



**Scottish  
Ambulance  
Service**

University National NHS Board



# Freedom of Information Request

## 7<sup>th</sup> January 2025

### Question

Can you provide information on the number of calls from GP surgeries and NHS 24 to the Scottish Ambulance service since the 1st of January 24 to date. Can you also provide the number of conveyance to hospital vs discharge on scene and referrals as a result of these calls

### Answer

Please see the attached sheet detailing the following two reports:

Report 1 – Details all incidents where the method of call from NHS 24, Doctor and OOH GP. This has been broken down by month for 2024. Included is incident count, attended incidents, incidents conveyed and non-conveyed.

Report 2 – Details the number of referrals made after a non-conveyance. This has been split by method of call received and not by referral pathway.

For the given data, you will see that some of the figures are shown as, five or less than five, please note that this figure has been suppressed because the statistical value is less than five. The Scottish Ambulance service has a duty, under the Data Protection Act to avoid directly or indirectly revealing any personal details. It is therefore widely understood that provision of statistics on small numbers, five or less are statistically suppressed upon disclosure.