

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 11/11/2024 to 02/12/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	11/11/2024						18/11/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,109	897	617	963	766	495	1,162	914	660	1,005	776	532
Borders	331	271	205	270	217	157	407	327	244	333	266	186
Dumfries and Galloway	468	379	306	394	322	254	500	424	349	408	346	272
Fife	1,155	921	609	1,025	800	498	1,239	970	678	1,089	848	565
Forth Valley	775	647	470	695	578	404	861	654	452	785	593	397
Grampian	1,551	1,147	732	1,348	994	587	1,585	1,140	751	1,409	1,002	629
Greater Glasgow and Clyde	3,507	2,687	2,032	3,045	2,311	1,685	3,504	2,676	2,009	3,125	2,352	1,712
Highland	1,048	869	631	837	698	472	1,031	846	613	824	683	459
Lanarkshire	1,898	1,429	1,076	1,687	1,255	923	2,000	1,513	1,107	1,758	1,325	937
Lothian	2,407	1,758	1,173	2,178	1,595	1,026	2,508	1,724	1,141	2,299	1,602	1,037
Orkney	56	49	39	33	30	21	62	49	42	36	27	20
Shetland	43	36	30	24	23	18	47	38	31	29	24	19
Tayside	1,367	1,095	664	1,209	959	539	1,295	1,085	653	1,162	972	550
Western Isles	140	114	93	61	56	36	98	81	65	52	46	30
Unknown	346	42	29	338	38	26	357	50	23	350	47	22
SCOTLAND	16,201	12,341	8,706	14,107	10,642	7,141	16,656	12,491	8,818	14,664	10,909	7,367

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25/11/2024						02/12/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,190	850	596	1,036	734	487	1,259	906	623	1,143	816	540
403	316	230	330	252	172	378	313	217	328	267	174
507	417	347	428	346	278	454	385	297	373	314	233
1,189	910	604	1,069	810	510	1,154	858	560	1,047	776	486
852	623	450	781	570	399	843	626	412	767	573	368
1,597	1,121	670	1,427	1,004	570	1,611	1,205	798	1,396	1,038	641
3,602	2,697	1,963	3,244	2,409	1,691	3,582	2,636	1,921	3,238	2,362	1,672
1,137	901	646	877	698	454	1,099	878	607	890	712	452
2,100	1,443	1,036	1,879	1,280	896	1,959	1,398	1,020	1,768	1,251	889
2,602	1,721	1,109	2,391	1,613	1,011	2,543	1,722	1,133	2,353	1,608	1,037
59	46	38	38	29	22	67	54	47	42	36	29
49	40	32	35	31	23	40	35	27	29	25	17
1,257	996	641	1,118	874	528	1,300	1,045	646	1,160	937	550
112	85	68	63	51	37	80	71	53	47	42	25
344	33	23	342	32	22	349	38	25	346	37	24
17,000	12,199	8,453	15,058	10,733	7,100	16,718	12,170	8,386	14,927	10,794	7,137

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/11/2024 ^P			18/11/2024 ^P			25/11/2024 ^P			02/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	33	00:07:53	00:16:07	34	00:09:33	00:19:32	35	00:09:25	00:19:05	39	00:07:46	00:19:44
Borders	*	*	*	14	00:09:41	00:19:33	5	00:03:49	00:11:11	*	*	*
Dumfries and Galloway	10	00:07:29	00:19:01	21	00:07:17	00:29:26	16	00:08:17	00:20:05	12	00:05:47	00:16:32
Fife	41	00:09:06	00:13:33	33	00:08:01	00:15:35	40	00:09:01	00:15:40	44	00:09:14	00:18:13
Forth Valley	23	00:09:11	00:14:46	23	00:06:49	00:16:56	31	00:06:20	00:18:27	35	00:09:42	00:17:31
Grampian	47	00:05:51	00:16:28	33	00:09:41	00:23:58	45	00:07:30	00:18:54	64	00:07:08	00:18:28
Greater Glasgow and Clyde	115	00:06:50	00:12:21	111	00:06:27	00:13:57	114	00:06:41	00:12:41	126	00:06:46	00:11:58
Highland	26	00:07:17	00:16:50	33	00:08:27	00:28:50	26	00:08:12	00:21:40	25	00:05:21	00:27:01
Lanarkshire	61	00:07:58	00:18:26	59	00:06:55	00:15:58	49	00:07:09	00:16:31	68	00:09:40	00:16:25
Lothian	67	00:07:24	00:13:12	68	00:06:54	00:12:47	75	00:06:07	00:13:02	73	00:08:15	00:17:12
Orkney	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	46	00:06:12	00:22:06	42	00:07:20	00:15:53	43	00:07:42	00:17:45	41	00:06:12	00:15:50
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	481	00:07:22	00:15:51	477	00:07:27	00:17:10	486	00:07:11	00:16:35	535	00:07:41	00:16:56

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/11/2024 ^P			18/11/2024 ^P			25/11/2024 ^P			02/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	150	00:10:49	00:21:37	168	00:12:23	00:26:51	135	00:10:14	00:25:40	178	00:12:34	00:26:34
Borders	39	00:08:57	00:23:59	46	00:10:34	00:29:50	34	00:09:40	00:26:23	41	00:08:39	00:30:27
Dumfries and Galloway	55	00:07:58	00:25:13	63	00:11:58	00:27:01	57	00:08:12	00:22:47	56	00:08:07	00:23:18
Fife	143	00:08:49	00:20:12	143	00:09:37	00:21:16	155	00:09:37	00:19:33	157	00:10:04	00:21:46
Forth Valley	121	00:07:56	00:15:47	142	00:09:03	00:21:01	99	00:10:12	00:18:28	120	00:09:52	00:20:08
Grampian	247	00:10:00	00:24:44	188	00:09:22	00:27:47	200	00:10:25	00:28:18	211	00:10:43	00:32:29
Greater Glasgow and Clyde	546	00:08:07	00:15:49	548	00:08:29	00:16:40	578	00:08:23	00:16:31	631	00:08:32	00:17:21
Highland	118	00:09:00	00:22:47	111	00:09:38	00:24:06	121	00:08:35	00:20:33	148	00:08:52	00:25:34
Lanarkshire	307	00:10:11	00:20:59	360	00:10:09	00:20:29	358	00:10:34	00:20:17	358	00:10:53	00:21:40
Lothian	344	00:07:53	00:16:49	358	00:08:43	00:18:05	356	00:08:23	00:16:24	408	00:08:52	00:18:42
Orkney	8	00:07:06	00:21:26	*	*	*	*	*	*	7	00:05:08	00:19:16
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	179	00:07:54	00:18:12	172	00:08:51	00:24:31	171	00:09:49	00:22:18	173	00:08:18	00:21:57
Western Isles	*	*	*	7	00:13:47	00:43:15	9	00:07:07	00:22:11	*	*	*
Unknown	22	00:10:45	00:20:57	21	00:16:26	00:26:00	11	00:14:18	00:25:35	18	00:12:34	00:27:22
SCOTLAND	2,290	00:08:46	00:19:29	2,334	00:09:22	00:22:00	2,294	00:09:09	00:20:33	2,513	00:09:28	00:21:56

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/11/2024 ^P			18/11/2024 ^P			25/11/2024 ^P			02/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	311	00:20:25	00:44:33	309	00:23:07	00:52:11	337	00:29:27	01:15:08	379	00:29:16	01:38:47
Borders	84	00:14:31	00:31:46	100	00:14:01	00:39:03	92	00:13:47	00:34:15	119	00:14:51	00:34:15
Dumfries and Galloway	115	00:15:11	00:36:12	135	00:21:09	00:43:43	141	00:18:20	00:42:48	116	00:14:48	00:33:27
Fife	342	00:18:15	00:41:29	360	00:17:59	00:43:14	340	00:18:16	00:43:21	328	00:20:16	00:48:03
Forth Valley	234	00:16:31	00:37:47	233	00:19:59	00:46:20	235	00:19:40	00:46:49	247	00:19:33	00:46:15
Grampian	410	00:24:09	01:08:01	450	00:22:53	01:13:22	452	00:25:16	01:16:53	419	00:22:00	01:20:41
Greater Glasgow and Clyde	962	00:17:34	00:43:10	958	00:17:26	00:39:44	1,036	00:20:30	00:48:10	975	00:20:20	00:56:22
Highland	258	00:13:34	00:38:17	245	00:16:44	00:39:25	273	00:14:43	00:39:26	252	00:16:22	00:39:42
Lanarkshire	595	00:24:07	00:58:12	588	00:26:17	01:05:13	600	00:27:11	01:14:22	532	00:26:46	01:17:23
Lothian	708	00:17:45	00:45:16	704	00:20:39	00:59:20	746	00:21:09	01:00:53	710	00:19:52	00:54:24
Orkney	13	00:23:28	00:38:16	13	00:13:05	01:07:32	11	00:20:04	00:27:06	16	00:18:46	00:49:17
Shetland	7	00:24:07	00:51:35	8	00:18:16	00:33:58	6	00:11:17	01:13:17	11	00:09:16	00:32:10
Tayside	362	00:16:11	00:38:49	347	00:17:37	00:42:12	343	00:16:22	00:40:41	359	00:17:43	00:41:01
Western Isles	22	00:09:02	00:34:51	21	00:17:39	00:44:46	21	00:13:45	00:29:03	16	00:12:47	00:44:10
Unknown	9	00:31:18	00:45:47	14	00:23:05	00:46:56	13	00:21:52	00:38:54	11	00:14:06	00:31:25
SCOTLAND	4,432	00:18:37	00:45:44	4,485	00:19:46	00:51:31	4,646	00:21:13	00:56:58	4,490	00:20:52	00:59:57

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/11/2024 ^P			18/11/2024 ^P			25/11/2024 ^P			02/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	265	00:31:43	02:14:48	256	01:04:49	04:11:02	217	01:20:14	07:30:26	201	01:32:33	08:08:44
Borders	83	00:21:27	01:17:07	103	00:22:44	01:12:40	118	00:22:56	01:26:27	98	00:31:15	01:32:13
Dumfries and Galloway	136	00:22:51	01:54:35	125	00:36:40	02:12:21	128	00:29:48	02:00:44	130	00:23:28	01:43:40
Fife	267	00:36:32	01:53:00	306	00:43:08	02:49:43	271	00:40:00	03:04:32	239	01:24:26	04:33:58
Forth Valley	197	00:41:22	02:34:18	192	01:01:24	04:50:10	200	01:17:16	05:33:43	163	01:35:15	05:54:15
Grampian	277	00:45:18	06:07:13	323	00:57:33	05:52:16	292	01:02:29	06:08:55	331	00:58:05	06:02:13
Greater Glasgow and Clyde	663	00:52:11	04:09:00	708	01:00:41	04:22:06	650	01:13:39	07:45:31	603	01:05:24	07:01:25
Highland	291	00:22:01	01:22:35	290	00:25:59	01:52:02	276	00:23:23	01:48:30	283	00:22:51	01:45:10
Lanarkshire	272	01:45:49	07:01:17	302	01:50:00	08:19:09	245	03:10:02	12:28:14	272	02:51:15	12:06:32
Lothian	450	01:23:02	06:23:33	433	01:29:18	08:13:18	395	02:18:15	11:14:20	392	02:13:39	09:42:22
Orkney	9	00:21:24	00:49:53	10	00:18:28	00:33:55	15	00:18:52	01:16:11	13	00:26:42	01:29:46
Shetland	8	00:18:31	00:53:13	12	00:16:00	00:40:49	15	00:29:12	00:57:25	12	00:39:00	01:34:34
Tayside	364	00:34:45	02:07:44	404	00:36:30	01:55:32	313	00:35:16	02:04:42	357	00:37:36	02:17:40
Western Isles	28	00:37:10	01:37:51	15	00:11:09	00:43:47	20	00:19:28	01:31:48	19	00:44:35	01:41:32
Unknown	5	00:35:15	01:10:49	9	00:27:54	02:44:42	5	00:33:53	01:28:10	6	00:41:19	04:52:39
SCOTLAND	3,315	00:42:01	03:32:17	3,488	00:50:07	04:45:06	3,160	00:56:01	06:58:08	3,119	00:59:41	06:41:32

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	11/11/2024			18/11/2024			25/11/2024			02/12/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	474	00:43:46	02:19:06	507	00:53:07	02:58:58	483	01:05:22	03:40:16	526	01:14:03	03:54:07
Borders	155	00:30:40	00:52:20	183	00:37:29	01:26:49	166	00:34:32	01:07:38	176	00:34:35	00:59:55
Dumfries & Galloway	254	00:28:57	00:55:10	272	00:33:59	01:14:32	266	00:36:02	01:13:53	234	00:29:07	00:55:07
Fife	440	00:47:32	01:33:38	508	00:48:58	01:32:16	478	00:56:16	02:05:35	468	00:59:06	02:47:48
Forth Valley	430	00:49:38	01:46:28	397	00:50:12	02:00:27	408	00:49:28	01:37:15	380	00:48:29	01:54:11
Grampian	634	00:53:19	03:41:37	662	00:57:41	03:37:09	598	01:03:44	04:52:59	664	00:52:30	03:00:33
Greater Glasgow & Clyde	1,850	00:50:15	01:35:56	1,891	00:50:50	01:31:38	1,846	00:48:37	01:34:57	1,892	00:54:12	01:46:13
Highland	337	00:32:11	01:37:51	355	00:30:44	01:15:19	366	00:36:09	02:29:49	353	00:31:41	01:31:10
Lanarkshire	869	00:58:35	02:10:15	857	00:57:44	01:55:57	874	01:08:25	03:16:28	836	01:08:54	03:21:41
Lothian	961	00:52:04	01:40:23	948	00:56:21	02:06:29	949	00:57:33	01:55:53	956	00:54:26	01:32:39
Orkney	20	00:15:23	00:43:47	21	00:11:51	00:34:02	22	00:15:52	00:30:07	30	00:14:16	00:30:52
Shetland	17	00:32:23	01:05:27	17	00:28:01	00:41:39	18	00:27:56	00:42:37	17	00:24:02	00:33:31
Tayside	592	00:34:10	01:01:35	613	00:35:23	01:03:54	594	00:34:15	01:04:59	590	00:34:10	01:01:30
Western Isles	29	00:24:28	00:33:02	24	00:17:21	00:29:05	32	00:17:52	00:34:59	25	00:27:20	00:43:35
SCOTLAND	7,062	00:46:47	01:47:47	7,255	00:48:30	01:51:24	7,100	00:50:30	02:14:45	7,147	00:50:59	02:10:23

Table 7 - Turnaround Times by Hospital

Week Commencing		11/11/2024			18/11/2024			25/11/2024			02/12/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	160	01:11:06	03:33:12	170	01:09:32	03:21:30	151	01:41:40	04:12:56	192	01:30:37	03:55:16
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	314	00:38:15	01:10:40	337	00:46:38	02:42:30	332	00:58:48	03:27:45	334	01:08:49	03:51:41
Borders	Borders General Hospital (Melrose)	155	00:30:40	00:52:20	183	00:37:29	01:26:49	166	00:34:32	01:07:38	176	00:34:35	00:59:55
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	49	00:30:45	00:50:35	39	00:28:56	00:49:57	41	00:31:38	00:47:36	42	00:30:48	00:55:17
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	205	00:27:46	00:55:28	233	00:35:27	01:16:03	225	00:36:49	01:16:14	192	00:28:46	00:54:38
Fife	Victoria Hospital (Kirkcaldy)	440	00:47:32	01:33:38	508	00:48:58	01:32:16	478	00:56:16	02:05:35	468	00:59:06	02:47:48
Forth Valley	Forth Valley Royal Hospital (Larbert)	430	00:49:38	01:46:28	397	00:50:12	02:00:27	408	00:49:28	01:37:15	380	00:48:29	01:54:11
Grampian	Aberdeen Royal Infirmary (Aberdeen)	509	01:01:50	04:08:16	501	01:01:07	03:46:12	498	01:06:50	04:56:01	507	01:01:53	03:16:28
Grampian	Dr Gray's Hospital (Elgin)	105	00:37:07	01:44:35	147	00:48:52	02:37:17	84	01:02:48	04:50:55	129	00:37:30	02:25:33
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	20	00:24:53	00:50:33	14	00:28:31	00:52:48	16	00:19:42	00:39:54	28	00:25:24	00:54:00
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	509	00:45:25	01:11:42	519	00:47:44	01:16:15	512	00:50:15	01:34:39	504	00:52:29	01:26:27
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	107	00:33:16	00:52:57	105	00:36:03	00:55:54	109	00:34:46	00:53:16	110	00:40:10	01:17:00
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	778	01:00:09	02:10:07	799	00:58:40	01:51:21	777	00:54:21	01:46:39	799	01:00:49	02:16:44
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	353	00:44:35	01:05:32	369	00:47:06	01:19:39	354	00:44:52	01:24:40	383	00:50:55	01:36:29
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	103	00:48:21	01:21:04	99	00:47:00	01:18:26	94	00:42:53	01:25:24	96	00:49:45	01:34:19
Highland	Belford Hospital (Fort William)	37	00:25:25	00:40:10	24	00:27:53	00:42:04	32	00:26:31	00:47:37	29	00:24:11	00:44:36
Highland	Caitness General Hospital (Wick)	34	00:29:13	01:00:10	45	00:26:54	00:50:37	36	00:28:09	00:47:50	44	00:26:16	00:56:38
Highland	Lorn & Islands Hospital (Oban)	33	00:22:17	00:33:06	26	00:23:51	00:36:37	23	00:19:59	00:35:20	21	00:20:24	00:34:11
Highland	Raigmore Hospital (Inverness)	233	00:42:48	01:54:45	260	00:32:11	01:29:12	275	00:44:24	02:44:15	259	00:37:40	01:50:07
Lanarkshire	University Hospital Hairmyres (East Kilbride)	273	00:52:57	01:32:26	248	00:56:03	01:45:23	280	01:05:05	02:52:38	245	01:02:42	02:48:27
Lanarkshire	University Hospital Monklands (Airdrie)	242	00:54:26	01:41:38	260	00:55:42	01:51:43	247	01:06:38	02:06:09	249	01:15:11	02:22:07
Lanarkshire	University Hospital Wishaw (Wishaw)	354	01:06:30	02:45:09	349	01:00:37	02:20:38	347	01:13:52	04:32:20	342	01:09:37	05:10:11
Lothian	Royal Hospital for Sick Children (Edinburgh)	45	00:36:57	01:00:59	40	00:43:24	01:10:57	28	00:38:48	01:00:58	36	00:47:45	01:16:35
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	721	00:56:22	01:48:43	659	01:03:58	02:29:03	676	01:01:59	02:04:49	680	00:56:26	01:34:52
Lothian	St John's Hospital (Livingston)	195	00:43:52	01:14:56	249	00:45:23	01:23:41	245	00:49:19	01:30:41	240	00:48:55	01:21:31
Orkney	Balfour Hospital (Kirkwall)	20	00:15:23	00:43:47	21	00:11:51	00:34:02	22	00:15:52	00:30:07	30	00:14:16	00:30:52
Shetland	Gilbert Bain Hospital (Lerwick)	17	00:32:23	01:05:27	17	00:28:01	00:41:39	18	00:27:56	00:42:37	17	00:24:02	00:33:31
Tayside	Ninewells Hospital (Dundee)	506	00:34:48	01:03:00	510	00:36:23	01:04:25	490	00:35:14	01:07:29	494	00:35:06	01:03:33
Tayside	Perth Royal Infirmary (Perth)	86	00:30:00	00:52:36	103	00:31:48	00:55:31	104	00:29:39	00:49:22	96	00:29:09	00:50:36
Western Isles	Western Isles Hospital (Isle of Lewis)	29	00:24:28	00:33:02	24	00:17:21	00:29:05	32	00:17:52	00:34:59	25	00:27:20	00:43:35
SCOTLAND		7,062	00:46:47	01:47:47	7,255	00:48:30	01:51:24	7,100	00:50:30	02:14:45	7,147	00:50:59	02:10:23

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)