

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

Official Statistics Publication Weekly Statistics Published : 29 January 2025

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

30/12/2024

to

20/01/2025

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	30/12/2024						06/01/2025					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,128	801	556	1,005	718	482	1,057	842	598	930	729	489
Borders	404	327	221	345	279	179	360	306	206	314	263	166
Dumfries and Galloway	508	416	337	426	352	277	456	392	306	383	328	247
Fife	1,209	875	558	1,073	782	474	1,032	842	575	917	749	496
Forth Valley	880	632	435	813	595	400	734	578	409	665	523	363
Grampian	1,701	1,198	741	1,535	1,103	647	1,530	1,120	710	1,343	984	587
Greater Glasgow and Clyde	3,753	2,550	1,829	3,417	2,336	1,627	3,220	2,376	1,701	2,881	2,115	1,466
Highland	1,141	903	666	921	748	519	997	817	586	780	645	422
Lanarkshire	2,063	1,280	930	1,866	1,155	820	1,697	1,181	868	1,542	1,063	757
Lothian	2,514	1,736	1,093	2,286	1,612	985	2,251	1,607	1,039	2,001	1,437	890
Orkney	85	67	59	51	43	35	70	49	44	30	24	20
Shetland	60	43	37	35	30	24	63	54	43	37	35	24
Tayside	1,326	1,041	625	1,205	945	538	1,171	968	610	1,058	869	519
Western Isles	102	78	63	65	52	37	124	95	81	65	52	38
Unknown	341	32	24	331	29	21	324	44	31	315	41	28
SCOTLAND	17,215	11,979	8,174	15,374	10,779	7,065	15,086	11,271	7,807	13,261	9,857	6,512

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13/01/2025						20/01/2025					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,063	829	587	913	704	468	1,125	897	610	945	751	476
382	329	229	305	258	165	344	295	215	294	247	173
454	395	305	365	312	226	479	411	313	407	347	252
1,002	837	566	875	717	457	1,119	892	599	1,012	803	516
723	589	428	643	521	367	804	645	477	740	596	433
1,426	1,066	670	1,242	916	529	1,403	1,074	720	1,214	917	574
3,257	2,554	1,863	2,878	2,230	1,558	3,114	2,408	1,777	2,768	2,122	1,509
1,004	811	605	740	599	399	1,075	856	639	831	658	448
1,687	1,312	965	1,471	1,130	800	1,666	1,317	995	1,466	1,139	837
2,269	1,682	1,096	2,046	1,512	948	2,297	1,618	1,048	2,097	1,481	928
67	49	43	33	25	20	60	42	32	35	25	16
46	35	30	27	24	19	57	48	37	34	29	19
1,128	932	613	996	815	505	1,136	938	595	985	800	469
111	87	66	61	51	30	107	89	73	62	53	38
333	41	29	329	39	27	333	36	28	324	34	26
14,952	11,548	8,095	12,924	9,853	6,518	15,119	11,566	8,158	13,214	10,002	6,714

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	30/12/2024 ^P			06/01/2025 ^P			13/01/2025 ^P			20/01/2025 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	27	00:09:36	00:21:48	40	00:07:26	00:21:31	41	00:08:04	00:19:18	39	00:07:37	00:16:02
Borders	7	00:05:08	00:26:28	12	00:05:36	00:11:13	*	*	*	8	00:07:43	00:22:32
Dumfries and Galloway	19	00:08:23	00:20:16	17	00:12:59	00:22:51	11	00:07:13	00:15:59	15	00:08:03	00:14:50
Fife	41	00:09:02	00:17:20	33	00:07:56	00:14:48	39	00:07:47	00:15:01	33	00:07:02	00:14:59
Forth Valley	28	00:08:52	00:19:18	30	00:08:31	00:15:52	22	00:09:30	00:16:14	26	00:07:48	00:15:14
Grampian	42	00:09:32	00:23:44	46	00:06:17	00:29:02	46	00:06:27	00:16:16	37	00:06:41	00:17:02
Greater Glasgow and Clyde	111	00:06:38	00:16:10	110	00:07:45	00:13:46	118	00:07:32	00:13:38	120	00:07:20	00:13:18
Highland	33	00:09:40	00:28:59	20	00:08:23	00:29:28	22	00:05:13	00:17:46	26	00:07:45	00:21:16
Lanarkshire	45	00:08:06	00:16:46	46	00:06:43	00:14:46	48	00:07:18	00:16:06	66	00:09:02	00:17:23
Lothian	72	00:08:15	00:15:36	56	00:06:27	00:12:28	80	00:05:55	00:11:37	84	00:06:54	00:15:17
Orkney	*	*	*	-	n/a	n/a	*	*	*	5	00:11:56	00:19:14
Shetland	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Tayside	59	00:06:35	00:18:18	40	00:06:47	00:18:53	33	00:06:13	00:13:50	47	00:07:26	00:19:47
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	494	00:08:17	00:19:36	457	00:07:21	00:17:12	468	00:07:13	00:14:55	511	00:07:26	00:17:17

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	30/12/2024 ^P			06/01/2025 ^P			13/01/2025 ^P			20/01/2025 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	168	00:13:25	00:29:58	171	00:11:40	00:25:17	130	00:10:39	00:20:25	162	00:10:22	00:24:08
Borders	35	00:07:46	00:20:12	40	00:10:32	00:26:37	45	00:07:34	00:21:53	35	00:09:14	00:23:31
Dumfries and Galloway	56	00:07:19	00:22:04	55	00:07:03	00:22:35	45	00:08:05	00:22:09	59	00:10:40	00:29:05
Fife	147	00:09:40	00:21:36	148	00:10:04	00:18:46	149	00:08:44	00:16:48	156	00:09:22	00:20:21
Forth Valley	150	00:10:28	00:19:58	109	00:08:54	00:18:42	91	00:08:54	00:19:07	140	00:08:41	00:20:14
Grampian	281	00:10:37	00:30:37	218	00:10:59	00:25:39	214	00:08:34	00:26:33	195	00:09:24	00:27:22
Greater Glasgow and Clyde	640	00:08:41	00:16:50	540	00:08:42	00:17:19	528	00:08:16	00:15:32	485	00:08:03	00:15:31
Highland	129	00:08:45	00:32:01	121	00:10:31	00:29:08	99	00:10:16	00:25:02	101	00:08:51	00:24:39
Lanarkshire	403	00:11:31	00:22:26	313	00:10:53	00:21:46	277	00:08:49	00:19:38	293	00:10:28	00:18:41
Lothian	358	00:08:11	00:17:45	338	00:08:46	00:16:18	344	00:07:44	00:15:25	294	00:08:35	00:17:55
Orkney	10	00:25:22	01:17:43	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	180	00:09:46	00:23:09	172	00:08:15	00:20:04	141	00:07:25	00:19:43	148	00:07:44	00:19:26
Western Isles	9	00:21:18	00:50:11	6	00:10:49	00:23:44	7	00:13:46	00:23:22	11	00:07:13	00:17:08
Unknown	*	*	*	18	00:13:22	00:25:13	15	00:13:47	00:28:59	16	00:12:30	00:30:05
SCOTLAND	2,575	00:09:46	00:23:09	2,258	00:09:34	00:21:12	2,096	00:08:28	00:18:58	2,104	00:08:58	00:20:55

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	30/12/2024 ^P			06/01/2025 ^P			13/01/2025 ^P			20/01/2025 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	290	00:31:15	01:37:49	276	00:25:53	01:02:01	283	00:21:50	00:57:22	293	00:21:42	00:54:35
Borders	105	00:14:00	00:34:56	91	00:14:22	00:35:02	91	00:13:04	00:31:13	104	00:14:35	00:38:02
Dumfries and Galloway	137	00:17:18	00:38:17	117	00:19:11	00:38:49	115	00:17:11	00:37:58	145	00:18:12	00:38:57
Fife	326	00:22:27	00:49:39	314	00:18:00	00:42:14	273	00:17:55	00:38:06	305	00:19:15	00:40:24
Forth Valley	260	00:23:01	00:59:54	214	00:19:40	00:46:06	235	00:19:36	00:41:30	233	00:20:47	00:42:15
Grampian	482	00:32:11	01:50:28	403	00:22:13	01:05:04	358	00:21:30	01:00:32	351	00:18:37	00:55:10
Greater Glasgow and Clyde	986	00:23:42	01:32:41	857	00:20:32	01:25:47	869	00:16:53	00:44:26	800	00:17:09	00:45:46
Highland	271	00:16:57	00:55:38	227	00:14:59	00:40:52	203	00:15:06	00:37:31	250	00:13:17	00:41:40
Lanarkshire	535	00:44:53	04:05:01	426	00:27:04	02:50:19	469	00:21:38	01:00:07	445	00:22:21	01:01:16
Lothian	698	00:20:07	00:51:32	585	00:19:13	00:46:51	595	00:18:06	00:45:18	618	00:19:36	00:45:51
Orkney	13	00:14:18	01:07:22	7	00:21:54	02:17:58	9	00:08:38	00:52:10	7	00:21:57	00:26:02
Shetland	10	00:28:09	00:52:22	9	00:15:52	01:40:50	6	00:11:12	01:08:13	7	00:17:29	00:47:47
Tayside	310	00:18:38	00:39:41	310	00:16:09	00:37:05	301	00:15:17	00:35:10	292	00:16:54	00:37:48
Western Isles	11	00:19:56	00:44:16	21	00:17:54	00:34:25	17	00:18:47	01:11:11	21	00:15:56	00:33:17
Unknown	16	00:16:51	01:00:30	10	00:15:29	00:34:59	16	00:21:08	00:52:55	11	00:14:41	00:27:08
SCOTLAND	4,450	00:23:54	01:28:40	3,867	00:20:01	01:00:16	3,840	00:18:19	00:46:19	3,882	00:18:26	00:46:14

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	30/12/2024 ^P			06/01/2025 ^P			13/01/2025 ^P			20/01/2025 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	222	01:09:15	06:38:46	233	01:06:48	05:36:35	229	00:34:19	03:21:26	236	00:46:58	03:02:41
Borders	131	00:24:35	01:25:39	119	00:28:52	01:42:19	113	00:22:39	01:21:58	97	00:26:28	01:19:59
Dumfries and Galloway	135	00:20:13	01:36:45	137	00:29:17	02:00:36	135	00:31:36	01:37:17	125	00:27:26	01:21:15
Fife	257	00:57:01	05:52:45	246	00:44:09	04:39:04	249	00:31:18	02:00:26	304	00:45:10	02:31:40
Forth Valley	147	01:51:57	07:00:28	168	00:56:53	04:50:56	167	00:30:07	02:03:45	192	01:00:10	04:30:02
Grampian	283	01:44:32	07:52:26	298	00:50:16	06:35:12	275	00:42:02	03:41:02	305	00:38:13	03:39:21
Greater Glasgow and Clyde	563	01:44:32	11:26:55	576	00:48:09	08:22:42	683	00:45:04	03:01:53	682	00:44:23	03:31:26
Highland	305	00:28:40	02:07:07	269	00:24:52	01:21:33	267	00:22:56	01:47:21	268	00:26:55	01:25:41
Lanarkshire	136	03:11:39	14:30:31	258	00:52:11	06:38:08	312	00:46:40	04:21:47	314	00:52:42	05:47:45
Lothian	457	01:15:51	07:04:45	435	01:08:46	05:57:50	463	01:03:04	04:16:51	450	01:12:27	07:28:26
Orkney	18	00:40:57	02:08:57	11	00:17:41	02:05:04	11	00:18:16	00:35:57	10	00:13:03	01:05:51
Shetland	16	00:18:48	00:38:21	17	00:26:23	01:01:02	11	00:22:52	01:35:44	14	00:19:37	00:46:17
Tayside	380	00:36:15	02:38:41	337	00:26:19	01:39:51	329	00:29:21	01:19:32	300	00:27:30	01:33:28
Western Isles	26	00:32:38	01:32:42	23	00:24:20	01:33:27	24	00:45:17	02:27:17	17	00:40:34	01:58:13
Unknown	5	00:37:17	02:21:13	10	00:23:08	01:46:21	5	00:21:50	01:38:32	6	01:07:40	04:04:40
SCOTLAND	3,081	01:00:26	06:39:22	3,137	00:42:11	04:37:18	3,273	00:36:39	02:55:15	3,320	00:42:14	03:29:30

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	30/12/2024			06/01/2025			13/01/2025			20/01/2025		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	500	01:06:43	04:25:50	487	01:01:54	03:52:59	452	00:48:19	03:31:54	465	00:47:24	02:20:09
Borders	171	00:33:37	00:52:17	165	00:33:59	01:02:53	156	00:33:54	00:58:50	167	00:37:06	01:00:52
Dumfries & Galloway	273	00:28:54	00:54:32	240	00:30:31	01:11:12	218	00:31:15	01:04:53	255	00:31:35	01:09:36
Fife	433	00:53:05	02:27:41	463	00:48:37	01:49:29	422	00:48:59	01:43:41	478	00:50:29	01:39:14
Forth Valley	404	00:59:55	03:03:22	368	00:52:04	01:43:55	356	00:47:03	01:19:52	428	00:48:27	01:36:32
Grampian	716	01:10:36	04:58:07	597	01:02:09	04:23:32	582	01:04:06	04:01:35	588	00:56:51	04:18:54
Greater Glasgow & Clyde	1,842	00:54:36	02:05:19	1,655	00:55:23	02:33:09	1,703	00:49:42	01:29:22	1,695	00:49:49	01:38:22
Highland	389	00:34:52	02:04:40	318	00:32:16	01:29:01	277	00:28:04	01:08:24	341	00:27:17	01:05:37
Lanarkshire	772	01:12:57	04:09:50	722	01:03:12	03:19:03	758	01:01:18	02:38:06	772	00:55:27	02:01:26
Lothian	960	00:57:13	01:59:04	852	00:58:41	02:00:18	888	00:58:13	01:53:37	897	00:54:04	02:03:07
Orkney	32	00:15:09	00:22:23	17	00:18:52	00:39:29	17	00:17:46	00:35:08	16	00:23:57	00:34:42
Shetland	21	00:27:07	00:40:49	23	00:24:07	00:34:31	16	00:28:00	00:51:38	21	00:22:24	00:31:34
Tayside	605	00:34:32	01:00:55	577	00:33:56	01:00:12	558	00:33:23	01:00:48	502	00:32:50	01:04:26
Western Isles	30	00:21:06	00:41:50	29	00:24:27	00:38:40	23	00:21:32	00:37:28	27	00:19:27	00:34:18
SCOTLAND	7,148	00:52:02	02:39:45	6,513	00:50:54	02:29:39	6,426	00:48:19	01:51:57	6,652	00:47:24	01:48:49

Table 7 - Turnaround Times by Hospital

Week Commencing		30/12/2024			06/01/2025			13/01/2025			20/01/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	177	01:24:35	04:26:35	173	01:01:50	04:30:42	165	00:50:20	03:52:19	164	00:47:01	02:10:47
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	323	01:02:48	04:24:03	314	01:02:07	03:38:58	287	00:47:43	03:21:30	301	00:47:30	02:20:49
Borders	Borders General Hospital (Melrose)	171	00:33:37	00:52:17	165	00:33:59	01:02:53	156	00:33:54	00:58:50	167	00:37:06	01:00:52
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	46	00:27:07	00:45:21	51	00:27:49	00:48:14	46	00:25:37	00:37:26	46	00:26:51	00:44:19
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	227	00:29:53	00:56:53	189	00:31:00	01:16:19	172	00:33:38	01:12:06	209	00:35:08	01:10:56
Fife	Victoria Hospital (Kirkcaldy)	433	00:53:05	02:27:41	463	00:48:37	01:49:29	422	00:48:59	01:43:41	478	00:50:29	01:39:14
Forth Valley	Forth Valley Royal Hospital (Larbert)	404	00:59:55	03:03:22	368	00:52:04	01:43:55	356	00:47:03	01:19:52	428	00:48:27	01:36:32
Grampian	Aberdeen Royal Infirmary (Aberdeen)	555	01:07:56	04:03:44	477	01:04:50	04:27:38	478	01:09:06	04:14:42	462	01:03:25	04:33:25
Grampian	Dr Gray's Hospital (Elgin)	141	01:58:30	07:19:38	104	00:52:59	03:40:06	93	00:48:31	02:44:10	112	00:43:04	01:54:38
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	20	00:29:39	00:49:45	16	00:25:02	00:57:39	11	00:28:27	00:35:54	14	00:35:08	00:52:15
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	510	00:58:27	01:55:13	455	00:57:04	02:57:30	461	00:50:00	01:22:28	472	00:48:36	01:24:30
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	125	00:43:09	01:19:15	108	00:40:02	01:33:40	104	00:39:40	01:04:06	104	00:36:31	00:55:45
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	795	01:00:06	02:21:24	711	00:59:11	02:40:20	744	00:54:42	01:41:13	729	00:55:29	01:51:48
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	365	00:47:20	01:47:16	330	00:53:45	02:24:13	329	00:46:52	01:23:50	326	00:46:55	01:21:04
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	47	00:38:44	00:58:56	51	00:38:05	01:05:04	65	00:41:56	01:12:34	64	00:43:39	01:20:36
Highland	Belford Hospital (Fort William)	29	00:24:59	00:53:42	25	00:31:26	00:46:10	16	00:21:54	00:35:03	35	00:28:56	00:45:33
Highland	Caithness General Hospital (Wick)	45	00:22:37	00:44:43	42	00:22:04	00:43:30	37	00:26:23	00:41:17	36	00:26:38	00:53:00
Highland	Lorn & Islands Hospital (Oban)	31	00:20:12	00:36:30	17	00:22:58	00:34:47	17	00:24:43	00:31:28	23	00:17:40	00:27:04
Highland	Raigmore Hospital (Inverness)	284	00:41:04	02:16:16	234	00:37:56	01:41:17	207	00:29:06	01:21:08	247	00:28:43	01:20:39
Lanarkshire	University Hospital Hairmyres (East Kilbride)	248	01:05:01	04:17:24	210	00:59:00	03:25:46	243	00:56:06	02:48:34	202	00:54:37	02:01:26
Lanarkshire	University Hospital Monklands (Airdrie)	240	01:14:39	02:42:54	231	01:01:09	01:56:08	220	00:59:28	01:55:30	248	00:54:46	01:42:09
Lanarkshire	University Hospital Wishaw (Wishaw)	284	01:21:34	05:33:53	281	01:13:41	04:36:55	295	01:07:38	02:51:29	322	00:56:20	02:21:08
Lothian	Royal Hospital for Sick Children (Edinburgh)	25	00:41:44	01:07:05	19	00:42:55	00:58:07	31	00:43:48	01:30:02	28	00:36:42	01:02:02
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	694	01:01:26	02:09:20	593	01:02:37	02:15:11	636	01:01:08	02:03:54	637	00:58:40	02:22:38
Lothian	St John's Hospital (Livingston)	241	00:54:01	01:45:44	240	00:51:53	01:27:23	221	00:50:05	01:24:06	232	00:48:06	01:17:45
Orkney	Balfour Hospital (Kirkwall)	32	00:15:09	00:22:23	17	00:18:52	00:39:29	17	00:17:46	00:35:08	16	00:23:57	00:34:42
Shetland	Gilbert Bain Hospital (Lerwick)	21	00:27:07	00:40:49	23	00:24:07	00:34:31	16	00:28:00	00:51:38	21	00:22:24	00:31:34
Tayside	Ninewells Hospital (Dundee)	511	00:34:52	01:01:34	503	00:34:06	01:01:57	479	00:33:21	01:01:21	424	00:33:50	01:05:27
Tayside	Perth Royal Infirmary (Perth)	94	00:30:47	00:54:52	74	00:33:45	00:53:16	79	00:33:36	00:51:45	78	00:28:51	00:51:13
Western Isles	Western Isles Hospital (Isle of Lewis)	30	00:21:06	00:41:50	29	00:24:27	00:38:40	23	00:21:32	00:37:28	27	00:19:27	00:34:18
SCOTLAND		7,148	00:52:02	02:39:45	6,513	00:50:54	02:29:39	6,426	00:48:19	01:51:57	6,652	00:47:24	01:48:49

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)