

# Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

## Official Statistics Publication Weekly Statistics Published : 26 March 2025

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

**24/02/2025**

to

**17/03/2025**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	24/02/2025						03/03/2025					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,041	850	569	903	732	456	1,088	857	616	944	734	496
Borders	341	288	203	288	240	159	364	308	209	310	258	164
Dumfries and Galloway	455	364	286	392	307	230	461	380	312	378	309	246
Fife	1,109	889	587	1,005	796	504	1,074	866	598	946	756	497
Forth Valley	778	618	449	710	562	398	814	632	469	741	578	419
Grampian	1,503	1,106	748	1,291	932	585	1,491	1,080	713	1,310	933	573
Greater Glasgow and Clyde	3,336	2,674	1,926	2,972	2,353	1,634	3,311	2,582	1,871	2,956	2,272	1,585
Highland	986	807	595	771	631	426	1,090	905	660	860	726	494
Lanarkshire	1,751	1,333	971	1,576	1,199	857	1,781	1,357	1,042	1,589	1,203	899
Lothian	2,332	1,701	1,139	2,105	1,545	997	2,249	1,725	1,116	2,048	1,561	970
Orkney	72	57	45	41	33	22	54	39	33	32	26	20
Shetland	64	47	42	39	31	26	49	37	31	30	26	20
Tayside	1,201	996	643	1,050	862	519	1,243	1,021	629	1,108	895	509
Western Isles	142	108	92	69	52	38	109	93	75	66	61	45
Unknown	325	37	26	316	33	23	337	51	32	326	48	29
<b>SCOTLAND</b>	<b>15,436</b>	<b>11,875</b>	<b>8,321</b>	<b>13,528</b>	<b>10,308</b>	<b>6,874</b>	<b>15,515</b>	<b>11,933</b>	<b>8,406</b>	<b>13,644</b>	<b>10,386</b>	<b>6,966</b>

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10/03/2025						17/03/2025					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,074	862	619	937	744	506	1,186	936	628	1,039	821	523
330	290	207	275	235	153	383	323	231	316	260	175
451	385	302	399	337	256	509	417	341	417	335	264
1,072	859	575	996	795	514	1,089	873	586	979	781	500
758	606	408	688	549	359	735	575	407	674	527	361
1,454	1,022	694	1,270	887	571	1,449	1,054	706	1,261	903	566
3,165	2,518	1,853	2,792	2,195	1,562	3,204	2,561	1,896	2,851	2,256	1,613
906	742	545	699	577	391	1,036	840	633	802	650	450
1,719	1,345	1,013	1,534	1,193	874	1,640	1,298	952	1,449	1,139	809
2,322	1,739	1,160	2,094	1,547	988	2,255	1,689	1,151	2,017	1,503	982
88	69	59	48	43	35	66	49	44	35	27	22
47	37	32	24	19	15	57	51	43	40	37	29
1,163	976	589	1,042	868	487	1,171	990	617	1,005	846	481
83	70	59	38	31	21	113	91	78	60	50	38
353	52	41	346	49	38	332	55	38	328	53	36
<b>14,985</b>	<b>11,572</b>	<b>8,156</b>	<b>13,182</b>	<b>10,069</b>	<b>6,770</b>	<b>15,225</b>	<b>11,802</b>	<b>8,351</b>	<b>13,273</b>	<b>10,188</b>	<b>6,849</b>

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/02/2025 <sup>P</sup>			03/03/2025 <sup>P</sup>			10/03/2025 <sup>P</sup>			17/03/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	56	00:08:26	00:17:39	32	00:08:41	00:18:55	51	00:08:29	00:20:36	59	00:09:45	00:17:36
Borders	7	00:05:10	00:11:59	9	00:10:24	00:20:49	*	*	*	13	00:09:02	00:13:52
Dumfries and Galloway	13	00:07:19	00:17:52	9	00:07:33	00:15:14	11	00:05:23	00:15:19	17	00:05:19	00:13:09
Fife	31	00:08:09	00:16:26	32	00:09:23	00:13:49	38	00:08:41	00:16:36	48	00:08:09	00:17:01
Forth Valley	31	00:08:13	00:16:27	25	00:07:20	00:19:09	22	00:07:15	00:14:35	26	00:08:18	00:18:21
Grampian	41	00:06:15	00:22:54	26	00:08:01	00:14:56	26	00:07:40	00:23:58	41	00:05:12	00:18:33
Greater Glasgow and Clyde	131	00:06:44	00:11:37	122	00:06:38	00:12:00	106	00:06:49	00:14:32	103	00:05:55	00:10:15
Highland	21	00:08:14	00:23:03	25	00:10:39	00:23:11	18	00:05:17	00:16:27	23	00:07:58	00:29:40
Lanarkshire	63	00:08:39	00:17:32	57	00:07:19	00:14:34	57	00:08:10	00:16:16	82	00:06:41	00:15:49
Lothian	80	00:06:05	00:13:21	78	00:06:43	00:13:40	75	00:06:25	00:12:54	71	00:06:49	00:14:15
Orkney	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	37	00:07:28	00:18:32	35	00:06:33	00:17:31	34	00:05:47	00:11:03	34	00:06:26	00:21:45
Western Isles	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>516</b>	<b>00:07:05</b>	<b>00:16:30</b>	<b>457</b>	<b>00:07:19</b>	<b>00:15:50</b>	<b>446</b>	<b>00:07:16</b>	<b>00:16:16</b>	<b>525</b>	<b>00:07:03</b>	<b>00:16:28</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/02/2025 <sup>P</sup>			03/03/2025 <sup>P</sup>			10/03/2025 <sup>P</sup>			17/03/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	130	00:08:50	00:19:30	142	00:10:34	00:20:40	167	00:09:40	00:22:48	177	00:11:09	00:23:30
Borders	42	00:09:58	00:19:07	40	00:09:52	00:24:53	38	00:10:05	00:22:01	30	00:09:30	00:23:21
Dumfries and Galloway	54	00:08:08	00:21:55	58	00:07:41	00:24:07	53	00:08:00	00:22:29	55	00:09:34	00:23:58
Fife	157	00:09:46	00:22:08	155	00:09:52	00:18:59	167	00:09:13	00:18:44	137	00:09:03	00:18:31
Forth Valley	123	00:09:56	00:20:17	114	00:10:14	00:19:33	132	00:10:08	00:19:11	143	00:08:29	00:18:22
Grampian	217	00:08:36	00:23:15	191	00:09:18	00:27:21	189	00:09:24	00:23:35	199	00:09:23	00:25:03
Greater Glasgow and Clyde	518	00:07:56	00:15:24	503	00:08:05	00:14:46	503	00:08:18	00:15:36	473	00:07:58	00:14:34
Highland	106	00:09:08	00:20:41	116	00:07:43	00:26:52	95	00:09:24	00:20:23	109	00:07:24	00:25:08
Lanarkshire	282	00:10:03	00:20:52	293	00:09:02	00:19:02	308	00:10:15	00:19:36	224	00:09:07	00:17:01
Lothian	321	00:08:21	00:15:15	327	00:08:30	00:15:53	309	00:07:19	00:16:33	318	00:08:00	00:15:40
Orkney	5	00:06:14	00:18:01	5	00:04:46	00:43:40	7	00:19:11	01:52:35	5	00:05:07	00:24:16
Shetland	6	00:07:50	00:28:41	6	00:11:31	01:28:38	*	*	*	8	00:14:52	01:12:13
Tayside	162	00:07:34	00:17:45	169	00:08:57	00:20:13	156	00:07:55	00:20:00	160	00:07:57	00:17:34
Western Isles	7	00:05:29	00:51:09	6	00:08:37	00:24:30	*	*	*	11	00:07:30	01:06:10
Unknown	14	00:09:28	00:19:37	21	00:11:11	00:26:51	20	00:13:04	00:32:00	17	00:13:42	00:20:02
<b>SCOTLAND</b>	<b>2,144</b>	<b>00:08:40</b>	<b>00:19:01</b>	<b>2,146</b>	<b>00:08:42</b>	<b>00:19:30</b>	<b>2,151</b>	<b>00:08:45</b>	<b>00:19:23</b>	<b>2,066</b>	<b>00:08:42</b>	<b>00:18:58</b>

**Notes**

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	24/02/2025 <sup>P</sup>			03/03/2025 <sup>P</sup>			10/03/2025 <sup>P</sup>			17/03/2025 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Ayrshire and Arran</b>	270	00:20:28	00:47:50	300	00:19:20	00:46:55	283	00:21:35	00:49:25	335	00:22:37	01:11:36
<b>Borders</b>	91	00:13:36	00:34:55	104	00:14:00	00:33:11	80	00:11:49	00:35:20	94	00:14:02	00:28:45
<b>Dumfries and Galloway</b>	124	00:17:35	00:42:53	113	00:16:53	00:31:00	110	00:22:01	00:44:11	137	00:13:21	00:35:14
<b>Fife</b>	322	00:19:08	00:42:43	297	00:18:57	00:40:10	316	00:16:49	00:37:54	315	00:19:08	00:42:22
<b>Forth Valley</b>	219	00:20:27	00:43:44	209	00:17:24	00:36:44	210	00:20:11	00:39:34	194	00:18:45	00:33:16
<b>Grampian</b>	396	00:20:31	01:03:28	410	00:20:56	00:53:17	378	00:18:33	01:12:54	386	00:22:21	01:00:53
<b>Greater Glasgow and Clyde</b>	870	00:16:21	00:39:14	876	00:16:34	00:38:28	865	00:17:20	00:42:46	893	00:16:48	00:38:24
<b>Highland</b>	246	00:13:26	00:38:39	293	00:15:52	00:38:57	221	00:15:34	00:39:16	249	00:15:15	00:39:48
<b>Lanarkshire</b>	488	00:22:01	00:58:34	491	00:20:59	00:55:54	505	00:24:00	01:03:39	437	00:19:50	00:47:02
<b>Lothian</b>	658	00:18:45	00:39:43	592	00:16:33	00:36:09	626	00:17:24	00:35:07	594	00:17:52	00:36:53
<b>Orkney</b>	8	00:14:27	00:33:28	10	00:22:03	00:54:40	22	00:18:11	00:32:41	11	00:24:04	01:05:21
<b>Shetland</b>	11	00:13:37	00:24:33	6	00:18:40	00:35:05	7	00:24:33	01:07:10	11	00:20:13	00:49:59
<b>Tayside</b>	320	00:16:15	00:36:50	324	00:16:22	00:34:24	332	00:15:32	00:34:41	314	00:16:22	00:34:58
<b>Western Isles</b>	18	00:17:19	00:25:16	24	00:19:50	00:38:33	10	00:23:53	00:49:21	19	00:14:42	00:47:17
<b>Unknown</b>	7	00:33:02	01:10:26	12	00:16:27	00:49:04	22	00:19:50	00:49:07	22	00:22:20	00:37:06
<b>SCOTLAND</b>	<b>4,048</b>	<b>00:18:23</b>	<b>00:43:56</b>	<b>4,061</b>	<b>00:17:45</b>	<b>00:41:30</b>	<b>3,987</b>	<b>00:18:41</b>	<b>00:44:56</b>	<b>4,011</b>	<b>00:18:01</b>	<b>00:42:43</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/02/2025 <sup>P</sup>			03/03/2025 <sup>P</sup>			10/03/2025 <sup>P</sup>			17/03/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	260	00:40:53	02:12:08	244	00:30:29	01:59:16	234	00:43:19	03:03:10	234	00:53:17	05:16:14
Borders	100	00:26:01	01:16:29	99	00:20:25	01:10:03	103	00:25:47	01:23:56	118	00:23:53	01:22:44
Dumfries and Galloway	110	00:20:17	01:34:52	127	00:27:54	01:43:57	163	00:28:33	02:05:23	125	00:28:01	01:41:32
Fife	275	00:44:22	03:12:58	264	00:39:48	02:39:24	267	00:45:24	03:06:38	273	00:39:06	02:49:27
Forth Valley	184	00:53:39	04:25:58	221	00:56:47	04:14:19	179	00:55:13	03:13:20	158	00:46:20	02:53:41
Grampian	260	00:47:23	04:57:13	283	01:01:08	05:57:35	273	00:43:56	05:09:52	258	00:45:40	05:24:12
Greater Glasgow and Clyde	788	00:51:34	03:42:18	731	00:43:58	03:35:33	670	00:45:34	03:03:02	730	00:44:55	02:55:04
Highland	250	00:26:08	01:51:09	280	00:27:02	01:48:44	234	00:23:19	01:24:00	262	00:24:10	01:18:50
Lanarkshire	345	01:09:03	05:18:08	339	01:11:37	05:49:43	295	01:08:43	05:52:22	376	00:42:55	03:16:33
Lothian	462	01:28:15	05:41:22	530	00:49:45	03:30:29	509	00:58:57	04:23:48	491	01:08:05	04:25:55
Orkney	19	00:51:48	01:38:42	9	00:36:59	01:51:14	13	00:41:01	02:15:51	11	00:21:17	01:05:56
Shetland	12	00:24:08	01:14:13	14	00:19:07	01:19:11	*	*	*	17	00:21:19	00:59:13
Tayside	329	00:32:27	02:00:58	358	00:29:12	01:46:43	333	00:29:13	01:45:09	330	00:28:30	01:34:40
Western Isles	24	00:26:08	02:42:10	28	00:24:51	01:39:21	15	00:35:41	01:09:47	16	00:26:22	01:14:08
Unknown	10	00:53:05	02:00:33	9	00:39:17	04:21:06	*	*	*	10	00:24:06	02:28:55
<b>SCOTLAND</b>	<b>3,428</b>	<b>00:46:21</b>	<b>03:42:18</b>	<b>3,536</b>	<b>00:40:16</b>	<b>03:23:23</b>	<b>3,300</b>	<b>00:42:04</b>	<b>03:12:26</b>	<b>3,409</b>	<b>00:39:56</b>	<b>03:03:09</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	24/02/2025			03/03/2025			10/03/2025			17/03/2025		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	457	00:46:38	02:57:30	493	00:46:31	02:24:52	474	00:49:20	02:28:22	517	00:45:21	03:03:12
Borders	153	00:34:02	01:00:43	158	00:34:02	00:53:54	152	00:32:01	00:51:37	169	00:30:41	00:48:34
Dumfries & Galloway	229	00:28:42	00:56:18	239	00:30:40	01:05:27	259	00:29:32	00:55:49	249	00:30:27	01:01:56
Fife	454	00:52:13	01:34:36	467	00:51:18	02:12:39	462	00:52:13	01:52:17	466	00:52:15	02:04:14
Forth Valley	404	00:51:08	01:28:04	421	00:47:23	01:26:55	364	00:45:11	01:32:24	366	00:48:08	01:18:26
Grampian	609	00:54:57	03:45:04	603	01:04:03	04:07:32	607	01:06:51	04:26:47	601	01:00:06	04:14:38
Greater Glasgow & Clyde	1,803	00:52:15	01:36:10	1,768	00:50:38	01:31:16	1,753	00:48:32	01:29:16	1,760	00:50:04	01:28:20
Highland	317	00:33:12	01:45:07	358	00:33:03	01:17:33	299	00:31:55	01:18:04	335	00:30:54	01:40:14
Lanarkshire	794	01:00:54	02:49:03	839	00:57:31	02:11:09	822	00:58:02	02:12:35	755	00:52:31	01:47:00
Lothian	973	00:57:43	01:29:58	938	00:52:52	01:23:41	966	00:52:19	01:24:18	930	00:52:14	01:21:31
Orkney	22	00:12:42	00:24:09	16	00:13:52	00:29:59	27	00:13:42	00:22:58	22	00:14:12	00:20:10
Shetland	25	00:24:48	00:49:44	18	00:25:50	00:40:35	11	00:32:43	00:38:58	29	00:25:24	00:47:26
Tayside	584	00:34:05	01:01:10	558	00:32:16	01:02:12	556	00:33:40	01:01:20	523	00:29:53	00:58:25
Western Isles	25	00:25:45	00:29:47	37	00:24:53	00:44:53	16	00:21:02	00:37:34	27	00:22:42	00:39:21
<b>SCOTLAND</b>	<b>6,849</b>	<b>00:49:19</b>	<b>01:48:06</b>	<b>6,913</b>	<b>00:48:02</b>	<b>01:42:49</b>	<b>6,768</b>	<b>00:47:19</b>	<b>01:43:58</b>	<b>6,749</b>	<b>00:46:53</b>	<b>01:39:17</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		24/02/2025			03/03/2025			10/03/2025			17/03/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	167	00:49:10	03:12:10	167	00:49:15	02:47:28	153	00:51:10	02:37:38	192	00:41:26	02:18:22
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	290	00:46:02	02:54:23	326	00:46:06	02:14:52	321	00:48:59	02:23:35	325	00:50:45	03:31:01
Borders	Borders General Hospital (Melrose)	153	00:34:02	01:00:43	158	00:34:02	00:53:54	152	00:32:01	00:51:37	169	00:30:41	00:48:34
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	40	00:24:32	00:43:08	52	00:25:29	00:38:13	36	00:29:09	00:40:45	49	00:25:25	00:48:21
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	189	00:29:52	00:58:15	187	00:33:18	01:11:07	223	00:29:38	00:56:45	200	00:31:58	01:04:32
Fife	Victoria Hospital (Kirkcaldy)	454	00:52:13	01:34:36	467	00:51:18	02:12:39	462	00:52:13	01:52:17	466	00:52:15	02:04:14
Forth Valley	Forth Valley Royal Hospital (Larbert)	404	00:51:08	01:28:04	421	00:47:23	01:26:55	364	00:45:11	01:32:24	366	00:48:08	01:18:26
Grampian	Aberdeen Royal Infirmary (Aberdeen)	476	00:57:08	03:56:34	492	01:10:45	04:20:53	484	01:21:30	04:43:26	470	01:08:09	04:34:20
Grampian	Dr Gray's Hospital (Elgin)	121	00:48:04	03:19:11	97	00:53:43	02:25:18	107	00:37:41	02:17:53	115	00:41:02	01:53:32
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	12	00:33:28	01:05:12	14	00:23:56	00:42:50	16	00:24:10	00:43:14	16	00:27:39	00:48:41
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	536	00:50:40	01:26:45	499	00:50:21	01:39:02	530	00:48:24	01:27:04	498	00:45:21	01:08:41
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	87	00:36:37	01:04:15	109	00:35:42	00:54:14	121	00:34:50	00:57:40	115	00:35:53	00:56:41
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	742	00:56:00	01:43:56	714	00:55:17	01:36:52	710	00:53:03	01:38:26	708	00:58:07	01:54:30
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	377	00:53:32	01:45:46	362	00:48:17	01:17:25	316	00:44:46	01:15:35	363	00:49:59	01:17:13
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	61	00:38:04	01:11:27	84	00:46:21	01:27:12	76	00:46:13	01:21:51	76	00:43:55	01:14:47
Highland	Belford Hospital (Fort William)	14	00:31:53	00:47:54	38	00:27:12	00:48:48	21	00:22:40	00:35:57	21	00:24:57	00:47:42
Highland	Caithness General Hospital (Wick)	45	00:24:06	00:49:20	44	00:28:08	00:51:30	33	00:25:45	00:43:16	38	00:25:19	00:43:09
Highland	Lorn & Islands Hospital (Oban)	18	00:22:17	00:30:49	21	00:18:46	00:27:25	19	00:21:21	00:38:58	28	00:24:45	00:32:05
Highland	Raigmore Hospital (Inverness)	240	00:38:49	01:55:58	255	00:36:00	01:26:49	226	00:34:07	01:30:04	248	00:35:54	01:59:24
Lanarkshire	University Hospital Hairmyres (East Kilbride)	242	00:52:15	02:15:01	249	00:58:01	02:17:09	240	00:55:55	02:13:38	228	00:46:53	01:20:10
Lanarkshire	University Hospital Monklands (Airdrie)	240	01:04:04	02:16:04	283	01:01:53	02:05:00	244	00:58:43	01:46:49	231	00:57:33	01:32:40
Lanarkshire	University Hospital Wishaw (Wishaw)	312	01:08:05	03:47:39	307	00:55:04	02:02:13	338	00:59:19	02:40:43	296	00:56:45	02:34:32
Lothian	Royal Hospital for Sick Children (Edinburgh)	16	00:40:42	01:10:56	28	00:47:04	01:10:20	34	00:38:37	01:13:25	34	00:39:10	01:12:36
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	726	00:59:55	01:32:12	693	00:54:55	01:26:40	733	00:55:04	01:26:35	681	00:54:01	01:22:48
Lothian	St John's Hospital (Livingston)	231	00:53:18	01:18:30	217	00:48:02	01:17:42	199	00:46:26	01:18:37	215	00:48:20	01:14:28
Orkney	Balfour Hospital (Kirkwall)	22	00:12:42	00:24:09	16	00:13:52	00:29:59	27	00:13:42	00:22:58	22	00:14:12	00:20:10
Shetland	Gilbert Bain Hospital (Lerwick)	25	00:24:48	00:49:44	18	00:25:50	00:40:35	11	00:32:43	00:38:58	29	00:25:24	00:47:26
Tayside	Ninewells Hospital (Dundee)	504	00:34:15	01:02:16	461	00:32:17	01:03:46	478	00:35:06	01:02:58	431	00:30:02	00:58:32
Tayside	Perth Royal Infirmary (Perth)	80	00:32:41	00:49:48	97	00:31:00	00:52:52	78	00:27:37	00:44:59	92	00:29:11	00:57:39
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:25:45	00:29:47	37	00:24:53	00:44:53	16	00:21:02	00:37:34	27	00:22:42	00:39:21
<b>SCOTLAND</b>		<b>6,849</b>	<b>00:49:19</b>	<b>01:48:06</b>	<b>6,913</b>	<b>00:48:02</b>	<b>01:42:49</b>	<b>6,768</b>	<b>00:47:19</b>	<b>01:43:58</b>	<b>6,749</b>	<b>00:46:53</b>	<b>01:39:17</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)