

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

14/10/2024

to

04/11/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	14/10/2024						21/10/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,183	926	647	1,022	794	528	1,081	856	620	904	722	498
Borders	390	325	233	320	262	179	404	320	216	336	261	165
Dumfries and Galloway	530	449	359	452	381	296	498	432	341	424	366	281
Fife	1,086	879	601	976	797	524	1,153	934	642	1,019	812	533
Forth Valley	845	678	447	768	619	402	776	616	468	710	560	414
Grampian	1,585	1,140	716	1,409	1,012	603	1,478	1,087	688	1,309	960	572
Greater Glasgow and Clyde	3,393	2,686	1,987	2,977	2,351	1,681	3,382	2,654	1,946	2,979	2,320	1,643
Highland	1,000	843	619	783	668	457	982	819	589	776	657	431
Lanarkshire	1,847	1,413	1,053	1,631	1,246	897	1,870	1,374	1,025	1,609	1,160	833
Lothian	2,303	1,661	1,081	2,051	1,505	944	2,430	1,760	1,165	2,155	1,578	1,016
Orkney	62	43	33	37	26	16	64	49	43	35	27	21
Shetland	62	42	33	36	31	22	70	52	43	42	32	23
Tayside	1,318	1,051	622	1,161	916	508	1,288	1,065	631	1,124	927	504
Western Isles	139	113	92	85	71	50	132	102	88	58	52	42
Unknown	367	51	41	360	48	38	390	39	28	381	39	28
SCOTLAND	16,110	12,300	8,564	14,068	10,727	7,145	15,998	12,159	8,533	13,861	10,473	7,004

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28/10/2024						04/11/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,049	869	610	883	714	470	1,070	872	592	928	745	477
379	318	227	313	258	172	372	315	234	311	261	184
530	453	354	442	373	275	458	382	306	379	309	238
1,193	911	606	1,068	805	517	1,160	914	620	1,033	804	527
800	637	446	718	577	393	763	633	446	696	570	389
1,478	1,101	689	1,279	953	556	1,557	1,192	770	1,374	1,055	655
3,365	2,650	1,959	2,929	2,292	1,627	3,386	2,694	1,970	2,992	2,354	1,670
985	807	554	804	667	430	959	799	554	780	655	420
1,839	1,423	1,062	1,601	1,232	895	1,899	1,495	1,098	1,702	1,323	944
2,542	1,761	1,131	2,283	1,609	997	2,388	1,729	1,115	2,167	1,586	995
96	74	62	60	51	39	60	47	39	30	26	19
62	51	40	45	40	29	36	32	25	28	26	19
1,246	1,009	649	1,091	879	529	1,242	1,032	610	1,098	904	492
118	96	86	64	54	44	120	101	87	54	49	37
368	37	27	356	34	24	374	42	28	366	41	27
16,050	12,197	8,502	13,936	10,538	6,997	15,844	12,279	8,494	13,938	10,708	7,093

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	14/10/2024 ^P			21/10/2024 ^P			28/10/2024 ^P			04/11/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	38	00:09:57	00:22:19	34	00:07:30	00:15:05	28	00:08:02	00:16:38	29	00:08:11	00:15:34
Borders	10	00:10:21	00:23:56	7	00:05:57	00:24:43	8	00:07:08	00:11:27	5	00:11:38	00:16:53
Dumfries and Galloway	18	00:07:02	00:19:27	10	00:09:38	00:19:37	9	00:08:01	00:18:12	13	00:05:40	00:11:12
Fife	38	00:06:50	00:11:20	29	00:07:48	00:17:59	32	00:09:19	00:18:32	33	00:10:00	00:16:15
Forth Valley	35	00:10:14	00:18:04	22	00:11:02	00:15:10	31	00:07:37	00:14:23	20	00:07:07	00:11:44
Grampian	43	00:10:21	00:27:36	42	00:05:52	00:20:33	42	00:06:22	00:17:33	40	00:08:13	00:19:44
Greater Glasgow and Clyde	131	00:06:26	00:11:49	116	00:06:26	00:10:54	105	00:06:55	00:12:54	126	00:06:45	00:13:17
Highland	21	00:07:27	00:13:42	23	00:14:48	00:28:26	24	00:09:40	00:23:58	20	00:07:46	00:21:31
Lanarkshire	60	00:08:12	00:18:43	51	00:07:13	00:15:22	56	00:08:49	00:16:30	62	00:08:47	00:18:01
Lothian	75	00:07:02	00:14:25	63	00:06:51	00:12:54	89	00:06:32	00:14:24	77	00:07:35	00:14:39
Orkney	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	38	00:06:06	00:15:45	35	00:05:52	00:19:39	41	00:06:18	00:15:16	33	00:06:08	00:16:40
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	514	00:07:28	00:17:51	437	00:07:04	00:16:09	470	00:07:16	00:16:24	464	00:07:39	00:16:45

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	14/10/2024 ^P			21/10/2024 ^P			28/10/2024 ^P			04/11/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	171	00:11:17	00:22:24	129	00:11:11	00:24:15	145	00:09:24	00:18:28	133	00:09:15	00:18:39
Borders	31	00:07:28	00:26:31	36	00:11:52	00:23:35	32	00:08:32	00:26:28	28	00:10:30	00:21:51
Dumfries and Galloway	76	00:09:56	00:27:42	59	00:09:25	00:24:16	64	00:08:20	00:24:09	46	00:11:27	00:23:56
Fife	143	00:09:28	00:21:08	160	00:09:42	00:21:18	160	00:10:18	00:19:50	159	00:09:22	00:19:13
Forth Valley	119	00:09:20	00:20:56	100	00:10:45	00:20:50	117	00:08:59	00:16:42	128	00:09:37	00:17:47
Grampian	227	00:09:36	00:26:40	206	00:08:45	00:25:14	205	00:08:46	00:23:15	223	00:09:06	00:29:28
Greater Glasgow and Clyde	507	00:07:55	00:15:03	506	00:07:56	00:16:09	524	00:07:56	00:14:27	526	00:07:17	00:14:17
Highland	114	00:07:56	00:25:48	117	00:08:16	00:26:19	122	00:07:45	00:27:32	111	00:08:07	00:24:23
Lanarkshire	281	00:09:13	00:22:06	263	00:10:02	00:18:41	281	00:10:06	00:20:20	317	00:09:13	00:18:51
Lothian	314	00:08:23	00:16:26	330	00:08:49	00:17:46	368	00:08:23	00:16:02	368	00:08:23	00:16:28
Orkney	6	00:11:15	00:20:25	*	*	*	10	00:04:41	00:46:45	7	00:10:09	00:38:58
Shetland	7	00:14:29	00:51:16	9	00:08:18	00:20:46	5	00:10:04	00:29:21	8	00:06:31	00:18:26
Tayside	181	00:08:58	00:25:46	158	00:08:16	00:22:48	150	00:09:18	00:23:53	157	00:07:48	00:21:18
Western Isles	10	00:08:10	00:22:14	*	*	*	10	00:09:00	00:19:20	7	00:05:59	00:18:35
Unknown	14	00:08:41	00:22:50	22	00:10:49	00:22:49	18	00:09:25	00:19:45	20	00:12:56	00:32:10
SCOTLAND	2,201	00:08:42	00:21:07	2,103	00:09:00	00:20:16	2,211	00:08:45	00:19:02	2,238	00:08:29	00:18:52

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	14/10/2024 ^P			21/10/2024 ^P			28/10/2024 ^P			04/11/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	351	00:26:20	01:06:49	303	00:22:53	00:54:54	280	00:19:16	00:47:08	289	00:18:25	00:38:20
Borders	106	00:13:26	00:32:34	107	00:15:11	00:44:30	104	00:13:54	00:29:08	96	00:15:11	00:30:56
Dumfries and Galloway	142	00:20:09	00:45:06	139	00:18:59	00:43:24	153	00:18:17	00:32:39	120	00:17:27	00:42:37
Fife	336	00:18:07	00:39:52	342	00:19:21	00:45:39	343	00:20:24	00:42:03	344	00:19:04	00:39:21
Forth Valley	254	00:18:01	00:42:32	232	00:16:34	00:36:43	259	00:18:43	00:46:07	212	00:17:11	00:40:36
Grampian	495	00:26:04	01:38:29	437	00:19:38	01:12:01	405	00:19:51	01:02:07	452	00:20:53	00:53:14
Greater Glasgow and Clyde	921	00:16:40	00:38:18	948	00:16:45	00:38:32	909	00:16:35	00:38:01	924	00:16:17	00:35:25
Highland	241	00:16:20	00:36:36	229	00:14:02	00:32:39	225	00:14:02	00:31:55	243	00:13:56	00:35:58
Lanarkshire	548	00:20:37	00:43:47	580	00:22:38	00:52:59	530	00:21:57	00:53:02	573	00:21:04	00:56:03
Lothian	692	00:19:00	00:49:24	716	00:18:41	00:44:09	712	00:19:08	00:48:22	717	00:17:40	00:42:45
Orkney	13	00:09:31	00:55:41	9	00:23:00	00:46:28	17	00:14:56	00:51:13	7	00:07:11	00:24:32
Shetland	10	00:19:31	00:36:15	*	*	*	11	00:13:12	00:45:05	7	00:09:50	00:32:31
Tayside	358	00:18:24	00:37:11	354	00:17:06	00:38:46	355	00:18:25	00:38:51	357	00:16:16	00:36:09
Western Isles	33	00:15:36	00:42:55	24	00:16:28	00:54:46	24	00:14:34	00:41:17	19	00:15:32	00:29:51
Unknown	26	00:15:20	00:40:42	*	*	*	10	00:20:30	00:28:48	11	00:25:15	00:57:07
SCOTLAND	4,526	00:19:06	00:48:02	4,433	00:18:21	00:46:04	4,337	00:18:20	00:44:42	4,371	00:17:45	00:41:44

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	14/10/2024 ^P			21/10/2024 ^P			28/10/2024 ^P			04/11/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	227	01:06:34	05:31:10	250	00:46:14	03:58:17	255	00:36:53	02:39:29	286	00:24:30	01:27:22
Borders	114	00:27:08	01:24:53	111	00:22:14	01:36:38	113	00:17:53	01:14:56	127	00:23:51	01:32:24
Dumfries and Galloway	145	00:27:40	01:48:49	156	00:35:35	02:18:02	147	00:27:09	02:00:53	125	00:27:12	01:43:35
Fife	278	00:42:49	04:03:42	273	00:47:35	03:26:07	265	01:06:02	04:55:59	262	00:44:14	02:44:03
Forth Valley	207	00:51:17	03:43:59	202	00:47:26	02:54:40	167	00:41:31	04:14:19	206	00:39:14	02:30:18
Grampian	227	01:18:18	10:46:32	266	00:57:38	03:30:16	289	00:38:52	05:39:40	325	00:45:08	04:06:40
Greater Glasgow and Clyde	761	00:49:37	03:53:57	734	00:44:27	03:37:30	731	00:40:42	03:11:53	746	00:41:17	02:44:38
Highland	286	00:18:21	01:17:11	286	00:20:45	01:20:36	294	00:21:19	01:25:05	276	00:20:00	01:22:32
Lanarkshire	343	01:15:28	06:34:58	253	01:48:49	08:25:37	356	01:20:00	05:39:19	361	01:13:27	05:34:24
Lothian	403	01:21:58	05:47:36	449	01:17:18	05:45:37	411	01:14:50	06:16:11	407	01:19:48	05:14:54
Orkney	6	00:07:08	01:21:10	16	00:15:24	01:27:06	24	00:32:27	03:34:47	10	00:19:53	01:08:05
Shetland	12	00:41:39	03:18:11	18	00:29:15	01:32:06	20	00:29:59	02:21:35	10	00:20:23	00:41:17
Tayside	332	00:43:44	02:29:22	377	00:35:34	02:03:04	325	00:30:26	02:20:40	355	00:34:53	01:54:43
Western Isles	26	00:37:45	02:33:37	18	00:24:51	03:09:29	*	*	*	21	00:33:58	01:28:18
Unknown	6	00:41:19	01:02:57	6	00:20:58	00:44:50	*	*	*	8	00:33:36	01:26:10
SCOTLAND	3,373	00:48:12	04:23:49	3,415	00:43:17	03:45:36	3,421	00:40:21	03:57:49	3,525	00:38:09	03:04:13

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	14/10/2024			21/10/2024			28/10/2024			04/11/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	512	01:03:45	03:10:43	468	00:53:23	03:32:28	459	00:42:11	02:23:37	460	00:38:21	01:25:42
Borders	177	00:32:49	00:52:30	156	00:32:19	00:50:53	179	00:32:32	01:01:02	174	00:37:11	01:06:33
Dumfries & Galloway	294	00:29:30	00:57:17	275	00:30:37	01:12:11	269	00:31:04	01:06:04	234	00:32:09	01:09:28
Fife	472	00:49:34	01:56:57	487	00:50:46	01:41:50	481	00:56:18	02:19:57	481	00:53:22	02:04:17
Forth Valley	423	00:42:18	01:11:50	417	00:47:31	01:18:33	410	00:47:41	01:28:18	393	00:47:21	01:17:27
Grampian	642	01:07:53	04:20:28	624	00:55:05	03:32:11	593	01:04:04	04:30:41	686	00:52:34	03:24:24
Greater Glasgow & Clyde	1,879	00:46:43	01:28:15	1,801	00:48:18	01:40:17	1,776	00:48:59	01:23:10	1,854	00:48:56	01:35:22
Highland	342	00:30:25	01:31:18	332	00:31:13	01:16:11	311	00:27:32	00:60:40	321	00:28:39	01:28:55
Lanarkshire	837	00:58:54	02:35:50	811	01:06:21	02:47:00	840	01:02:32	02:39:38	881	00:59:56	02:22:49
Lothian	871	00:52:59	01:33:14	936	00:52:50	01:33:28	938	00:53:01	01:36:48	960	00:53:54	01:27:24
Orkney	15	00:15:27	00:32:30	21	00:16:29	00:24:17	30	00:14:32	00:24:49	20	00:15:43	00:24:56
Shetland	20	00:15:22	00:26:31	18	00:23:56	00:37:06	27	00:15:51	00:31:24	18	00:23:02	00:37:08
Tayside	572	00:37:07	01:09:56	560	00:33:14	00:59:32	587	00:38:38	01:10:24	561	00:33:12	01:02:25
Western Isles	44	00:19:13	00:35:22	29	00:22:26	00:33:38	33	00:18:09	00:25:10	27	00:22:06	00:36:46
SCOTLAND	7,100	00:46:47	01:56:06	6,935	00:47:15	01:54:26	6,933	00:47:44	01:49:57	7,070	00:46:49	01:42:30

Table 7 - Turnaround Times by Hospital

Week Commencing		14/10/2024			21/10/2024			28/10/2024			04/11/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	164	01:02:17	02:57:27	173	01:07:21	03:50:41	145	00:57:12	03:58:46	151	00:44:13	02:12:48
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	348	01:04:20	03:17:02	295	00:49:37	03:20:27	314	00:38:54	01:52:45	309	00:36:25	01:02:41
Borders	Borders General Hospital (Melrose)	177	00:32:49	00:52:30	156	00:32:19	00:50:53	179	00:32:32	01:01:02	174	00:37:11	01:06:33
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	57	00:26:49	00:47:46	36	00:25:58	00:41:15	43	00:27:30	00:49:10	27	00:27:27	00:42:54
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	237	00:29:53	00:50:50	239	00:31:45	01:14:54	226	00:31:27	01:07:53	207	00:33:36	01:10:14
Fife	Victoria Hospital (Kirkcaldy)	472	00:49:34	01:56:57	487	00:50:46	01:41:50	481	00:56:18	02:19:57	481	00:53:22	02:04:17
Forth Valley	Forth Valley Royal Hospital (Larbert)	423	00:42:18	01:11:50	417	00:47:31	01:18:33	410	00:47:41	01:28:18	393	00:47:21	01:17:27
Grampian	Aberdeen Royal Infirmary (Aberdeen)	500	01:09:30	04:30:52	495	00:58:31	03:48:16	475	01:15:14	04:38:15	527	00:55:41	03:35:16
Grampian	Dr Gray's Hospital (Elgin)	129	01:05:26	03:50:40	119	00:50:17	02:30:07	101	00:50:57	02:37:38	139	00:43:57	02:56:24
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	13	00:24:03	00:49:48	10	00:28:00	00:57:04	17	00:32:39	00:41:19	20	00:30:00	00:57:14
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	532	00:44:24	01:10:29	495	00:41:36	01:06:13	501	00:48:24	01:21:34	529	00:53:30	01:47:37
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	115	00:31:57	00:50:01	112	00:38:17	00:50:31	117	00:34:53	00:53:32	105	00:33:03	00:53:04
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	789	00:56:08	01:48:59	734	00:59:20	02:10:19	729	00:54:31	01:28:27	774	00:53:09	01:44:46
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	373	00:44:31	01:08:39	369	00:46:10	01:15:44	332	00:45:11	01:18:31	347	00:42:28	01:06:33
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	70	00:37:30	01:01:19	91	00:41:01	01:11:53	97	00:42:47	01:14:12	99	00:43:08	01:07:17
Highland	Belford Hospital (Fort William)	24	00:27:04	00:46:08	29	00:28:06	00:51:17	33	00:24:56	00:41:36	29	00:26:12	01:54:06
Highland	Caithness General Hospital (Wick)	36	00:22:34	00:42:57	25	00:24:00	00:34:45	45	00:27:18	00:44:32	36	00:22:01	00:40:09
Highland	Lorn & Islands Hospital (Oban)	25	00:19:21	00:28:47	29	00:17:05	00:29:35	23	00:26:25	00:39:09	24	00:19:41	00:36:16
Highland	Raigmore Hospital (Inverness)	257	00:36:02	02:02:51	249	00:34:59	01:24:15	210	00:29:03	01:18:58	232	00:32:38	01:35:39
Lanarkshire	University Hospital Hairmyres (East Kilbride)	252	00:51:06	01:40:40	236	00:54:38	02:02:07	233	00:55:53	02:36:23	241	00:52:56	01:41:59
Lanarkshire	University Hospital Monklands (Airdrie)	241	00:57:35	01:48:42	247	01:12:53	02:05:14	252	01:01:55	01:54:09	266	01:01:11	01:54:45
Lanarkshire	University Hospital Wishaw (Wishaw)	344	01:12:21	03:43:45	328	01:11:05	04:08:48	355	01:10:18	03:13:25	374	01:05:55	02:54:06
Lothian	Royal Hospital for Sick Children (Edinburgh)	27	00:41:41	01:06:49	32	00:30:27	01:07:17	32	00:45:42	01:05:38	39	00:44:26	01:14:35
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	618	00:55:06	01:42:58	681	00:55:17	01:39:03	691	00:56:05	01:42:46	687	00:57:23	01:34:05
Lothian	St John's Hospital (Livingston)	226	00:48:36	01:24:45	223	00:45:29	01:18:10	215	00:45:40	01:16:40	234	00:45:27	01:11:29
Orkney	Balfour Hospital (Kirkwall)	15	00:15:27	00:32:30	21	00:16:29	00:24:17	30	00:14:32	00:24:49	20	00:15:43	00:24:56
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:15:22	00:26:31	18	00:23:56	00:37:06	27	00:15:51	00:31:24	18	00:23:02	00:37:08
Tayside	Ninewells Hospital (Dundee)	508	00:37:35	01:10:42	477	00:33:41	01:01:15	519	00:40:09	01:13:12	472	00:33:59	01:06:07
Tayside	Perth Royal Infirmary (Perth)	64	00:33:41	00:59:10	83	00:31:56	00:50:22	68	00:29:50	00:51:13	89	00:28:18	00:46:35
Western Isles	Western Isles Hospital (Isle of Lewis)	44	00:19:13	00:35:22	29	00:22:26	00:33:38	33	00:18:09	00:25:10	27	00:22:06	00:36:46
SCOTLAND		7,100	00:46:47	01:56:06	6,935	00:47:15	01:54:26	6,933	00:47:44	01:49:57	7,070	00:46:49	01:42:30

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)