

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **16/12/2024** to **06/01/2025**

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	16/12/2024						23/12/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,414	780	564	1,291	717	506	1,305	862	596	1,181	776	512
Borders	447	352	240	379	291	184	399	299	213	354	260	176
Dumfries and Galloway	553	433	354	473	371	295	570	458	334	489	394	279
Fife	1,350	886	551	1,247	822	490	1,408	921	567	1,307	851	504
Forth Valley	981	675	476	901	629	433	924	619	452	877	587	422
Grampian	1,764	1,238	749	1,564	1,101	624	1,773	1,162	737	1,579	1,036	624
Greater Glasgow and Clyde	4,183	2,608	1,875	3,820	2,394	1,686	3,857	2,577	1,847	3,551	2,366	1,651
Highland	1,150	932	637	935	762	483	1,175	956	659	938	773	484
Lanarkshire	2,197	1,276	900	2,006	1,147	791	2,192	1,385	959	2,017	1,246	842
Lothian	2,615	1,731	1,107	2,391	1,601	994	2,664	1,658	1,042	2,482	1,555	956
Orkney	72	43	30	44	25	12	92	64	54	50	40	30
Shetland	74	56	51	38	32	28	45	40	33	21	21	16
Tayside	1,606	1,151	666	1,489	1,085	607	1,563	1,101	663	1,445	1,044	610
Western Isles	97	68	44	68	52	30	94	78	56	61	52	32
Unknown	425	36	22	417	35	21	496	38	28	488	37	27
SCOTLAND	18,928	12,265	8,266	17,063	11,064	7,184	18,557	12,218	8,240	16,840	11,038	7,165

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30/12/2024						06/01/2025					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,128	801	556	1,005	718	482	1,057	842	598	930	729	489
404	327	221	345	279	179	360	306	206	314	263	166
508	416	337	426	352	277	456	392	306	383	328	247
1,209	875	558	1,073	782	474	1,032	842	575	917	749	496
880	632	435	813	595	400	734	578	409	665	523	363
1,701	1,198	741	1,535	1,103	647	1,530	1,120	710	1,343	984	587
3,753	2,550	1,829	3,417	2,336	1,627	3,220	2,376	1,701	2,881	2,115	1,466
1,141	903	666	921	748	519	997	817	586	780	645	422
2,063	1,280	930	1,866	1,155	820	1,697	1,181	868	1,542	1,063	757
2,514	1,736	1,093	2,286	1,612	985	2,252	1,607	1,039	2,001	1,437	890
85	67	59	51	43	35	70	49	44	30	24	20
60	43	37	35	30	24	63	54	43	37	35	24
1,326	1,041	625	1,205	945	538	1,171	968	610	1,058	869	519
102	78	63	65	52	37	124	95	81	65	52	38
341	32	24	331	29	21	324	44	31	315	41	28
17,215	11,979	8,174	15,374	10,779	7,065	15,087	11,271	7,807	13,261	9,857	6,512

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/12/2024 ^P			23/12/2024 ^P			30/12/2024 ^P			06/01/2025 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	41	00:10:50	00:22:06	36	00:13:23	00:20:59	27	00:09:36	00:21:48	40	00:07:26	00:21:31
Borders	9	00:14:52	00:20:08	10	00:06:02	00:11:47	7	00:05:08	00:26:28	12	00:05:36	00:11:13
Dumfries and Galloway	12	00:08:40	00:18:25	27	00:10:56	00:20:43	19	00:08:23	00:20:16	17	00:12:59	00:22:51
Fife	38	00:07:50	00:18:51	44	00:09:10	00:16:20	41	00:09:02	00:17:20	33	00:07:56	00:14:48
Forth Valley	40	00:07:07	00:19:51	27	00:06:08	00:12:12	28	00:08:52	00:19:18	30	00:08:31	00:15:52
Grampian	59	00:06:22	00:22:12	45	00:09:33	00:25:47	42	00:09:32	00:23:44	46	00:06:17	00:29:02
Greater Glasgow and Clyde	118	00:07:05	00:12:42	129	00:06:59	00:13:09	111	00:06:38	00:16:10	110	00:07:45	00:13:46
Highland	30	00:07:06	00:18:07	29	00:07:39	00:34:17	33	00:09:40	00:28:59	20	00:08:23	00:29:28
Lanarkshire	44	00:07:17	00:11:51	57	00:07:58	00:17:22	45	00:08:06	00:16:46	46	00:06:43	00:14:46
Lothian	70	00:07:18	00:13:06	77	00:06:31	00:14:05	72	00:08:15	00:15:36	56	00:06:27	00:12:28
Orkney	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	53	00:07:16	00:25:15	59	00:07:12	00:20:56	59	00:06:35	00:18:18	40	00:06:47	00:18:53
Western Isles	5	00:16:18	00:36:42	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	524	00:07:26	00:17:56	545	00:07:31	00:18:48	494	00:08:17	00:19:36	457	00:07:21	00:17:12

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/12/2024 ^P			23/12/2024 ^P			30/12/2024 ^P			06/01/2025 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	274	00:16:21	00:36:19	188	00:12:49	00:29:35	168	00:13:25	00:29:58	171	00:11:40	00:25:17
Borders	43	00:09:59	00:21:54	59	00:10:42	00:26:53	35	00:07:46	00:20:12	40	00:10:32	00:26:37
Dumfries and Galloway	76	00:09:56	00:33:32	65	00:08:12	00:20:03	56	00:07:19	00:22:04	55	00:07:03	00:22:35
Fife	191	00:11:15	00:22:16	207	00:10:14	00:19:48	147	00:09:40	00:21:36	148	00:10:04	00:18:46
Forth Valley	142	00:10:48	00:21:36	162	00:12:04	00:25:52	150	00:10:28	00:19:58	109	00:08:54	00:18:42
Grampian	249	00:09:37	00:28:05	269	00:12:20	00:30:52	281	00:10:37	00:30:37	218	00:10:59	00:25:39
Greater Glasgow and Clyde	793	00:09:38	00:18:55	630	00:09:08	00:17:08	640	00:08:41	00:16:50	540	00:08:42	00:17:19
Highland	148	00:08:13	00:21:17	139	00:08:18	00:29:47	129	00:08:45	00:32:01	121	00:10:31	00:29:08
Lanarkshire	462	00:12:25	00:24:36	423	00:11:32	00:22:59	403	00:11:31	00:22:26	313	00:10:53	00:21:46
Lothian	374	00:09:06	00:17:00	401	00:09:10	00:19:15	358	00:08:11	00:17:45	338	00:08:46	00:16:18
Orkney	*	*	*	*	*	*	10	00:25:22	01:17:43	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	230	00:09:03	00:22:21	234	00:10:20	00:26:15	180	00:09:46	00:23:09	172	00:08:15	00:20:04
Western Isles	6	00:12:26	00:27:13	8	00:06:07	00:27:40	9	00:21:18	00:50:11	6	00:10:49	00:23:44
Unknown	12	00:10:04	00:21:13	20	00:12:00	00:34:52	*	*	*	18	00:13:22	00:25:13
SCOTLAND	3,005	00:10:22	00:23:55	2,816	00:10:18	00:23:46	2,575	00:09:46	00:23:09	2,258	00:09:34	00:21:12

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/12/2024 ^P			23/12/2024 ^P			30/12/2024 ^P			06/01/2025 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	288	01:25:34	05:30:45	332	00:34:30	02:50:14	290	00:31:15	01:37:49	276	00:25:53	01:02:01
Borders	114	00:15:08	00:35:46	101	00:14:24	00:33:56	105	00:14:00	00:34:56	91	00:14:22	00:35:02
Dumfries and Galloway	131	00:22:53	00:59:55	152	00:23:23	00:54:48	137	00:17:18	00:38:17	117	00:19:11	00:38:49
Fife	364	00:27:14	01:04:23	397	00:27:16	01:20:41	326	00:22:27	00:49:39	314	00:18:00	00:42:14
Forth Valley	273	00:24:43	00:58:59	268	00:30:46	01:32:34	260	00:23:01	00:59:54	214	00:19:40	00:46:06
Grampian	430	00:23:01	01:09:48	466	00:29:57	01:55:11	482	00:32:11	01:50:28	403	00:22:13	01:05:04
Greater Glasgow and Clyde	1,053	00:33:35	01:56:41	957	00:21:53	01:10:03	986	00:23:42	01:32:41	857	00:20:32	01:25:47
Highland	257	00:14:06	00:40:15	263	00:13:38	00:41:27	271	00:16:57	00:55:38	227	00:14:59	00:40:52
Lanarkshire	519	01:00:45	03:55:42	565	00:43:24	02:34:10	535	00:44:53	04:05:01	426	00:27:04	02:50:19
Lothian	676	00:21:08	01:00:10	734	00:24:33	01:15:39	698	00:20:07	00:51:32	585	00:19:13	00:46:51
Orkney	10	00:12:15	00:46:36	13	00:20:24	00:53:16	13	00:14:18	01:07:22	7	00:21:54	02:17:58
Shetland	11	00:23:19	01:08:00	7	00:09:41	00:31:08	10	00:28:09	00:52:22	9	00:15:52	01:40:50
Tayside	406	00:20:20	00:45:38	435	00:25:14	00:58:12	310	00:18:38	00:39:41	310	00:16:09	00:37:05
Western Isles	20	00:15:49	00:40:44	20	00:13:07	00:38:37	11	00:19:56	00:44:16	21	00:17:54	00:34:25
Unknown	8	00:20:26	01:50:00	11	00:35:29	02:09:37	16	00:16:51	01:00:30	10	00:15:29	00:34:59
SCOTLAND	4,560	00:26:40	01:47:30	4,721	00:25:47	01:29:46	4,450	00:23:54	01:28:40	3,867	00:20:01	01:00:16

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/12/2024 ^P			23/12/2024 ^P			30/12/2024 ^P			06/01/2025 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	94	05:22:52	20:47:00	207	01:10:53	08:14:34	222	01:09:15	06:38:46	233	01:06:48	05:36:35
Borders	121	00:26:21	02:07:10	88	00:24:24	01:22:59	131	00:24:35	01:25:39	119	00:28:52	01:42:19
Dumfries and Galloway	148	00:41:08	03:23:46	147	00:33:08	02:16:42	135	00:20:13	01:36:45	137	00:29:17	02:00:36
Fife	223	02:15:10	08:17:30	190	03:15:26	10:57:40	257	00:57:01	05:52:45	246	00:44:09	04:39:04
Forth Valley	167	02:19:37	08:59:57	127	03:30:28	15:53:27	147	01:51:57	07:00:28	168	00:56:53	04:50:56
Grampian	344	01:08:35	07:13:22	245	01:41:59	11:39:15	283	01:44:32	07:52:26	298	00:50:16	06:35:12
Greater Glasgow and Clyde	382	03:54:00	17:13:17	617	02:10:08	10:16:06	563	01:44:32	11:26:55	576	00:48:09	08:22:42
Highland	315	00:22:54	01:47:56	335	00:24:02	01:29:54	305	00:28:40	02:07:07	269	00:24:52	01:21:33
Lanarkshire	104	08:18:30	21:11:30	182	03:22:17	17:45:21	136	03:11:39	14:30:31	258	00:52:11	06:38:08
Lothian	456	02:29:19	11:20:11	319	03:20:36	12:33:01	457	01:15:51	07:04:45	435	01:08:46	05:57:50
Orkney	13	00:13:27	01:26:25	18	00:18:22	00:56:17	18	00:40:57	02:08:57	11	00:17:41	02:05:04
Shetland	17	00:28:08	01:14:19	10	00:38:46	01:13:06	16	00:18:48	00:38:21	17	00:26:23	01:01:02
Tayside	384	01:19:58	06:02:44	303	01:40:58	06:13:25	380	00:36:15	02:38:41	337	00:26:19	01:39:51
Western Isles	21	00:15:44	01:01:53	22	00:14:50	01:01:21	26	00:32:38	01:32:42	23	00:24:20	01:33:27
Unknown	8	00:34:01	01:54:18	5	00:44:16	02:14:40	5	00:37:17	02:21:13	10	00:23:08	01:46:21
SCOTLAND	2,797	01:26:12	10:56:06	2,815	01:24:09	09:44:35	3,081	01:00:26	06:39:22	3,137	00:42:11	04:37:18

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	16/12/2024			23/12/2024			30/12/2024			06/01/2025		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	506	01:14:49	05:37:38	513	01:10:01	04:49:47	500	01:06:43	04:25:50	487	01:01:54	03:52:59
Borders	186	00:36:00	00:58:32	159	00:33:39	01:03:02	171	00:33:37	00:52:17	165	00:33:59	01:02:53
Dumfries & Galloway	287	00:35:17	01:15:02	280	00:40:00	01:44:54	273	00:28:54	00:54:32	240	00:30:31	01:11:12
Fife	476	00:59:02	02:23:05	499	01:00:20	03:05:25	433	00:53:05	02:27:41	463	00:48:37	01:49:29
Forth Valley	453	00:52:57	01:40:27	443	00:59:48	02:39:54	404	00:59:55	03:03:22	368	00:52:04	01:43:55
Grampian	648	01:00:06	03:57:39	667	01:09:56	05:38:19	716	01:10:36	04:58:07	597	01:02:09	04:23:32
Greater Glasgow & Clyde	1,866	00:57:40	02:07:32	1,791	00:51:33	01:37:19	1,842	00:54:36	02:05:19	1,655	00:55:23	02:33:09
Highland	348	00:30:11	01:08:01	355	00:28:30	01:12:10	389	00:34:52	02:04:40	318	00:32:16	01:29:01
Lanarkshire	772	01:17:34	04:46:08	803	01:03:41	03:41:06	772	01:12:57	04:09:50	722	01:03:12	03:19:03
Lothian	915	00:58:29	01:46:13	893	00:52:14	01:39:05	960	00:57:13	01:59:04	852	00:58:41	02:00:18
Orkney	12	00:15:25	00:28:02	29	00:15:20	00:37:42	32	00:15:09	00:22:23	17	00:18:52	00:39:29
Shetland	27	00:17:50	00:35:12	15	00:22:51	00:34:27	21	00:27:07	00:40:49	23	00:24:07	00:34:31
Tayside	644	00:37:09	01:11:28	660	00:37:28	01:12:19	605	00:34:32	01:00:55	577	00:33:56	01:00:12
Western Isles	24	00:22:42	00:35:00	25	00:23:34	00:39:06	30	00:21:06	00:41:50	29	00:24:27	00:38:40
SCOTLAND	7,164	00:52:56	02:33:57	7,132	00:51:13	02:25:21	7,148	00:52:02	02:39:45	6,513	00:50:54	02:29:39

Table 7 - Turnaround Times by Hospital

Week Commencing		16/12/2024			23/12/2024			30/12/2024			06/01/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	173	01:35:30	05:16:12	188	01:20:18	05:31:04	177	01:24:35	04:26:35	173	01:01:50	04:30:42
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	333	01:04:29	05:51:56	325	01:08:14	04:12:35	323	01:02:48	04:24:03	314	01:02:07	03:38:58
Borders	Borders General Hospital (Melrose)	186	00:36:00	00:58:32	159	00:33:39	01:03:02	171	00:33:37	00:52:17	165	00:33:59	01:02:53
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	48	00:29:24	00:41:41	35	00:26:40	00:47:56	46	00:27:07	00:45:21	51	00:27:49	00:48:14
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	239	00:36:54	01:22:08	245	00:41:33	01:53:07	227	00:29:53	00:56:53	189	00:31:00	01:16:19
Fife	Victoria Hospital (Kirkcaldy)	476	00:59:02	02:23:05	499	01:00:20	03:05:25	433	00:53:05	02:27:41	463	00:48:37	01:49:29
Forth Valley	Forth Valley Royal Hospital (Larbert)	453	00:52:57	01:40:27	443	00:59:48	02:39:54	404	00:59:55	03:03:22	368	00:52:04	01:43:55
Grampian	Aberdeen Royal Infirmary (Aberdeen)	506	01:04:56	04:15:04	528	01:14:52	05:44:45	555	01:07:56	04:03:44	477	01:04:50	04:27:38
Grampian	Dr Gray's Hospital (Elgin)	126	00:50:45	02:39:03	121	00:50:37	03:35:40	141	01:58:30	07:19:38	104	00:52:59	03:40:06
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	16	00:28:05	00:40:25	18	00:22:40	00:39:48	20	00:29:39	00:49:45	16	00:25:02	00:57:39
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	529	01:01:36	03:05:51	488	00:51:29	01:34:42	510	00:58:27	01:55:13	455	00:57:04	02:57:30
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	131	00:41:24	01:30:08	127	00:36:54	01:30:04	125	00:43:09	01:19:15	108	00:40:02	01:33:40
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	721	01:00:30	01:56:38	754	00:56:12	01:43:04	795	01:00:06	02:21:24	711	00:59:11	02:40:20
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	406	00:54:28	01:52:53	359	00:47:42	01:22:29	365	00:47:20	01:47:16	330	00:53:45	02:24:13
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	79	00:53:11	01:44:16	63	00:39:07	01:09:45	47	00:38:44	00:58:56	51	00:38:05	01:05:04
Highland	Belford Hospital (Fort William)	30	00:30:31	00:55:27	26	00:29:45	00:44:44	29	00:24:59	00:53:42	25	00:31:26	00:46:10
Highland	Caithness General Hospital (Wick)	40	00:30:00	00:49:27	40	00:24:11	00:43:22	45	00:22:37	00:44:43	42	00:22:04	00:43:30
Highland	Lorn & Islands Hospital (Oban)	25	00:20:31	00:32:40	35	00:18:24	00:31:45	31	00:20:12	00:36:30	17	00:22:58	00:34:47
Highland	Raigmore Hospital (Inverness)	253	00:31:47	01:19:16	254	00:30:42	01:22:57	284	00:41:04	02:16:16	234	00:37:56	01:41:17
Lanarkshire	University Hospital Hairmyres (East Kilbride)	232	00:58:38	03:02:02	232	00:57:13	02:40:50	248	01:05:01	04:17:24	210	00:59:00	03:25:46
Lanarkshire	University Hospital Monklands (Airdrie)	240	01:25:27	03:28:12	240	00:58:33	02:04:29	240	01:14:39	02:42:54	231	01:01:09	01:56:08
Lanarkshire	University Hospital Wishaw (Wishaw)	300	01:30:05	07:20:49	331	01:26:19	04:42:39	284	01:21:34	05:33:53	281	01:13:41	04:36:55
Lothian	Royal Hospital for Sick Children (Edinburgh)	34	00:45:58	01:07:27	29	00:36:52	01:13:42	25	00:41:44	01:07:05	19	00:42:55	00:58:07
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	651	01:00:51	01:48:04	634	00:54:18	01:44:17	694	01:01:26	02:09:20	593	01:02:37	02:15:11
Lothian	St John's Hospital (Livingston)	230	00:52:30	01:41:36	230	00:46:48	01:23:04	241	00:54:01	01:45:44	240	00:51:53	01:27:23
Orkney	Balfour Hospital (Kirkwall)	12	00:15:25	00:28:02	29	00:15:20	00:37:42	32	00:15:09	00:22:23	17	00:18:52	00:39:29
Shetland	Gilbert Bain Hospital (Lerwick)	27	00:17:50	00:35:12	15	00:22:51	00:34:27	21	00:27:07	00:40:49	23	00:24:07	00:34:31
Tayside	Ninewells Hospital (Dundee)	531	00:38:14	01:17:41	544	00:37:45	01:13:49	511	00:34:52	01:01:34	503	00:34:06	01:01:57
Tayside	Perth Royal Infirmary (Perth)	113	00:33:54	00:54:20	116	00:32:01	00:55:34	94	00:30:47	00:54:52	74	00:33:45	00:53:16
Western Isles	Western Isles Hospital (Isle of Lewis)	24	00:22:42	00:35:00	25	00:23:34	00:39:06	30	00:21:06	00:41:50	29	00:24:27	00:38:40
SCOTLAND		7,164	00:52:56	02:33:57	7,132	00:51:13	02:25:21	7,148	00:52:02	02:39:45	6,513	00:50:54	02:29:39

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)