

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

30/09/2024

to

21/10/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	30/09/2024						07/10/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,081	860	600	940	739	490	1,071	844	596	941	740	502
Borders	380	337	236	312	277	183	405	331	221	346	276	168
Dumfries and Galloway	500	425	341	398	334	257	478	402	327	386	318	247
Fife	1,100	873	595	973	763	495	1,089	891	619	958	774	509
Forth Valley	758	601	429	679	533	366	824	648	455	742	586	396
Grampian	1,530	1,142	688	1,329	1,000	557	1,594	1,205	766	1,377	1,048	629
Greater Glasgow and Clyde	3,570	2,720	1,940	3,181	2,415	1,661	3,405	2,596	1,921	2,997	2,264	1,621
Highland	1,056	875	645	820	690	466	981	801	581	742	611	402
Lanarkshire	1,937	1,402	1,021	1,707	1,239	877	1,907	1,420	1,062	1,709	1,277	932
Lothian	2,512	1,815	1,155	2,269	1,640	1,005	2,427	1,722	1,131	2,145	1,546	972
Orkney	68	51	44	40	29	23	35	30	17	24	20	8
Shetland	74	62	49	40	35	23	47	37	32	26	19	14
Tayside	1,233	1,000	619	1,058	843	473	1,200	1,000	604	1,047	862	480
Western Isles	117	95	81	58	51	37	98	78	69	46	40	31
Unknown	380	51	35	376	49	33	341	47	34	337	46	33
SCOTLAND	16,296	12,309	8,478	14,180	10,637	6,946	15,902	12,052	8,435	13,823	10,427	6,944

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14/10/2024						21/10/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,183	926	647	1,022	794	528	1,081	856	620	904	722	498
390	325	233	320	262	179	404	320	216	336	261	165
530	449	359	452	381	296	498	432	341	424	366	281
1,086	879	601	976	797	524	1,153	934	642	1,019	812	533
845	678	447	768	619	402	776	616	468	710	560	414
1,585	1,140	716	1,409	1,012	603	1,478	1,087	688	1,309	960	572
3,393	2,686	1,987	2,977	2,351	1,681	3,382	2,654	1,946	2,979	2,320	1,643
1,000	843	619	783	668	457	982	819	589	776	657	431
1,847	1,413	1,053	1,631	1,246	897	1,870	1,374	1,025	1,609	1,160	833
2,303	1,661	1,081	2,051	1,505	944	2,430	1,760	1,165	2,155	1,578	1,016
62	43	33	37	26	16	64	49	43	35	27	21
62	42	33	36	31	22	70	52	43	42	32	23
1,318	1,051	622	1,161	916	508	1,288	1,065	631	1,124	927	504
139	113	92	85	71	50	132	102	88	58	52	42
367	51	41	360	48	38	390	39	28	381	39	28
16,110	12,300	8,564	14,068	10,727	7,145	15,998	12,159	8,533	13,861	10,473	7,004

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	30/09/2024 ^P			07/10/2024 ^P			14/10/2024 ^P			21/10/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	31	00:10:39	00:19:04	36	00:08:19	00:17:43	38	00:09:57	00:22:19	34	00:07:30	00:15:05
Borders	11	00:05:35	00:17:38	*	*	*	10	00:10:21	00:23:56	7	00:05:57	00:24:43
Dumfries and Galloway	12	00:06:56	00:13:00	18	00:06:02	00:20:56	18	00:07:02	00:19:27	10	00:09:38	00:19:37
Fife	40	00:08:11	00:14:13	28	00:10:31	00:18:05	38	00:06:50	00:11:20	29	00:07:48	00:17:59
Forth Valley	16	00:07:40	00:17:30	28	00:10:11	00:15:22	35	00:10:14	00:18:04	22	00:11:02	00:15:10
Grampian	46	00:07:08	00:23:50	45	00:09:33	00:20:11	43	00:10:21	00:27:36	42	00:05:52	00:20:33
Greater Glasgow and Clyde	134	00:06:02	00:11:04	108	00:06:43	00:12:33	131	00:06:26	00:11:49	116	00:06:26	00:10:54
Highland	29	00:08:42	00:26:30	24	00:07:38	00:22:38	21	00:07:27	00:13:42	23	00:14:48	00:28:26
Lanarkshire	46	00:08:00	00:20:37	67	00:08:03	00:14:29	60	00:08:12	00:18:43	51	00:07:13	00:15:22
Lothian	98	00:06:23	00:13:45	64	00:06:24	00:12:08	75	00:07:02	00:14:25	63	00:06:51	00:12:54
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	41	00:06:29	00:19:43	47	00:06:56	00:19:22	38	00:06:06	00:15:45	35	00:05:52	00:19:39
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	-	n/a	n/a	*	*	*	*	*	*
SCOTLAND	510	00:06:34	00:17:21	477	00:07:14	00:16:30	514	00:07:28	00:17:51	437	00:07:04	00:16:09

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	30/09/2024 ^P			07/10/2024 ^P			14/10/2024 ^P			21/10/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	151	00:10:17	00:21:03	142	00:11:28	00:22:35	171	00:11:17	00:22:24	129	00:11:11	00:24:15
Borders	35	00:07:18	00:25:34	40	00:08:25	00:27:53	31	00:07:28	00:26:31	36	00:11:52	00:23:35
Dumfries and Galloway	48	00:07:51	00:25:41	57	00:12:13	00:28:33	76	00:09:56	00:27:42	59	00:09:25	00:24:16
Fife	153	00:08:43	00:18:16	147	00:09:45	00:21:16	143	00:09:28	00:21:08	160	00:09:42	00:21:18
Forth Valley	96	00:09:49	00:19:03	130	00:09:18	00:20:47	119	00:09:20	00:20:56	100	00:10:45	00:20:50
Grampian	205	00:09:05	00:26:42	243	00:08:41	00:23:49	227	00:09:36	00:26:40	206	00:08:45	00:25:14
Greater Glasgow and Clyde	608	00:08:07	00:14:41	565	00:08:34	00:16:22	507	00:07:55	00:15:03	506	00:07:56	00:16:09
Highland	124	00:08:55	00:23:38	124	00:10:03	00:25:54	114	00:07:56	00:25:48	117	00:08:16	00:26:19
Lanarkshire	351	00:10:13	00:19:15	331	00:09:53	00:20:00	281	00:09:13	00:22:06	263	00:10:02	00:18:41
Lothian	353	00:07:35	00:16:23	341	00:08:16	00:17:28	314	00:08:23	00:16:26	330	00:08:49	00:17:46
Orkney	*	*	*	*	*	*	6	00:11:15	00:20:25	*	*	*
Shetland	*	*	*	*	*	*	7	00:14:29	00:51:16	9	00:08:18	00:20:46
Tayside	164	00:08:44	00:22:41	147	00:07:14	00:20:16	181	00:08:58	00:25:46	158	00:08:16	00:22:48
Western Isles	*	*	*	9	00:11:27	00:19:24	10	00:08:10	00:22:14	*	*	*
Unknown	20	00:12:28	00:21:24	24	00:12:42	00:47:41	14	00:08:41	00:22:50	22	00:10:49	00:22:49
SCOTLAND	2,320	00:08:40	00:18:54	2,306	00:09:05	00:20:44	2,201	00:08:42	00:21:07	2,103	00:09:00	00:20:16

Notes

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Key to symbols:

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' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	30/09/2024 ^P			07/10/2024 ^P			14/10/2024 ^P			21/10/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	302	00:22:19	00:47:54	310	00:23:00	01:01:15	351	00:26:20	01:06:49	303	00:22:53	00:54:54
Borders	115	00:15:04	00:32:29	101	00:14:23	00:36:12	106	00:13:26	00:32:34	107	00:15:11	00:44:30
Dumfries and Galloway	122	00:17:38	00:36:27	113	00:14:13	00:36:24	142	00:20:09	00:45:06	139	00:18:59	00:43:24
Fife	316	00:18:21	00:40:45	298	00:16:19	00:34:52	336	00:18:07	00:39:52	342	00:19:21	00:45:39
Forth Valley	235	00:15:49	00:35:54	228	00:16:42	00:37:18	254	00:18:01	00:42:32	232	00:16:34	00:36:43
Grampian	417	00:19:47	01:01:23	451	00:21:36	01:05:59	495	00:26:04	01:38:29	437	00:19:38	01:12:01
Greater Glasgow and Clyde	1,087	00:18:45	00:51:20	963	00:18:40	00:45:51	921	00:16:40	00:38:18	948	00:16:45	00:38:32
Highland	274	00:16:11	00:39:59	214	00:13:56	00:34:25	241	00:16:20	00:36:36	229	00:14:02	00:32:39
Lanarkshire	573	00:24:39	01:15:03	623	00:23:57	00:59:18	548	00:20:37	00:43:47	580	00:22:38	00:52:59
Lothian	694	00:17:39	00:39:51	707	00:19:00	00:40:40	692	00:19:00	00:49:24	716	00:18:41	00:44:09
Orkney	12	00:17:45	00:29:23	10	00:19:46	00:24:00	13	00:09:31	00:55:41	9	00:23:00	00:46:28
Shetland	5	00:24:28	00:46:02	5	00:08:41	00:29:40	10	00:19:31	00:36:15	*	*	*
Tayside	301	00:16:07	00:37:55	352	00:15:28	00:35:08	358	00:18:24	00:37:11	354	00:17:06	00:38:46
Western Isles	22	00:22:23	00:36:25	14	00:10:29	00:20:06	33	00:15:36	00:42:55	24	00:16:28	00:54:46
Unknown	23	00:22:22	00:36:08	10	00:25:13	00:47:55	26	00:15:20	00:40:42	*	*	*
SCOTLAND	4,498	00:19:08	00:48:25	4,399	00:19:02	00:46:20	4,526	00:19:06	00:48:02	4,433	00:18:21	00:46:04

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	30/09/2024 ^P			07/10/2024 ^P			14/10/2024 ^P			21/10/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	241	00:47:42	02:56:08	243	00:49:10	03:39:51	227	01:06:34	05:31:10	250	00:46:14	03:58:17
Borders	115	00:26:04	01:15:29	127	00:19:18	01:32:32	114	00:27:08	01:24:53	111	00:22:14	01:36:38
Dumfries and Galloway	152	00:26:01	01:28:27	129	00:30:34	01:34:04	145	00:27:40	01:48:49	156	00:35:35	02:18:02
Fife	247	00:36:59	02:26:43	295	00:42:02	02:51:13	278	00:42:49	04:03:42	273	00:47:35	03:26:07
Forth Valley	179	00:43:07	03:12:44	195	00:48:37	03:19:38	207	00:51:17	03:43:59	202	00:47:26	02:54:40
Grampian	319	00:37:52	03:23:01	301	00:38:57	04:16:37	227	01:18:18	10:46:32	266	00:57:38	03:30:16
Greater Glasgow and Clyde	553	01:02:40	06:13:59	606	00:54:35	05:41:26	761	00:49:37	03:53:57	734	00:44:27	03:37:30
Highland	254	00:22:02	01:33:32	247	00:18:58	01:14:02	286	00:18:21	01:17:11	286	00:20:45	01:20:36
Lanarkshire	254	01:39:11	08:52:46	244	02:18:44	09:47:42	343	01:15:28	06:34:58	253	01:48:49	08:25:37
Lothian	464	01:03:57	05:20:47	420	01:09:02	06:29:20	403	01:21:58	05:47:36	449	01:17:18	05:45:37
Orkney	16	00:23:34	01:45:55	8	00:46:29	02:42:30	6	00:07:08	01:21:10	16	00:15:24	01:27:06
Shetland	21	00:17:50	00:43:41	8	00:22:21	01:48:01	12	00:41:39	03:18:11	18	00:29:15	01:32:06
Tayside	334	00:34:49	01:59:40	307	00:28:28	01:42:02	332	00:43:44	02:29:22	377	00:35:34	02:03:04
Western Isles	22	00:33:17	01:31:46	14	00:29:13	02:13:24	26	00:37:45	02:33:37	18	00:24:51	03:09:29
Unknown	5	00:43:58	02:19:52	12	00:28:54	03:12:17	6	00:41:19	01:02:57	6	00:20:58	00:44:50
SCOTLAND	3,176	00:41:40	03:50:50	3,156	00:44:36	04:26:57	3,373	00:48:12	04:23:49	3,415	00:43:17	03:45:36

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	30/09/2024			07/10/2024			14/10/2024			21/10/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	471	00:51:43	03:01:18	488	00:56:01	03:12:43	512	01:03:45	03:10:43	468	00:53:23	03:32:28
Borders	181	00:29:48	00:51:26	175	00:34:02	00:56:16	177	00:32:49	00:52:30	156	00:32:19	00:50:53
Dumfries & Galloway	254	00:33:04	01:10:04	252	00:29:38	00:58:57	294	00:29:30	00:57:17	275	00:30:37	01:12:11
Fife	428	00:46:58	01:30:18	460	00:49:05	01:32:06	472	00:49:34	01:56:57	487	00:50:46	01:41:50
Forth Valley	382	00:49:04	01:27:55	403	00:47:20	01:27:36	423	00:42:18	01:11:50	417	00:47:31	01:18:33
Grampian	614	00:58:55	04:15:07	656	00:58:51	04:15:21	642	01:07:53	04:20:28	624	00:55:05	03:32:11
Greater Glasgow & Clyde	1,857	00:53:48	01:56:07	1,775	00:51:41	01:45:39	1,879	00:46:43	01:28:15	1,801	00:48:18	01:40:17
Highland	364	00:31:56	02:12:06	317	00:28:33	01:07:44	342	00:30:25	01:31:18	332	00:31:13	01:16:11
Lanarkshire	811	01:00:16	02:20:07	885	01:03:17	02:45:58	837	00:58:54	02:35:50	811	01:06:21	02:47:00
Lothian	930	00:51:45	01:32:47	939	00:52:15	01:39:09	871	00:52:59	01:33:14	936	00:52:50	01:33:28
Orkney	24	00:16:45	00:22:03	8	00:17:23	00:26:16	15	00:15:27	00:32:30	21	00:16:29	00:24:17
Shetland	23	00:21:27	00:37:18	15	00:21:28	00:36:42	20	00:15:22	00:26:31	18	00:23:56	00:37:06
Tayside	555	00:36:03	01:05:12	523	00:32:14	00:56:25	572	00:37:07	01:09:56	560	00:33:14	00:59:32
Western Isles	33	00:19:16	00:35:28	23	00:24:22	00:29:14	44	00:19:13	00:35:22	29	00:22:26	00:33:38
SCOTLAND	6,927	00:48:44	01:59:04	6,919	00:47:58	02:00:20	7,100	00:46:47	01:56:06	6,935	00:47:15	01:54:26

Table 7 - Turnaround Times by Hospital

Week Commencing		30/09/2024			07/10/2024			14/10/2024			21/10/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	158	00:49:53	02:59:45	158	00:57:59	02:53:31	164	01:02:17	02:57:27	173	01:07:21	03:50:41
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	313	00:53:05	03:00:43	330	00:55:45	03:30:49	348	01:04:20	03:17:02	295	00:49:37	03:20:27
Borders	Borders General Hospital (Melrose)	181	00:29:48	00:51:26	175	00:34:02	00:56:16	177	00:32:49	00:52:30	156	00:32:19	00:50:53
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	37	00:30:50	00:38:28	49	00:28:07	00:52:53	57	00:26:49	00:47:46	36	00:25:58	00:41:15
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	217	00:33:12	01:12:14	203	00:29:44	00:58:55	237	00:29:53	01:00:50	239	00:31:45	01:14:54
Fife	Victoria Hospital (Kirkcaldy)	428	00:46:58	01:30:18	460	00:49:05	01:32:06	472	00:49:34	01:56:57	487	00:50:46	01:41:50
Forth Valley	Forth Valley Royal Hospital (Larbert)	382	00:49:04	01:27:55	403	00:47:20	01:27:36	423	00:42:18	01:11:50	417	00:47:31	01:18:33
Grampian	Aberdeen Royal Infirmary (Aberdeen)	483	01:11:55	04:39:49	530	01:06:02	04:29:00	500	01:09:30	04:30:52	495	00:58:31	03:48:16
Grampian	Dr Gray's Hospital (Elgin)	118	00:40:23	02:09:14	107	00:48:36	02:14:44	129	01:05:26	03:50:40	119	00:50:17	02:30:07
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	13	00:23:44	00:38:13	19	00:25:32	00:52:19	13	00:24:03	00:49:48	10	00:28:00	00:57:04
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	530	00:53:04	01:37:04	503	00:51:01	01:39:14	532	00:44:24	01:10:29	495	00:41:36	01:06:13
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	103	00:33:32	00:54:56	114	00:43:36	01:24:06	115	00:31:57	00:50:01	112	00:38:17	01:00:31
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	808	01:02:56	02:24:47	737	01:01:10	02:06:00	789	00:56:08	01:48:59	734	00:59:20	02:10:19
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	336	00:49:52	01:24:07	346	00:45:03	01:12:38	373	00:44:31	01:08:39	369	00:46:10	01:15:44
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	80	00:41:07	01:10:02	75	00:38:59	01:13:07	70	00:37:30	01:01:19	91	00:41:01	01:11:53
Highland	Belford Hospital (Fort William)	28	00:29:02	00:42:47	35	00:26:49	00:39:16	24	00:27:04	00:46:08	29	00:28:06	00:51:17
Highland	Caithness General Hospital (Wick)	33	00:22:14	00:44:31	28	00:21:38	00:41:58	36	00:22:34	00:42:57	25	00:24:00	00:34:45
Highland	Lorn & Islands Hospital (Oban)	34	00:20:57	00:40:54	27	00:23:00	00:34:44	25	00:19:21	00:28:47	29	00:17:05	00:29:35
Highland	Raigmore Hospital (Inverness)	269	00:39:28	02:29:28	227	00:29:59	01:16:52	257	00:36:02	02:02:51	249	00:34:59	01:24:15
Lanarkshire	University Hospital Hairmyres (East Kilbride)	228	00:54:51	02:00:17	259	00:54:45	02:13:18	252	00:51:06	01:40:40	236	00:54:38	02:02:07
Lanarkshire	University Hospital Monklands (Airdrie)	256	01:05:45	02:18:28	267	01:01:28	02:15:55	241	00:57:35	01:48:42	247	01:12:53	02:05:14
Lanarkshire	University Hospital Wishaw (Wishaw)	327	01:00:10	02:32:04	359	01:11:31	03:21:13	344	01:12:21	03:43:45	328	01:11:05	04:08:48
Lothian	Royal Hospital for Sick Children (Edinburgh)	25	00:36:36	01:09:48	29	00:38:07	01:03:50	27	00:41:41	01:06:49	32	00:30:27	01:07:17
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	681	00:54:24	01:43:19	699	00:55:35	01:43:18	618	00:55:06	01:42:58	681	00:55:17	01:39:03
Lothian	St John's Hospital (Livingston)	224	00:46:10	01:12:05	211	00:45:19	01:22:40	226	00:48:36	01:24:45	223	00:45:29	01:18:10
Orkney	Balfour Hospital (Kirkwall)	24	00:16:45	00:22:03	8	00:17:23	00:26:16	15	00:15:27	00:32:30	21	00:16:29	00:24:17
Shetland	Gilbert Bain Hospital (Lerwick)	23	00:21:27	00:37:18	15	00:21:28	00:36:42	20	00:15:22	00:26:31	18	00:23:56	00:37:06
Tayside	Ninewells Hospital (Dundee)	468	00:36:38	01:06:35	438	00:31:51	00:57:02	508	00:37:35	01:10:42	477	00:33:41	01:01:15
Tayside	Perth Royal Infirmary (Perth)	87	00:34:36	00:56:24	85	00:34:20	00:53:42	64	00:33:41	00:59:10	83	00:31:56	00:50:22
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:19:16	00:35:28	23	00:24:22	00:29:14	44	00:19:13	00:35:22	29	00:22:26	00:33:38
SCOTLAND		6,927	00:48:44	01:59:04	6,919	00:47:58	02:00:20	7,100	00:46:47	01:56:06	6,935	00:47:15	01:54:26

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)