

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

Official Statistics Publication Weekly Statistics Published : 29 May 2024

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

29/04/2024

to

20/05/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	29/04/2024						06/05/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,106	915	647	935	763	511	1,166	919	663	1,025	793	544
Borders	347	293	218	288	244	172	396	336	240	337	284	193
Dumfries and Galloway	506	426	336	415	344	258	517	440	338	434	361	266
Fife	1,110	894	611	977	776	506	1,110	882	620	990	777	528
Forth Valley	784	661	490	719	608	441	823	663	483	749	598	423
Grampian	1,493	1,190	756	1,317	1,053	626	1,626	1,249	787	1,409	1,087	636
Greater Glasgow and Clyde	3,383	2,795	2,082	2,921	2,389	1,698	3,361	2,727	2,004	2,964	2,373	1,678
Highland	1,109	920	696	852	707	497	1,071	874	621	843	686	451
Lanarkshire	1,853	1,500	1,159	1,601	1,278	950	1,839	1,476	1,130	1,591	1,256	923
Lothian	2,456	1,856	1,246	2,220	1,693	1,103	2,440	1,826	1,217	2,185	1,631	1,044
Orkney	73	57	48	35	27	21	81	61	50	34	25	15
Shetland	53	37	33	28	22	19	68	49	36	39	30	18
Tayside	1,250	1,051	649	1,073	888	500	1,237	1,018	625	1,079	878	495
Western Isles	118	95	80	56	51	36	121	104	92	54	46	36
Unknown	388	78	56	381	74	53	498	93	66	490	88	62
SCOTLAND	16,029	12,768	9,107	13,818	10,917	7,391	16,354	12,717	8,972	14,223	10,913	7,312

OFFICIAL

13/05/2024						20/05/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,224	946	633	1,087	834	527	1,003	809	611	849	684	491
349	299	221	285	239	167	413	355	251	352	300	202
483	393	298	415	329	239	499	412	346	411	336	275
1,160	938	644	1,012	813	533	1,012	827	567	877	701	453
789	655	474	715	588	410	817	661	476	732	587	410
1,550	1,204	808	1,378	1,070	684	1,443	1,139	738	1,258	996	608
3,669	2,814	2,057	3,245	2,460	1,725	3,386	2,762	2,030	2,932	2,359	1,647
1,145	955	692	883	743	496	1,066	892	644	814	690	456
1,928	1,482	1,123	1,655	1,248	902	1,898	1,472	1,093	1,636	1,255	889
2,297	1,786	1,199	2,062	1,587	1,022	2,379	1,862	1,277	2,118	1,673	1,101
47	37	33	21	16	12	58	42	34	26	22	15
70	51	42	42	34	25	47	37	28	35	27	18
1,219	1,021	652	1,057	876	520	1,223	1,060	638	1,054	903	492
88	75	68	38	32	26	133	106	83	69	57	36
440	102	71	427	94	66	441	116	80	429	108	72
16,458	12,758	9,015	14,322	10,963	7,354	15,818	12,552	8,896	13,592	10,698	7,165

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/04/2024 ^P			06/05/2024 ^P			13/05/2024 ^P			20/05/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	34	00:07:20	00:13:15	41	00:10:11	00:19:58	37	00:08:12	00:16:07	25	00:08:37	00:14:43
Borders	*	*	*	9	00:16:10	00:24:59	6	00:11:19	00:19:51	10	00:13:26	00:27:25
Dumfries and Galloway	13	00:06:26	00:12:31	13	00:05:54	00:20:34	12	00:06:11	00:12:37	11	00:08:33	00:17:02
Fife	35	00:06:38	00:17:38	39	00:09:23	00:15:44	43	00:08:31	00:17:24	26	00:08:43	00:13:38
Forth Valley	19	00:07:26	00:11:45	26	00:08:07	00:16:38	22	00:07:04	00:16:54	32	00:07:21	00:15:57
Grampian	42	00:06:45	00:17:12	56	00:05:48	00:13:56	39	00:07:16	00:19:26	43	00:05:53	00:17:52
Greater Glasgow and Clyde	122	00:05:54	00:09:59	129	00:06:14	00:11:06	110	00:06:26	00:11:00	110	00:06:25	00:11:37
Highland	42	00:05:26	00:14:15	34	00:08:02	00:25:17	22	00:09:26	00:23:52	24	00:07:37	00:16:34
Lanarkshire	58	00:06:12	00:17:38	73	00:07:02	00:12:29	56	00:06:05	00:10:52	66	00:08:19	00:16:41
Lothian	78	00:07:17	00:14:26	71	00:06:35	00:12:47	79	00:06:20	00:13:23	57	00:07:14	00:14:19
Orkney	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	47	00:07:27	00:18:43	29	00:05:01	00:11:22	43	00:06:28	00:20:06	42	00:04:30	00:17:32
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	6	00:09:02	00:09:49	*	*	*	*	*	*	*	*	*
SCOTLAND	505	00:06:34	00:15:03	529	00:06:42	00:14:24	475	00:06:45	00:14:48	456	00:07:17	00:15:52

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/04/2024 ^P			06/05/2024 ^P			13/05/2024 ^P			20/05/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	138	00:10:47	00:20:16	154	00:09:39	00:21:53	177	00:09:23	00:20:22	147	00:09:55	00:21:42
Borders	44	00:09:34	00:22:26	36	00:06:04	00:19:32	35	00:09:43	00:17:24	44	00:07:25	00:19:08
Dumfries and Galloway	48	00:11:47	00:23:45	60	00:08:47	00:21:45	40	00:09:50	00:24:16	55	00:11:01	00:26:46
Fife	144	00:08:30	00:18:08	141	00:09:24	00:18:27	152	00:09:25	00:17:17	104	00:07:26	00:14:53
Forth Valley	122	00:08:40	00:19:20	117	00:08:15	00:18:13	129	00:09:18	00:19:49	113	00:08:12	00:20:00
Grampian	195	00:09:16	00:27:13	219	00:07:46	00:23:58	188	00:07:48	00:23:46	198	00:09:40	00:23:14
Greater Glasgow and Clyde	512	00:07:22	00:13:24	558	00:07:35	00:14:22	597	00:07:29	00:14:38	520	00:07:41	00:14:11
Highland	128	00:08:04	00:25:04	113	00:08:03	00:23:28	146	00:08:53	00:24:02	128	00:07:13	00:21:52
Lanarkshire	266	00:08:43	00:15:48	271	00:08:27	00:16:46	306	00:08:42	00:18:03	275	00:08:54	00:16:35
Lothian	376	00:08:06	00:15:53	337	00:07:38	00:14:10	304	00:07:15	00:14:11	360	00:07:28	00:15:04
Orkney	*	*	*	6	00:09:16	00:20:14	*	*	*	*	*	*
Shetland	*	*	*	6	00:15:00	00:32:18	*	*	*	*	*	*
Tayside	145	00:07:49	00:20:43	167	00:08:06	00:18:18	148	00:07:27	00:18:55	159	00:07:15	00:18:57
Western Isles	10	00:22:14	00:47:23	6	00:10:56	00:18:53	7	00:08:00	00:19:06	9	00:09:59	00:31:59
Unknown	23	00:09:25	00:25:35	34	00:10:23	00:31:33	38	00:15:07	00:33:33	36	00:11:42	00:25:30
SCOTLAND	2,161	00:08:16	00:18:35	2,225	00:08:03	00:17:38	2,274	00:08:10	00:18:36	2,155	00:08:08	00:18:04

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/04/2024 ^P			06/05/2024 ^P			13/05/2024 ^P			20/05/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	322	00:17:19	00:39:44	340	00:19:15	00:44:23	323	00:20:59	00:47:43	282	00:17:34	00:41:03
Borders	101	00:12:53	00:32:22	116	00:14:24	00:34:26	87	00:12:44	00:32:03	95	00:12:50	00:27:39
Dumfries and Galloway	144	00:15:21	00:32:45	124	00:13:51	00:39:20	128	00:15:21	00:38:38	130	00:19:14	00:49:43
Fife	309	00:18:46	00:44:33	339	00:17:16	00:39:05	330	00:16:39	00:37:58	294	00:13:48	00:27:26
Forth Valley	252	00:17:06	00:35:43	225	00:15:06	00:33:41	246	00:16:16	00:40:00	221	00:17:00	00:37:29
Grampian	466	00:17:38	00:48:19	436	00:16:59	00:49:44	438	00:15:56	00:40:25	396	00:17:22	00:39:56
Greater Glasgow and Clyde	911	00:14:11	00:28:48	897	00:14:05	00:31:26	992	00:16:21	00:39:58	926	00:14:40	00:35:55
Highland	243	00:14:17	00:36:10	252	00:14:11	00:37:16	268	00:15:56	00:40:50	261	00:14:12	00:40:27
Lanarkshire	530	00:18:13	00:36:33	516	00:20:04	00:45:24	525	00:21:29	00:50:28	526	00:20:46	00:41:08
Lothian	757	00:18:17	00:42:29	681	00:16:02	00:32:10	617	00:15:11	00:29:50	672	00:15:25	00:32:11
Orkney	5	00:05:44	00:17:19	12	00:07:00	00:20:13	5	00:19:27	00:27:01	9	00:20:11	00:45:07
Shetland	12	00:16:11	00:27:28	11	00:07:35	00:30:18	11	00:12:22	00:35:11	12	00:24:30	00:35:00
Tayside	355	00:14:32	00:35:08	342	00:13:28	00:34:09	354	00:15:34	00:33:16	339	00:13:42	00:31:40
Western Isles	18	00:08:53	00:33:15	20	00:18:36	00:30:00	11	00:15:17	00:22:18	19	00:18:47	00:45:28
Unknown	25	00:16:36	00:25:36	28	00:16:47	00:28:54	28	00:19:38	01:00:33	43	00:16:17	00:31:41
SCOTLAND	4,450	00:16:22	00:37:32	4,339	00:16:01	00:37:11	4,363	00:16:43	00:40:32	4,225	00:16:06	00:36:40

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/04/2024 ^P			06/05/2024 ^P			13/05/2024 ^P			20/05/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	260	00:33:28	01:56:40	241	00:41:56	02:47:00	281	01:11:40	04:22:53	218	00:38:19	04:08:31
Borders	94	00:23:53	01:23:46	121	00:21:08	01:24:40	107	00:17:53	00:59:46	150	00:18:35	01:04:24
Dumfries and Galloway	137	00:22:39	01:17:02	161	00:30:52	01:30:19	148	00:25:54	01:36:29	138	00:21:00	01:45:25
Fife	283	00:35:35	02:24:39	253	00:42:35	02:32:21	281	00:43:44	03:02:56	266	00:27:56	01:52:36
Forth Valley	207	00:37:49	04:02:55	223	00:37:37	02:21:11	188	00:41:56	02:54:40	215	00:37:42	02:30:43
Grampian	337	00:32:24	02:36:28	353	00:37:07	03:10:09	376	00:37:04	03:07:38	348	00:27:10	02:53:03
Greater Glasgow and Clyde	807	00:28:05	01:48:53	749	00:28:49	02:13:56	720	00:40:11	03:38:03	781	00:33:56	02:22:18
Highland	289	00:21:27	01:27:11	281	00:21:46	01:09:21	301	00:22:17	01:27:53	274	00:19:18	01:24:02
Lanarkshire	408	00:40:15	02:43:08	370	00:37:50	02:59:12	338	01:13:09	06:42:55	351	01:02:13	04:26:51
Lothian	428	01:01:11	05:07:11	504	00:47:48	03:03:16	558	00:39:35	02:47:54	547	00:37:19	03:51:15
Orkney	15	00:11:23	00:47:07	6	00:31:45	02:02:19	10	00:17:09	01:04:38	9	00:21:52	00:56:36
Shetland	5	00:27:55	01:52:09	13	00:32:53	01:20:27	16	00:17:56	00:39:24	12	00:30:46	01:17:36
Tayside	331	00:29:55	01:26:00	324	00:27:06	01:40:42	314	00:30:24	02:07:34	356	00:25:05	01:22:19
Western Isles	20	00:15:41	00:55:50	17	00:24:16	00:47:59	13	00:23:03	01:09:51	27	00:11:18	00:34:39
Unknown	18	00:28:52	01:51:58	20	00:27:45	03:51:17	22	00:31:20	02:18:33	21	00:36:19	03:43:21
SCOTLAND	3,639	00:32:24	02:19:56	3,636	00:33:38	02:23:26	3,673	00:38:11	03:13:37	3,713	00:31:17	02:32:31

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	29/04/2024			06/05/2024			13/05/2024			20/05/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	499	00:47:25	03:00:44	538	00:50:19	03:00:07	518	00:59:00	03:53:05	478	00:50:52	03:22:11
Borders	167	00:34:49	00:59:21	187	00:33:01	00:56:04	166	00:33:55	00:51:39	194	00:33:36	00:51:59
Dumfries & Galloway	251	00:27:14	00:47:56	256	00:27:40	00:52:12	239	00:27:06	00:48:10	267	00:33:38	01:20:24
Fife	472	00:43:56	02:02:34	493	00:48:00	01:46:51	479	00:48:48	01:43:58	415	00:44:00	01:19:00
Forth Valley	447	00:46:12	01:25:01	427	00:42:12	01:10:08	413	00:44:05	01:13:05	415	00:42:54	01:11:26
Grampian	678	00:54:09	03:19:08	653	00:53:24	03:08:23	734	00:53:45	03:24:33	649	00:53:55	03:32:25
Greater Glasgow & Clyde	1,864	00:46:25	01:21:03	1,835	00:46:06	01:19:15	1,914	00:49:48	01:30:47	1,801	00:44:41	01:13:39
Highland	393	00:28:36	01:23:37	352	00:28:49	01:06:35	405	00:34:59	01:49:08	349	00:28:10	01:09:03
Lanarkshire	909	00:58:00	02:15:19	868	00:53:24	01:45:27	828	00:57:33	02:24:20	832	00:58:14	02:09:07
Lothian	1,020	00:50:58	01:31:01	1,004	00:49:51	01:18:52	959	00:47:50	01:18:30	1,055	00:48:20	01:20:04
Orkney	21	00:10:45	00:30:49	15	00:19:57	00:38:15	12	00:21:11	00:27:50	15	00:18:32	00:28:07
Shetland	21	00:28:30	00:43:22	18	00:23:48	00:36:46	23	00:25:50	00:35:48	19	00:24:23	00:37:57
Tayside	566	00:28:23	00:55:46	558	00:31:44	00:59:44	580	00:32:11	00:58:01	543	00:30:27	00:52:40
Western Isles	27	00:16:42	00:29:06	26	00:18:35	00:26:54	19	00:14:30	00:25:51	35	00:20:33	00:39:58
SCOTLAND	7,335	00:44:52	01:40:01	7,230	00:44:28	01:31:30	7,289	00:46:11	01:47:56	7,067	00:44:01	01:29:18

Table 7 - Turnaround Times by Hospital

Week Commencing		29/04/2024			06/05/2024			13/05/2024			20/05/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	185	01:10:23	03:45:19	202	01:15:08	03:59:29	162	01:02:40	02:53:57	166	00:43:24	02:25:02
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	314	00:42:33	01:48:36	336	00:45:37	02:29:41	356	00:57:16	04:21:13	312	00:56:13	03:33:29
Borders	Borders General Hospital (Melrose)	167	00:34:49	00:59:21	187	00:33:01	00:56:04	166	00:33:55	00:51:39	194	00:33:36	00:51:59
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	48	00:27:37	00:43:27	54	00:27:58	00:45:57	48	00:24:24	00:44:42	48	00:27:26	00:52:21
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	203	00:27:14	00:48:34	202	00:27:40	00:52:29	191	00:27:28	00:48:23	219	00:34:22	01:23:54
Fife	Victoria Hospital (Kirkcaldy)	472	00:43:56	02:02:34	493	00:48:00	01:46:51	479	00:48:48	01:43:58	415	00:44:00	01:19:00
Forth Valley	Forth Valley Royal Hospital (Larbert)	447	00:46:12	01:25:01	427	00:42:12	01:10:08	413	00:44:05	01:13:05	415	00:42:54	01:11:26
Grampian	Aberdeen Royal Infirmary (Aberdeen)	532	00:56:15	03:22:07	535	00:55:25	03:17:26	588	01:01:23	03:44:10	507	00:59:20	03:36:12
Grampian	Dr Gray's Hospital (Elgin)	132	00:45:03	02:49:45	109	00:44:41	02:26:00	129	00:35:31	01:27:23	128	00:43:46	02:27:19
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:29:41	01:07:11	9	00:27:48	00:54:15	17	00:33:42	00:51:53	14	00:27:14	01:02:58
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	553	00:44:45	01:12:37	499	00:43:31	01:10:57	594	00:48:30	01:21:45	506	00:40:21	01:05:56
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	121	00:36:55	01:01:33	112	00:38:26	01:01:18	109	00:36:54	01:00:52	132	00:36:06	01:08:07
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	736	00:48:12	01:22:17	792	00:51:35	01:30:01	778	00:55:52	01:49:14	748	00:49:24	01:17:54
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	389	00:50:40	01:30:48	359	00:45:31	01:13:06	354	00:45:54	01:18:23	347	00:44:22	01:17:53
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	65	00:36:02	01:02:13	73	00:41:59	01:09:31	79	00:44:25	01:06:54	68	00:38:40	01:01:49
Highland	Belford Hospital (Fort William)	45	00:23:20	00:49:46	36	00:24:05	00:46:44	45	00:25:50	00:38:01	38	00:27:46	00:41:40
Highland	Caithness General Hospital (Wick)	44	00:26:23	00:42:17	41	00:28:55	00:58:01	39	00:28:48	00:48:10	40	00:19:47	00:38:03
Highland	Lorn & Islands Hospital (Oban)	31	00:21:55	00:31:28	26	00:19:08	00:36:13	36	00:27:04	00:45:39	26	00:19:52	00:35:52
Highland	Raigmore Hospital (Inverness)	273	00:31:55	01:41:43	249	00:31:08	01:08:55	285	00:46:10	02:05:28	245	00:32:07	01:14:52
Lanarkshire	University Hospital Hairmyres (East Kilbride)	261	00:51:12	02:03:29	265	00:48:31	01:43:26	256	00:53:58	02:26:56	244	00:51:34	02:03:30
Lanarkshire	University Hospital Monklands (Airdrie)	304	01:01:43	02:14:21	259	00:51:58	01:32:01	254	00:54:12	01:40:42	266	01:05:23	02:11:06
Lanarkshire	University Hospital Wishaw (Wishaw)	344	01:01:30	02:34:11	344	00:58:15	02:03:29	318	01:04:08	03:18:01	322	00:56:07	02:13:27
Lothian	Royal Hospital for Sick Children (Edinburgh)	26	00:48:29	01:07:54	20	00:31:11	01:04:46	16	00:34:13	00:59:11	32	00:34:17	01:06:35
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	732	00:53:34	01:41:16	771	00:52:00	01:22:29	723	00:50:43	01:24:35	801	00:51:37	01:24:16
Lothian	St John's Hospital (Livingston)	262	00:44:54	01:08:31	213	00:44:23	01:05:48	220	00:42:02	01:06:41	222	00:41:31	01:08:18
Orkney	Balfour Hospital (Kirkwall)	21	00:10:45	00:30:49	15	00:19:57	00:38:15	12	00:21:11	00:27:50	15	00:18:32	00:28:07
Shetland	Gilbert Bain Hospital (Lerwick)	21	00:28:30	00:43:22	18	00:23:48	00:36:46	23	00:25:50	00:35:48	19	00:24:23	00:37:57
Tayside	Ninewells Hospital (Dundee)	489	00:29:25	00:56:59	492	00:33:26	01:02:57	488	00:32:37	00:59:34	460	00:31:10	00:53:34
Tayside	Perth Royal Infirmary (Perth)	77	00:24:46	00:38:08	66	00:25:02	00:42:16	92	00:30:30	00:45:58	83	00:28:22	00:39:42
Western Isles	Western Isles Hospital (Isle of Lewis)	27	00:16:42	00:29:06	26	00:18:35	00:26:54	19	00:14:30	00:25:51	35	00:20:33	00:39:58
SCOTLAND		7,335	00:44:52	01:40:01	7,230	00:44:28	01:31:30	7,289	00:46:11	01:47:56	7,067	00:44:01	01:29:18

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)