

# Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

## Official Statistics Publication Weekly Statistics Published : 22 January 2025

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 23/12/2024 to 13/01/2025

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	23/12/2024						30/12/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,305	862	596	1,181	776	512	1,128	801	556	1,005	718	482
Borders	399	299	213	354	260	176	404	327	221	345	279	179
Dumfries and Galloway	570	458	334	489	394	279	508	416	337	426	352	277
Fife	1,408	921	567	1,307	851	504	1,209	875	558	1,073	782	474
Forth Valley	924	619	452	877	587	422	880	632	435	813	595	400
Grampian	1,773	1,162	737	1,579	1,036	624	1,701	1,198	741	1,535	1,103	647
Greater Glasgow and Clyde	3,857	2,577	1,847	3,551	2,366	1,651	3,753	2,550	1,829	3,417	2,336	1,627
Highland	1,175	956	659	938	773	484	1,141	903	666	921	748	519
Lanarkshire	2,192	1,385	959	2,017	1,246	842	2,063	1,280	930	1,866	1,155	820
Lothian	2,664	1,658	1,042	2,482	1,555	956	2,514	1,736	1,093	2,286	1,612	985
Orkney	92	64	54	50	40	30	85	67	59	51	43	35
Shetland	45	40	33	21	21	16	60	43	37	35	30	24
Tayside	1,563	1,101	663	1,445	1,044	610	1,326	1,041	625	1,205	945	538
Western Isles	94	78	56	61	52	32	102	78	63	65	52	37
Unknown	496	38	28	488	37	27	341	32	24	331	29	21
<b>SCOTLAND</b>	<b>18,557</b>	<b>12,218</b>	<b>8,240</b>	<b>16,840</b>	<b>11,038</b>	<b>7,165</b>	<b>17,215</b>	<b>11,979</b>	<b>8,174</b>	<b>15,374</b>	<b>10,779</b>	<b>7,065</b>

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06/01/2025						13/01/2025					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,057	842	598	930	729	489	1,063	829	587	913	704	468
360	306	206	314	263	166	382	329	229	305	258	165
456	392	306	383	328	247	454	395	305	365	312	226
1,032	842	575	917	749	496	1,002	837	566	875	717	457
734	578	409	665	523	363	723	589	428	643	521	367
1,530	1,120	710	1,343	984	587	1,426	1,066	670	1,242	916	529
3,220	2,376	1,701	2,881	2,115	1,466	3,257	2,554	1,863	2,878	2,230	1,558
997	817	586	780	645	422	1,004	811	605	740	599	399
1,697	1,181	868	1,542	1,063	757	1,687	1,312	965	1,471	1,130	800
2,251	1,607	1,039	2,001	1,437	890	2,269	1,682	1,096	2,046	1,512	948
70	49	44	30	24	20	67	49	43	33	25	20
63	54	43	37	35	24	46	35	30	27	24	19
1,171	968	610	1,058	869	519	1,128	932	613	996	815	505
124	95	81	65	52	38	111	87	66	61	51	30
324	44	31	315	41	28	333	41	29	329	39	27
<b>15,086</b>	<b>11,271</b>	<b>7,807</b>	<b>13,261</b>	<b>9,857</b>	<b>6,512</b>	<b>14,952</b>	<b>11,548</b>	<b>8,095</b>	<b>12,924</b>	<b>9,853</b>	<b>6,518</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	23/12/2024 <sup>P</sup>			30/12/2024 <sup>P</sup>			06/01/2025 <sup>P</sup>			13/01/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	36	00:13:23	00:20:59	27	00:09:36	00:21:48	40	00:07:26	00:21:31	41	00:08:04	00:19:18
Borders	10	00:06:02	00:11:47	7	00:05:08	00:26:28	12	00:05:36	00:11:13	*	*	*
Dumfries and Galloway	27	00:10:56	00:20:43	19	00:08:23	00:20:16	17	00:12:59	00:22:51	11	00:07:13	00:15:59
Fife	44	00:09:10	00:16:20	41	00:09:02	00:17:20	33	00:07:56	00:14:48	39	00:07:47	00:15:01
Forth Valley	27	00:06:08	00:12:12	28	00:08:52	00:19:18	30	00:08:31	00:15:52	22	00:09:30	00:16:14
Grampian	45	00:09:33	00:25:47	42	00:09:32	00:23:44	46	00:06:17	00:29:02	46	00:06:27	00:16:16
Greater Glasgow and Clyde	129	00:06:59	00:13:09	111	00:06:38	00:16:10	110	00:07:45	00:13:46	118	00:07:32	00:13:38
Highland	29	00:07:39	00:34:17	33	00:09:40	00:28:59	20	00:08:23	00:29:28	22	00:05:13	00:17:46
Lanarkshire	57	00:07:58	00:17:22	45	00:08:06	00:16:46	46	00:06:43	00:14:46	48	00:07:18	00:16:06
Lothian	77	00:06:31	00:14:05	72	00:08:15	00:15:36	56	00:06:27	00:12:28	80	00:05:55	00:11:37
Orkney	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	59	00:07:12	00:20:56	59	00:06:35	00:18:18	40	00:06:47	00:18:53	33	00:06:13	00:13:50
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>545</b>	<b>00:07:31</b>	<b>00:18:48</b>	<b>494</b>	<b>00:08:17</b>	<b>00:19:36</b>	<b>457</b>	<b>00:07:21</b>	<b>00:17:12</b>	<b>468</b>	<b>00:07:13</b>	<b>00:14:55</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

## Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	23/12/2024 <sup>P</sup>			30/12/2024 <sup>P</sup>			06/01/2025 <sup>P</sup>			13/01/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	188	00:12:49	00:29:35	168	00:13:25	00:29:58	171	00:11:40	00:25:17	130	00:10:39	00:20:25
Borders	59	00:10:42	00:26:53	35	00:07:46	00:20:12	40	00:10:32	00:26:37	45	00:07:34	00:21:53
Dumfries and Galloway	65	00:08:12	00:20:03	56	00:07:19	00:22:04	55	00:07:03	00:22:35	45	00:08:05	00:22:09
Fife	207	00:10:14	00:19:48	147	00:09:40	00:21:36	148	00:10:04	00:18:46	149	00:08:44	00:16:48
Forth Valley	162	00:12:04	00:25:52	150	00:10:28	00:19:58	109	00:08:54	00:18:42	91	00:08:54	00:19:07
Grampian	269	00:12:20	00:30:52	281	00:10:37	00:30:37	218	00:10:59	00:25:39	214	00:08:34	00:26:33
Greater Glasgow and Clyde	630	00:09:08	00:17:08	640	00:08:41	00:16:50	540	00:08:42	00:17:19	528	00:08:16	00:15:32
Highland	139	00:08:18	00:29:47	129	00:08:45	00:32:01	121	00:10:31	00:29:08	99	00:10:16	00:25:02
Lanarkshire	423	00:11:32	00:22:59	403	00:11:31	00:22:26	313	00:10:53	00:21:46	277	00:08:49	00:19:38
Lothian	401	00:09:10	00:19:15	358	00:08:11	00:17:45	338	00:08:46	00:16:18	344	00:07:44	00:15:25
Orkney	*	*	*	10	00:25:22	01:17:43	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	234	00:10:20	00:26:15	180	00:09:46	00:23:09	172	00:08:15	00:20:04	141	00:07:25	00:19:43
Western Isles	8	00:06:07	00:27:40	9	00:21:18	00:50:11	6	00:10:49	00:23:44	7	00:13:46	00:23:22
Unknown	20	00:12:00	00:34:52	*	*	*	18	00:13:22	00:25:13	15	00:13:47	00:28:59
<b>SCOTLAND</b>	<b>2,816</b>	<b>00:10:18</b>	<b>00:23:46</b>	<b>2,575</b>	<b>00:09:46</b>	<b>00:23:09</b>	<b>2,258</b>	<b>00:09:34</b>	<b>00:21:12</b>	<b>2,096</b>	<b>00:08:28</b>	<b>00:18:58</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	23/12/2024 <sup>P</sup>			30/12/2024 <sup>P</sup>			06/01/2025 <sup>P</sup>			13/01/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	332	00:34:30	02:50:14	290	00:31:15	01:37:49	276	00:25:53	01:02:01	283	00:21:50	00:57:22
Borders	101	00:14:24	00:33:56	105	00:14:00	00:34:56	91	00:14:22	00:35:02	91	00:13:04	00:31:13
Dumfries and Galloway	152	00:23:23	00:54:48	137	00:17:18	00:38:17	117	00:19:11	00:38:49	115	00:17:11	00:37:58
Fife	397	00:27:16	01:20:41	326	00:22:27	00:49:39	314	00:18:00	00:42:14	273	00:17:55	00:38:06
Forth Valley	268	00:30:46	01:32:34	260	00:23:01	00:59:54	214	00:19:40	00:46:06	235	00:19:36	00:41:30
Grampian	466	00:29:57	01:55:11	482	00:32:11	01:50:28	403	00:22:13	01:05:04	358	00:21:30	01:00:32
Greater Glasgow and Clyde	957	00:21:53	01:10:03	986	00:23:42	01:32:41	857	00:20:32	01:25:47	869	00:16:53	00:44:26
Highland	263	00:13:38	00:41:27	271	00:16:57	00:55:38	227	00:14:59	00:40:52	203	00:15:06	00:37:31
Lanarkshire	565	00:43:24	02:34:10	535	00:44:53	04:05:01	426	00:27:04	02:50:19	469	00:21:38	01:00:07
Lothian	734	00:24:33	01:15:39	698	00:20:07	00:51:32	585	00:19:13	00:46:51	595	00:18:06	00:45:18
Orkney	13	00:20:24	00:53:16	13	00:14:18	01:07:22	7	00:21:54	02:17:58	9	00:08:38	00:52:10
Shetland	7	00:09:41	00:31:08	10	00:28:09	00:52:22	9	00:15:52	01:40:50	6	00:11:12	01:08:13
Tayside	435	00:25:14	00:58:12	310	00:18:38	00:39:41	310	00:16:09	00:37:05	301	00:15:17	00:35:10
Western Isles	20	00:13:07	00:38:37	11	00:19:56	00:44:16	21	00:17:54	00:34:25	17	00:18:47	01:11:11
Unknown	11	00:35:29	02:09:37	16	00:16:51	01:00:30	10	00:15:29	00:34:59	16	00:21:08	00:52:55
<b>SCOTLAND</b>	<b>4,721</b>	<b>00:25:47</b>	<b>01:29:46</b>	<b>4,450</b>	<b>00:23:54</b>	<b>01:28:40</b>	<b>3,867</b>	<b>00:20:01</b>	<b>01:00:16</b>	<b>3,840</b>	<b>00:18:19</b>	<b>00:46:19</b>

**Notes**

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	23/12/2024 <sup>P</sup>			30/12/2024 <sup>P</sup>			06/01/2025 <sup>P</sup>			13/01/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	207	01:10:53	08:14:34	222	01:09:15	06:38:46	233	01:06:48	05:36:35	229	00:34:19	03:21:26
Borders	88	00:24:24	01:22:59	131	00:24:35	01:25:39	119	00:28:52	01:42:19	113	00:22:39	01:21:58
Dumfries and Galloway	147	00:33:08	02:16:42	135	00:20:13	01:36:45	137	00:29:17	02:00:36	135	00:31:36	01:37:17
Fife	190	03:15:26	10:57:40	257	00:57:01	05:52:45	246	00:44:09	04:39:04	249	00:31:18	02:00:26
Forth Valley	127	03:30:28	15:53:27	147	01:51:57	07:00:28	168	00:56:53	04:50:56	167	00:30:07	02:03:45
Grampian	245	01:41:59	11:39:15	283	01:44:32	07:52:26	298	00:50:16	06:35:12	275	00:42:02	03:41:02
Greater Glasgow and Clyde	617	02:10:08	10:16:06	563	01:44:32	11:26:55	576	00:48:09	08:22:42	683	00:45:04	03:01:53
Highland	335	00:24:02	01:29:54	305	00:28:40	02:07:07	269	00:24:52	01:21:33	267	00:22:56	01:47:21
Lanarkshire	182	03:22:17	17:45:21	136	03:11:39	14:30:31	258	00:52:11	06:38:08	312	00:46:40	04:21:47
Lothian	319	03:20:36	12:33:01	457	01:15:51	07:04:45	435	01:08:46	05:57:50	463	01:03:04	04:16:51
Orkney	18	00:18:22	00:56:17	18	00:40:57	02:08:57	11	00:17:41	02:05:04	11	00:18:16	00:35:57
Shetland	10	00:38:46	01:13:06	16	00:18:48	00:38:21	17	00:26:23	01:01:02	11	00:22:52	01:35:44
Tayside	303	01:40:58	06:13:25	380	00:36:15	02:38:41	337	00:26:19	01:39:51	329	00:29:21	01:19:32
Western Isles	22	00:14:50	01:01:21	26	00:32:38	01:32:42	23	00:24:20	01:33:27	24	00:45:17	02:27:17
Unknown	5	00:44:16	02:14:40	5	00:37:17	02:21:13	10	00:23:08	01:46:21	5	00:21:50	01:38:32
<b>SCOTLAND</b>	<b>2,815</b>	<b>01:24:09</b>	<b>09:44:35</b>	<b>3,081</b>	<b>01:00:26</b>	<b>06:39:22</b>	<b>3,137</b>	<b>00:42:11</b>	<b>04:37:18</b>	<b>3,273</b>	<b>00:36:39</b>	<b>02:55:15</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	23/12/2024			30/12/2024			06/01/2025			13/01/2025		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	513	01:10:01	04:49:47	500	01:06:43	04:25:50	487	01:01:54	03:52:59	452	00:48:19	03:31:54
Borders	159	00:33:39	01:03:02	171	00:33:37	00:52:17	165	00:33:59	01:02:53	156	00:33:54	00:58:50
Dumfries & Galloway	280	00:40:00	01:44:54	273	00:28:54	00:54:32	240	00:30:31	01:11:12	218	00:31:15	01:04:53
Fife	499	01:00:20	03:05:25	433	00:53:05	02:27:41	463	00:48:37	01:49:29	422	00:48:59	01:43:41
Forth Valley	443	00:59:48	02:39:54	404	00:59:55	03:03:22	368	00:52:04	01:43:55	356	00:47:03	01:19:52
Grampian	667	01:09:56	05:38:19	716	01:10:36	04:58:07	597	01:02:09	04:23:32	582	01:04:06	04:01:35
Greater Glasgow & Clyde	1,791	00:51:33	01:37:19	1,842	00:54:36	02:05:19	1,655	00:55:23	02:33:09	1,703	00:49:42	01:29:22
Highland	355	00:28:30	01:12:10	389	00:34:52	02:04:40	318	00:32:16	01:29:01	277	00:28:04	01:08:24
Lanarkshire	803	01:03:41	03:41:06	772	01:12:57	04:09:50	722	01:03:12	03:19:03	758	01:01:18	02:38:06
Lothian	893	00:52:14	01:39:05	960	00:57:13	01:59:04	852	00:58:41	02:00:18	888	00:58:13	01:53:37
Orkney	29	00:15:20	00:37:42	32	00:15:09	00:22:23	17	00:18:52	00:39:29	17	00:17:46	00:35:08
Shetland	15	00:22:51	00:34:27	21	00:27:07	00:40:49	23	00:24:07	00:34:31	16	00:28:00	00:51:38
Tayside	660	00:37:28	01:12:19	605	00:34:32	01:00:55	577	00:33:56	01:00:12	558	00:33:23	01:00:48
Western Isles	25	00:23:34	00:39:06	30	00:21:06	00:41:50	29	00:24:27	00:38:40	23	00:21:32	00:37:28
<b>SCOTLAND</b>	<b>7,132</b>	<b>00:51:13</b>	<b>02:25:21</b>	<b>7,148</b>	<b>00:52:02</b>	<b>02:39:45</b>	<b>6,513</b>	<b>00:50:54</b>	<b>02:29:39</b>	<b>6,426</b>	<b>00:48:19</b>	<b>01:51:57</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		23/12/2024			30/12/2024			06/01/2025			13/01/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	188	01:20:18	05:31:04	177	01:24:35	04:26:35	173	01:01:50	04:30:42	165	00:50:20	03:52:19
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	325	01:08:14	04:12:35	323	01:02:48	04:24:03	314	01:02:07	03:38:58	287	00:47:43	03:21:30
Borders	Borders General Hospital (Melrose)	159	00:33:39	01:03:02	171	00:33:37	00:52:17	165	00:33:59	01:02:53	156	00:33:54	00:58:50
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	35	00:26:40	00:47:56	46	00:27:07	00:45:21	51	00:27:49	00:48:14	46	00:25:37	00:37:26
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	245	00:41:33	01:53:07	227	00:29:53	00:56:53	189	00:31:00	01:16:19	172	00:33:38	01:12:06
Fife	Victoria Hospital (Kirkcaldy)	499	01:00:20	03:05:25	433	00:53:05	02:27:41	463	00:48:37	01:49:29	422	00:48:59	01:43:41
Forth Valley	Forth Valley Royal Hospital (Larbert)	443	00:59:48	02:39:54	404	00:59:55	03:03:22	368	00:52:04	01:43:55	356	00:47:03	01:19:52
Grampian	Aberdeen Royal Infirmary (Aberdeen)	528	01:14:52	05:44:45	555	01:07:56	04:03:44	477	01:04:50	04:27:38	478	01:09:06	04:14:42
Grampian	Dr Gray's Hospital (Elgin)	121	00:50:37	03:35:40	141	01:58:30	07:19:38	104	00:52:59	03:40:06	93	00:48:31	02:44:10
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	18	00:22:40	00:39:48	20	00:29:39	00:49:45	16	00:25:02	00:57:39	11	00:28:27	00:35:54
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	488	00:51:29	01:34:42	510	00:58:27	01:55:13	455	00:57:04	02:57:30	461	00:50:00	01:22:28
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	127	00:36:54	01:30:04	125	00:43:09	01:19:15	108	00:40:02	01:33:40	104	00:39:40	01:04:06
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	754	00:56:12	01:43:04	795	01:00:06	02:21:24	711	00:59:11	02:40:20	744	00:54:42	01:41:13
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	359	00:47:42	01:22:29	365	00:47:20	01:47:16	330	00:53:45	02:24:13	329	00:46:52	01:23:50
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	63	00:39:07	01:09:45	47	00:38:44	00:58:56	51	00:38:05	01:05:04	65	00:41:56	01:12:34
Highland	Belford Hospital (Fort William)	26	00:29:45	00:44:44	29	00:24:59	00:53:42	25	00:31:26	00:46:10	16	00:21:54	00:35:03
Highland	Caitness General Hospital (Wick)	40	00:24:11	00:43:22	45	00:22:37	00:44:43	42	00:22:04	00:43:30	37	00:26:23	00:41:17
Highland	Lorn & Islands Hospital (Oban)	35	00:18:24	00:31:45	31	00:20:12	00:36:30	17	00:22:58	00:34:47	17	00:24:43	00:31:28
Highland	Raigmore Hospital (Inverness)	254	00:30:42	01:22:57	284	00:41:04	02:16:16	234	00:37:56	01:41:17	207	00:29:06	01:21:08
Lanarkshire	University Hospital Hairmyres (East Kilbride)	232	00:57:13	02:40:50	248	01:05:01	04:17:24	210	00:59:00	03:25:46	243	00:56:06	02:48:34
Lanarkshire	University Hospital Monklands (Airdrie)	240	00:58:33	02:04:29	240	01:14:39	02:42:54	231	01:01:09	01:56:08	220	00:59:28	01:55:30
Lanarkshire	University Hospital Wishaw (Wishaw)	331	01:26:19	04:42:39	284	01:21:34	05:33:53	281	01:13:41	04:36:55	295	01:07:38	02:51:29
Lothian	Royal Hospital for Sick Children (Edinburgh)	29	00:36:52	01:13:42	25	00:41:44	01:07:05	19	00:42:55	00:58:07	31	00:43:48	01:30:02
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	634	00:54:18	01:44:17	694	01:01:26	02:09:20	593	01:02:37	02:15:11	636	01:01:08	02:03:54
Lothian	St John's Hospital (Livingston)	230	00:46:48	01:23:04	241	00:54:01	01:45:44	240	00:51:53	01:27:23	221	00:50:05	01:24:06
Orkney	Balfour Hospital (Kirkwall)	29	00:15:20	00:37:42	32	00:15:09	00:22:23	17	00:18:52	00:39:29	17	00:17:46	00:35:08
Shetland	Gilbert Bain Hospital (Lerwick)	15	00:22:51	00:34:27	21	00:27:07	00:40:49	23	00:24:07	00:34:31	16	00:28:00	00:51:38
Tayside	Ninewells Hospital (Dundee)	544	00:37:45	01:13:49	511	00:34:52	01:01:34	503	00:34:06	01:01:57	479	00:33:21	01:01:21
Tayside	Perth Royal Infirmary (Perth)	116	00:32:01	00:55:34	94	00:30:47	00:54:52	74	00:33:45	00:53:16	79	00:33:36	00:51:45
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:23:34	00:39:06	30	00:21:06	00:41:50	29	00:24:27	00:38:40	23	00:21:32	00:37:28
<b>SCOTLAND</b>		<b>7,132</b>	<b>00:51:13</b>	<b>02:25:21</b>	<b>7,148</b>	<b>00:52:02</b>	<b>02:39:45</b>	<b>6,513</b>	<b>00:50:54</b>	<b>02:29:39</b>	<b>6,426</b>	<b>00:48:19</b>	<b>01:51:57</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)