



Freedom of Information Request

2ND August 2024

Question

Does the service record and keep a record of incidents and addresses they attend. Can the record be recovered to a member of the public?

Answer

The Scottish Ambulance Service retains electronic copies of patient report forms from all incidents they have attended. These are kept secure in a CAD system for both PTS and A&E incidents attended.

We would not report on incidents at address level through Freedom of Information Requests because The Scottish Ambulance service has a duty, under the Data Protection Act to avoid directly or indirectly revealing any personal details. We can give statistics at a Postcode level.

EPRF's for specific incidents can be requested from our Data Protection team at <u>sas.dataprotection@nhs.scot</u> where appropriate consent has been given.