

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 02/12/2024 to 23/12/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	02/12/2024						09/12/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,259	907	623	1,143	816	540	1,173	839	598	1,042	738	509
Borders	378	313	217	328	267	174	387	300	222	335	254	176
Dumfries and Galloway	454	385	297	373	314	233	515	420	332	442	356	271
Fife	1,154	858	560	1,047	776	486	1,265	918	616	1,150	835	543
Forth Valley	843	626	412	767	573	368	831	633	447	768	577	394
Grampian	1,611	1,205	798	1,396	1,038	641	1,614	1,185	743	1,420	1,049	614
Greater Glasgow and Clyde	3,582	2,636	1,921	3,238	2,362	1,672	3,683	2,701	1,944	3,334	2,434	1,695
Highland	1,099	878	607	890	712	452	1,091	898	631	897	750	492
Lanarkshire	1,959	1,398	1,020	1,768	1,251	889	2,113	1,409	994	1,901	1,263	869
Lothian	2,543	1,722	1,133	2,353	1,608	1,037	2,652	1,740	1,123	2,476	1,630	1,028
Orkney	67	54	47	42	36	29	53	39	34	26	16	11
Shetland	40	35	27	29	25	17	57	43	35	34	27	19
Tayside	1,300	1,045	646	1,160	937	550	1,251	962	633	1,126	871	552
Western Isles	80	71	53	47	42	25	127	95	71	66	56	33
Unknown	349	38	25	346	37	24	363	30	18	358	29	17
SCOTLAND	16,718	12,171	8,386	14,927	10,794	7,137	17,175	12,212	8,441	15,375	10,885	7,223

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16/12/2024						23/12/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,414	780	564	1,291	717	506	1,306	861	595	1,181	776	512
447	352	240	379	291	184	399	299	213	354	260	176
553	433	354	473	371	295	570	458	334	489	394	279
1,350	886	551	1,247	822	490	1,408	921	567	1,307	851	504
981	675	476	901	629	433	924	619	452	877	587	422
1,764	1,238	749	1,564	1,101	624	1,773	1,162	737	1,579	1,036	624
4,183	2,608	1,875	3,820	2,394	1,686	3,857	2,577	1,847	3,551	2,366	1,651
1,150	932	637	935	762	483	1,175	956	659	938	773	484
2,197	1,276	900	2,006	1,147	791	2,192	1,383	958	2,017	1,245	842
2,615	1,731	1,107	2,391	1,601	994	2,664	1,658	1,042	2,482	1,555	956
72	43	30	44	25	12	92	64	54	50	40	30
74	56	51	38	32	28	45	40	33	21	21	16
1,606	1,151	666	1,489	1,085	607	1,563	1,101	663	1,445	1,044	610
97	68	44	68	52	30	94	78	56	61	52	32
425	36	22	417	35	21	496	38	28	488	37	27
18,928	12,265	8,266	17,063	11,064	7,184	18,558	12,215	8,238	16,840	11,037	7,165

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	02/12/2024 ^P			09/12/2024 ^P			16/12/2024 ^P			23/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	39	00:07:46	00:19:44	26	00:07:26	00:16:23	41	00:10:50	00:22:06	36	00:13:23	00:20:59
Borders	*	*	*	*	*	*	9	00:14:52	00:20:08	10	00:06:02	00:11:47
Dumfries and Galloway	12	00:05:47	00:16:32	19	00:05:58	00:26:08	12	00:08:40	00:18:25	27	00:10:56	00:20:43
Fife	44	00:09:14	00:18:13	36	00:08:45	00:14:58	38	00:07:50	00:18:51	44	00:09:10	00:16:20
Forth Valley	35	00:09:42	00:17:31	29	00:08:32	00:14:43	40	00:07:07	00:19:51	27	00:06:08	00:12:12
Grampian	64	00:07:08	00:18:28	54	00:07:02	00:18:55	59	00:06:22	00:22:12	45	00:09:33	00:25:47
Greater Glasgow and Clyde	126	00:06:46	00:11:58	118	00:07:24	00:14:14	118	00:07:05	00:12:42	129	00:06:59	00:13:09
Highland	25	00:05:21	00:27:01	41	00:07:53	00:17:40	30	00:07:06	00:18:07	29	00:07:39	00:34:17
Lanarkshire	68	00:09:40	00:16:25	61	00:07:10	00:14:50	44	00:07:17	00:11:51	57	00:07:58	00:17:22
Lothian	73	00:08:15	00:17:12	81	00:08:25	00:16:40	70	00:07:18	00:13:06	77	00:06:31	00:14:05
Orkney	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Tayside	41	00:06:12	00:15:50	43	00:09:32	00:21:29	53	00:07:16	00:25:15	59	00:07:12	00:20:56
Western Isles	*	*	*	*	*	*	5	00:16:18	00:36:42	*	*	*
Unknown	*	*	*	-	n/a	n/a	*	*	*	*	*	*
SCOTLAND	535	00:07:41	00:16:56	514	00:07:54	00:17:16	524	00:07:26	00:17:56	545	00:07:31	00:18:48

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	02/12/2024 ^P			09/12/2024 ^P			16/12/2024 ^P			23/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	178	00:12:34	00:26:34	185	00:11:44	00:26:44	274	00:16:21	00:36:19	188	00:12:49	00:29:35
Borders	41	00:08:39	00:30:27	36	00:13:32	00:23:51	43	00:09:59	00:21:54	59	00:10:42	00:26:53
Dumfries and Galloway	56	00:08:07	00:23:18	64	00:08:36	00:22:23	76	00:09:56	00:33:32	65	00:08:12	00:20:03
Fife	157	00:10:04	00:21:46	176	00:10:39	00:23:34	191	00:11:15	00:22:16	207	00:10:14	00:19:48
Forth Valley	120	00:09:52	00:20:08	113	00:10:21	00:23:27	142	00:10:48	00:21:36	162	00:12:04	00:25:52
Grampian	211	00:10:43	00:32:29	240	00:10:08	00:30:53	249	00:09:37	00:28:05	269	00:12:20	00:30:52
Greater Glasgow and Clyde	631	00:08:32	00:17:21	656	00:08:08	00:16:56	793	00:09:38	00:18:55	630	00:09:08	00:17:08
Highland	148	00:08:52	00:25:34	130	00:09:56	00:27:32	148	00:08:13	00:21:17	139	00:08:18	00:29:47
Lanarkshire	358	00:10:53	00:21:40	434	00:11:35	00:21:12	462	00:12:25	00:24:36	423	00:11:32	00:22:59
Lothian	408	00:08:52	00:18:42	414	00:09:26	00:19:17	374	00:09:06	00:17:00	401	00:09:10	00:19:15
Orkney	7	00:05:08	00:19:16	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	173	00:08:18	00:21:57	148	00:08:17	00:24:04	230	00:09:03	00:22:21	234	00:10:20	00:26:15
Western Isles	*	*	*	8	00:09:38	00:17:26	6	00:12:26	00:27:13	8	00:06:07	00:27:40
Unknown	18	00:12:34	00:27:22	15	00:09:24	00:18:03	12	00:10:04	00:21:13	20	00:12:00	00:34:52
SCOTLAND	2,513	00:09:28	00:21:56	2,624	00:09:37	00:22:01	3,005	00:10:22	00:23:55	2,816	00:10:18	00:23:46

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	02/12/2024 ^P			09/12/2024 ^P			16/12/2024 ^P			23/12/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	379	00:29:16	01:38:47	313	00:25:41	01:08:45	288	01:25:34	05:30:45	332	00:34:30	02:50:14
Borders	119	00:14:51	00:34:15	109	00:15:22	00:42:43	114	00:15:08	00:35:46	101	00:14:24	00:33:56
Dumfries and Galloway	116	00:14:48	00:33:27	130	00:17:49	00:52:22	131	00:22:53	00:59:55	152	00:23:23	00:54:48
Fife	328	00:20:16	00:48:03	396	00:23:26	00:55:30	364	00:27:14	01:04:23	397	00:27:16	01:20:41
Forth Valley	247	00:19:33	00:46:15	250	00:22:55	01:05:01	273	00:24:43	00:58:59	268	00:30:46	01:32:34
Grampian	419	00:22:00	01:20:41	426	00:23:04	01:12:55	430	00:23:01	01:09:48	466	00:29:57	01:55:11
Greater Glasgow and Clyde	975	00:20:20	00:56:22	1,044	00:20:34	00:50:31	1,053	00:33:35	01:56:41	957	00:21:53	01:10:03
Highland	252	00:16:22	00:39:42	276	00:15:42	00:44:11	257	00:14:06	00:40:15	263	00:13:38	00:41:27
Lanarkshire	532	00:26:46	01:17:23	556	00:32:20	02:09:56	519	01:00:45	03:55:42	565	00:43:24	02:34:10
Lothian	710	00:19:52	00:54:24	740	00:25:19	01:10:45	676	00:21:08	01:00:10	734	00:24:33	01:15:39
Orkney	16	00:18:46	00:49:17	*	*	*	10	00:12:15	00:46:36	13	00:20:24	00:53:16
Shetland	11	00:09:16	00:32:10	*	*	*	11	00:23:19	01:08:00	7	00:09:41	00:31:08
Tayside	359	00:17:43	00:41:01	324	00:18:59	00:41:58	406	00:20:20	00:45:38	435	00:25:14	00:58:12
Western Isles	16	00:12:47	00:44:10	23	00:10:57	00:28:25	20	00:15:49	00:40:44	20	00:13:07	00:38:37
Unknown	11	00:14:06	00:31:25	9	00:33:56	00:51:56	8	00:20:26	01:50:00	11	00:35:29	02:09:37
SCOTLAND	4,490	00:20:52	00:59:57	4,606	00:22:45	01:04:53	4,560	00:26:40	01:47:30	4,721	00:25:47	01:29:46

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	02/12/2024 ^P			09/12/2024 ^P			16/12/2024 ^P			23/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	201	01:32:33	08:08:44	201	01:00:34	09:02:59	94	05:22:52	20:47:00	207	01:10:53	08:14:34
Borders	98	00:31:15	01:32:13	103	00:27:29	01:26:33	121	00:26:21	02:07:10	88	00:24:24	01:22:59
Dumfries and Galloway	130	00:23:28	01:43:40	141	00:35:41	02:02:25	148	00:41:08	03:23:46	147	00:33:08	02:16:42
Fife	239	01:24:26	04:33:58	220	02:12:46	08:23:46	223	02:15:10	08:17:30	190	03:15:26	10:57:40
Forth Valley	163	01:35:15	05:54:15	180	01:21:15	05:24:14	167	02:19:37	08:59:57	127	03:30:28	15:53:27
Grampian	331	00:58:05	06:02:13	312	00:44:14	05:33:10	344	01:08:35	07:13:22	245	01:41:59	11:39:15
Greater Glasgow and Clyde	603	01:05:24	07:01:25	573	01:22:18	08:09:15	382	03:54:00	17:13:17	617	02:10:08	10:16:06
Highland	283	00:22:51	01:45:10	295	00:25:09	01:59:47	315	00:22:54	01:47:56	335	00:24:02	01:29:54
Lanarkshire	272	02:51:15	12:06:32	194	04:43:51	17:51:39	104	08:18:30	21:11:30	181	03:21:53	17:41:50
Lothian	392	02:13:39	09:42:22	371	03:01:06	13:59:54	456	02:29:19	11:20:11	319	03:20:36	12:33:01
Orkney	13	00:26:42	01:29:46	11	00:23:17	01:07:34	13	00:13:27	01:26:25	18	00:18:22	00:56:17
Shetland	12	00:39:00	01:34:34	17	00:15:12	00:51:09	17	00:28:08	01:14:19	10	00:38:46	01:13:06
Tayside	357	00:37:36	02:17:40	349	00:38:11	02:47:07	384	01:19:58	06:02:44	303	01:40:58	06:13:25
Western Isles	19	00:44:35	01:41:32	22	00:27:21	02:31:50	21	00:15:44	01:01:53	22	00:14:50	01:01:21
Unknown	6	00:41:19	04:52:39	5	00:19:29	01:48:28	8	00:34:01	01:54:18	5	00:44:16	02:14:40
SCOTLAND	3,119	00:59:41	06:41:32	2,994	01:03:34	07:59:12	2,797	01:26:12	10:56:06	2,814	01:24:02	09:42:18

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	02/12/2024			09/12/2024			16/12/2024			23/12/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	526	01:14:03	03:54:07	498	00:54:44	03:32:10	506	01:14:49	05:37:38	513	01:10:01	04:49:47
Borders	176	00:34:35	00:59:55	176	00:35:57	00:59:14	186	00:36:00	00:58:32	159	00:33:39	01:03:02
Dumfries & Galloway	234	00:29:07	00:55:07	258	00:31:40	01:00:26	287	00:35:17	01:15:02	280	00:40:00	01:44:54
Fife	468	00:59:06	02:47:48	479	01:01:00	02:33:20	476	00:59:02	02:23:05	499	01:00:20	03:05:25
Forth Valley	380	00:48:29	01:54:11	388	00:44:55	01:46:46	453	00:52:57	01:40:27	443	00:59:48	02:39:54
Grampian	664	00:52:30	03:00:33	638	00:55:16	03:19:43	648	01:00:06	03:57:39	667	01:09:56	05:38:19
Greater Glasgow & Clyde	1,892	00:54:12	01:46:13	1,871	00:49:26	01:24:30	1,866	00:57:40	02:07:32	1,791	00:51:33	01:37:19
Highland	353	00:31:41	01:31:10	372	00:32:43	01:39:11	348	00:30:11	01:08:01	355	00:28:32	01:12:55
Lanarkshire	836	01:08:54	03:21:41	826	01:03:33	02:57:29	772	01:17:34	04:46:08	803	01:03:41	03:41:06
Lothian	956	00:54:26	01:32:39	953	00:58:17	01:56:17	915	00:58:29	01:46:13	893	00:52:15	01:39:16
Orkney	30	00:14:16	00:30:52	11	00:17:55	00:23:11	12	00:15:25	00:28:02	29	00:15:20	00:37:42
Shetland	17	00:24:02	00:33:31	17	00:25:31	00:44:00	27	00:17:50	00:35:12	15	00:22:51	00:34:27
Tayside	590	00:34:10	01:01:30	634	00:31:54	01:03:42	644	00:37:09	01:11:28	660	00:37:28	01:12:19
Western Isles	25	00:27:20	00:43:35	22	00:23:30	00:51:25	24	00:22:42	00:35:00	25	00:23:34	00:39:06
SCOTLAND	7,147	00:50:59	02:10:23	7,143	00:48:49	02:02:39	7,164	00:52:56	02:33:57	7,132	00:51:15	02:25:35

Table 7 - Turnaround Times by Hospital

Week Commencing		02/12/2024			09/12/2024			16/12/2024			23/12/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	192	01:30:37	03:55:16	180	00:55:59	03:30:00	173	01:35:30	05:16:12	188	01:20:18	05:31:04
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	334	01:08:49	03:51:41	318	00:53:08	03:37:10	333	01:04:29	05:51:56	325	01:08:14	04:12:35
Borders	Borders General Hospital (Melrose)	176	00:34:35	00:59:55	176	00:35:57	00:59:14	186	00:36:00	00:58:32	159	00:33:39	01:03:02
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	42	00:30:48	00:55:17	45	00:27:58	00:43:43	48	00:29:24	00:41:41	35	00:26:40	00:47:56
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	192	00:28:46	00:54:38	213	00:32:57	01:01:31	239	00:36:54	01:22:08	245	00:41:33	01:53:07
Fife	Victoria Hospital (Kirkcaldy)	468	00:59:06	02:47:48	479	01:01:00	02:33:20	476	00:59:02	02:23:05	499	01:00:20	03:05:25
Forth Valley	Forth Valley Royal Hospital (Larbert)	380	00:48:29	01:54:11	388	00:44:55	01:46:46	453	00:52:57	01:40:27	443	00:59:48	02:39:54
Grampian	Aberdeen Royal Infirmary (Aberdeen)	507	01:01:53	03:16:28	503	00:57:12	03:18:48	506	01:04:56	04:15:04	528	01:14:52	05:44:45
Grampian	Dr Gray's Hospital (Elgin)	129	00:37:30	02:25:33	117	00:47:22	03:34:58	126	00:50:45	02:39:03	121	00:50:37	03:35:40
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	28	00:25:24	00:54:00	18	00:20:27	00:50:43	16	00:28:05	00:40:25	18	00:22:40	00:39:48
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	504	00:52:29	01:26:27	544	00:49:22	01:23:22	529	01:01:36	03:05:51	488	00:51:29	01:34:42
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	110	00:40:10	01:17:00	95	00:38:24	01:05:30	131	00:41:24	01:30:08	127	00:36:54	01:30:04
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	799	01:00:49	02:16:44	755	00:52:08	01:28:27	721	01:00:30	01:56:38	754	00:56:12	01:43:04
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	383	00:50:55	01:36:29	363	00:47:33	01:25:55	406	00:54:28	01:52:53	359	00:47:42	01:22:29
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	96	00:49:45	01:34:19	114	00:50:57	01:20:26	79	00:53:11	01:44:16	63	00:39:07	01:09:45
Highland	Belford Hospital (Fort William)	29	00:24:11	00:44:36	28	00:28:52	00:51:57	30	00:30:31	00:55:27	26	00:29:45	00:44:44
Highland	Caitness General Hospital (Wick)	44	00:26:16	00:56:38	35	00:30:59	00:48:26	40	00:30:00	00:49:27	40	00:24:11	00:43:22
Highland	Lorn & Islands Hospital (Oban)	21	00:20:24	00:34:11	27	00:23:03	00:39:37	25	00:20:31	00:32:40	35	00:18:24	00:31:45
Highland	Raigmore Hospital (Inverness)	259	00:37:40	01:50:07	282	00:34:51	02:05:15	253	00:31:47	01:19:16	254	00:30:52	01:22:57
Lanarkshire	University Hospital Hairmyres (East Kilbride)	245	01:02:42	02:48:27	271	00:55:57	02:20:11	232	00:58:38	03:02:02	232	00:57:13	02:40:50
Lanarkshire	University Hospital Monklands (Airdrie)	249	01:15:11	02:22:07	231	01:06:59	02:41:33	240	01:25:27	03:28:12	240	00:58:33	02:04:29
Lanarkshire	University Hospital Wishaw (Wishaw)	342	01:09:37	05:10:11	324	01:07:52	03:57:03	300	01:30:05	07:20:49	331	01:26:19	04:42:39
Lothian	Royal Hospital for Sick Children (Edinburgh)	36	00:47:45	01:16:35	35	00:49:13	01:25:03	34	00:45:58	01:07:27	29	00:36:52	01:13:42
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	680	00:56:26	01:34:52	684	01:03:53	02:12:06	651	01:00:51	01:48:04	634	00:54:25	01:44:49
Lothian	St John's Hospital (Livingston)	240	00:48:55	01:21:31	234	00:47:14	01:20:32	230	00:52:30	01:41:36	230	00:46:48	01:23:04
Orkney	Balfour Hospital (Kirkwall)	30	00:14:16	00:30:52	11	00:17:55	00:23:11	12	00:15:25	00:28:02	29	00:15:20	00:37:42
Shetland	Gilbert Bain Hospital (Lerwick)	17	00:24:02	00:33:31	17	00:25:31	00:44:00	27	00:17:50	00:35:12	15	00:22:51	00:34:27
Tayside	Ninewells Hospital (Dundee)	494	00:35:06	01:03:33	531	00:31:59	01:03:39	531	00:38:14	01:17:41	544	00:37:45	01:13:49
Tayside	Perth Royal Infirmary (Perth)	96	00:29:09	00:50:36	103	00:29:49	01:04:31	113	00:33:54	00:54:20	116	00:32:01	00:55:34
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:27:20	00:43:35	22	00:23:30	00:51:25	24	00:22:42	00:35:00	25	00:23:34	00:39:06
SCOTLAND		7,147	00:50:59	02:10:23	7,143	00:48:49	02:02:39	7,164	00:52:56	02:33:57	7,132	00:51:15	02:25:35

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)