	00:08:35	00:17:28	130	00:09:01	00:18:25	146	00:10:15	00:18:00	
Forth Valley	112	00:09:49	00:19:24	112	00:09:25	00:17:28	114	00:09:38	00:21:24	111	00:08:44	00:20:58	
Grampian	208	00:10:41	00:27:35	215	00:09:25	00:27:16	178	00:09:11	00:21:18	229	00:08:16	00:24:54	
Greater Glasgow and Clyde	488	00:08:17	00:15:00	515	00:08:28	00:15:49	481	00:07:46	00:14:01	514	00:08:07	00:16:00	
Highland	113	00:09:42	00:31:12	131	00:09:23	00:22:32	123	00:08:34	00:25:37	121	00:07:26	00:23:27	
Lanarkshire	256	00:09:53	00:20:45	271	00:09:25	00:20:33	278	00:08:58	00:18:42	293	00:09:41	00:18:10	
Lothian	356	00:07:47	00:16:08	277	00:07:41	00:15:17	297	00:07:56	00:15:53	328	00:08:19	00:16:41	
Orkney	12	00:07:55	00:25:20	*	*	*	*	*	*	*	*	*	
Shetland	*	*	*	*	*	*	*	*	*	*	*	*	
Tayside	133	00:08:15	00:21:12	136	00:08:13	00:18:33	135	00:07:48	00:19:11	157	00:08:05	00:21:08	
Western Isles	*	*	*	10	00:11:31	00:57:49	12	00:06:22	00:12:38	9	00:08:47	00:38:39	
Unknown	14	00:10:30	00:24:49	11	00:10:52	00:29:03	14	00:12:22	00:28:08	29	00:08:40	00:24:01	
SCOTLAND	2,087	00:08:49	00:19:37	2,062	00:08:50	00:20:08	2,014	00:08:33	00:18:56	2,185	00:08:46	00:19:40	

#### <u>Notes</u>

#### Key to symbols:

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<sup>&#</sup>x27; - ' = zero value.

<sup>&#</sup>x27; n/a ' = not applicable.

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		27/01/2025 <sup>P</sup>			03/02/2025 <sup>P</sup>			10/02/2025 <sup>P</sup>		17/02/2025 <sup>P</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	298	00:20:42	00:50:12	297	00:20:15	00:56:15	296	00:21:21	00:53:15	283	00:20:58	00:49:18	
Borders	94	00:15:16	00:43:36	74	00:13:47	00:35:45	86	00:12:11	00:28:14	104	00:11:40	00:35:30	
Dumfries and Galloway	120	00:13:56	00:38:52	118	00:16:28	00:40:48	120	00:16:26	00:36:11	109	00:15:39	00:34:00	
Fife	309	00:18:08	00:41:04	288	00:18:41	00:38:00	283	00:18:13	00:47:56	362	00:19:26	00:37:20	
Forth Valley	254	00:19:26	00:48:04	183	00:16:07	00:33:36	242	00:18:33	00:40:59	241	00:19:11	00:44:37	
Grampian	372	00:19:18	01:05:13	333	00:18:40	00:52:56	386	00:17:30	00:44:28	392	00:21:44	01:05:44	
Greater Glasgow and Clyde	893	00:16:33	00:37:38	829	00:17:48	00:44:27	803	00:15:14	00:32:45	899	00:17:07	00:46:12	
Highland	230	00:15:15	00:36:39	218	00:13:46	00:36:41	208	00:15:37	00:41:28	224	00:15:21	00:33:45	
Lanarkshire	475	00:23:09	00:58:48	524	00:23:39	01:01:47	445	00:19:58	00:52:25	512	00:22:26	01:01:10	
Lothian	597	00:18:56	00:47:11	531	00:16:26	00:35:05	587	00:16:44	00:38:43	609	00:19:28	00:52:46	
Orkney	9	00:11:09	00:26:41	12	00:18:44	00:26:01	8	00:05:25	00:20:21	8	00:16:02	00:21:47	
Shetland	15	00:11:33	00:22:35	6	00:09:02	00:30:23	7	00:12:27	00:25:37	8	00:17:20	00:31:44	
Tayside	332	00:15:46	00:36:31	284	00:14:54	00:38:11	291	00:14:59	00:33:00	377	00:15:28	00:41:17	
Western Isles	28	00:15:27	00:39:30	19	00:16:16	00:39:29	18	00:14:45	00:40:40	19	00:13:44	00:38:29	
Unknown	17	00:19:03	00:32:17	13	00:20:59	00:35:46	15	00:18:13	00:39:10	12	00:18:19	00:28:05	
SCOTLAND	4,043	00:18:07	00:45:11	3,729	00:18:00	00:44:55	3,795	00:17:09	00:41:08	4,159	00:18:33	00:48:25	

#### <u>Notes</u>

#### Key to symbols:

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<sup>&#</sup>x27; - ' = zero value.

<sup>&#</sup>x27; n/a ' = not applicable.

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		27/01/2025 <sup>P</sup>			03/02/2025 <sup>P</sup>			10/02/2025 <sup>P</sup>		17/02/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	219	00:33:01	02:40:05	248	00:38:56	03:21:41	240	00:42:53	03:19:51	266	00:34:30	04:01:17
Borders	128	00:22:55	01:35:40	103	00:19:33	01:09:35	109	00:23:01	01:06:12	107	00:24:37	01:34:59
Dumfries and Galloway	130	00:31:22	02:07:04	134	00:21:07	01:28:03	120	00:24:53	01:32:39	119	00:25:43	01:38:49
Fife	243	00:48:12	03:59:26	277	00:40:04	02:20:54	253	00:31:38	02:11:04	250	01:16:25	03:51:59
Forth Valley	189	00:52:13	04:36:11	227	00:35:18	02:06:30	194	00:43:58	02:38:39	182	01:22:00	05:13:29
Grampian	297	00:59:51	05:36:33	293	00:42:10	03:18:02	328	00:45:22	04:36:02	278	00:48:51	06:43:07
Greater Glasgow and Clyde	746	00:37:30	02:59:06	705	00:38:30	04:08:16	702	00:29:54	02:03:16	705	00:46:57	03:48:47
Highland	265	00:23:06	01:27:23	255	00:22:17	01:10:26	235	00:22:21	01:32:46	272	00:21:00	01:23:26
Lanarkshire	291	01:30:27	07:15:14	287	01:06:20	06:37:16	366	00:47:51	03:33:24	362	01:18:01	06:39:55
Lothian	449	01:01:50	06:39:55	523	00:52:33	02:58:35	534	00:46:55	04:01:24	447	01:32:46	07:54:47
Orkney	13	00:23:53	02:29:51	12	00:11:26	00:56:20	13	00:21:09	02:28:52	20	00:35:26	03:10:54
Shetland	13	00:31:35	01:17:22	6	00:39:53	01:03:23	9	01:04:52	01:22:30	*	*	*
Tayside	329	00:34:16	02:00:27	347	00:27:33	01:38:13	339	00:27:13	01:32:10	357	00:32:42	02:02:56
Western Isles	24	00:30:26	01:26:20	24	00:19:45	00:50:16	18	00:27:09	01:18:30	29	00:22:08	02:28:26
Unknown	10	00:26:07	00:57:17	7	01:31:55	04:32:37	11	00:26:48	00:42:58	*	*	*
SCOTLAND	3,346	00:42:20	03:54:15	3,448	00:36:53	02:58:57	3,471	00:34:07	02:33:08	3,406	00:45:29	04:14:39

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing		27/01/2025			03/02/2025			10/02/2025		17/02/2025			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	440	00:48:51	02:40:29	481	00:50:39	02:56:07	449	00:49:19	03:15:44	450	00:47:27	02:56:23	
Borders	175	00:34:39	00:54:11	151	00:35:54	01:10:40	155	00:31:05	00:58:13	169	00:37:14	01:08:54	
Dumfries & Galloway	233	00:35:14	01:47:11	221	00:28:25	00:51:31	242	00:30:33	00:58:22	237	00:29:41	01:03:36	
Fife	459	00:53:18	02:06:49	427	00:50:16	01:44:51	410	00:49:08	01:48:28	480	00:56:43	02:27:52	
Forth Valley	450	00:50:52	01:59:48	410	00:44:24	01:16:35	410	00:42:42	01:13:49	420	00:48:51	01:31:25	
Grampian	610	01:07:58	04:47:20	584	01:00:52	03:51:16	605	00:51:37	04:15:34	611	01:16:01	04:24:04	
Greater Glasgow & Clyde	1,741	00:51:20	01:42:32	1,728	00:51:56	01:51:12	1,673	00:47:24	01:22:27	1,812	00:52:17	01:39:51	
Highland	314	00:29:38	01:09:10	318	00:29:12	01:08:15	329	00:32:29	01:25:21	331	00:31:28	01:47:32	
Lanarkshire	834	01:07:11	03:10:20	805	01:02:00	02:34:14	796	00:58:27	02:02:00	837	00:58:52	02:20:43	
Lothian	870	00:57:33	01:42:11	856	00:54:54	01:25:17	946	00:53:31	01:26:03	919	00:56:55	01:49:19	
Orkney	22	00:17:49	00:34:34	19	00:19:41	00:27:47	19	00:11:55	00:59:12	20	00:12:58	00:17:49	
Shetland	23	00:25:58	00:40:05	17	00:33:09	00:42:32	17	00:20:07	00:47:00	17	00:22:42	00:35:22	
Tayside	543	00:33:50	01:05:25	525	00:34:00	01:00:37	543	00:32:59	01:00:56	605	00:34:36	01:01:32	
Western Isles	33	00:20:32	00:38:33	32	00:24:44	00:45:40	29	00:20:01	00:46:17	37	00:22:36	00:37:36	
SCOTLAND	6,747	00:50:11	02:09:05	6,574	00:48:41	01:55:01	6,623	00:46:24	01:38:13	6,945	00:49:29	02:01:08	

Table 7 - Turnaround Times by Hospital

Week Commencing			27/01/2025			03/02/2025			10/02/2025		17/02/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	142	01:01:04	03:04:52	158	00:56:25	02:46:43	145	00:39:49	01:48:23	149	00:58:56	02:51:53
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	298	00:46:08	02:28:39	323	00:49:20	03:01:55	304	00:54:28	03:37:58	301	00:44:59	03:04:11
Borders	Borders General Hospital (Melrose)	175	00:34:39	00:54:11	151	00:35:54	01:10:40	155	00:31:05	00:58:13	169	00:37:14	01:08:54
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	43	00:28:09	00:44:46	48	00:26:23	00:46:38	36	00:24:25	00:43:03	54	00:27:36	00:44:42
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	190	00:37:26	02:02:39	173	00:29:01	00:52:39	206	00:33:21	01:07:17	183	00:30:28	01:08:22
Fife	Victoria Hospital (Kirkcaldy)	459	00:53:18	02:06:49	427	00:50:16	01:44:51	410	00:49:08	01:48:28	480	00:56:43	02:27:52
Forth Valley	Forth Valley Royal Hospital (Larbert)	450	00:50:52	01:59:48	410	00:44:24	01:16:35	410	00:42:42	01:13:49	420	00:48:51	01:31:25
Grampian	Aberdeen Royal Infirmary (Aberdeen)	480	01:13:22	05:01:12	474	01:05:09	03:52:44	469	00:57:54	04:39:51	473	01:13:35	04:25:54
Grampian	Dr Gray's Hospital (Elgin)	116	01:01:29	02:55:48	97	00:44:31	03:38:30	116	00:37:08	02:49:02	121	01:37:00	04:24:27
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:31:08	00:41:10	13	00:22:54	01:10:33	20	00:27:17	00:53:53	17	00:30:25	01:01:06
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	488	00:54:10	01:36:49	487	01:01:34	02:31:46	453	00:44:00	01:10:05	480	00:50:20	01:17:42
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	108	00:39:13	01:03:59	110	00:35:08	01:01:03	104	00:38:05	01:06:01	136	00:37:23	00:56:45
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	703	00:54:10	01:54:20	727	00:55:50	01:52:29	696	00:52:47	01:28:00	784	00:56:53	02:02:59
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	371	00:51:20	01:42:44	339	00:45:51	01:22:24	359	00:47:53	01:25:23	334	00:55:54	01:50:15
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	71	00:36:21	01:06:25	65	00:38:02	01:00:58	61	00:43:04	01:10:43	78	00:37:39	01:02:10
Highland	Belford Hospital (Fort William)	23	00:24:06	00:53:10	26	00:25:05	00:40:31	23	00:31:11	00:42:33	17	00:31:41	00:52:31
Highland	Caithness General Hospital (Wick)	42	00:25:09	00:39:17	31	00:21:55	00:42:30	34	00:31:19	00:51:52	36	00:27:23	00:51:44
Highland	Lorn & Islands Hospital (Oban)	27	00:23:21	00:38:27	27	00:23:08	00:34:16	20	00:26:30	00:42:29	28	00:23:45	00:32:11
Highland	Raigmore Hospital (Inverness)	222	00:32:24	01:19:36	234	00:31:00	01:18:02	252	00:33:30	01:36:18	250	00:34:56	02:02:52
Lanarkshire	University Hospital Hairmyres (East Kilbride)	273	00:59:43	02:48:25	238	01:03:47	03:09:51	231	00:53:59	01:44:06	255	00:54:00	01:47:52
Lanarkshire	University Hospital Monklands (Airdrie)	239	01:04:54	02:28:13	248	00:58:53	01:49:03	256	01:03:38	01:45:32	234	01:00:27	01:44:51
Lanarkshire	University Hospital Wishaw (Wishaw)	322	01:16:37	03:59:00	319	01:03:18	02:51:00	309	00:58:21	02:36:40	348	01:02:39	03:08:11
Lothian	Royal Hospital for Sick Children (Edinburgh)	19	00:35:19	01:09:59	21	00:36:47	01:05:02	30	00:44:02	01:08:34	26	00:40:29	01:02:45
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	645	01:00:21	01:49:17	662	00:57:09	01:28:08	686	00:55:31	01:28:57	693	01:01:13	02:00:30
Lothian	St John's Hospital (Livingston)	206	00:47:46	01:19:18	173	00:48:06	01:12:56	230	00:48:27	01:18:06	200	00:47:47	01:16:36
Orkney	Balfour Hospital (Kirkwall)	22	00:17:49	00:34:34	19	00:19:41	00:27:47	19	00:11:55	00:59:12	20	00:12:58	00:17:49
Shetland	Gilbert Bain Hospital (Lerwick)	23	00:25:58	00:40:05	17	00:33:09	00:42:32	17	00:20:07	00:47:00	17	00:22:42	00:35:22
Tayside	Ninewells Hospital (Dundee)	459	00:35:04	01:07:14	442	00:35:20	01:01:12	454	00:33:23	01:01:46	531	00:35:05	01:02:58
Tayside	Perth Royal Infirmary (Perth)	84	00:30:32	00:55:33	83	00:31:00	00:53:00	89	00:30:05	00:56:01	74	00:31:36	00:49:30
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:20:32	00:38:33	32	00:24:44	00:45:40	29	00:20:01	00:46:17	37	00:22:36	00:37:36
SCOTLAND		6,747	00:50:11	02:09:05	6,574	00:48:41	01:55:01	6,623	00:46:24	01:38:13	6,945	00:49:29	02:01:08

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)