### **Scottish Ambulance Service**

## **Unscheduled Care Operational Statistics**

## **Official Statistics Publication Weekly Statistics**

Published: 12 March 2025

Please read all accompanying notes and definitions before interpreting the data.



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Source
Publication only contains information from the SAS C3 Data Warehouse.

10/02/2025 03/03/2025

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.



### **Definitions**

Indicator	Definition	Format				
	Unscheduled care incidents handled by SAS including attended and non-					
Total Incidents	attended incidents.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Attended	crew.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Conveyed	crew and the patient conveyed to hospital.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss				
wedian Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.33				
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss				
90 Percentile Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.33				
	The time in which 50% of SAS Crews spend at hospital as a result of					
	conveying a patient.					
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are clear	hh:mm:ss				
	from the incident.					
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					
	The time in which 90% of SAS Crews spend at hospital as a result of					
	conveying a patient. This time runs from when the crew arrive at the hospital	hh:mm:ss				
90 <sup>th</sup> Percentile Turnaround Time						
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					

### <u>Notes</u>

<sup>&</sup>lt;sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			10/0	02/2025			17/02/2025							
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed		
Ayrshire and Arran	1,054	868	591	891	729	467	1,117	872	604	966	749	482		
Borders	363	317	211	290	252	152	390	317	226	323	254	167		
Dumfries and Galloway	449	384	305	376	315	240	455	388	317	368	312	243		
Fife	1,015	834	561	880	721	454	1,140	887	599	1,041	802	525		
Forth Valley	811	640	465	746	589	419	839	650	493	753	575	425		
Grampian	1,477	1,068	692	1,319	945	581	1,552	1,078	713	1,367	938	579		
Greater Glasgow and Clyde	3,056	2,476	1,827	2,693	2,157	1,534	3,314	2,574	1,908	2,944	2,258	1,608		
Highland	1,008	811	616	757	602	428	1,014	848	642	763	642	446		
Lanarkshire	1,665	1,341	993	1,469	1,168	831	1,869	1,413	1,057	1,637	1,233	892		
Lothian	2,204	1,697	1,146	2,000	1,538	1,000	2,371	1,648	1,113	2,140	1,492	971		
Orkney	69	52	48	33	27	23	82	58	49	41	32	23		
Shetland	48	37	32	31	23	19	49	38	35	25	22	20		
Tayside	1,183	965	629	1,024	821	495	1,329	1,078	663	1,181	952	549		
Western Isles	121	97	81	62	54	39	125	92	73	82	61	44		
Unknown	362	48	33	353	45	31	369	46	32	365	46	32		
SCOTLAND	14,885	11,635	8,230	12,924	9,986	6,713	16,015	11,987	8,524	13,996	10,368	7,006		

		24/0	02/2025			03/03/2025							
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed		
1,041	850	569	903	732	456	1,088	857	616	944	734	496		
341	288	203	288	240	159	364	308	209	310	258	164		
455	364	286	392	307	230	461	380	312	378	309	246		
1,109	889	587	1,005	796	504	1,074	866	598	946	756	497		
778	618	449	710	562	398	814	632	469	741	578	419		
1,503	1,106	748	1,291	932	585	1,491	1,080	713	1,310	933	573		
3,336	2,674	1,926	2,972	2,353	1,634	3,311	2,582	1,871	2,956	2,272	1,585		
986	807	595	771	631	426	1,090	905	660	860	726	494		
1,751	1,333	971	1,576	1,199	857	1,781	1,357	1,042	1,589	1,203	899		
2,332	1,701	1,139	2,105	1,545	997	2,249	1,725	1,116	2,048	1,561	970		
72	57	45	41	33	22	54	39	33	32	26	20		
64	47	42	39	31	26	49	37	31	30	26	20		
1,201	996	643	1,050	862	519	1,243	1,021	629	1,108	895	509		
142	108	92	69	52	38	109	93	75	66	61	45		
325	37	26	316	33	23	337	51	32	326	48	29		
15,436	11,875	8,321	13,528	10,308	6,874	15,515	11,933	8,406	13,644	10,386	6,966		

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		10/02/2025 <sup>p</sup>			17/02/2025 <sup>p</sup>			24/02/2025 <sup>p</sup>			03/03/2025 <sup>r</sup>	
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)									
Ayrshire and Arran	42	00:06:58	00:15:15	26	00:07:20	00:16:42	56	00:08:26	00:17:39	32	00:08:41	00:18:55
Borders	12	00:08:38	00:13:52	*	*	*	7	00:05:10	00:11:59	9	00:10:24	00:20:49
Dumfries and Galloway	6	00:15:09	00:18:28	23	00:08:59	00:20:37	13	00:07:19	00:17:52	9	00:07:33	00:15:14
Fife	36	00:06:04	00:16:00	36	00:07:40	00:15:20	31	00:08:09	00:16:26	32	00:09:23	00:13:49
Forth Valley	33	00:08:59	00:19:41	29	00:10:02	00:17:37	31	00:08:13	00:16:27	25	00:07:20	00:19:09
Grampian	34	00:08:22	00:18:13	24	00:06:45	00:20:01	41	00:06:15	00:22:54	26	00:08:01	00:14:56
Greater Glasgow and Clyde	126	00:06:21	00:11:45	102	00:06:09	00:12:50	131	00:06:44	00:11:37	122	00:06:38	00:12:00
Highland	26	00:09:03	00:18:16	19	00:08:54	00:27:09	21	00:08:14	00:23:03	25	00:10:39	00:23:11
Lanarkshire	63	00:07:18	00:15:38	50	00:06:49	00:15:02	63	00:08:39	00:17:32	57	00:07:19	00:14:34
Lothian	80	00:06:40	00:14:03	64	00:05:58	00:11:49	80	00:06:05	00:13:21	78	00:06:43	00:13:40
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	40	00:05:42	00:11:38	41	00:06:17	00:15:03	37	00:07:28	00:18:32	35	00:06:33	00:17:31
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	509	00:07:01	00:15:25	426	00:07:09	00:15:32	516	00:07:05	00:16:30	457	00:07:19	00:15:50

### Key to symbols:

<sup>-</sup> Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

<sup>&#</sup>x27; - ' = zero value.

<sup>&#</sup>x27; n/a ' = not applicable.

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		10/02/2025 <sup>p</sup>			17/02/2025 <sup>p</sup>			24/02/2025 <sup>p</sup>		03/03/2025 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	139	00:10:35	00:21:37	157	00:11:33	00:23:06	130	00:08:50	00:19:30	142	00:10:34	00:20:40	
Borders	38	00:08:11	00:17:29	29	00:07:47	00:20:13	42	00:09:58	00:19:07	40	00:09:52	00:24:53	
Dumfries and Galloway	67	00:10:09	00:26:45	53	00:08:09	00:21:57	54	00:08:08	00:21:55	58	00:07:41	00:24:07	
Fife	130	00:09:01	00:18:25	146	00:10:15	00:18:00	157	00:09:46	00:22:08	155	00:09:52	00:18:59	
Forth Valley	114	00:09:38	00:21:24	111	00:08:44	00:20:58	123	00:09:56	00:20:17	114	00:10:14	00:19:33	
Grampian	178	00:09:11	00:21:18	229	00:08:16	00:24:54	217	00:08:36	00:23:15	191	00:09:18	00:27:21	
Greater Glasgow and Clyde	481	00:07:46	00:14:01	514	00:08:07	00:16:00	518	00:07:56	00:15:24	503	00:08:05	00:14:46	
Highland	123	00:08:34	00:25:37	121	00:07:26	00:23:27	106	00:09:08	00:20:41	116	00:07:43	00:26:52	
Lanarkshire	278	00:08:58	00:18:42	293	00:09:41	00:18:10	282	00:10:03	00:20:52	293	00:09:02	00:19:02	
Lothian	297	00:07:56	00:15:53	328	00:08:19	00:16:41	321	00:08:21	00:15:15	327	00:08:30	00:15:53	
Orkney	*	*	*	*	*	*	5	00:06:14	00:18:01	5	00:04:46	00:43:40	
Shetland	*	*	*	*	*	*	6	00:07:50	00:28:41	6	00:11:31	01:28:38	
Tayside	135	00:07:48	00:19:11	157	00:08:05	00:21:08	162	00:07:34	00:17:45	169	00:08:57	00:20:13	
Western Isles	12	00:06:22	00:12:38	9	00:08:47	00:38:39	7	00:05:29	00:51:09	6	00:08:37	00:24:30	
Unknown	14	00:12:22	00:28:08	29	00:08:40	00:24:01	14	00:09:28	00:19:37	21	00:11:11	00:26:51	
SCOTLAND	2,014	00:08:33	00:18:56	2,185	00:08:46	00:19:40	2,144	00:08:40	00:19:01	2,146	00:08:42	00:19:30	

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols: ' - ' = zero value.

<sup>&#</sup>x27; n/a ' = not applicable.

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		10/02/2025 <sup>F</sup>			17/02/2025 <sup>r</sup>			24/02/2025 <sup>p</sup>		03/03/2025 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	296	00:21:21	00:53:15	283	00:20:58	00:49:18	270	00:20:28	00:47:50	300	00:19:20	00:46:55	
Borders	86	00:12:11	00:28:14	104	00:11:40	00:35:30	91	00:13:36	00:34:55	104	00:14:00	00:33:11	
Dumfries and Galloway	120	00:16:26	00:36:11	109	00:15:39	00:34:00	124	00:17:35	00:42:53	113	00:16:53	00:31:00	
Fife	283	00:18:13	00:47:56	362	00:19:26	00:37:20	322	00:19:08	00:42:43	297	00:18:57	00:40:10	
Forth Valley	242	00:18:33	00:40:59	241	00:19:11	00:44:37	219	00:20:27	00:43:44	209	00:17:24	00:36:44	
Grampian	386	00:17:30	00:44:28	392	00:21:44	01:05:44	396	00:20:31	01:03:28	410	00:20:56	00:53:17	
Greater Glasgow and Clyde	803	00:15:14	00:32:45	899	00:17:07	00:46:12	870	00:16:21	00:39:14	876	00:16:34	00:38:28	
Highland	208	00:15:37	00:41:28	224	00:15:21	00:33:45	246	00:13:26	00:38:39	293	00:15:52	00:38:57	
Lanarkshire	445	00:19:58	00:52:25	512	00:22:26	01:01:10	488	00:22:01	00:58:34	491	00:20:59	00:55:54	
Lothian	587	00:16:44	00:38:43	609	00:19:28	00:52:46	658	00:18:45	00:39:43	592	00:16:33	00:36:09	
Orkney	8	00:05:25	00:20:21	8	00:16:02	00:21:47	8	00:14:27	00:33:28	10	00:22:03	00:54:40	
Shetland	7	00:12:27	00:25:37	8	00:17:20	00:31:44	11	00:13:37	00:24:33	6	00:18:40	00:35:05	
Tayside	291	00:14:59	00:33:00	377	00:15:28	00:41:17	320	00:16:15	00:36:50	324	00:16:22	00:34:24	
Western Isles	18	00:14:45	00:40:40	19	00:13:44	00:38:29	18	00:17:19	00:25:16	24	00:19:50	00:38:33	
Unknown	15	00:18:13	00:39:10	12	00:18:19	00:28:05	7	00:33:02	01:10:26	12	00:16:27	00:49:04	
SCOTLAND	3,795	00:17:09	00:41:08	4,159	00:18:33	00:48:25	4,048	00:18:23	00:43:56	4,061	00:17:45	00:41:30	

### Key to symbols:

Notes

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<sup>&#</sup>x27;-'= zero value.

<sup>&#</sup>x27; n/a ' = not applicable.

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		10/02/2025 <sup>p</sup>			17/02/2025 <sup>p</sup>			24/02/2025 <sup>p</sup>			03/03/2025 <sup>F</sup>	
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)									
Ayrshire and Arran	240	00:42:53	03:19:51	266	00:34:30	04:01:17	260	00:40:53	02:12:08	244	00:30:29	01:59:16
Borders	109	00:23:01	01:06:12	107	00:24:37	01:34:59	100	00:26:01	01:16:29	99	00:20:25	01:10:03
Dumfries and Galloway	120	00:24:53	01:32:39	119	00:25:43	01:38:49	110	00:20:17	01:34:52	127	00:27:54	01:43:57
Fife	253	00:31:38	02:11:04	250	01:16:25	03:51:59	275	00:44:22	03:12:58	264	00:39:48	02:39:24
Forth Valley	194	00:43:58	02:38:39	182	01:22:00	05:13:29	184	00:53:39	04:25:58	221	00:56:47	04:14:19
Grampian	328	00:45:22	04:36:02	278	00:48:51	06:43:07	260	00:47:23	04:57:13	283	01:01:08	05:57:35
Greater Glasgow and Clyde	702	00:29:54	02:03:16	705	00:46:57	03:48:47	788	00:51:34	03:42:18	731	00:43:58	03:35:33
Highland	235	00:22:21	01:32:46	272	00:21:00	01:23:26	250	00:26:08	01:51:09	280	00:27:02	01:48:44
Lanarkshire	366	00:47:51	03:33:24	362	01:18:01	06:39:55	345	01:09:03	05:18:08	339	01:11:37	05:49:43
Lothian	534	00:46:55	04:01:24	447	01:32:46	07:54:47	462	01:28:15	05:41:22	530	00:49:45	03:30:29
Orkney	13	00:21:09	02:28:52	20	00:35:26	03:10:54	19	00:51:48	01:38:42	9	00:36:59	01:51:14
Shetland	9	01:04:52	01:22:30	*	*	*	12	00:24:08	01:14:13	14	00:19:07	01:19:11
Tayside	339	00:27:13	01:32:10	357	00:32:42	02:02:56	329	00:32:27	02:00:58	358	00:29:12	01:46:43
Western Isles	18	00:27:09	01:18:30	29	00:22:08	02:28:26	24	00:26:08	02:42:10	28	00:24:51	01:39:21
Unknown	11	00:26:48	00:42:58	*	*	*	10	00:53:05	02:00:33	9	00:39:17	04:21:06
SCOTLAND	3,471	00:34:07	02:33:08	3,406	00:45:29	04:14:39	3,428	00:46:21	03:42:18	3,536	00:40:16	03:23:23

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing		10/02/2025			17/02/2025			24/02/2025			03/03/2025	
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)									
Ayrshire & Arran	449	00:49:19	03:15:44	450	00:47:27	02:56:23	457	00:46:38	02:57:30	493	00:46:31	02:24:52
Borders	155	00:31:05	00:58:13	169	00:37:14	01:08:54	153	00:34:02	01:00:43	158	00:34:02	00:53:54
Dumfries & Galloway	242	00:30:33	00:58:22	237	00:29:41	01:03:36	229	00:28:42	00:56:18	239	00:30:40	01:05:27
Fife	410	00:49:08	01:48:28	480	00:56:43	02:27:52	454	00:52:13	01:34:36	467	00:51:18	02:12:39
Forth Valley	410	00:42:42	01:13:49	420	00:48:51	01:31:25	404	00:51:08	01:28:04	421	00:47:23	01:26:55
Grampian	605	00:51:37	04:15:34	611	01:16:01	04:24:04	609	00:54:57	03:45:04	603	01:04:03	04:07:32
Greater Glasgow & Clyde	1,673	00:47:24	01:22:27	1,812	00:52:17	01:39:51	1,803	00:52:15	01:36:10	1,768	00:50:38	01:31:16
Highland	329	00:32:29	01:25:21	331	00:31:28	01:47:32	317	00:33:12	01:45:07	358	00:33:03	01:17:33
Lanarkshire	796	00:58:27	02:02:00	837	00:58:52	02:20:43	794	01:00:54	02:49:03	839	00:57:31	02:11:09
Lothian	946	00:53:31	01:26:03	919	00:56:55	01:49:19	973	00:57:43	01:29:58	938	00:52:57	01:24:04
Orkney	19	00:11:55	00:59:12	20	00:12:58	00:17:49	22	00:12:42	00:24:09	16	00:13:52	00:29:59
Shetland	17	00:20:07	00:47:00	17	00:22:42	00:35:22	25	00:24:48	00:49:44	18	00:25:50	00:40:35
Tayside	543	00:32:59	01:00:56	605	00:34:36	01:01:32	584	00:34:05	01:01:10	558	00:32:16	01:02:12
Western Isles	29	00:20:01	00:46:17	37	00:22:36	00:37:36	25	00:25:45	00:29:47	37	00:24:53	00:44:53
SCOTLAND	6,623	00:46:24	01:38:13	6,945	00:49:29	02:01:08	6,849	00:49:19	01:48:06	6,913	00:48:02	01:42:52

Table 7 - Turnaround Times by Hospital

Week Commencing			10/02/2025		17/02/2025				24/02/2025		03/03/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)									
Ayrshire & Arran	University Hospital Ayr (Ayr)	145	00:39:49	01:48:23	149	00:58:56	02:51:53	167	00:49:10	03:12:10	167	00:49:15	02:47:28
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	304	00:54:28	03:37:58	301	00:44:59	03:04:11	290	00:46:02	02:54:23	326	00:46:06	02:14:52
Borders	Borders General Hospital (Melrose)	155	00:31:05	00:58:13	169	00:37:14	01:08:54	153	00:34:02	01:00:43	158	00:34:02	00:53:54
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	36	00:24:25	00:43:03	54	00:27:36	00:44:42	40	00:24:32	00:43:08	52	00:25:29	00:38:13
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	206	00:33:21	01:07:17	183	00:30:28	01:08:22	189	00:29:52	00:58:15	187	00:33:18	01:11:07
Fife	Victoria Hospital (Kirkcaldy)	410	00:49:08	01:48:28	480	00:56:43	02:27:52	454	00:52:13	01:34:36	467	00:51:18	02:12:39
Forth Valley	Forth Valley Royal Hospital (Larbert)	410	00:42:42	01:13:49	420	00:48:51	01:31:25	404	00:51:08	01:28:04	421	00:47:23	01:26:55
Grampian	Aberdeen Royal Infirmary (Aberdeen)	469	00:57:54	04:39:51	473	01:13:35	04:25:54	476	00:57:08	03:56:34	492	01:10:45	04:20:53
Grampian	Dr Gray's Hospital (Elgin)	116	00:37:08	02:49:02	121	01:37:00	04:24:27	121	00:48:04	03:19:11	97	00:53:43	02:25:18
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	20	00:27:17	00:53:53	17	00:30:25	01:01:06	12	00:33:28	01:05:12	14	00:23:56	00:42:50
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	453	00:44:00	01:10:05	480	00:50:20	01:17:42	536	00:50:40	01:26:45	499	00:50:21	01:39:02
Greater Glasgow & Clyde	Inverciyde Royal Hospital (Greenock)	104	00:38:05	01:06:01	136	00:37:23	00:56:45	87	00:36:37	01:04:15	109	00:35:42	00:54:14
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	696	00:52:47	01:28:00	784	00:56:53	02:02:59	742	00:56:00	01:43:56	714	00:55:17	01:36:52
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	359	00:47:53	01:25:23	334	00:55:54	01:50:15	377	00:53:32	01:45:46	362	00:48:17	01:17:25
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	61	00:43:04	01:10:43	78	00:37:39	01:02:10	61	00:38:04	01:11:27	84	00:46:21	01:27:12
Highland Highland	Belford Hospital (Fort William) Caithness General Hospital (Wick)	23 34	00:31:11 00:31:19	00:42:33 00:51:52	17 36	00:31:41 00:27:23	00:52:31 00:51:44	14 45	00:31:53 00:24:06	00:47:54 00:49:20	38 44	00:27:12 00:28:08	00:48:48 00:51:30
Highland	Lorn & Islands Hospital (Oban)	20	00:26:30	00:42:29	28	00:23:45	00:32:11	18	00:22:17	00:30:49	21	00:18:46	00:27:25
Highland	Raigmore Hospital (Inverness)	252	00:33:30	01:36:18	250	00:34:56	02:02:52	240	00:38:49	01:55:58	255	00:36:00	01:26:49
Lanarkshire	University Hospital Hairmyres (East Kilbride)	231	00:53:59	01:44:06	255	00:54:00	01:47:52	242	00:52:15	02:15:01	249	00:58:01	02:17:09
Lanarkshire	University Hospital Monklands (Airdrie)	256	01:03:38	01:45:32	234	01:00:27	01:44:51	240	01:04:04	02:16:04	283	01:01:53	02:05:00
Lanarkshire	University Hospital Wishaw (Wishaw)	309	00:58:21	02:36:40	348	01:02:39	03:08:11	312	01:08:05	03:47:39	307	00:55:04	02:02:13
Lothian	Royal Hospital for Sick Children (Edinburgh)	30	00:44:02	01:08:34	26	00:40:29	01:02:45	16	00:40:42	01:10:56	28	00:47:04	01:10:20
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	686	00:55:31	01:28:57	693	01:01:13	02:00:30	726	00:59:55	01:32:12	693	00:55:12	01:27:05
Lothian	St John's Hospital (Livingston)	230	00:48:27	01:18:06	200	00:47:47	01:16:36	231	00:53:18	01:18:30	217	00:48:02	01:17:42
Orkney	Balfour Hospital (Kirkwall)	19	00:11:55	00:59:12	20	00:12:58	00:17:49	22	00:12:42	00:24:09	16	00:13:52	00:29:59
Shetland	Gilbert Bain Hospital (Lerwick)	17	00:20:07	00:47:00	17	00:22:42	00:35:22	25	00:24:48	00:49:44	18	00:25:50	00:40:35
Tayside	Ninewells Hospital (Dundee)	454	00:33:23	01:01:46	531	00:35:05	01:02:58	504	00:34:15	01:02:16	461	00:32:17	01:03:46
Tayside	Perth Royal Infirmary (Perth)	89	00:30:05	00:56:01	74	00:31:36	00:49:30	80	00:32:41	00:49:48	97	00:31:00	00:52:52
Western Isles	Western Isles Hospital (Isle of Lewis)	29	00:20:01	00:46:17	37	00:22:36	00:37:36	25	00:25:45	00:29:47	37	00:24:53	00:44:53
SCOTLAND		6,623	00:46:24	01:38:13	6,945	00:49:29	02:01:08	6,849	00:49:19	01:48:06	6,913	00:48:02	01:42:52

# Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Balfour Hospital (Kirkwall) Belford Hospital (Fort William) Borders General Hospital (Melrose) Caithness General Hospital (Wick) Dr Gray's Hospital (Elgin) Forth Valley Royal Hospital (Larbert) Galloway Community Hospital (Stranraer) Gilbert Bain Hospital (Lerwick) Glasgow Royal Infirmary (Glasgow) Inverclyde Royal Hospital (Greenock) Lorn & Islands Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Aberdeen Royal Infirmary (Aberdeen)
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Victoria Hospital (Kirkcaldy)	University Hospital Monklands (Airdrie)
	University Hospital Wishaw (Wishaw)
Western Isles Hospital (Isle of Lewis)	Victoria Hospital (Kirkcaldy)
	Western Isles Hospital (Isle of Lewis)