

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

06/05/2024

to

27/05/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	06/05/2024						13/05/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,166	919	663	1,025	793	544	1,224	946	633	1,087	834	527
Borders	396	336	240	337	284	193	349	299	221	285	239	167
Dumfries and Galloway	517	440	338	434	361	266	483	393	298	415	329	239
Fife	1,110	882	620	990	777	528	1,160	938	644	1,012	813	533
Forth Valley	823	663	483	749	598	423	789	655	474	715	588	410
Grampian	1,626	1,249	787	1,409	1,087	636	1,550	1,204	808	1,378	1,070	684
Greater Glasgow and Clyde	3,361	2,727	2,004	2,964	2,373	1,678	3,669	2,814	2,057	3,245	2,460	1,725
Highland	1,071	874	621	843	686	451	1,145	955	692	883	743	496
Lanarkshire	1,839	1,476	1,130	1,591	1,256	923	1,928	1,482	1,123	1,655	1,248	902
Lothian	2,440	1,826	1,217	2,185	1,631	1,044	2,297	1,786	1,199	2,062	1,587	1,022
Orkney	81	61	50	34	25	15	47	37	33	21	16	12
Shetland	68	49	36	39	30	18	70	51	42	42	34	25
Tayside	1,237	1,018	625	1,079	878	495	1,219	1,021	652	1,057	876	520
Western Isles	121	104	92	54	46	36	88	75	68	38	32	26
Unknown	498	93	66	490	88	62	440	102	71	427	94	66
SCOTLAND	16,354	12,717	8,972	14,223	10,913	7,312	16,458	12,758	9,015	14,322	10,963	7,354

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20/05/2024						27/05/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,003	809	611	849	684	491	1,164	929	680	991	781	540
413	355	251	352	300	202	349	312	226	301	267	186
499	412	346	411	336	275	475	407	322	408	351	268
1,012	827	567	877	701	453	1,123	914	618	978	780	491
817	661	476	732	587	410	766	620	483	694	557	422
1,443	1,139	738	1,258	996	608	1,520	1,208	777	1,346	1,070	646
3,386	2,762	2,030	2,932	2,359	1,647	3,564	2,825	2,060	3,115	2,431	1,697
1,066	892	644	814	690	456	1,054	852	624	818	689	478
1,898	1,472	1,093	1,636	1,255	889	1,905	1,490	1,133	1,644	1,270	933
2,406	1,886	1,286	2,145	1,697	1,110	2,421	1,852	1,227	2,190	1,678	1,074
58	42	34	26	22	15	65	48	41	27	21	14
47	37	28	35	27	18	52	39	34	24	21	17
1,223	1,060	638	1,054	903	492	1,243	1,046	689	1,065	880	530
133	106	83	69	57	36	137	113	94	71	60	41
442	116	80	430	108	72	474	128	83	464	123	80
15,846	12,576	8,905	13,620	10,722	7,174	16,312	12,783	9,091	14,136	10,979	7,417

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/05/2024 ^P			13/05/2024 ^P			20/05/2024 ^P			27/05/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	41	00:10:11	00:19:58	37	00:08:12	00:16:07	25	00:08:37	00:14:43	37	00:06:44	00:16:22
Borders	9	00:16:10	00:24:59	6	00:11:19	00:19:51	10	00:13:26	00:27:25	5	00:08:19	00:11:20
Dumfries and Galloway	13	00:05:54	00:20:34	12	00:06:11	00:12:37	11	00:08:33	00:17:02	13	00:08:13	00:12:46
Fife	39	00:09:23	00:15:44	43	00:08:31	00:17:24	26	00:08:43	00:13:38	37	00:07:10	00:15:31
Forth Valley	26	00:08:07	00:16:38	22	00:07:04	00:16:54	32	00:07:21	00:15:57	21	00:07:27	00:12:07
Grampian	56	00:05:48	00:13:56	39	00:07:16	00:19:26	43	00:05:53	00:17:52	39	00:05:31	00:13:11
Greater Glasgow and Clyde	129	00:06:14	00:11:06	110	00:06:26	00:11:00	110	00:06:25	00:11:37	116	00:06:28	00:11:30
Highland	34	00:08:02	00:25:17	22	00:09:26	00:23:52	24	00:07:37	00:16:34	24	00:08:17	00:24:17
Lanarkshire	73	00:07:02	00:12:29	56	00:06:05	00:10:52	66	00:08:19	00:16:41	65	00:08:25	00:14:38
Lothian	71	00:06:35	00:12:47	79	00:06:20	00:13:23	58	00:06:55	00:14:15	76	00:06:03	00:10:55
Orkney	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	29	00:05:01	00:11:22	43	00:06:28	00:20:06	42	00:04:30	00:17:32	39	00:06:20	00:14:46
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	5	00:16:13	00:29:55
SCOTLAND	529	00:06:42	00:14:24	475	00:06:45	00:14:48	457	00:07:16	00:15:50	483	00:06:47	00:14:38

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/05/2024 ^P			13/05/2024 ^P			20/05/2024 ^P			27/05/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	154	00:09:39	00:21:53	177	00:09:23	00:20:22	147	00:09:55	00:21:42	135	00:10:27	00:21:33
Borders	36	00:06:04	00:19:32	35	00:09:43	00:17:24	44	00:07:25	00:19:08	50	00:08:18	00:20:05
Dumfries and Galloway	60	00:08:47	00:21:45	40	00:09:50	00:24:16	55	00:11:01	00:26:46	68	00:10:55	00:29:40
Fife	141	00:09:24	00:18:27	152	00:09:25	00:17:17	104	00:07:26	00:14:53	135	00:08:37	00:21:06
Forth Valley	117	00:08:15	00:18:13	129	00:09:18	00:19:49	113	00:08:12	00:20:00	112	00:07:58	00:17:55
Grampian	219	00:07:46	00:23:58	188	00:07:48	00:23:46	198	00:09:40	00:23:14	220	00:07:34	00:25:10
Greater Glasgow and Clyde	558	00:07:35	00:14:22	597	00:07:29	00:14:38	520	00:07:41	00:14:11	552	00:07:37	00:13:40
Highland	113	00:08:03	00:23:28	146	00:08:53	00:24:02	128	00:07:13	00:21:52	128	00:09:39	00:28:37
Lanarkshire	271	00:08:27	00:16:46	306	00:08:42	00:18:03	275	00:08:54	00:16:35	279	00:09:12	00:18:16
Lothian	337	00:07:38	00:14:10	304	00:07:15	00:14:11	361	00:07:28	00:15:04	329	00:07:45	00:15:12
Orkney	6	00:09:16	00:20:14	*	*	*	*	*	*	*	*	*
Shetland	6	00:15:00	00:32:18	*	*	*	*	*	*	*	*	*
Tayside	167	00:08:06	00:18:18	148	00:07:27	00:18:55	159	00:07:15	00:18:57	148	00:07:26	00:19:07
Western Isles	6	00:10:56	00:18:53	7	00:08:00	00:19:06	9	00:09:59	00:31:59	9	00:13:27	00:28:10
Unknown	34	00:10:23	00:31:33	38	00:15:07	00:33:33	36	00:11:42	00:25:30	47	00:11:37	00:33:54
SCOTLAND	2,225	00:08:03	00:17:38	2,274	00:08:10	00:18:36	2,156	00:08:08	00:18:04	2,217	00:08:12	00:19:06

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/05/2024 ^P			13/05/2024 ^P			20/05/2024 ^P			27/05/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	340	00:19:15	00:44:23	323	00:20:59	00:47:43	282	00:17:34	00:41:03	316	00:20:03	00:46:59
Borders	116	00:14:24	00:34:26	87	00:12:44	00:32:03	95	00:12:50	00:27:39	100	00:12:49	00:27:03
Dumfries and Galloway	124	00:13:51	00:39:20	128	00:15:21	00:38:38	130	00:19:14	00:49:43	124	00:14:49	00:36:04
Fife	339	00:17:16	00:39:05	330	00:16:39	00:37:58	294	00:13:48	00:27:26	304	00:15:12	00:32:36
Forth Valley	225	00:15:06	00:33:41	246	00:16:16	00:40:00	221	00:17:00	00:37:29	236	00:17:42	00:36:58
Grampian	436	00:16:59	00:49:44	438	00:15:56	00:40:25	396	00:17:22	00:39:56	429	00:16:36	00:41:40
Greater Glasgow and Clyde	897	00:14:05	00:31:26	992	00:16:21	00:39:58	926	00:14:40	00:35:55	961	00:15:24	00:36:35
Highland	252	00:14:11	00:37:16	268	00:15:56	00:40:50	261	00:14:12	00:40:27	250	00:15:11	00:37:15
Lanarkshire	516	00:20:04	00:45:24	525	00:21:29	00:50:28	526	00:20:46	00:41:08	578	00:20:54	00:48:45
Lothian	681	00:16:02	00:32:10	617	00:15:11	00:29:50	672	00:15:25	00:32:11	699	00:16:20	00:36:04
Orkney	12	00:07:00	00:20:13	5	00:19:27	00:27:01	9	00:20:11	00:45:07	7	00:15:31	00:25:10
Shetland	11	00:07:35	00:30:18	11	00:12:22	00:35:11	12	00:24:30	00:35:00	7	00:11:45	00:40:14
Tayside	342	00:13:28	00:34:09	354	00:15:34	00:33:16	339	00:13:42	00:31:40	344	00:14:20	00:32:56
Western Isles	20	00:18:36	00:30:00	11	00:15:17	00:22:18	19	00:18:47	00:45:28	28	00:20:38	00:46:52
Unknown	28	00:16:47	00:28:54	28	00:19:38	01:00:33	43	00:16:17	00:31:41	33	00:18:03	00:34:33
SCOTLAND	4,339	00:16:01	00:37:11	4,363	00:16:43	00:40:32	4,225	00:16:06	00:36:40	4,416	00:16:39	00:38:23

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/05/2024 ^P			13/05/2024 ^P			20/05/2024 ^P			27/05/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	241	00:41:56	02:47:00	281	01:11:40	04:22:53	218	00:38:19	04:08:31	276	00:36:38	02:54:42
Borders	121	00:21:08	01:24:40	107	00:17:53	00:59:46	150	00:18:35	01:04:24	111	00:22:06	01:26:31
Dumfries and Galloway	161	00:30:52	01:30:19	148	00:25:54	01:36:29	138	00:21:00	01:45:25	142	00:27:07	01:32:13
Fife	253	00:42:35	02:32:21	281	00:43:44	03:02:56	266	00:27:56	01:52:36	301	00:33:19	02:07:36
Forth Valley	223	00:37:37	02:21:11	188	00:41:56	02:54:40	215	00:37:42	02:30:43	178	00:43:01	02:32:59
Grampian	353	00:37:07	03:10:09	376	00:37:04	03:07:38	348	00:27:10	02:53:03	366	00:36:24	02:23:30
Greater Glasgow and Clyde	749	00:28:49	02:13:56	720	00:40:11	03:38:03	781	00:33:56	02:22:18	758	00:30:30	02:20:00
Highland	281	00:21:46	01:09:21	301	00:22:17	01:27:53	274	00:19:18	01:24:02	281	00:25:22	01:28:25
Lanarkshire	370	00:37:50	02:59:12	338	01:13:09	06:42:55	351	01:02:13	04:26:51	327	01:16:15	05:36:46
Lothian	504	00:47:48	03:03:16	558	00:39:35	02:47:54	564	00:36:24	03:47:19	524	00:48:30	03:39:22
Orkney	6	00:31:45	02:02:19	10	00:17:09	01:04:38	9	00:21:52	00:56:36	8	00:11:47	01:05:32
Shetland	13	00:32:53	01:20:27	16	00:17:56	00:39:24	12	00:30:46	01:17:36	12	00:33:31	01:11:43
Tayside	324	00:27:06	01:40:42	314	00:30:24	02:07:34	356	00:25:05	01:22:19	336	00:27:53	01:19:39
Western Isles	17	00:24:16	00:47:59	13	00:23:03	01:09:51	27	00:11:18	00:34:39	20	00:18:49	01:10:47
Unknown	20	00:27:45	03:51:17	22	00:31:20	02:18:33	21	00:36:19	03:43:21	36	00:36:03	02:37:15
SCOTLAND	3,636	00:33:38	02:23:26	3,673	00:38:11	03:13:37	3,730	00:31:04	02:32:29	3,676	00:34:11	02:36:59

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	06/05/2024			13/05/2024			20/05/2024			27/05/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	538	00:50:19	03:00:07	518	00:59:00	03:53:05	478	00:50:52	03:22:11	526	00:45:07	02:30:46
Borders	187	00:33:01	00:56:04	166	00:33:55	00:51:39	194	00:33:36	00:51:59	178	00:34:19	00:57:32
Dumfries & Galloway	256	00:27:40	00:52:12	239	00:27:06	00:48:10	267	00:33:38	01:20:24	265	00:32:21	01:00:30
Fife	493	00:48:00	01:46:51	479	00:48:48	01:43:58	415	00:44:00	01:19:00	452	00:44:13	01:24:59
Forth Valley	427	00:42:12	01:10:08	413	00:44:05	01:13:05	415	00:42:54	01:11:26	430	00:45:52	01:16:06
Grampian	653	00:53:24	03:08:23	734	00:53:45	03:24:33	649	00:53:46	03:32:25	697	00:59:03	03:21:13
Greater Glasgow & Clyde	1,835	00:46:06	01:19:15	1,914	00:49:48	01:30:47	1,801	00:44:41	01:13:39	1,894	00:46:28	01:23:23
Highland	352	00:28:49	01:06:35	405	00:34:59	01:49:08	349	00:28:10	01:09:03	373	00:34:12	01:49:06
Lanarkshire	868	00:53:24	01:45:27	828	00:57:33	02:24:20	832	00:58:11	02:07:41	881	00:58:00	02:19:31
Lothian	1,004	00:49:51	01:18:52	959	00:47:50	01:18:30	1,064	00:48:21	01:20:17	1,040	00:49:42	01:19:48
Orkney	15	00:19:57	00:38:15	12	00:21:11	00:27:50	15	00:18:32	00:28:07	16	00:16:41	00:36:30
Shetland	18	00:23:48	00:36:46	23	00:25:50	00:35:48	19	00:24:23	00:37:57	17	00:21:38	00:48:40
Tayside	558	00:31:44	00:59:44	580	00:32:11	00:58:01	543	00:30:27	00:52:40	585	00:29:49	00:54:00
Western Isles	26	00:18:35	00:26:54	19	00:14:30	00:25:51	35	00:20:33	00:39:58	35	00:18:32	00:31:09
SCOTLAND	7,230	00:44:28	01:31:30	7,289	00:46:11	01:47:56	7,076	00:44:01	01:29:10	7,389	00:45:26	01:34:18

Table 7 - Turnaround Times by Hospital

Week Commencing		06/05/2024			13/05/2024			20/05/2024			27/05/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	202	01:15:08	03:59:29	162	01:02:40	02:53:57	166	00:43:24	02:25:02	187	00:56:36	03:17:45
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	336	00:45:37	02:29:41	356	00:57:16	04:21:13	312	00:56:13	03:33:29	339	00:42:05	01:44:04
Borders	Borders General Hospital (Melrose)	187	00:33:01	00:56:04	166	00:33:55	00:51:39	194	00:33:36	00:51:59	178	00:34:19	00:57:32
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	54	00:27:58	00:45:57	48	00:24:24	00:44:42	48	00:27:26	00:52:21	52	00:30:23	00:52:57
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	202	00:27:40	00:52:29	191	00:27:28	00:48:23	219	00:34:22	01:23:54	213	00:32:39	01:04:37
Fife	Victoria Hospital (Kirkcaldy)	493	00:48:00	01:46:51	479	00:48:48	01:43:58	415	00:44:00	01:19:00	452	00:44:13	01:24:59
Forth Valley	Forth Valley Royal Hospital (Larbert)	427	00:42:12	01:10:08	413	00:44:05	01:13:05	415	00:42:54	01:11:26	430	00:45:52	01:16:06
Grampian	Aberdeen Royal Infirmary (Aberdeen)	535	00:55:25	03:17:26	588	01:01:23	03:44:10	507	00:59:16	03:36:12	554	01:04:20	03:33:19
Grampian	Dr Gray's Hospital (Elgin)	109	00:44:41	02:26:00	129	00:35:31	01:27:23	128	00:43:46	02:27:19	127	00:44:11	02:50:00
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	9	00:27:48	00:54:15	17	00:33:42	00:51:53	14	00:27:14	01:02:58	16	00:23:56	00:46:23
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	499	00:43:31	01:10:57	594	00:48:30	01:21:45	506	00:40:21	01:05:56	501	00:40:08	01:06:01
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	112	00:38:26	01:01:18	109	00:36:54	01:00:52	132	00:36:06	01:08:07	127	00:34:25	00:52:17
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	792	00:51:35	01:30:01	778	00:55:52	01:49:14	748	00:49:24	01:17:54	814	00:53:31	01:36:28
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	359	00:45:31	01:13:06	354	00:45:54	01:18:23	347	00:44:22	01:17:53	361	00:47:41	01:22:46
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	73	00:41:59	01:09:31	79	00:44:25	01:06:54	68	00:38:40	01:01:49	91	00:41:16	01:15:41
Highland	Belford Hospital (Fort William)	36	00:24:05	00:46:44	45	00:25:50	00:38:01	38	00:27:46	00:41:40	42	00:30:37	00:54:40
Highland	Caithness General Hospital (Wick)	41	00:28:55	00:58:01	39	00:28:48	00:48:10	40	00:19:47	00:38:03	30	00:25:06	00:41:59
Highland	Lorn & Islands Hospital (Oban)	26	00:19:08	00:36:13	36	00:27:04	00:45:39	26	00:19:52	00:35:52	31	00:21:51	00:40:09
Highland	Raigmore Hospital (Inverness)	249	00:31:08	01:08:55	285	00:46:10	02:05:28	245	00:32:07	01:14:52	270	00:39:49	02:01:10
Lanarkshire	University Hospital Hairmyres (East Kilbride)	265	00:48:31	01:43:26	256	00:53:58	02:26:56	244	00:51:34	02:03:30	249	00:56:38	02:12:09
Lanarkshire	University Hospital Monklands (Airdrie)	259	00:51:58	01:32:01	254	00:54:12	01:40:42	266	01:05:13	02:08:50	276	00:53:11	01:41:35
Lanarkshire	University Hospital Wishaw (Wishaw)	344	00:58:15	02:03:29	318	01:04:08	03:18:01	322	00:56:05	02:10:18	356	01:02:06	03:21:37
Lothian	Royal Hospital for Sick Children (Edinburgh)	20	00:31:11	01:04:46	16	00:34:13	00:59:11	32	00:34:17	01:06:35	32	00:39:42	01:01:26
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	771	00:52:00	01:22:29	723	00:50:43	01:24:35	810	00:51:43	01:24:02	764	00:51:58	01:23:42
Lothian	St John's Hospital (Livingston)	213	00:44:23	01:05:48	220	00:42:02	01:06:41	222	00:41:31	01:08:18	244	00:45:37	01:11:44
Orkney	Balfour Hospital (Kirkwall)	15	00:19:57	00:38:15	12	00:21:11	00:27:50	15	00:18:32	00:28:07	16	00:16:41	00:36:30
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:23:48	00:36:46	23	00:25:50	00:35:48	19	00:24:23	00:37:57	17	00:21:38	00:48:40
Tayside	Ninewells Hospital (Dundee)	492	00:33:26	01:02:57	488	00:32:37	00:59:34	460	00:31:10	00:53:34	504	00:31:04	00:55:45
Tayside	Perth Royal Infirmary (Perth)	66	00:25:02	00:42:16	92	00:30:30	00:45:58	83	00:28:22	00:39:42	81	00:21:53	00:44:44
Western Isles	Western Isles Hospital (Isle of Lewis)	26	00:18:35	00:26:54	19	00:14:30	00:25:51	35	00:20:33	00:39:58	35	00:18:32	00:31:09
SCOTLAND		7,230	00:44:28	01:31:30	7,289	00:46:11	01:47:56	7,076	00:44:01	01:29:10	7,389	00:45:26	01:34:18

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)