



# Freedom of Information Request

**28<sup>th</sup> October 2024**

## Question

1. In each year since 2019/20, including the current financial year to date, how many calls has the SAS received regarding mental health?
2. In relation to Q1, what was the longest period of time taken to respond to a call in each year? Please provide as much detail as possible including month of call, health board, circumstances around the call etc.

## Answer

Please see the table below detailing the number of mental health calls received, this information has been provided using the final chief complaint of 25 Mental Health or where the crews have noted mental health as an additional factor.

Financial Year	Attended Incidents
2018 - 2019	21755
2019 - 2020	22676
2020 - 2021	25591
2021 - 2022	22386
2022 - 2023	21569
2023 - 2024	24276

The Scottish Ambulance Service can only report on response times by incident colour codes and not by chief complaints or where an additional factor has been noted by the crew. It is for this reason we have applied section 17 to Q2 of your request as information not held.