

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

13/05/2024

to

03/06/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	13/05/2024						20/05/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,224	946	633	1,087	834	527	1,003	809	611	849	684	491
Borders	349	299	221	285	239	167	413	355	251	352	300	202
Dumfries and Galloway	483	393	298	415	329	239	499	412	346	411	336	275
Fife	1,160	938	644	1,012	813	533	1,012	827	567	877	701	453
Forth Valley	789	655	474	715	588	410	817	661	476	732	587	410
Grampian	1,550	1,204	808	1,378	1,070	684	1,443	1,139	738	1,258	996	608
Greater Glasgow and Clyde	3,669	2,814	2,057	3,245	2,460	1,725	3,386	2,762	2,030	2,932	2,359	1,647
Highland	1,145	955	692	883	743	496	1,066	892	644	814	690	456
Lanarkshire	1,928	1,482	1,123	1,655	1,248	902	1,898	1,472	1,093	1,636	1,255	889
Lothian	2,297	1,786	1,199	2,062	1,587	1,022	2,406	1,886	1,286	2,145	1,697	1,110
Orkney	47	37	33	21	16	12	58	42	34	26	22	15
Shetland	70	51	42	42	34	25	47	37	28	35	27	18
Tayside	1,219	1,021	652	1,057	876	520	1,223	1,060	638	1,054	903	492
Western Isles	88	75	68	38	32	26	133	106	83	69	57	36
Unknown	440	102	71	427	94	66	442	116	80	430	108	72
SCOTLAND	16,458	12,758	9,015	14,322	10,963	7,354	15,846	12,576	8,905	13,620	10,722	7,174

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27/05/2024						03/06/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,164	929	680	991	781	540	1,082	907	644	924	768	519
349	312	226	301	267	186	386	345	251	324	289	204
475	407	322	408	351	268	487	415	338	421	354	282
1,123	914	618	978	780	491	1,141	923	617	1,020	818	520
766	620	483	694	557	422	774	641	479	700	576	419
1,520	1,208	777	1,346	1,070	646	1,488	1,144	788	1,285	987	643
3,564	2,825	2,060	3,115	2,431	1,697	3,263	2,626	1,991	2,832	2,250	1,638
1,054	852	624	818	689	478	1,050	874	649	810	692	473
1,905	1,490	1,133	1,644	1,270	933	1,736	1,396	1,059	1,514	1,203	880
2,421	1,852	1,227	2,190	1,678	1,074	2,410	1,874	1,237	2,135	1,656	1,032
65	48	41	27	21	14	84	66	56	41	35	25
52	39	34	24	21	17	77	60	52	38	34	27
1,243	1,046	689	1,065	880	530	1,237	1,020	612	1,090	889	489
137	113	94	71	60	41	147	124	103	59	56	37
474	128	83	464	123	80	397	100	69	387	94	64
16,312	12,783	9,091	14,136	10,979	7,417	15,759	12,515	8,945	13,580	10,701	7,252

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/05/2024 ^P			20/05/2024 ^P			27/05/2024 ^P			03/06/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	37	00:08:12	00:16:07	25	00:08:37	00:14:43	37	00:06:44	00:16:22	41	00:08:02	00:15:13
Borders	6	00:11:19	00:19:51	10	00:13:26	00:27:25	5	00:08:19	00:11:20	11	00:06:22	00:11:11
Dumfries and Galloway	12	00:06:11	00:12:37	11	00:08:33	00:17:02	13	00:08:13	00:12:46	8	00:12:37	00:26:05
Fife	43	00:08:31	00:17:24	26	00:08:43	00:13:38	37	00:07:10	00:15:31	31	00:07:42	00:14:57
Forth Valley	22	00:07:04	00:16:54	32	00:07:21	00:15:57	21	00:07:27	00:12:07	27	00:07:22	00:15:59
Grampian	39	00:07:16	00:19:26	43	00:05:53	00:17:52	39	00:05:31	00:13:11	36	00:05:36	00:13:50
Greater Glasgow and Clyde	110	00:06:26	00:11:00	110	00:06:25	00:11:37	116	00:06:28	00:11:30	105	00:06:15	00:10:36
Highland	22	00:09:26	00:23:52	24	00:07:37	00:16:34	24	00:08:17	00:24:17	21	00:09:27	00:22:39
Lanarkshire	56	00:06:05	00:10:52	66	00:08:19	00:16:41	65	00:08:25	00:14:38	52	00:07:25	00:17:55
Lothian	79	00:06:20	00:13:23	58	00:06:55	00:14:15	76	00:06:03	00:10:55	84	00:06:49	00:13:38
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	43	00:06:28	00:20:06	42	00:04:30	00:17:32	39	00:06:20	00:14:46	36	00:07:25	00:14:17
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	5	00:16:13	00:29:55	6	00:11:41	00:20:04
SCOTLAND	475	00:06:45	00:14:48	457	00:07:16	00:15:50	483	00:06:47	00:14:38	465	00:06:50	00:14:56

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/05/2024 ^P			20/05/2024 ^P			27/05/2024 ^P			03/06/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	177	00:09:23	00:20:22	147	00:09:55	00:21:42	135	00:10:27	00:21:33	154	00:08:59	00:21:12
Borders	35	00:09:43	00:17:24	44	00:07:25	00:19:08	50	00:08:18	00:20:05	42	00:07:45	00:20:17
Dumfries and Galloway	40	00:09:50	00:24:16	55	00:11:01	00:26:46	68	00:10:55	00:29:40	57	00:07:50	00:24:34
Fife	152	00:09:25	00:17:17	104	00:07:26	00:14:53	135	00:08:37	00:21:06	155	00:08:54	00:19:29
Forth Valley	129	00:09:18	00:19:49	113	00:08:12	00:20:00	112	00:07:58	00:17:55	124	00:09:44	00:20:15
Grampian	188	00:07:48	00:23:46	198	00:09:40	00:23:14	220	00:07:34	00:25:10	183	00:07:39	00:21:16
Greater Glasgow and Clyde	597	00:07:29	00:14:38	520	00:07:41	00:14:11	552	00:07:37	00:13:40	531	00:07:37	00:13:24
Highland	146	00:08:53	00:24:02	128	00:07:13	00:21:52	128	00:09:39	00:28:37	120	00:07:41	00:27:40
Lanarkshire	306	00:08:42	00:18:03	275	00:08:54	00:16:35	279	00:09:12	00:18:16	269	00:08:56	00:16:33
Lothian	304	00:07:15	00:14:11	361	00:07:28	00:15:04	329	00:07:45	00:15:12	332	00:07:17	00:15:37
Orkney	*	*	*	*	*	*	*	*	*	6	00:10:24	00:44:04
Shetland	*	*	*	*	*	*	*	*	*	9	00:12:38	00:24:43
Tayside	148	00:07:27	00:18:55	159	00:07:15	00:18:57	148	00:07:26	00:19:07	146	00:08:02	00:22:45
Western Isles	7	00:08:00	00:19:06	9	00:09:59	00:31:59	9	00:13:27	00:28:10	7	00:16:53	00:26:06
Unknown	38	00:15:07	00:33:33	36	00:11:42	00:25:30	47	00:11:37	00:33:54	25	00:11:54	00:19:59
SCOTLAND	2,274	00:08:10	00:18:36	2,156	00:08:08	00:18:04	2,217	00:08:12	00:19:06	2,160	00:08:00	00:18:20

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/05/2024 ^P			20/05/2024 ^P			27/05/2024 ^P			03/06/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	323	00:20:59	00:47:43	282	00:17:34	00:41:03	316	00:20:03	00:46:59	320	00:19:15	00:47:46
Borders	87	00:12:44	00:32:03	95	00:12:50	00:27:39	100	00:12:49	00:27:03	114	00:15:19	00:30:28
Dumfries and Galloway	128	00:15:21	00:38:38	130	00:19:14	00:49:43	124	00:14:49	00:36:04	136	00:19:35	00:39:44
Fife	330	00:16:39	00:37:58	294	00:13:48	00:27:26	304	00:15:12	00:32:36	336	00:17:14	00:38:51
Forth Valley	246	00:16:16	00:40:00	221	00:17:00	00:37:29	236	00:17:42	00:36:58	210	00:17:46	00:37:52
Grampian	438	00:15:56	00:40:25	396	00:17:22	00:39:56	429	00:16:36	00:41:40	416	00:18:48	00:56:03
Greater Glasgow and Clyde	992	00:16:21	00:39:58	926	00:14:40	00:35:55	961	00:15:24	00:36:35	876	00:15:46	00:36:11
Highland	268	00:15:56	00:40:50	261	00:14:12	00:40:27	250	00:15:11	00:37:15	246	00:13:41	00:36:14
Lanarkshire	525	00:21:29	00:50:28	526	00:20:46	00:41:08	578	00:20:54	00:48:45	482	00:20:01	00:43:06
Lothian	617	00:15:11	00:29:50	672	00:15:25	00:32:11	699	00:16:20	00:36:04	636	00:15:05	00:30:31
Orkney	5	00:19:27	00:27:01	9	00:20:11	00:45:07	7	00:15:31	00:25:10	10	00:14:00	01:04:37
Shetland	11	00:12:22	00:35:11	12	00:24:30	00:35:00	7	00:11:45	00:40:14	13	00:10:18	00:44:25
Tayside	354	00:15:34	00:33:16	339	00:13:42	00:31:40	344	00:14:20	00:32:56	360	00:15:09	00:33:59
Western Isles	11	00:15:17	00:22:18	19	00:18:47	00:45:28	28	00:20:38	00:46:52	25	00:20:48	00:41:27
Unknown	28	00:19:38	01:00:33	43	00:16:17	00:31:41	33	00:18:03	00:34:33	35	00:14:53	00:34:02
SCOTLAND	4,363	00:16:43	00:40:32	4,225	00:16:06	00:36:40	4,416	00:16:39	00:38:23	4,215	00:16:52	00:38:46

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/05/2024 ^P			20/05/2024 ^P			27/05/2024 ^P			03/06/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	281	01:11:40	04:22:53	218	00:38:19	04:08:31	276	00:36:38	02:54:42	241	00:37:19	03:57:58
Borders	107	00:17:53	00:59:46	150	00:18:35	01:04:24	111	00:22:06	01:26:31	120	00:25:46	01:12:14
Dumfries and Galloway	148	00:25:54	01:36:29	138	00:21:00	01:45:25	142	00:27:07	01:32:13	153	00:29:16	01:41:53
Fife	281	00:43:44	03:02:56	266	00:27:56	01:52:36	301	00:33:19	02:07:36	290	00:45:15	02:47:00
Forth Valley	188	00:41:56	02:54:40	215	00:37:42	02:30:43	178	00:43:01	02:32:59	206	00:31:29	01:53:57
Grampian	376	00:37:04	03:07:38	348	00:27:10	02:53:03	366	00:36:24	02:23:30	334	00:43:01	03:53:59
Greater Glasgow and Clyde	720	00:40:11	03:38:03	781	00:33:56	02:22:18	758	00:30:30	02:20:00	693	00:36:00	02:34:20
Highland	301	00:22:17	01:27:53	274	00:19:18	01:24:02	281	00:25:22	01:28:25	300	00:20:51	01:22:08
Lanarkshire	338	01:13:09	06:42:55	351	01:02:13	04:26:51	327	01:16:15	05:36:46	377	00:57:58	04:49:08
Lothian	558	00:39:35	02:47:54	564	00:36:24	03:47:19	524	00:48:30	03:39:22	566	00:34:58	02:34:09
Orkney	10	00:17:09	01:04:38	9	00:21:52	00:56:36	8	00:11:47	01:05:32	16	00:22:31	01:37:37
Shetland	16	00:17:56	00:39:24	12	00:30:46	01:17:36	12	00:33:31	01:11:43	11	00:22:05	01:17:06
Tayside	314	00:30:24	02:07:34	356	00:25:05	01:22:19	336	00:27:53	01:19:39	337	00:30:52	01:43:49
Western Isles	13	00:23:03	01:09:51	27	00:11:18	00:34:39	20	00:18:49	01:10:47	20	00:14:56	00:59:25
Unknown	22	00:31:20	02:18:33	21	00:36:19	03:43:21	36	00:36:03	02:37:15	25	00:19:16	01:59:25
SCOTLAND	3,673	00:38:11	03:13:37	3,730	00:31:04	02:32:29	3,676	00:34:11	02:36:59	3,689	00:34:54	02:39:55

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	13/05/2024			20/05/2024			27/05/2024			03/06/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	518	00:59:00	03:53:05	478	00:50:52	03:22:11	526	00:44:47	02:30:46	502	00:50:28	03:05:18
Borders	166	00:33:55	00:51:39	194	00:33:36	00:51:59	178	00:34:19	00:57:32	195	00:33:35	00:50:21
Dumfries & Galloway	239	00:27:06	00:48:10	267	00:33:38	01:20:24	265	00:32:21	01:00:30	275	00:33:32	01:16:26
Fife	479	00:48:48	01:43:58	415	00:44:00	01:19:00	452	00:44:13	01:24:59	489	00:48:20	01:54:45
Forth Valley	413	00:44:05	01:13:05	415	00:42:54	01:11:26	430	00:45:52	01:16:06	425	00:45:39	01:20:05
Grampian	734	00:53:45	03:24:33	649	00:53:46	03:32:25	697	00:59:03	03:21:13	672	01:01:09	03:24:50
Greater Glasgow & Clyde	1,914	00:49:48	01:30:47	1,801	00:44:41	01:13:39	1,894	00:46:26	01:23:15	1,814	00:44:48	01:18:49
Highland	405	00:34:59	01:49:08	349	00:28:10	01:09:03	373	00:34:12	01:49:06	356	00:29:42	01:27:29
Lanarkshire	828	00:57:33	02:24:20	832	00:58:11	02:07:41	881	00:58:00	02:19:31	837	00:54:56	02:04:11
Lothian	959	00:47:50	01:18:30	1,064	00:48:21	01:20:17	1,040	00:49:42	01:19:48	980	00:46:26	01:16:23
Orkney	12	00:21:11	00:27:50	15	00:18:32	00:28:07	16	00:16:41	00:36:30	26	00:17:52	00:33:07
Shetland	23	00:25:50	00:35:48	19	00:24:23	00:37:57	17	00:21:38	00:48:40	24	00:24:23	00:41:24
Tayside	580	00:32:11	00:58:01	543	00:30:27	00:52:40	585	00:29:49	00:54:00	558	00:31:23	00:59:45
Western Isles	19	00:14:30	00:25:51	35	00:20:33	00:39:58	35	00:18:32	00:31:09	31	00:20:07	00:32:06
SCOTLAND	7,289	00:46:11	01:47:56	7,076	00:44:01	01:29:10	7,389	00:45:26	01:34:18	7,184	00:44:38	01:38:21

Table 7 - Turnaround Times by Hospital

Week Commencing		13/05/2024			20/05/2024			27/05/2024			03/06/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	162	01:02:40	02:53:57	166	00:43:24	02:25:02	187	00:56:36	03:17:45	157	00:53:32	03:00:43
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	356	00:57:16	04:21:13	312	00:56:13	03:33:29	339	00:41:50	01:44:04	345	00:50:06	03:10:56
Borders	Borders General Hospital (Melrose)	166	00:33:55	00:51:39	194	00:33:36	00:51:59	178	00:34:19	00:57:32	195	00:33:35	00:50:21
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	48	00:24:24	00:44:42	48	00:27:26	00:52:21	52	00:30:23	00:52:57	37	00:27:10	00:37:08
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	191	00:27:28	00:48:23	219	00:34:22	01:23:54	213	00:32:39	01:04:37	238	00:35:34	01:20:19
Fife	Victoria Hospital (Kirkcaldy)	479	00:48:48	01:43:58	415	00:44:00	01:19:00	452	00:44:13	01:24:59	489	00:48:20	01:54:45
Forth Valley	Forth Valley Royal Hospital (Larbert)	413	00:44:05	01:13:05	415	00:42:54	01:11:26	430	00:45:52	01:16:06	425	00:45:39	01:20:05
Grampian	Aberdeen Royal Infirmary (Aberdeen)	588	01:01:23	03:44:10	507	00:59:16	03:36:12	554	01:04:20	03:33:19	506	01:03:42	03:33:43
Grampian	Dr Gray's Hospital (Elgin)	129	00:35:31	01:27:23	128	00:43:46	02:27:19	127	00:44:11	02:50:00	151	00:57:12	02:32:49
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	17	00:33:42	00:51:53	14	00:27:14	01:02:58	16	00:23:56	00:46:23	15	00:26:45	00:49:42
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	594	00:48:30	01:21:45	506	00:40:21	01:05:56	501	00:40:03	01:05:42	521	00:40:07	01:01:28
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	109	00:36:54	01:00:52	132	00:36:06	01:08:07	127	00:34:25	00:52:17	100	00:31:52	00:58:10
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	778	00:55:52	01:49:14	748	00:49:24	01:17:54	814	00:53:31	01:36:28	770	00:52:19	01:30:41
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	354	00:45:54	01:18:23	347	00:44:22	01:17:53	361	00:47:41	01:22:46	348	00:44:10	01:18:12
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	79	00:44:25	01:06:54	68	00:38:40	01:01:49	91	00:41:16	01:15:41	75	00:43:24	01:07:41
Highland	Belford Hospital (Fort William)	45	00:25:50	00:38:01	38	00:27:46	00:41:40	42	00:30:37	00:54:40	31	00:23:58	00:42:03
Highland	Caithness General Hospital (Wick)	39	00:28:48	00:48:10	40	00:19:47	00:38:03	30	00:25:06	00:41:59	38	00:23:31	00:55:53
Highland	Lorn & Islands Hospital (Oban)	36	00:27:04	00:45:39	26	00:19:52	00:35:52	31	00:21:51	00:40:09	24	00:19:39	00:35:42
Highland	Raigmore Hospital (Inverness)	285	00:46:10	02:05:28	245	00:32:07	01:14:52	270	00:39:49	02:01:10	263	00:32:29	01:48:20
Lanarkshire	University Hospital Hairmyres (East Kilbride)	256	00:53:58	02:26:56	244	00:51:34	02:03:30	249	00:56:38	02:12:09	249	00:51:24	01:41:17
Lanarkshire	University Hospital Monklands (Airdrie)	254	00:54:12	01:40:42	266	01:05:13	02:08:50	276	00:53:11	01:41:35	253	00:54:36	02:01:30
Lanarkshire	University Hospital Wishaw (Wishaw)	318	01:04:08	03:18:01	322	00:56:05	02:10:18	356	01:02:06	03:21:37	335	00:58:12	02:29:28
Lothian	Royal Hospital for Sick Children (Edinburgh)	16	00:34:13	00:59:11	32	00:34:17	01:06:35	32	00:39:42	01:01:26	28	00:34:08	00:57:13
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	723	00:50:43	01:24:35	810	00:51:43	01:24:02	764	00:51:58	01:23:42	738	00:48:23	01:19:37
Lothian	St John's Hospital (Livingston)	220	00:42:02	01:06:41	222	00:41:31	01:08:18	244	00:45:37	01:11:44	214	00:42:20	01:03:59
Orkney	Balfour Hospital (Kirkwall)	12	00:21:11	00:27:50	15	00:18:32	00:28:07	16	00:16:41	00:36:30	26	00:17:52	00:33:07
Shetland	Gilbert Bain Hospital (Lerwick)	23	00:25:50	00:35:48	19	00:24:23	00:37:57	17	00:21:38	00:48:40	24	00:24:23	00:41:24
Tayside	Ninewells Hospital (Dundee)	488	00:32:37	00:59:34	460	00:31:10	00:53:34	504	00:31:04	00:55:45	483	00:32:05	01:00:20
Tayside	Perth Royal Infirmary (Perth)	92	00:30:30	00:45:58	83	00:28:22	00:39:42	81	00:21:53	00:44:44	75	00:26:13	00:44:48
Western Isles	Western Isles Hospital (Isle of Lewis)	19	00:14:30	00:25:51	35	00:20:33	00:39:58	35	00:18:32	00:31:09	31	00:20:07	00:32:06
SCOTLAND		7,289	00:46:11	01:47:56	7,076	00:44:01	01:29:10	7,389	00:45:26	01:34:18	7,184	00:44:38	01:38:21

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)