



**Scottish
Ambulance
Service**

University National NHS Board



Freedom of Information Request

23rd October 2024

Question

I would like to make a request under the Freedom of Information Act 2000 for information about the current technology suppliers used by your Ambulance service. To ensure I receive as comprehensive a response as possible, I kindly request information with regards to the following systems used by the organisation: 1. Electronic Patient Care Record (ePCR) 2. Monitor / defibrillators 3. Computer-aided Dispatch (CAD) 4. Mobile Data Terminal (MDT) 5. Vehicle Telematics Please can you provide the following data for each of the systems listed above: 1. Supplier Information o The name of the current supplier for the system. o The start and end dates of the contract. o The total value of the contract, as well as the number of licenses currently in use. o The annual contract value. o If the solution was sourced through another organization (e.g., the council or a consortium), please provide details of that organization. 2. Contractual and Procurement Details: o A copy of the original technical specification and tender documents used in the procurement of the system's solution. o The names of any suppliers who bid for the contract, along with how they scored across each evaluation domain (e.g., quality, cost, and overall score). o A summary of the procurement process used, including the weighting of different evaluation criteria. 3. Contact Information: o The name, email address, and phone number of the system owner or key contact responsible for the software within your service. o The department in which the system owner is based. I would also be grateful if you could please confirm the following fleet and deployment Information: • The total number of operational vehicles and the types of vehicles (e.g., dual-crewed ambulances, rapid response vehicles, command vehicles, etc.). • The total number of clinical staff. Finally, if your service participates in any shared or collaborative purchasing frameworks for technologies (e.g., with other authorities or consortia), please can you provide details of these frameworks or partnerships, and the contracts awarded through them. Given the scope of this request, if processing time becomes an issue, I have listed my request in priority order and would appreciate it if the contractual information (suppliers, contract dates, contract values) related to the technology used by your ambulance service could be prioritised, please.



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Answer

Please see the attached sheet detailing the contractual information requested

The supplier of the Vehicle Telematics is a national contract, and information would be held with National Services Scotland. It is for this reason we have applied section 17 of the Freedom of Information Scotland Act 2002, as information not held.

I have applied exemption S33 Commercial Interests, to the section of your request for names of suppliers who bid for the contracts along with the scores across each evaluation domain. This exemption applies if disclosing the information would likely prejudice substantially the commercial interests of any person (including, without prejudice to that generality, a Scottish Public Authority).

1. Contact Information:

The name, email address, and phone number of the system owner or key contact responsible for the software within your service.

The department in which the system owner is based.

The Scottish Ambulance Service has a duty, under Data Protection Act, to avoid directly or indirectly revealing any personal details. It is for this reason I am applying section 38 (1B) An exemption under section 38(1)(b) of FOISA states: information which relates to a living individual other than the applicant for the information will be exempt where the disclosure of the information would contravene any of the data protection principles in Article 5(1) of the UK GDPR and in section 34(1) of the DPA 2018. **The exemption is absolute, so it is not subject to the public interest test in section 2(1) of FOISA (see section 2(2)(e)(ii) of FOIS

I would also be grateful if you could please confirm the following fleet and deployment Information:

The total number of operational vehicles and the types of vehicles (e.g., dual-crewed ambulances, rapid response vehicles, command vehicles, etc.).

This information is published on our website and can be found here: [Frequently Asked Questions](#)

The total number of clinical staff.

There are circa 4500 clinically trained personnel.

Finally, if your service participates in any shared or collaborative purchasing frameworks for technologies (e.g., with other authorities or consortia), please can you provide details of these frameworks or partnerships, and the contracts awarded through them.

Please review the link provided for accessible information on the contracts held or under Public Tender, by the Scottish Ambulance Service.

Link to the **Scottish Ambulance Service** Profile page on the **Public Contract Scotland Portal** page; https://www.publiccontractscotland.gov.uk/Search/Search_AuthProfile.aspx?ID=AA00393

Here you will find:

- Current contract notices

Working Together for Better Patient Care



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- Future Contract notices
- Past Contract notices
- Contract Award notices
- Contracts register



Link to the Contract Register for all public sector notices

https://www.publiccontractsscotland.gov.uk/Contracts/Contracts_Search.aspx

All other enquiries

Information relating to the greater NHS can be directed appropriately to NHS Scotland.

<https://www.nhsscotlandprocurement.scot.nhs.uk/>

For further information on the Scottish Ambulance service procurement, please visit our website at

<http://www.scottishambulance.com/TheService/procurement.aspx>