

# Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

## Official Statistics Publication Weekly Statistics Published : 16 October 2024

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

**16/09/2024**

to

**07/10/2024**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	16/09/2024						23/09/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,097	861	564	954	740	451	1,115	908	641	967	782	526
Borders	375	312	232	309	249	177	362	309	222	317	265	183
Dumfries and Galloway	448	379	302	363	307	231	481	401	308	405	336	249
Fife	1,192	923	617	1,055	820	525	1,101	895	609	992	802	526
Forth Valley	871	681	491	799	618	437	839	643	478	736	566	408
Grampian	1,505	1,164	747	1,336	1,024	624	1,625	1,243	784	1,434	1,091	650
Greater Glasgow and Clyde	3,439	2,657	1,941	3,018	2,298	1,613	3,367	2,693	1,992	2,943	2,327	1,649
Highland	1,103	899	669	827	690	467	1,026	850	627	790	651	440
Lanarkshire	1,817	1,410	1,044	1,566	1,201	859	1,874	1,458	1,122	1,601	1,237	914
Lothian	2,544	1,805	1,161	2,285	1,626	1,009	2,375	1,821	1,173	2,075	1,596	977
Orkney	70	57	42	40	35	20	70	53	48	38	28	23
Shetland	32	25	20	14	11	8	52	44	40	28	25	21
Tayside	1,220	979	620	1,083	867	516	1,253	1,010	612	1,112	890	505
Western Isles	98	76	62	49	40	27	130	111	89	69	58	37
Unknown	425	63	41	417	60	38	390	58	38	383	56	37
<b>SCOTLAND</b>	<b>16,236</b>	<b>12,291</b>	<b>8,553</b>	<b>14,115</b>	<b>10,586</b>	<b>7,002</b>	<b>16,060</b>	<b>12,497</b>	<b>8,783</b>	<b>13,890</b>	<b>10,710</b>	<b>7,145</b>

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30/09/2024						07/10/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,081	860	600	940	739	490	1,071	844	596	941	740	502
380	337	236	312	277	183	405	331	221	346	276	168
500	425	341	398	334	257	478	402	327	386	318	247
1,100	873	595	973	763	495	1,089	891	619	958	774	509
758	601	429	679	533	366	824	648	455	742	586	396
1,530	1,142	688	1,329	1,000	557	1,594	1,205	766	1,377	1,048	629
3,570	2,720	1,940	3,181	2,415	1,661	3,405	2,596	1,921	2,997	2,264	1,621
1,056	875	645	820	690	466	981	801	581	742	611	402
1,937	1,402	1,021	1,707	1,239	877	1,907	1,420	1,062	1,709	1,277	932
2,512	1,815	1,155	2,269	1,640	1,005	2,427	1,722	1,131	2,145	1,546	972
68	51	44	40	29	23	35	30	17	24	20	8
74	62	49	40	35	23	47	37	32	26	19	14
1,233	1,000	619	1,058	843	473	1,200	1,000	604	1,047	862	480
117	95	81	58	51	37	98	78	69	46	40	31
380	51	35	376	49	33	341	47	34	337	46	33
<b>16,296</b>	<b>12,309</b>	<b>8,478</b>	<b>14,180</b>	<b>10,637</b>	<b>6,946</b>	<b>15,902</b>	<b>12,052</b>	<b>8,435</b>	<b>13,823</b>	<b>10,427</b>	<b>6,944</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	16/09/2024			23/09/2024			30/09/2024			07/10/2024		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	36	00:09:38	00:23:09	41	00:08:48	00:14:08	31	00:10:39	00:19:04	36	00:08:19	00:17:43
Borders	9	00:04:52	00:11:30	9	00:10:28	00:15:45	11	00:05:35	00:17:38	*	*	*
Dumfries and Galloway	15	00:07:23	00:24:13	16	00:05:30	00:16:37	12	00:06:56	00:13:00	18	00:06:02	00:20:56
Fife	35	00:06:46	00:15:26	44	00:08:55	00:15:45	40	00:08:11	00:14:13	28	00:10:31	00:18:05
Forth Valley	21	00:07:49	00:18:55	21	00:07:21	00:13:17	16	00:07:40	00:17:30	28	00:10:11	00:15:22
Grampian	43	00:09:36	00:20:42	52	00:08:21	00:21:47	46	00:07:08	00:23:50	45	00:09:33	00:20:11
Greater Glasgow and Clyde	124	00:06:13	00:11:27	97	00:06:09	00:13:32	134	00:06:02	00:11:04	108	00:06:43	00:12:33
Highland	31	00:06:42	00:25:34	29	00:08:30	00:17:37	29	00:08:42	00:26:30	24	00:07:38	00:22:38
Lanarkshire	62	00:07:14	00:14:58	53	00:08:09	00:14:28	46	00:08:00	00:20:37	67	00:08:03	00:14:29
Lothian	69	00:06:14	00:16:57	71	00:06:14	00:11:43	98	00:06:23	00:13:45	64	00:06:24	00:12:08
Orkney	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Tayside	38	00:07:37	00:17:42	37	00:06:19	00:24:25	41	00:06:29	00:19:43	47	00:06:56	00:19:22
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	-	n/a	n/a
<b>SCOTLAND</b>	<b>492</b>	<b>00:07:02</b>	<b>00:18:14</b>	<b>478</b>	<b>00:07:13</b>	<b>00:16:20</b>	<b>510</b>	<b>00:06:34</b>	<b>00:17:21</b>	<b>477</b>	<b>00:07:14</b>	<b>00:16:30</b>

Notes

<sup>p</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/09/2024			23/09/2024			30/09/2024			07/10/2024		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	148	00:09:57	00:23:32	160	00:10:20	00:21:05	151	00:10:17	00:21:03	142	00:11:28	00:22:35
Borders	24	00:10:15	00:27:03	40	00:11:49	00:25:47	35	00:07:18	00:25:34	40	00:08:25	00:27:53
Dumfries and Galloway	50	00:08:36	00:23:25	60	00:09:40	00:24:06	48	00:07:51	00:25:41	57	00:12:13	00:28:33
Fife	141	00:08:41	00:20:29	152	00:10:21	00:18:00	153	00:08:43	00:18:16	147	00:09:45	00:21:16
Forth Valley	139	00:09:59	00:20:33	114	00:08:32	00:17:15	96	00:09:49	00:19:03	130	00:09:18	00:20:47
Grampian	206	00:08:57	00:23:52	235	00:08:59	00:24:58	205	00:09:05	00:26:42	243	00:08:41	00:23:49
Greater Glasgow and Clyde	538	00:07:14	00:14:42	501	00:07:34	00:14:07	608	00:08:07	00:14:41	565	00:08:34	00:16:22
Highland	124	00:11:30	00:34:48	111	00:08:39	00:26:13	124	00:08:55	00:23:38	124	00:10:03	00:25:54
Lanarkshire	276	00:09:17	00:17:37	279	00:08:48	00:18:31	351	00:10:13	00:19:15	331	00:09:53	00:20:00
Lothian	410	00:07:48	00:17:40	328	00:08:19	00:15:53	353	00:07:35	00:16:23	341	00:08:16	00:17:28
Orkney	8	00:07:46	00:15:33	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	147	00:08:40	00:23:30	193	00:08:55	00:24:56	164	00:08:44	00:22:41	147	00:07:14	00:20:16
Western Isles	*	*	*	10	00:10:04	00:42:50	*	*	*	9	00:11:27	00:19:24
Unknown	31	00:14:16	00:30:40	22	00:10:53	00:22:22	20	00:12:28	00:21:24	24	00:12:42	00:47:41
<b>SCOTLAND</b>	<b>2,251</b>	<b>00:08:35</b>	<b>00:20:15</b>	<b>2,214</b>	<b>00:08:39</b>	<b>00:19:58</b>	<b>2,320</b>	<b>00:08:40</b>	<b>00:18:54</b>	<b>2,306</b>	<b>00:09:05</b>	<b>00:20:44</b>

Notes

<sup>p</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

## Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/09/2024			23/09/2024			30/09/2024			07/10/2024		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Health Board</b>												
Ayrshire and Arran	293	00:22:19	00:59:31	304	00:18:45	00:44:16	302	00:22:19	00:47:54	310	00:23:00	01:01:15
Borders	114	00:13:44	00:33:42	106	00:13:51	00:39:15	115	00:15:04	00:32:29	101	00:14:23	00:36:12
Dumfries and Galloway	102	00:16:04	00:38:08	107	00:18:32	00:38:36	122	00:17:38	00:36:27	113	00:14:13	00:36:24
Fife	375	00:18:57	00:44:01	336	00:17:06	00:43:36	316	00:18:21	00:40:45	298	00:16:19	00:34:52
Forth Valley	258	00:20:04	00:41:13	230	00:19:36	00:43:23	235	00:15:49	00:35:54	228	00:16:42	00:37:18
Grampian	448	00:18:10	00:51:06	460	00:21:07	01:07:28	417	00:19:47	01:01:23	451	00:21:36	01:05:59
Greater Glasgow and Clyde	900	00:17:19	00:41:57	964	00:17:45	00:36:44	1,087	00:18:45	00:51:20	963	00:18:40	00:45:51
Highland	242	00:15:22	00:43:41	232	00:15:03	00:32:21	274	00:16:11	00:39:59	214	00:13:56	00:34:25
Lanarkshire	527	00:20:49	00:50:19	540	00:20:46	00:43:06	573	00:24:39	01:15:03	623	00:23:57	00:59:18
Lothian	731	00:20:22	00:53:15	687	00:16:56	00:37:52	694	00:17:39	00:39:51	707	00:19:00	00:40:40
Orkney	14	00:08:11	00:23:06	10	00:19:07	00:22:16	12	00:17:45	00:29:23	10	00:19:46	00:24:00
Shetland	*	*	*	10	00:08:59	01:01:42	5	00:24:28	00:46:02	5	00:08:41	00:29:40
Tayside	333	00:17:25	00:40:50	364	00:18:25	00:42:38	301	00:16:07	00:37:55	352	00:15:28	00:35:08
Western Isles	*	*	*	15	00:15:16	00:36:01	22	00:22:23	00:36:25	14	00:10:29	00:20:06
Unknown	15	00:17:24	00:43:46	22	00:18:56	00:31:28	23	00:22:22	00:36:08	10	00:25:13	00:47:55
<b>SCOTLAND</b>	<b>4,368</b>	<b>00:18:41</b>	<b>00:45:20</b>	<b>4,387</b>	<b>00:18:06</b>	<b>00:41:48</b>	<b>4,498</b>	<b>00:19:08</b>	<b>00:48:25</b>	<b>4,399</b>	<b>00:19:02</b>	<b>00:46:20</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/09/2024			23/09/2024			30/09/2024			07/10/2024		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	248	00:33:59	03:39:27	265	00:36:25	02:09:22	241	00:47:42	02:56:08	243	00:49:10	03:39:51
Borders	100	00:27:03	01:11:49	110	00:25:29	01:09:49	115	00:26:04	01:15:29	127	00:19:18	01:32:32
Dumfries and Galloway	140	00:23:21	01:37:49	152	00:25:15	02:00:00	152	00:26:01	01:28:27	129	00:30:34	01:34:04
Fife	260	00:41:33	04:39:07	265	00:42:09	02:33:18	247	00:36:59	02:26:43	295	00:42:02	02:51:13
Forth Valley	192	01:03:18	04:05:24	198	00:42:11	03:31:52	179	00:43:07	03:12:44	195	00:48:37	03:19:38
Grampian	317	00:34:11	03:07:39	337	00:41:15	04:42:40	319	00:37:52	03:23:01	301	00:38:57	04:16:37
Greater Glasgow and Clyde	710	00:48:15	03:06:52	737	00:45:30	03:27:46	553	01:02:40	06:13:59	606	00:54:35	05:41:26
Highland	289	00:24:07	01:49:48	275	00:25:34	01:52:19	254	00:22:02	01:33:32	247	00:18:58	01:14:02
Lanarkshire	324	00:54:03	04:17:42	354	01:09:37	04:49:23	254	01:39:11	08:52:46	244	02:18:44	09:47:42
Lothian	390	01:12:33	06:37:47	492	00:43:38	03:31:05	464	01:03:57	05:20:47	420	01:09:02	06:29:20
Orkney	12	00:29:57	02:07:05	12	00:13:42	00:50:29	16	00:23:34	01:45:55	8	00:46:29	02:42:30
Shetland	*	*	*	9	00:31:38	01:51:29	21	00:17:50	00:43:41	8	00:22:21	01:48:01
Tayside	338	00:41:58	02:29:13	293	00:39:39	02:29:05	334	00:34:49	01:59:40	307	00:28:28	01:42:02
Western Isles	19	00:17:00	01:02:08	29	00:31:44	01:29:39	22	00:33:17	01:31:46	14	00:29:13	02:13:24
Unknown	*	*	*	7	00:22:45	00:51:47	5	00:43:58	02:19:52	12	00:28:54	03:12:17
<b>SCOTLAND</b>	<b>3,352</b>	<b>00:42:21</b>	<b>03:25:22</b>	<b>3,535</b>	<b>00:39:58</b>	<b>03:05:26</b>	<b>3,176</b>	<b>00:41:40</b>	<b>03:50:50</b>	<b>3,156</b>	<b>00:44:36</b>	<b>04:26:57</b>

Notes

<sup>p</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	16/09/2024			23/09/2024			30/09/2024			07/10/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	443	00:51:53	03:08:09	486	00:42:07	02:06:47	471	00:51:43	03:01:18	488	00:56:01	03:12:43
Borders	167	00:37:38	01:13:55	179	00:32:46	00:55:31	181	00:29:48	00:51:26	175	00:34:02	00:56:16
Dumfries & Galloway	231	00:28:42	00:52:54	248	00:30:31	00:58:22	254	00:33:04	01:10:04	252	00:29:38	00:58:57
Fife	491	00:50:31	01:49:19	464	00:52:17	01:46:11	428	00:46:58	01:30:18	460	00:49:05	01:32:06
Forth Valley	426	00:46:23	01:12:23	418	00:47:54	01:31:38	382	00:49:04	01:27:55	403	00:47:20	01:27:36
Grampian	655	00:54:09	02:57:08	680	00:55:04	03:17:36	614	00:58:55	04:15:07	656	00:58:51	04:15:21
Greater Glasgow & Clyde	1,768	00:46:15	01:19:27	1,816	00:48:33	01:24:27	1,857	00:53:48	01:56:07	1,775	00:51:41	01:45:39
Highland	349	00:33:26	01:31:37	331	00:31:11	01:33:33	364	00:31:56	02:12:06	317	00:28:33	01:07:44
Lanarkshire	793	00:53:35	01:51:55	868	00:58:06	02:00:35	811	01:00:16	02:20:07	885	01:03:17	02:45:58
Lothian	977	00:51:48	01:32:53	931	00:51:25	01:29:22	930	00:51:45	01:32:47	939	00:52:15	01:39:09
Orkney	20	00:15:31	00:26:52	22	00:11:53	00:21:16	24	00:16:45	00:22:03	8	00:17:23	00:26:16
Shetland	7	00:27:35	00:40:40	16	00:29:53	00:37:29	23	00:21:27	00:37:18	15	00:21:28	00:36:42
Tayside	565	00:34:11	01:08:41	582	00:36:56	01:11:31	555	00:36:03	01:05:12	523	00:32:14	00:56:25
Western Isles	24	00:19:25	00:36:06	34	00:21:57	00:42:52	33	00:19:16	00:35:28	23	00:24:22	00:29:14
<b>SCOTLAND</b>	<b>6,916</b>	<b>00:46:00</b>	<b>01:37:02</b>	<b>7,075</b>	<b>00:46:41</b>	<b>01:39:16</b>	<b>6,927</b>	<b>00:48:44</b>	<b>01:59:04</b>	<b>6,919</b>	<b>00:47:58</b>	<b>02:00:20</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		16/09/2024			23/09/2024			30/09/2024			07/10/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	145	00:52:32	02:45:51	161	00:59:51	03:11:54	158	00:49:53	02:59:45	158	00:57:59	02:53:31
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	298	00:51:22	03:29:32	325	00:38:32	01:12:35	313	00:53:05	03:00:43	330	00:55:45	03:30:49
Borders	Borders General Hospital (Melrose)	167	00:37:38	01:13:55	179	00:32:46	00:55:31	181	00:29:48	00:51:26	175	00:34:02	00:56:16
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	47	00:25:40	00:52:14	44	00:25:38	00:41:15	37	00:30:50	00:38:28	49	00:28:07	00:52:53
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	184	00:28:44	00:52:38	204	00:30:58	01:01:17	217	00:33:12	01:12:14	203	00:29:44	00:58:55
Fife	Victoria Hospital (Kirkcaldy)	491	00:50:31	01:49:19	464	00:52:17	01:46:11	428	00:46:58	01:30:18	460	00:49:05	01:32:06
Forth Valley	Forth Valley Royal Hospital (Larbert)	426	00:46:23	01:12:23	418	00:47:54	01:31:38	382	00:49:04	01:27:55	403	00:47:20	01:27:36
Grampian	Aberdeen Royal Infirmary (Aberdeen)	496	00:57:30	03:08:26	499	00:58:58	03:28:38	483	01:11:55	04:39:49	530	01:06:02	04:29:00
Grampian	Dr Gray's Hospital (Elgin)	142	00:48:31	02:25:31	166	00:46:33	02:24:11	118	00:40:23	02:09:14	107	00:48:36	02:14:44
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	17	00:32:06	00:58:08	15	00:19:51	00:32:41	13	00:23:44	00:38:13	19	00:25:32	00:52:19
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	501	00:45:41	01:18:19	517	00:46:39	01:13:38	530	00:53:04	01:37:04	503	00:51:01	01:39:14
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	115	00:36:30	00:55:36	103	00:36:38	00:59:44	103	00:33:32	00:54:56	114	00:43:36	01:24:06
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	744	00:49:30	01:23:43	741	00:55:35	01:38:55	808	01:02:56	02:24:47	737	01:01:10	02:06:00
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	341	00:46:33	01:20:53	372	00:43:44	01:16:47	336	00:49:52	01:24:07	346	00:45:03	01:12:38
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	67	00:38:53	01:05:37	83	00:42:55	01:05:52	80	00:41:07	01:10:02	75	00:38:59	01:13:07
Highland	Belford Hospital (Fort William)	35	00:26:40	00:54:30	36	00:25:37	00:58:03	28	00:29:02	00:42:47	35	00:26:49	00:39:16
Highland	Caithness General Hospital (Wick)	30	00:23:08	00:39:45	31	00:22:03	00:47:27	33	00:22:14	00:44:31	28	00:21:38	00:41:58
Highland	Lorn & Islands Hospital (Oban)	35	00:18:26	00:35:23	28	00:22:43	00:32:45	34	00:20:57	00:40:54	27	00:23:00	00:34:44
Highland	Raigmore Hospital (Inverness)	249	00:40:19	01:46:17	236	00:36:19	01:38:21	269	00:39:28	02:29:28	227	00:29:59	01:16:52
Lanarkshire	University Hospital Hairmyres (East Kilbride)	228	00:51:31	01:39:37	282	00:52:25	01:35:29	228	00:54:51	02:00:17	259	00:54:45	02:13:18
Lanarkshire	University Hospital Monklands (Airdrie)	249	00:51:12	01:39:57	244	01:00:21	01:44:07	256	01:05:45	02:18:28	267	01:01:28	02:15:55
Lanarkshire	University Hospital Wishaw (Wishaw)	316	00:58:04	02:07:58	342	01:02:09	02:40:08	327	01:00:10	02:32:04	359	01:11:31	03:21:13
Lothian	Royal Hospital for Sick Children (Edinburgh)	35	00:41:29	01:15:37	33	00:39:36	01:02:22	25	00:36:36	01:09:48	29	00:38:07	01:03:50
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	737	00:53:02	01:40:35	674	00:54:32	01:38:20	681	00:54:24	01:43:19	699	00:55:35	01:43:18
Lothian	St John's Hospital (Livingston)	205	00:44:44	01:12:28	224	00:46:39	01:10:50	224	00:46:10	01:12:05	211	00:45:19	01:22:40
Orkney	Balfour Hospital (Kirkwall)	20	00:15:31	00:26:52	22	00:11:53	00:21:16	24	00:16:45	00:22:03	8	00:17:23	00:26:16
Shetland	Gilbert Bain Hospital (Lerwick)	7	00:27:35	00:40:40	16	00:29:53	00:37:29	23	00:21:27	00:37:18	15	00:21:28	00:36:42
Tayside	Ninewells Hospital (Dundee)	482	00:35:47	01:09:56	487	00:37:57	01:14:08	468	00:36:38	01:06:35	438	00:31:51	00:57:02
Tayside	Perth Royal Infirmary (Perth)	83	00:27:50	00:57:06	95	00:33:04	00:56:06	87	00:34:36	00:56:24	85	00:34:20	00:53:42
Western Isles	Western Isles Hospital (Isle of Lewis)	24	00:19:25	00:36:06	34	00:21:57	00:42:52	33	00:19:16	00:35:28	23	00:24:22	00:29:14
<b>SCOTLAND</b>		<b>6,916</b>	<b>00:46:00</b>	<b>01:37:02</b>	<b>7,075</b>	<b>00:46:41</b>	<b>01:39:16</b>	<b>6,927</b>	<b>00:48:44</b>	<b>01:59:04</b>	<b>6,919</b>	<b>00:47:58</b>	<b>02:00:20</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)