

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

Official Statistics Publication Weekly Statistics Published : 07 August 2024

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

08/07/2024

to

29/07/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	08/07/2024						15/07/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,133	874	603	999	756	489	1,166	930	635	992	777	492
Borders	341	281	216	284	227	164	359	312	242	294	247	180
Dumfries and Galloway	472	390	288	407	333	236	524	436	343	445	369	278
Fife	1,033	808	563	913	700	464	1,103	881	611	970	766	504
Forth Valley	808	653	438	740	593	385	798	636	468	730	574	409
Grampian	1,470	1,142	693	1,300	1,000	562	1,501	1,135	703	1,355	1,033	608
Greater Glasgow and Clyde	3,500	2,699	1,986	3,094	2,369	1,670	3,430	2,692	2,011	3,030	2,345	1,681
Highland	1,134	894	657	874	706	482	1,095	884	643	832	674	450
Lanarkshire	1,779	1,412	1,065	1,531	1,199	869	1,839	1,396	1,042	1,610	1,198	862
Lothian	2,251	1,727	1,154	2,037	1,567	1,007	2,421	1,798	1,175	2,186	1,626	1,021
Orkney	64	53	44	35	30	22	88	61	50	53	38	27
Shetland	49	37	31	29	26	20	56	47	40	31	27	20
Tayside	1,249	1,038	649	1,092	891	513	1,298	1,054	658	1,119	901	522
Western Isles	97	87	76	56	52	42	115	93	79	56	45	31
Unknown	466	113	78	455	107	73	437	80	60	426	78	59
SCOTLAND	15,846	12,208	8,541	13,846	10,556	6,998	16,230	12,435	8,760	14,129	10,698	7,144

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22/07/2024						29/07/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,203	894	613	1,043	767	492	1,070	882	627	906	733	490
385	319	224	331	269	176	349	300	223	286	245	174
495	412	318	411	341	253	455	371	294	369	301	228
1,040	854	588	902	724	466	1,042	859	595	904	736	483
802	634	460	726	566	397	824	675	498	739	600	430
1,445	1,109	667	1,279	992	560	1,422	1,098	710	1,250	963	583
3,233	2,579	1,945	2,807	2,202	1,586	3,271	2,651	1,947	2,837	2,271	1,586
1,034	853	629	803	670	455	1,082	895	661	851	714	485
1,784	1,360	1,019	1,549	1,161	833	1,838	1,454	1,108	1,578	1,230	895
2,377	1,796	1,172	2,120	1,601	994	2,342	1,787	1,210	2,090	1,598	1,038
80	58	45	38	31	18	96	70	58	49	40	28
82	61	50	49	37	27	55	46	39	28	24	17
1,184	978	610	1,046	866	509	1,126	938	628	962	797	503
114	98	84	44	39	29	109	88	78	58	49	39
417	100	63	413	99	63	434	110	72	421	106	70
15,675	12,105	8,487	13,561	10,365	6,858	15,515	12,224	8,748	13,328	10,407	7,049

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	08/07/2024 ^P			15/07/2024 ^P			22/07/2024 ^P			29/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	44	00:11:24	00:21:47	41	00:07:40	00:16:22	42	00:09:34	00:20:37	37	00:07:34	00:21:30
Borders	*	*	*	*	*	*	11	00:20:27	00:25:09	10	00:07:15	00:16:38
Dumfries and Galloway	18	00:05:42	00:18:18	16	00:09:49	00:21:46	11	00:06:44	00:10:09	11	00:08:30	00:19:12
Fife	31	00:07:45	00:14:01	44	00:08:00	00:15:50	36	00:07:39	00:13:41	30	00:06:37	00:12:44
Forth Valley	31	00:07:14	00:17:50	27	00:08:06	00:15:59	23	00:07:54	00:20:14	16	00:05:25	00:14:20
Grampian	35	00:08:48	00:24:41	35	00:09:14	00:19:43	44	00:08:31	00:25:47	38	00:04:56	00:13:09
Greater Glasgow and Clyde	120	00:06:05	00:11:06	109	00:06:06	00:12:36	123	00:06:12	00:10:57	86	00:06:19	00:11:45
Highland	23	00:07:33	00:24:21	21	00:06:21	00:20:33	18	00:05:52	00:11:17	28	00:09:30	00:23:14
Lanarkshire	49	00:07:32	00:13:36	57	00:07:58	00:13:26	52	00:08:37	00:14:24	69	00:08:50	00:15:28
Lothian	64	00:05:55	00:12:50	75	00:06:45	00:13:56	51	00:05:14	00:13:24	59	00:06:01	00:11:52
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Tayside	29	00:04:56	00:16:09	46	00:07:17	00:19:30	39	00:06:29	00:17:06	32	00:06:56	00:14:15
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	452	00:07:13	00:16:51	482	00:07:09	00:15:50	457	00:06:57	00:16:40	425	00:06:40	00:15:06

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	08/07/2024 ^P			15/07/2024 ^P			22/07/2024 ^P			29/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	151	00:11:48	00:24:44	162	00:10:26	00:22:32	164	00:10:39	00:22:02	126	00:10:02	00:21:59
Borders	35	00:06:34	00:26:08	31	00:09:00	00:23:50	44	00:07:16	00:27:56	34	00:12:19	00:31:16
Dumfries and Galloway	50	00:08:18	00:17:08	64	00:09:45	00:27:48	52	00:09:33	00:25:08	41	00:11:53	00:26:21
Fife	129	00:09:30	00:19:45	121	00:09:02	00:18:00	121	00:08:21	00:16:58	132	00:09:05	00:18:59
Forth Valley	117	00:09:05	00:16:23	95	00:08:34	00:15:46	119	00:08:27	00:19:37	125	00:09:17	00:20:31
Grampian	193	00:07:58	00:21:09	206	00:08:26	00:24:59	217	00:08:56	00:23:49	181	00:07:42	00:23:11
Greater Glasgow and Clyde	572	00:07:15	00:13:46	520	00:07:26	00:14:02	519	00:07:24	00:13:57	492	00:07:28	00:13:51
Highland	114	00:10:07	00:26:52	113	00:08:22	00:28:09	125	00:08:49	00:21:55	121	00:09:26	00:29:40
Lanarkshire	270	00:09:25	00:17:19	254	00:08:56	00:16:05	291	00:09:29	00:17:39	273	00:09:04	00:17:51
Lothian	319	00:08:01	00:15:22	338	00:07:45	00:16:04	344	00:07:36	00:13:38	311	00:07:00	00:14:09
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	5	00:16:22	00:33:43	*	*	*
Tayside	152	00:08:00	00:20:39	179	00:07:37	00:20:15	160	00:07:58	00:21:33	138	00:07:47	00:21:38
Western Isles	8	00:10:30	00:36:08	*	*	*	*	*	*	6	00:20:54	00:36:37
Unknown	33	00:11:47	00:34:46	28	00:09:19	00:22:37	34	00:10:41	00:25:25	36	00:12:10	00:25:37
SCOTLAND	2,148	00:08:23	00:18:08	2,121	00:08:19	00:18:52	2,202	00:08:14	00:18:47	2,023	00:08:06	00:19:02

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	08/07/2024 ^P			15/07/2024 ^P			22/07/2024 ^P			29/07/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	307	00:21:33	00:57:13	300	00:21:16	00:55:10	317	00:21:21	01:19:03	293	00:17:23	00:39:17
Borders	86	00:13:22	00:32:46	92	00:13:28	00:33:06	104	00:14:26	00:29:55	93	00:12:59	00:32:17
Dumfries and Galloway	117	00:17:30	00:42:25	141	00:18:40	00:37:51	122	00:17:40	00:42:24	98	00:14:06	00:33:16
Fife	260	00:14:58	00:29:21	309	00:17:36	00:38:54	289	00:15:58	00:32:14	292	00:15:36	00:32:23
Forth Valley	218	00:17:58	00:36:05	238	00:16:51	00:32:24	215	00:19:01	00:38:05	226	00:16:17	00:37:48
Grampian	360	00:17:37	00:46:08	428	00:20:00	00:56:28	373	00:17:47	01:03:47	403	00:17:48	00:49:29
Greater Glasgow and Clyde	923	00:15:45	00:37:54	906	00:15:17	00:32:15	849	00:15:10	00:33:50	831	00:15:40	00:34:12
Highland	237	00:16:47	00:43:42	250	00:17:41	00:38:53	251	00:13:57	00:38:26	267	00:15:15	00:38:06
Lanarkshire	508	00:21:14	00:50:23	512	00:20:55	00:48:49	510	00:21:52	00:59:02	496	00:19:33	00:38:06
Lothian	583	00:17:00	00:34:13	669	00:17:02	00:37:25	613	00:16:06	00:33:21	636	00:15:17	00:32:23
Orkney	9	00:06:31	00:21:02	12	00:11:43	00:16:10	9	00:15:02	00:35:07	16	00:08:54	00:30:05
Shetland	9	00:19:56	00:39:17	10	00:18:00	00:30:48	10	00:10:02	00:42:41	14	00:13:57	00:34:19
Tayside	328	00:14:00	00:33:15	338	00:17:18	00:38:13	305	00:15:30	00:38:35	308	00:15:09	00:38:26
Western Isles	22	00:15:28	00:50:12	15	00:09:08	00:36:26	14	00:22:34	00:50:24	23	00:14:30	00:38:24
Unknown	44	00:22:20	00:55:56	26	00:19:32	00:44:56	38	00:19:42	00:39:33	45	00:16:23	00:35:34
SCOTLAND	4,011	00:17:14	00:40:03	4,246	00:17:20	00:40:17	4,019	00:17:05	00:42:22	4,041	00:16:14	00:37:16

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	08/07/2024 ^P			15/07/2024 ^P			22/07/2024 ^P			29/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	242	00:45:27	03:45:44	263	00:34:55	03:48:23	236	00:35:20	04:33:29	274	00:36:35	02:15:01
Borders	101	00:17:06	00:58:19	116	00:18:38	01:18:00	107	00:23:44	01:15:49	102	00:25:45	01:25:42
Dumfries and Galloway	146	00:19:43	01:33:01	147	00:24:02	01:54:28	156	00:25:37	01:28:32	150	00:20:31	00:54:07
Fife	272	00:33:42	01:59:57	286	00:54:15	03:58:12	272	00:31:24	02:06:46	280	00:36:21	02:37:35
Forth Valley	223	00:47:24	02:59:50	209	00:47:48	02:38:27	206	00:40:07	03:30:53	231	00:36:11	02:12:28
Grampian	397	00:32:06	03:45:33	347	00:42:30	05:02:39	347	00:33:49	03:04:42	335	00:26:28	02:09:15
Greater Glasgow and Clyde	723	00:46:28	03:27:53	774	00:36:22	02:48:21	686	00:32:34	02:29:26	845	00:37:47	02:39:55
Highland	324	00:21:55	01:19:54	280	00:25:13	01:38:51	268	00:21:47	01:19:37	292	00:21:07	01:13:41
Lanarkshire	363	00:43:05	04:10:16	363	01:28:16	05:45:52	291	01:16:57	07:47:42	384	00:56:40	04:08:53
Lothian	567	00:39:51	03:45:30	520	00:52:41	05:15:17	568	00:46:39	03:27:43	565	00:36:44	02:37:29
Orkney	18	00:36:58	01:43:13	26	00:36:56	01:40:09	16	00:14:34	01:39:36	16	00:24:58	00:45:48
Shetland	13	00:10:33	00:58:58	14	00:32:40	01:20:50	21	00:22:33	01:11:05	7	00:38:48	01:31:03
Tayside	377	00:29:11	01:52:45	331	00:35:02	02:14:44	350	00:34:55	02:20:59	313	00:32:21	01:38:23
Western Isles	22	00:29:37	01:33:40	20	00:30:08	01:07:33	21	00:17:10	00:58:46	18	00:17:52	00:44:00
Unknown	23	00:33:22	01:51:30	23	00:34:12	01:36:55	23	00:30:05	02:11:04	21	00:57:10	02:21:22
SCOTLAND	3,811	00:35:06	02:50:41	3,719	00:39:38	03:31:53	3,568	00:34:20	03:01:07	3,833	00:34:01	02:28:09

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	08/07/2024			15/07/2024			22/07/2024			29/07/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	483	00:54:58	03:44:54	470	00:56:53	03:04:13	487	00:58:19	03:30:21	477	00:47:03	02:03:43
Borders	153	00:28:33	00:45:28	184	00:32:42	00:58:11	171	00:34:00	01:03:09	159	00:31:15	00:50:19
Dumfries & Galloway	235	00:31:56	01:02:23	272	00:35:02	01:19:21	253	00:28:58	01:08:41	225	00:30:58	00:59:17
Fife	435	00:43:59	01:38:24	465	00:45:49	01:37:02	445	00:51:27	01:35:42	440	00:50:39	01:43:22
Forth Valley	388	00:43:53	01:13:18	407	00:46:11	01:20:34	396	00:47:17	01:17:40	425	00:44:09	01:11:39
Grampian	588	00:59:31	03:31:10	636	01:02:42	03:35:45	590	00:56:58	03:51:43	616	00:54:07	03:20:33
Greater Glasgow & Clyde	1,859	00:47:58	01:31:11	1,848	00:48:05	01:28:47	1,731	00:44:46	01:14:37	1,747	00:45:02	01:14:12
Highland	360	00:32:21	01:31:33	336	00:34:44	01:57:41	351	00:33:09	01:17:50	399	00:30:02	01:33:01
Lanarkshire	815	00:53:35	01:40:51	810	00:58:19	02:23:33	805	00:58:44	02:18:59	835	00:55:18	01:49:30
Lothian	977	00:52:49	01:22:57	991	00:50:40	01:22:42	960	00:51:23	01:25:59	1,038	00:47:46	01:16:22
Orkney	23	00:14:56	00:33:15	27	00:15:53	00:30:27	19	00:15:08	00:52:13	28	00:15:28	00:26:52
Shetland	20	00:27:26	00:49:56	19	00:24:52	00:47:42	27	00:18:12	00:38:00	16	00:25:43	00:36:18
Tayside	568	00:31:13	00:54:01	582	00:33:32	01:10:01	547	00:33:45	01:04:12	572	00:34:52	00:59:51
Western Isles	33	00:18:56	00:33:26	26	00:24:18	00:36:10	21	00:21:42	00:29:59	35	00:16:42	00:34:36
SCOTLAND	6,937	00:45:47	01:38:15	7,073	00:47:26	01:50:03	6,803	00:46:13	01:39:24	7,012	00:44:41	01:29:03

Table 7 - Turnaround Times by Hospital

Week Commencing		08/07/2024			15/07/2024			22/07/2024			29/07/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	174	01:38:56	04:40:29	165	00:51:29	03:12:39	187	01:00:50	03:06:58	157	00:50:53	02:31:10
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	309	00:49:05	02:38:10	305	00:59:16	02:51:24	300	00:55:38	03:33:22	320	00:46:17	01:43:55
Borders	Borders General Hospital (Melrose)	153	00:28:33	00:45:28	184	00:32:42	00:58:11	171	00:34:00	01:03:09	159	00:31:15	00:50:19
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	48	00:26:38	00:51:40	49	00:26:08	00:54:30	44	00:28:53	00:48:52	44	00:32:05	00:51:14
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	187	00:34:06	01:04:10	223	00:39:58	01:24:22	209	00:28:58	01:14:06	181	00:30:29	00:59:57
Fife	Victoria Hospital (Kirkcaldy)	435	00:43:59	01:38:24	465	00:45:49	01:37:02	445	00:51:27	01:35:42	440	00:50:39	01:43:22
Forth Valley	Forth Valley Royal Hospital (Larbert)	388	00:43:53	01:13:18	407	00:46:11	01:20:34	396	00:47:17	01:17:40	425	00:44:09	01:11:39
Grampian	Aberdeen Royal Infirmary (Aberdeen)	459	01:06:37	03:40:02	505	01:10:22	04:05:11	457	01:04:19	04:18:55	486	01:01:11	03:38:43
Grampian	Dr Gray's Hospital (Elgin)	115	00:48:21	02:03:29	119	00:44:55	02:19:29	119	00:48:47	02:27:32	116	00:37:38	01:38:32
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:25:18	00:39:05	12	00:38:01	00:46:42	14	00:23:48	00:35:13	14	00:27:41	00:55:36
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	506	00:46:16	01:19:49	500	00:44:08	01:20:45	484	00:43:53	01:12:28	509	00:39:51	01:07:24
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	130	00:36:40	01:16:30	105	00:35:02	00:56:01	129	00:35:12	00:52:09	120	00:35:41	00:59:40
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	809	00:55:21	01:46:43	843	00:55:26	01:43:28	712	00:48:19	01:19:16	724	00:51:17	01:22:16
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	365	00:41:04	01:08:43	348	00:44:20	01:08:15	340	00:44:53	01:13:42	352	00:44:17	01:11:51
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	49	00:39:09	00:59:53	52	00:33:39	00:57:02	66	00:30:26	01:00:43	42	00:34:50	00:55:27
Highland	Belford Hospital (Fort William)	46	00:27:08	00:46:33	39	00:26:49	00:45:51	34	00:33:08	00:43:43	46	00:26:15	00:52:22
Highland	Caithness General Hospital (Wick)	43	00:27:23	00:45:22	37	00:20:34	00:40:27	42	00:27:25	00:44:33	48	00:25:00	00:38:29
Highland	Lorn & Islands Hospital (Oban)	25	00:22:22	00:35:22	25	00:22:09	00:37:34	33	00:22:52	00:45:15	30	00:20:07	00:34:46
Highland	Raigmore Hospital (Inverness)	246	00:37:59	01:43:44	235	00:46:22	02:19:47	242	00:37:28	01:29:24	275	00:35:33	01:58:33
Lanarkshire	University Hospital Hairmyres (East Kilbride)	259	00:51:41	01:32:27	257	00:53:44	01:58:29	255	00:59:26	03:10:00	263	00:52:02	01:59:25
Lanarkshire	University Hospital Monklands (Airdrie)	264	00:52:53	01:28:30	267	00:56:45	02:14:40	250	00:55:23	01:33:43	258	00:55:27	01:35:58
Lanarkshire	University Hospital Wishaw (Wishaw)	292	00:55:31	01:55:10	286	01:07:16	02:51:05	300	01:03:09	02:49:47	314	00:56:49	02:00:44
Lothian	Royal Hospital for Sick Children (Edinburgh)	13	00:36:26	01:08:59	25	00:34:15	01:01:43	19	00:34:43	00:57:41	25	00:37:13	00:55:59
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	752	00:54:08	01:24:26	748	00:52:51	01:29:13	723	00:53:17	01:29:12	800	00:48:38	01:16:43
Lothian	St John's Hospital (Livingston)	212	00:45:26	01:17:09	218	00:46:52	01:12:08	218	00:43:40	01:14:52	213	00:46:11	01:16:07
Orkney	Balfour Hospital (Kirkwall)	23	00:14:56	00:33:15	27	00:15:53	00:30:27	19	00:15:08	00:52:13	28	00:15:28	00:26:52
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:27:26	00:49:56	19	00:24:52	00:47:42	27	00:18:12	00:38:00	16	00:25:43	00:36:18
Tayside	Ninewells Hospital (Dundee)	483	00:31:50	00:56:09	513	00:34:52	01:11:25	475	00:34:52	01:08:15	502	00:35:28	01:00:02
Tayside	Perth Royal Infirmary (Perth)	85	00:26:29	00:44:10	69	00:26:26	00:40:23	72	00:29:08	00:44:06	70	00:30:48	00:53:28
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:18:56	00:33:26	26	00:24:18	00:36:10	21	00:21:42	00:29:59	35	00:16:42	00:34:36
SCOTLAND		6,937	00:45:47	01:38:15	7,073	00:47:26	01:50:03	6,803	00:46:13	01:39:24	7,012	00:44:41	01:29:03

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)