



**Scottish
Ambulance
Service**

University National NHS Board



Freedom of Information Request

11th November 2024

Question

Could you please confirm the name of your current Resource Scheduling (duty management) system?

- When was this system installed?
- When is the contract due to expire or is up for review/renewal?
- Actual spend on this contract, from the start of the contract to the current date: (total cost incurred on this contract from its start date to the current date, including details of the contract's duration (years covered) and the cost for any renewals)?
- Can you also provide details of the Human Resource Management System (HRMS) you are currently using?

Answer

To confirm, the Scottish Ambulance Service is covered by the [Freedom of Information \(Scotland\) Act 2002](#) which differs slightly from Freedom of Information Act 2000.

Could you please confirm the name of your current Resource Scheduling (duty management) system? GRS Mobile Workforce Rostering Tool - **Supplier Totalmobile**

When was this system installed? **December 2014**

When is the contract due to expire or is up for review/renewal? **31/05/24 + 1 year extension**

Actual spend on this contract, from the start of the contract to the current date: (total cost incurred on this contract from its start date to the current date, including details of the contract's duration (years covered) and the cost for any renewals)? **Contract Value for initial contract period £131,186 + the option to extend for a further year. Spend for 24/25 to date £41,112**

Can you also provide details of the Human Resource Management System (HRMS) you are currently using? **National NHS System- eESS, Supplier: Atos - Current contract expires Sept 2028 with optional extensions to Sept 2030. Further information can be requested from [Freedom of information | National Services Scotland](#)**