

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

24/06/2024

to

15/07/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	24/06/2024						01/07/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,187	914	626	1,050	806	523	1,099	866	598	939	734	478
Borders	386	319	243	315	253	181	344	302	229	288	251	184
Dumfries and Galloway	538	428	333	444	350	258	491	405	327	403	327	255
Fife	1,096	907	619	1,010	831	544	1,074	880	623	935	757	509
Forth Valley	825	666	478	731	588	403	796	635	466	717	569	406
Grampian	1,556	1,210	744	1,382	1,086	625	1,464	1,096	687	1,295	967	568
Greater Glasgow and Clyde	3,347	2,634	1,950	2,933	2,286	1,636	3,432	2,686	1,989	3,026	2,340	1,660
Highland	1,084	892	654	830	690	467	1,078	859	608	856	700	456
Lanarkshire	1,818	1,424	1,088	1,586	1,235	922	1,751	1,397	1,095	1,529	1,198	908
Lothian	2,319	1,769	1,197	2,050	1,553	997	2,291	1,779	1,241	2,011	1,559	1,044
Orkney	61	45	35	34	22	12	61	48	43	38	33	28
Shetland	46	40	30	33	29	19	59	46	38	39	32	24
Tayside	1,211	985	615	1,079	868	506	1,172	971	620	1,050	857	508
Western Isles	115	93	74	55	49	32	131	101	84	56	50	34
Unknown	461	92	63	450	89	60	428	87	63	421	85	61
SCOTLAND	16,050	12,418	8,749	13,982	10,735	7,185	15,671	12,158	8,711	13,603	10,459	7,123

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08/07/2024						15/07/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,133	874	603	999	756	489	1,166	930	635	992	777	492
341	281	216	284	227	164	359	312	242	294	247	180
472	390	288	407	333	236	524	436	343	445	369	278
1,033	808	563	913	700	464	1,103	881	611	970	766	504
808	653	438	740	593	385	798	636	468	730	574	409
1,470	1,142	693	1,300	1,000	562	1,501	1,135	703	1,355	1,033	608
3,500	2,699	1,986	3,094	2,369	1,670	3,430	2,692	2,011	3,030	2,345	1,681
1,134	894	657	874	706	482	1,095	884	643	832	674	450
1,779	1,412	1,065	1,531	1,199	869	1,839	1,396	1,042	1,610	1,198	862
2,251	1,727	1,154	2,037	1,567	1,007	2,421	1,798	1,175	2,186	1,626	1,021
64	53	44	35	30	22	88	61	50	53	38	27
49	37	31	29	26	20	56	47	40	31	27	20
1,249	1,038	649	1,092	891	513	1,298	1,054	658	1,119	901	522
97	87	76	56	52	42	115	93	79	56	45	31
466	113	78	455	107	73	437	80	60	426	78	59
15,846	12,208	8,541	13,846	10,556	6,998	16,230	12,435	8,760	14,129	10,698	7,144

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/06/2024 ^P			01/07/2024 ^P			08/07/2024 ^P			15/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	48	00:08:40	00:19:22	36	00:10:44	00:19:12	44	00:11:24	00:21:47	41	00:07:40	00:16:22
Borders	12	00:07:03	00:24:17	13	00:08:35	00:16:06	*	*	*	*	*	*
Dumfries and Galloway	11	00:05:09	00:15:21	14	00:08:21	00:20:45	18	00:05:42	00:18:18	16	00:09:49	00:21:46
Fife	44	00:08:08	00:15:45	28	00:07:45	00:17:03	31	00:07:45	00:14:01	44	00:08:00	00:15:50
Forth Valley	27	00:06:45	00:15:11	20	00:09:35	00:15:31	31	00:07:14	00:17:50	27	00:08:06	00:15:59
Grampian	47	00:06:03	00:18:59	40	00:06:34	00:17:20	35	00:08:48	00:24:41	35	00:09:14	00:19:43
Greater Glasgow and Clyde	108	00:05:56	00:12:40	120	00:06:05	00:11:13	120	00:06:05	00:11:06	109	00:06:06	00:12:36
Highland	28	00:07:03	00:20:36	24	00:06:42	00:21:42	23	00:07:33	00:24:21	21	00:06:21	00:20:33
Lanarkshire	51	00:08:19	00:13:39	57	00:08:27	00:14:21	49	00:07:32	00:13:36	57	00:07:58	00:13:26
Lothian	49	00:05:58	00:12:09	61	00:06:54	00:12:29	64	00:05:55	00:12:50	75	00:06:45	00:13:56
Orkney	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	31	00:07:38	00:16:26	45	00:06:09	00:18:03	29	00:04:56	00:16:09	46	00:07:17	00:19:30
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	5	00:11:29	00:38:45	*	*	*	*	*	*	*	*	*
SCOTLAND	466	00:06:50	00:15:56	466	00:07:22	00:16:10	452	00:07:13	00:16:51	482	00:07:09	00:15:50

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/06/2024 ^P			01/07/2024 ^P			08/07/2024 ^P			15/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	169	00:09:34	00:22:17	143	00:10:28	00:21:42	151	00:11:48	00:24:44	162	00:10:26	00:22:32
Borders	58	00:10:53	00:23:06	26	00:08:17	00:21:24	35	00:06:34	00:26:08	31	00:09:00	00:23:50
Dumfries and Galloway	46	00:08:34	00:24:15	43	00:09:25	00:23:30	50	00:08:18	00:17:08	64	00:09:45	00:27:48
Fife	140	00:08:58	00:21:12	128	00:09:35	00:18:26	129	00:09:30	00:19:45	121	00:09:02	00:18:00
Forth Valley	92	00:07:49	00:16:52	119	00:07:50	00:15:45	117	00:09:05	00:16:23	95	00:08:34	00:15:46
Grampian	214	00:07:55	00:22:26	211	00:08:40	00:23:30	193	00:07:58	00:21:09	206	00:08:26	00:24:59
Greater Glasgow and Clyde	509	00:07:30	00:14:07	500	00:07:21	00:14:11	572	00:07:15	00:13:46	520	00:07:26	00:14:02
Highland	107	00:07:33	00:23:50	113	00:09:02	00:31:18	114	00:10:07	00:26:52	113	00:08:22	00:28:09
Lanarkshire	310	00:09:09	00:19:41	262	00:09:53	00:18:47	270	00:09:25	00:17:19	254	00:08:56	00:16:05
Lothian	316	00:07:06	00:15:30	296	00:07:28	00:16:16	319	00:08:01	00:15:22	338	00:07:45	00:16:04
Orkney	*	*	*	5	00:06:14	00:15:31	*	*	*	-	n/a	n/a
Shetland	*	*	*	7	00:08:22	00:20:34	*	*	*	*	*	*
Tayside	158	00:08:21	00:22:06	139	00:06:37	00:18:18	152	00:08:00	00:20:39	179	00:07:37	00:20:15
Western Isles	7	00:11:47	00:21:58	6	00:06:04	00:27:10	8	00:10:30	00:36:08	*	*	*
Unknown	26	00:11:38	00:24:37	34	00:12:59	00:26:17	33	00:11:47	00:34:46	28	00:09:19	00:22:37
SCOTLAND	2,157	00:08:10	00:19:12	2,032	00:08:10	00:18:39	2,148	00:08:23	00:18:08	2,121	00:08:19	00:18:52

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/06/2024 ^P			01/07/2024 ^P			08/07/2024 ^P			15/07/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	349	00:23:27	01:13:41	287	00:23:32	01:17:20	307	00:21:33	00:57:13	300	00:21:16	00:55:10
Borders	96	00:14:15	00:31:46	99	00:11:49	00:23:51	86	00:13:22	00:32:46	92	00:13:28	00:33:06
Dumfries and Galloway	134	00:13:47	00:32:15	124	00:19:16	00:39:52	117	00:17:30	00:42:25	141	00:18:40	00:37:51
Fife	357	00:17:17	00:39:22	325	00:16:07	00:34:32	260	00:14:58	00:29:21	309	00:17:36	00:38:54
Forth Valley	258	00:17:16	00:44:00	214	00:17:14	00:36:36	218	00:17:58	00:36:05	238	00:16:51	00:32:24
Grampian	457	00:18:51	00:46:00	412	00:19:00	00:54:57	360	00:17:37	00:46:08	428	00:20:00	00:56:28
Greater Glasgow and Clyde	973	00:17:12	00:38:43	896	00:15:40	00:32:56	923	00:15:45	00:37:54	906	00:15:17	00:32:15
Highland	257	00:13:09	00:35:27	255	00:15:47	00:39:27	237	00:16:47	00:43:42	250	00:17:41	00:38:53
Lanarkshire	530	00:21:03	00:49:33	521	00:20:57	00:46:59	508	00:21:14	00:50:23	512	00:20:55	00:48:49
Lothian	617	00:14:49	00:29:23	612	00:15:36	00:29:55	583	00:17:00	00:34:13	669	00:17:02	00:37:25
Orkney	9	00:19:13	00:34:01	13	00:06:54	00:27:40	9	00:06:31	00:21:02	12	00:11:43	00:16:10
Shetland	14	00:18:14	00:30:41	11	00:26:26	00:51:10	9	00:19:56	00:39:17	10	00:18:00	00:30:48
Tayside	320	00:16:49	00:35:40	318	00:14:40	00:33:51	328	00:14:00	00:33:15	338	00:17:18	00:38:13
Western Isles	18	00:14:34	00:26:54	20	00:22:54	00:56:01	22	00:15:28	00:50:12	15	00:09:08	00:36:26
Unknown	32	00:20:15	00:39:26	20	00:17:15	00:26:36	44	00:22:20	00:55:56	26	00:19:32	00:44:56
SCOTLAND	4,421	00:17:16	00:40:35	4,127	00:16:57	00:40:28	4,011	00:17:14	00:40:03	4,246	00:17:20	00:40:17

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/06/2024 ^P			01/07/2024 ^P			08/07/2024 ^P			15/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	219	01:00:06	05:24:20	252	00:44:06	03:38:04	242	00:45:27	03:45:44	263	00:34:55	03:48:23
Borders	86	00:25:23	01:14:19	112	00:18:51	01:08:56	101	00:17:06	00:58:19	116	00:18:38	01:18:00
Dumfries and Galloway	158	00:25:27	01:16:57	143	00:23:45	02:21:08	146	00:19:43	01:33:01	147	00:24:02	01:54:28
Fife	285	00:37:35	02:09:23	270	00:41:58	02:12:33	272	00:33:42	01:59:57	286	00:54:15	03:58:12
Forth Valley	203	00:39:33	02:29:50	212	00:39:24	02:44:17	223	00:47:24	02:59:50	209	00:47:48	02:38:27
Grampian	344	00:38:03	03:40:04	294	00:37:32	04:15:30	397	00:32:06	03:45:33	347	00:42:30	05:02:39
Greater Glasgow and Clyde	663	00:52:49	04:42:50	780	00:35:35	03:07:48	723	00:46:28	03:27:53	774	00:36:22	02:48:21
Highland	292	00:26:23	01:30:46	305	00:25:07	01:49:25	324	00:21:55	01:19:54	280	00:25:13	01:38:51
Lanarkshire	324	01:14:45	06:21:15	342	00:53:56	04:18:56	363	00:43:05	04:10:16	363	01:28:16	05:45:52
Lothian	524	00:41:08	03:32:03	557	00:35:18	03:06:24	567	00:39:51	03:45:30	520	00:52:41	05:15:17
Orkney	9	00:24:52	01:08:28	13	00:24:07	00:49:34	18	00:36:58	01:43:13	26	00:36:56	01:40:09
Shetland	12	00:42:26	01:16:49	14	00:27:47	01:17:10	13	00:10:33	00:58:58	14	00:32:40	01:20:50
Tayside	348	00:29:28	01:37:30	346	00:28:04	01:37:37	377	00:29:11	01:52:45	331	00:35:02	02:14:44
Western Isles	21	00:27:11	00:48:02	19	00:29:33	01:16:24	22	00:29:37	01:33:40	20	00:30:08	01:07:33
Unknown	25	00:29:04	02:22:50	26	00:34:57	02:20:57	23	00:33:22	01:51:30	23	00:34:12	01:36:55
SCOTLAND	3,513	00:39:27	03:22:13	3,685	00:34:57	02:49:48	3,811	00:35:06	02:50:41	3,719	00:39:38	03:31:53

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	24/06/2024			01/07/2024			08/07/2024			15/07/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	508	01:08:32	04:07:51	473	00:55:11	03:10:19	483	00:54:58	03:44:54	470	00:56:53	03:04:13
Borders	173	00:35:00	00:59:52	182	00:33:51	00:58:10	153	00:28:33	00:45:28	184	00:32:42	00:58:11
Dumfries & Galloway	255	00:31:46	00:58:20	255	00:32:19	00:59:35	235	00:31:56	01:02:23	272	00:35:02	01:19:21
Fife	497	00:48:13	01:28:06	465	00:47:27	01:47:55	435	00:43:59	01:38:24	465	00:45:49	01:37:02
Forth Valley	412	00:45:18	01:22:49	412	00:43:32	01:13:32	388	00:43:53	01:13:18	407	00:46:11	01:20:34
Grampian	668	01:05:02	03:28:35	612	01:00:21	03:41:52	588	00:59:31	03:31:10	636	01:02:42	03:35:45
Greater Glasgow & Clyde	1,800	00:48:50	01:36:09	1,835	00:45:56	01:26:29	1,859	00:47:58	01:31:11	1,848	00:48:05	01:28:47
Highland	360	00:30:43	01:41:11	369	00:31:43	01:52:39	360	00:32:21	01:31:33	336	00:34:44	01:57:41
Lanarkshire	889	00:54:40	02:17:39	836	00:52:16	01:40:11	815	00:53:35	01:40:51	810	00:58:19	02:23:33
Lothian	968	00:48:46	01:22:32	988	00:49:33	01:18:06	977	00:52:49	01:22:57	991	00:50:40	01:22:42
Orkney	11	00:14:40	00:29:33	29	00:16:54	00:29:24	23	00:14:56	00:33:15	27	00:15:53	00:30:27
Shetland	20	00:21:47	00:44:07	25	00:21:26	00:37:57	20	00:27:26	00:49:56	19	00:24:52	00:47:42
Tayside	553	00:30:56	00:58:35	569	00:29:04	00:48:34	568	00:31:13	00:54:01	582	00:33:32	01:10:01
Western Isles	25	00:22:16	00:32:54	30	00:23:14	00:34:44	33	00:18:56	00:33:26	26	00:24:18	00:36:10
SCOTLAND	7,139	00:46:47	01:54:15	7,080	00:44:55	01:39:52	6,937	00:45:47	01:38:15	7,073	00:47:26	01:50:03

Table 7 - Turnaround Times by Hospital

Week Commencing		24/06/2024			01/07/2024			08/07/2024			15/07/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	182	01:08:58	03:59:37	157	00:51:28	02:28:42	174	01:38:56	04:40:29	165	00:51:29	03:12:39
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	326	01:07:15	04:29:02	316	00:57:41	03:32:00	309	00:49:05	02:38:10	305	00:59:16	02:51:24
Borders	Borders General Hospital (Melrose)	173	00:35:00	00:59:52	182	00:33:51	00:58:10	153	00:28:33	00:45:28	184	00:32:42	00:58:11
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:28:38	00:49:00	38	00:23:46	00:48:31	48	00:26:38	00:51:40	49	00:26:08	00:54:30
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	217	00:32:10	01:05:35	217	00:33:10	01:00:47	187	00:34:06	01:04:10	223	00:39:58	01:24:22
Fife	Victoria Hospital (Kirkcaldy)	497	00:48:13	01:28:06	465	00:47:27	01:47:55	435	00:43:59	01:38:24	465	00:45:49	01:37:02
Forth Valley	Forth Valley Royal Hospital (Larbert)	412	00:45:18	01:22:49	412	00:43:32	01:13:32	388	00:43:53	01:13:18	407	00:46:11	01:20:34
Grampian	Aberdeen Royal Infirmary (Aberdeen)	530	01:05:50	03:27:43	490	01:11:45	03:54:54	459	01:06:37	03:40:02	505	01:10:22	04:05:11
Grampian	Dr Gray's Hospital (Elgin)	122	01:07:43	03:51:51	107	00:38:08	01:38:43	115	00:48:21	02:03:29	119	00:44:55	02:19:29
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	16	00:22:30	00:58:32	15	00:21:56	00:33:13	14	00:25:18	00:39:05	12	00:38:01	00:46:42
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	496	00:45:13	01:17:45	548	00:42:16	01:06:24	506	00:46:16	01:19:49	500	00:44:08	01:20:45
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	114	00:41:27	01:04:15	101	00:33:14	00:59:32	130	00:36:40	01:16:30	105	00:35:02	00:56:01
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	768	00:57:52	02:05:23	801	00:54:22	01:54:17	809	00:55:21	01:46:43	843	00:55:26	01:43:28
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	372	00:44:32	01:20:32	323	00:41:17	01:07:38	365	00:41:04	01:08:43	348	00:44:20	01:08:15
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	50	00:40:28	01:13:30	62	00:34:32	00:55:35	49	00:39:09	00:59:53	52	00:33:39	00:57:02
Highland	Belford Hospital (Fort William)	38	00:25:15	00:46:39	41	00:21:57	00:36:47	46	00:27:08	00:46:33	39	00:26:49	00:45:51
Highland	Caithness General Hospital (Wick)	32	00:29:18	00:47:38	36	00:26:49	00:39:59	43	00:27:23	00:45:22	37	00:20:34	00:40:27
Highland	Lorn & Islands Hospital (Oban)	29	00:20:27	00:29:36	42	00:21:33	00:47:16	25	00:22:22	00:35:22	25	00:22:09	00:37:34
Highland	Raigmore Hospital (Inverness)	261	00:34:55	01:52:54	250	00:42:16	02:18:03	246	00:37:59	01:43:44	235	00:46:22	02:19:47
Lanarkshire	University Hospital Hairmyres (East Kilbride)	265	00:54:17	01:59:32	247	00:47:10	01:19:57	259	00:51:41	01:32:27	257	00:53:44	01:58:29
Lanarkshire	University Hospital Monklands (Airdrie)	266	00:53:52	02:12:48	257	00:56:10	01:39:52	264	00:52:53	01:28:30	267	00:56:45	02:14:40
Lanarkshire	University Hospital Wishaw (Wishaw)	358	00:56:00	02:28:18	332	00:55:39	01:55:44	292	00:55:31	01:55:10	286	01:07:16	02:51:05
Lothian	Royal Hospital for Sick Children (Edinburgh)	31	00:39:49	01:01:51	18	00:42:37	00:58:31	13	00:36:26	01:08:59	25	00:34:15	01:01:43
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	706	00:50:05	01:21:50	764	00:51:01	01:20:03	752	00:54:08	01:24:26	748	00:52:51	01:29:13
Lothian	St John's Hospital (Livingston)	231	00:47:31	01:27:00	206	00:44:58	01:10:30	212	00:45:26	01:17:09	218	00:46:52	01:12:08
Orkney	Balfour Hospital (Kirkwall)	11	00:14:40	00:29:33	29	00:16:54	00:29:24	23	00:14:56	00:33:15	27	00:15:53	00:30:27
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:21:47	00:44:07	25	00:21:26	00:37:57	20	00:27:26	00:49:56	19	00:24:52	00:47:42
Tayside	Ninewells Hospital (Dundee)	474	00:32:10	01:02:26	481	00:29:29	00:48:43	483	00:31:50	00:56:09	513	00:34:52	01:11:25
Tayside	Perth Royal Infirmary (Perth)	79	00:26:30	00:41:31	88	00:26:24	00:46:40	85	00:26:29	00:44:10	69	00:26:26	00:40:23
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:22:16	00:32:54	30	00:23:14	00:34:44	33	00:18:56	00:33:26	26	00:24:18	00:36:10
SCOTLAND		7,139	00:46:47	01:54:15	7,080	00:44:55	01:39:52	6,937	00:45:47	01:38:15	7,073	00:47:26	01:50:03

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)