



**Scottish  
Ambulance  
Service**

University National NHS Board



# Freedom of Information Request

**15<sup>th</sup> October 2024**

## Question

As of 18/09/2024: How many addresses are marked as a risk for ambulance crews to attend due to the potential for physical or verbal abuse? NOTE: These may come under the 'Crew Safety Notices' criteria How many of these addresses are marked as unsafe for ambulances to attend without a police escort?

## Answer

The Service has a range of measures in place to help protect staff, known or reported areas where staff have previously faced violence or threatening behaviour are taken into consideration and communicated to attending crews. Scottish Ambulance staff are trained in managing aggression and assessing risk, enabling them to better judge when they need to wait for support from the Police, or request additional service support.

There are currently 1,566 scene safety notices on the Scottish Ambulance Service despatch system.

There are currently 444 addresses in Scotland where crews are advised not to enter without the presence of the Police.