



**Scottish  
Ambulance  
Service**

University National NHS Board



# Freedom of Information Request

**26<sup>th</sup> June 2024**

## Question

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following.

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
  - Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
  - Storage Area Network Maintenance/Support (EMC, NetApp etc)
- For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend
1. Contract Title: Please provide me with the contract title.
  2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)
  3. Existing/Current Supplier: Please provide me with the supplier name for each contract.
  4. Brand: Please state the brand of hardware or software
  5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
  6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?
  7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)
  8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.
  9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)
  10. Purchase of Servers: Could you please provide me with the month and year in

## Answer

### Server Hardware Maintenance

1. **Contract Title: Please provide me with the contract title**  
Server Maintenance Framework (ref SP-19-001) Park Place
2. **Type of Contracts (ABOVE):**  
Server Hardware
3. **Existing/Current Supplier: Please provide me with the supplier name for each contract.**  
Manufacturers & Park Place
4. **Brand: Please state the brand of hardware or software**  
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**5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.**

We are withholding this information as the information requested is considered to be sensitive and therefore exempt under Section 31 (1) national security and defence. Under Section 31(1), 'information is exempt information if exemption from disclosure is required for the purpose of safeguarding national security.' The Scottish Ambulance Service (SAS) relies on a diverse supply chain to deliver services which involves the exchange of sensitive, personal, and confidential information, therefore maintaining the security of this information and the availability of systems is extremely important. Information of this nature is likely to provide additional risk of Cyber-Attacks, which may amount to criminal offences for example under the Computer Misuse Act 1990 or the Data Protection Act 1998, are rated as a Tier 1 threat by the UK Government. In this context, providing the detail requested would provide information about the SAS supply chain, technologies, cyber strategy, and potential vulnerabilities allowing these to be mapped for weakness. There is a very strong public interest in preventing the SAS information systems from being subject to primary or secondary (supply chain) cyber-attacks. Providing the type of information requested and subsequent online publication, would very likely provide potential attackers with useful intelligence relating to the cyber security footprint of SAS and possible exposure through third parties, which is not in the public interest.

**6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?**

£27073.73

**7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)**

1 year Park Place

**8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.**

31/7/24 Park Place

**9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)**

01/03/2024

**10. Purchase of Servers: Could you please provide me with the month and year in Servers have been bought over number of years, with no specific month of purchase.**

**Server Virtualisation Licenses**

**1. Contract Title: Please provide me with the contract title.**

Contract# 447148706

**2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)**

VMWare support and licensing

**3. Existing/Current Supplier: Please provide me with the supplier name for each contract.**

VMWare support and licensing

**4. Brand: Please state the brand of hardware or software**

Dell

**5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.**

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**6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?**

£ 32918.4

**7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)**

1 Year

**8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.**

23/03/2025

**9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)**

N/A

**10. Purchase of Servers: Could you please provide me with the month and year in Servers have been bought over number of years, with no specific month of purchase.**

**Storage Area Network (SAN) Maintenance/Support**

**1. Contract Title: Please provide me with the contract title.**

N/A

**2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)**

Support and Licensing

**3. Existing/Current Supplier: Please provide me with the supplier name for each contract**

Oriium

**4. Brand: Please state the brand of hardware or software**

Nexsan & Oriium



## Scottish Ambulance Service

5. **Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.**

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6. **Annual Average Spend: Please provide me with the most recent annual spend for this contract?**

£37179.58

7. **Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)**

3 years

8. **Contract Expiry Date: Please can you provide me with the date of when the contract expires.**

01/10/2025

9. **Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)**

N/A

10. **Purchase of Servers: Could you please provide me with the month and year in.**

October 2022