



Freedom of Information Request

3rd October 2024

Question

Who regulates the community first responders? Who oversees it in a local area? Who decides who leads the team? Who checks to make sure they are complying with all regulations Who checks that all staff have ENHANCED PVG's Are they bound by a code of confidentiality? Who do you contact if you don't want them to attend if you have to call out 999

Answer

1. Who regulates the Community First Responders?

The Scottish Ambulance Service

2. Who oversees it in a local area?

The Scottish Ambulance Service Community Resilience Department provides oversight and support to Community First Responder Schemes across Scotland.

3. Who decides who leads the team?

The Scottish Ambulance Service Community Resilience Department appoints the volunteer CFR Scheme Co-ordinator. This is an administrative role not a management role.

4. Who checks to make sure they are complying with all regulations

The Scottish Ambulance Service Community Resilience Department

5. Who checks that all staff have ENHANCED PVG's Are they bound by a code of confidentiality?

The Scottish Ambulance Service Human Resources Department are responsible for staff enhanced PVG's. All Community First Responders are bound by the Scottish Ambulance Service code of confidentiality (the Data Protection Act, Caldicott Guidelines and the Service consent policy).

6. Who do you contact if you don't want them to attend if you have to call out 999

If a member of the public has a concern regarding a CFR they can contact the Scottish Ambulance Service Community Resilience Department via [0131 2445678](tel:01312445678) or email sas.crsupport@nhs.scot