Scottish Ambulance Service

Unscheduled Care Operational Statistics

Official Statistics Publication Weekly Statistics

Published: 28 August 2024

Please read all accompanying notes and definitions before interpreting the data.



Definitions Definitions information

Table 1 Total Unscheduled Care Demand and Emergency Demand by Health Board Table 2 Purple Category: Incidents Attended and Response Times by Health Board Table 3 Red Category: Incidents Attended and Response Times by Health Board Table 4 Amber Category: Incidents Attended and Response Times by Health Board Table 5 Yellow Category: Incidents Attended and Response Times by Health Board

Table 6 Turnaround Times by Health Board Table 7 Turnaround Times by Hospital

Appendix 1 List of Hospitals included in Hospital Turnaround Times Calculation

Source
Publication only contains information from the SAS C3 Data Warehouse.

Publication only contains information from the SAS C3 Data Warehouse.

29/07/2024 19/08/2024

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.



Definitions

Indicator	Definition	Format				
	Unscheduled care incidents handled by SAS including attended and non-					
Total Incidents	attended incidents.	Number				
	Presented by the Health Board Area of the Incident ¹					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Attended	crew.	Number				
	Presented by the Health Board Area of the Incident ¹					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Conveyed	crew and the patient conveyed to hospital.	Number				
	Presented by the Health Board Area of the Incident ¹					
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss				
wedian Response Time	Presented by the Health Board Area of the Incident ¹	1111.111111.33				
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss				
90 Percentile Response Time	Presented by the Health Board Area of the Incident ¹	1111.111111.33				
	The time in which 50% of SAS Crews spend at hospital as a result of					
	conveying a patient.					
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are clear	hh:mm:ss				
	from the incident.					
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					
	The time in which 90% of SAS Crews spend at hospital as a result of					
	conveying a patient. This time runs from when the crew arrive at the hospital	hh:mm:ss				
90 th Percentile Turnaround Time						
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					

<u>Notes</u>

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			29/	07/2024			05/08/2024							
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed		
Ayrshire and Arran	1,070	882	627	906	733	490	1,040	863	614	890	735	493		
Borders	349	300	223	286	245	174	325	272	205	267	221	157		
Dumfries and Galloway	455	371	294	369	301	228	473	382	310	380	300	232		
Fife	1,042	859	595	904	736	483	1,056	878	622	926	761	512		
Forth Valley	824	675	498	739	600	430	704	585	416	616	506	348		
Grampian	1,422	1,098	710	1,250	963	583	1,436	1,122	713	1,248	966	568		
Greater Glasgow and Clyde	3,271	2,651	1,947	2,837	2,271	1,586	3,172	2,633	1,960	2,750	2,258	1,612		
Highland	1,082	895	661	851	714	485	1,046	858	631	815	673	452		
Lanarkshire	1,838	1,454	1,108	1,578	1,230	895	1,707	1,392	1,042	1,466	1,183	847		
Lothian	2,342	1,787	1,210	2,090	1,598	1,038	2,449	1,779	1,209	2,230	1,607	1,052		
Orkney	96	70	58	49	40	28	77	63	56	43	35	28		
Shetland	55	46	39	28	24	17	39	34	24	28	23	14		
Tayside	1,126	938	628	962	797	503	1,100	912	588	965	794	480		
Western Isles	109	88	78	58	49	39	118	97	73	66	56	35		
Unknown	434	110	72	421	106	70	437	119	77	430	114	72		
SCOTLAND	15,515	12,224	8,748	13,328	10,407	7,049	15,179	11,989	8,540	13,120	10,232	6,902		

		12/0	08/2024			19/08/2024								
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed			
1,074	881	627	913	744	496	1,058	823	583	907	708	476			
363	305	240	296	246	183	363	316	227	302	259	172			
498	406	310	416	334	244	464	377	297	393	318	241			
1,079	886	620	942	771	512	1,032	849	590	902	733	479			
774	623	448	707	565	395	798	642	477	731	590	430			
1,450	1,143	728	1,271	1,007	601	1,459	1,120	733	1,285	990	613			
3,339	2,664	1,968	2,915	2,290	1,625	3,151	2,569	1,925	2,750	2,221	1,604			
979	794	578	770	632	419	1,126	914	684	856	706	491			
1,759	1,396	1,058	1,522	1,188	863	1,696	1,387	1,062	1,457	1,185	881			
2,388	1,828	1,255	2,139	1,643	1,088	2,275	1,778	1,218	2,033	1,571	1,032			
79	63	56	47	42	35	62	49	42	36	30	23			
48	39	33	36	33	27	61	43	36	37	30	23			
1,145	945	621	995	817	506	1,162	960	620	998	811	480			
72	62	56	39	34	28	72	61	51	42	39	29			
426	111	79	417	106	74	399	123	81	390	117	75			
15,473	12,146	8,677	13,425	10,452	7,096	15,178	12,011	8,626	13,119	10,308	7,049			

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		29/07/2024 ^p			05/08/2024 ^p			12/08/2024 ^p	1	19/08/2024 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	37	00:07:34	00:21:30	19	00:06:18	00:11:05	27	00:07:37	00:16:27	41	00:08:45	00:15:07	
Borders	10	00:07:15	00:16:38	*	*	*	*	*	*	11	00:08:14	00:11:08	
Dumfries and Galloway	11	00:08:30	00:19:12	7	00:13:41	00:16:56	14	00:06:55	00:18:08	13	00:05:14	00:17:38	
Fife	30	00:06:37	00:12:44	24	00:06:58	00:12:56	29	00:07:27	00:14:29	35	00:06:10	00:14:05	
Forth Valley	16	00:05:25	00:14:20	14	00:05:02	00:11:25	21	00:08:04	00:17:53	26	00:07:41	00:12:22	
Grampian	38	00:04:56	00:13:09	28	00:08:40	00:20:16	38	00:08:04	00:22:43	25	00:08:55	00:15:30	
Greater Glasgow and Clyde	86	00:06:19	00:11:45	106	00:06:05	00:11:06	92	00:06:06	00:11:54	91	00:06:23	00:11:58	
Highland	28	00:09:30	00:23:14	21	00:11:15	00:23:26	26	00:06:27	00:18:59	20	00:05:20	00:17:14	
Lanarkshire	69	00:08:50	00:15:28	44	00:06:55	00:12:39	52	00:07:34	00:11:25	53	00:07:27	00:14:05	
Lothian	59	00:06:01	00:11:52	72	00:06:34	00:11:08	58	00:07:22	00:13:05	55	00:06:01	00:12:03	
Orkney	*	*	*	6	00:07:55	00:21:58	*	*	*	*	*	*	
Shetland	*	*	*	*	*	*	-	n/a	n/a	*	*	*	
Tayside	32	00:06:56	00:14:15	37	00:07:02	00:20:13	37	00:05:55	00:24:16	46	00:06:18	00:14:23	
Western Isles	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*	
Unknown	*	*	*	6	00:09:11	00:25:29	8	00:07:40	00:11:47	7	00:10:50	00:29:05	
SCOTLAND	425	00:06:40	00:15:06	389	00:06:51	00:14:42	407	00:06:59	00:16:59	428	00:06:41	00:14:24	

Key to symbols:

⁻ Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

^{&#}x27; - ' = zero value.

^{&#}x27; n/a ' = not applicable.

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		29/07/2024 ^r			05/08/2024 ^p			12/08/2024 ^p		19/08/2024 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	126	00:10:02	00:21:59	142	00:09:56	00:16:46	140	00:09:20	00:22:20	148	00:10:17	00:25:34	
Borders	34	00:12:19	00:31:16	35	00:10:28	00:20:34	31	00:08:21	00:23:34	39	00:08:44	00:28:58	
Dumfries and Galloway	41	00:11:53	00:26:21	42	00:11:02	00:27:05	58	00:09:55	00:22:21	41	00:09:04	00:22:51	
Fife	132	00:09:05	00:18:59	156	00:09:31	00:18:34	135	00:09:00	00:18:50	137	00:08:15	00:17:59	
Forth Valley	125	00:09:17	00:20:31	91	00:06:41	00:13:47	109	00:08:06	00:16:57	122	00:09:41	00:19:36	
Grampian	181	00:07:42	00:23:11	187	00:08:16	00:25:24	194	00:08:22	00:23:46	213	00:08:09	00:20:20	
Greater Glasgow and Clyde	492	00:07:28	00:13:51	484	00:07:11	00:14:36	567	00:07:28	00:14:08	512	00:07:04	00:12:32	
Highland	121	00:09:26	00:29:40	126	00:09:00	00:26:55	118	00:06:11	00:25:38	147	00:10:29	00:27:26	
Lanarkshire	273	00:09:04	00:17:51	256	00:08:55	00:18:15	256	00:09:08	00:18:43	290	00:09:02	00:18:06	
Lothian	311	00:07:00	00:14:09	362	00:07:35	00:15:07	329	00:07:59	00:15:41	342	00:08:09	00:15:07	
Orkney	*	*	*	*	*	*	7	00:06:09	02:16:07	*	*	*	
Shetland	*	*	*	*	*	*	9	00:03:55	00:34:06	*	*	*	
Tayside	138	00:07:47	00:21:38	140	00:08:15	00:22:40	156	00:08:51	00:22:00	136	00:07:24	00:20:17	
Western Isles	6	00:20:54	00:36:37	7	00:12:58	00:39:57	7	00:08:06	01:17:18	7	00:05:10	00:14:51	
Unknown	36	00:12:10	00:25:37	41	00:11:08	00:19:02	28	00:10:08	00:33:52	43	00:10:56	00:27:12	
SCOTLAND	2,023	00:08:06	00:19:02	2,078	00:08:09	00:18:21	2,144	00:08:09	00:18:33	2,185	00:08:14	00:18:38	

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols: ' - ' = zero value.

^{&#}x27; n/a ' = not applicable.

^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		29/07/2024 ^p	1		05/08/2024 ^p	1		12/08/2024 ^p		19/08/2024 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	293	00:17:23	00:39:17	279	00:16:26	00:37:12	286	00:18:57	00:50:53	295	00:23:33	00:59:55	
Borders	93	00:12:59	00:32:17	82	00:16:07	00:36:51	105	00:15:17	00:31:20	99	00:10:36	00:26:34	
Dumfries and Galloway	98	00:14:06	00:33:16	124	00:17:34	00:42:01	127	00:14:44	00:37:50	145	00:14:20	00:38:25	
Fife	292	00:15:36	00:32:23	315	00:18:44	00:36:33	326	00:16:21	00:31:33	277	00:15:34	00:35:03	
Forth Valley	226	00:16:17	00:37:48	200	00:17:04	00:29:34	213	00:16:52	00:33:22	237	00:17:39	00:38:07	
Grampian	403	00:17:48	00:49:29	392	00:18:23	00:56:57	373	00:15:29	00:40:51	404	00:16:41	00:49:11	
Greater Glasgow and Clyde	831	00:15:40	00:34:12	863	00:14:37	00:29:58	915	00:16:04	00:37:08	845	00:14:39	00:30:48	
Highland	267	00:15:15	00:38:06	266	00:13:41	00:33:08	207	00:14:34	00:36:13	282	00:14:26	00:44:21	
Lanarkshire	496	00:19:33	00:38:06	501	00:19:28	00:40:15	491	00:19:14	00:41:35	490	00:21:46	00:50:32	
Lothian	636	00:15:17	00:32:23	641	00:18:26	00:38:50	699	00:16:23	00:36:41	626	00:15:26	00:33:21	
Orkney	16	00:08:54	00:30:05	11	00:25:40	00:42:29	17	00:09:02	00:49:02	11	00:19:13	00:22:36	
Shetland	14	00:13:57	00:34:19	5	00:13:00	00:18:07	8	00:26:21	01:03:12	13	00:22:28	00:35:48	
Tayside	308	00:15:09	00:38:26	299	00:15:49	00:34:16	278	00:15:34	00:36:11	300	00:14:42	00:31:46	
Western Isles	23	00:14:30	00:38:24	14	00:09:24	00:37:23	15	00:13:10	00:36:29	12	00:19:15	00:50:19	
Unknown	45	00:16:23	00:35:34	39	00:20:56	00:41:35	34	00:14:12	00:31:08	40	00:15:48	00:41:59	
SCOTLAND	4,041	00:16:14	00:37:16	4,031	00:16:47	00:37:04	4,094	00:16:34	00:38:15	4,076	00:16:26	00:38:49	

Key to symbols:

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

^{&#}x27;-'= zero value.

^{&#}x27; n/a ' = not applicable.

^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		29/07/2024 ^F		05/08/2024 ^p				12/08/2024 ^p			19/08/2024 ^F	
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	274	00:36:35	02:15:01	287	00:26:14	01:37:54	280	00:33:25	03:52:54	214	00:42:39	04:45:26
Borders	102	00:25:45	01:25:42	99	00:20:26	01:23:57	104	00:25:08	01:19:46	110	00:24:53	01:06:55
Dumfries and Galloway	150	00:20:31	00:54:07	125	00:22:54	01:52:35	133	00:22:32	01:31:29	117	00:27:09	01:57:08
Fife	280	00:36:21	02:37:35	263	00:34:42	02:39:24	277	00:36:08	02:26:29	275	00:33:27	02:05:13
Forth Valley	231	00:36:11	02:12:28	199	00:36:23	02:40:40	215	00:34:31	02:24:25	198	00:45:38	03:48:11
Grampian	335	00:26:28	02:09:15	349	00:39:03	02:57:08	393	00:33:15	02:32:04	336	00:36:00	05:05:49
Greater Glasgow and Clyde	845	00:37:47	02:39:55	783	00:28:38	01:58:50	692	00:32:18	02:59:56	756	00:29:22	02:13:21
Highland	292	00:21:07	01:13:41	259	00:24:58	01:37:13	276	00:21:24	01:20:50	253	00:23:59	01:30:26
Lanarkshire	384	00:56:40	04:08:53	374	00:59:03	04:18:29	379	00:49:42	04:12:15	336	00:53:08	05:05:48
Lothian	565	00:36:44	02:37:29	507	00:59:44	05:02:46	529	00:53:46	04:11:08	526	00:34:36	02:42:56
Orkney	16	00:24:58	00:45:48	10	00:17:01	01:13:45	17	00:20:48	01:27:57	12	00:30:18	01:31:13
Shetland	7	00:38:48	01:31:03	15	00:09:49	00:29:00	15	00:19:06	00:46:10	13	00:14:01	01:32:28
Tayside	313	00:32:21	01:38:23	312	00:30:23	01:45:46	337	00:26:40	01:36:26	320	00:25:10	01:24:53
Western Isles	18	00:17:52	00:44:00	33	00:29:32	01:27:09	12	00:43:06	01:41:59	18	00:26:33	01:12:58
Unknown	21	00:57:10	02:21:22	26	00:48:44	03:32:47	36	00:27:25	01:48:59	26	00:38:23	01:57:50
SCOTLAND	3,833	00:34:01	02:28:09	3,641	00:33:29	02:47:50	3,695	00:33:25	02:39:15	3,510	00:32:43	02:35:03

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing		29/07/2024			05/08/2024			12/08/2024		19/08/2024			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	477	00:47:03	02:03:43	463	00:42:40	01:58:02	474	00:50:00	03:07:53	498	01:07:29	04:15:45	
Borders	159	00:31:15	00:50:19	150	00:34:23	00:52:59	180	00:34:08	00:55:48	172	00:33:38	00:58:42	
Dumfries & Galloway	225	00:30:58	00:59:17	228	00:26:48	00:47:21	237	00:27:30	00:48:24	252	00:27:53	00:52:12	
Fife	440	00:50:39	01:43:22	470	00:50:34	01:34:10	469	00:48:27	01:28:11	451	00:46:45	01:30:15	
Forth Valley	425	00:44:09	01:11:39	359	00:42:20	01:12:25	408	00:44:33	01:16:59	438	00:50:04	01:31:20	
Grampian	616	00:54:07	03:20:33	616	00:54:25	03:42:21	630	00:50:12	03:25:39	652	00:56:55	03:57:47	
Greater Glasgow & Clyde	1,747	00:45:02	01:14:12	1,730	00:45:45	01:18:49	1,803	00:48:09	01:33:20	1,749	00:45:20	01:17:35	
Highland	399	00:30:02	01:33:01	360	00:28:45	01:34:37	322	00:30:07	01:21:02	348	00:37:19	01:51:46	
Lanarkshire	835	00:55:18	01:49:30	791	00:54:13	01:46:01	793	00:56:14	02:05:23	831	00:58:35	02:09:32	
Lothian	1,038	00:47:46	01:16:22	1,008	00:50:36	01:28:27	1,058	00:51:08	01:25:07	1,001	00:50:03	01:16:54	
Orkney	28	00:15:28	00:26:52	29	00:14:32	00:29:52	29	00:14:00	00:26:10	22	00:12:37	00:25:42	
Shetland	16	00:25:43	00:36:18	15	00:19:21	00:35:13	24	00:26:59	00:45:29	20	00:27:11	00:36:25	
Tayside	572	00:34:52	00:59:51	540	00:33:27	01:02:16	557	00:34:58	01:01:46	534	00:32:26	00:54:23	
Western Isles	35	00:16:42	00:34:36	27	00:17:48	00:29:05	21	00:20:23	00:30:53	23	00:22:22	00:31:43	
SCOTLAND	7,012	00:44:41	01:29:03	6,786	00:44:41	01:31:23	7,005	00:45:56	01:38:43	6,991	00:46:12	01:43:56	

Table 7 - Turnaround Times by Hospital

Week Commencing			29/07/2024			05/08/2024			12/08/2024			19/08/2024	
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)									
Ayrshire & Arran	University Hospital Ayr (Ayr)	157	00:50:53	02:31:10	154	00:43:39	01:55:33	179	01:03:06	04:57:14	184	01:18:57	04:27:16
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	320	00:46:17	01:43:55	309	00:42:30	01:58:47	295	00:45:07	02:01:03	314	00:58:55	04:02:17
Borders	Borders General Hospital (Melrose)	159	00:31:15	00:50:19	150	00:34:23	00:52:59	180	00:34:08	00:55:48	172	00:33:38	00:58:42
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	44	00:32:05	00:51:14	45	00:26:05	00:41:54	45	00:29:30	00:49:04	40	00:30:33	00:55:34
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	181	00:30:29	00:59:57	183	00:27:03	00:48:36	192	00:27:18	00:46:57	212	00:27:19	00:50:55
Fife	Victoria Hospital (Kirkcaldy)	440	00:50:39	01:43:22	470	00:50:34	01:34:10	469	00:48:27	01:28:11	451	00:46:45	01:30:15
Forth Valley	Forth Valley Royal Hospital (Larbert)	425	00:44:09	01:11:39	359	00:42:20	01:12:25	408	00:44:33	01:16:59	438	00:50:04	01:31:20
Grampian	Aberdeen Royal Infirmary (Aberdeen)	486	01:01:11	03:38:43	486	01:04:11	03:59:15	506	00:53:46	03:42:23	492	01:15:11	04:30:55
Grampian	Dr Gray's Hospital (Elgin)	116	00:37:38	01:38:32	122	00:33:46	01:38:00	109	00:33:08	01:57:24	141	00:37:12	01:29:27
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:27:41	00:55:36	8	00:29:26	00:53:06	15	00:21:44	00:35:28	19	00:30:36	00:57:02
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	509	00:39:51	01:07:24	501	00:45:43	01:15:41	477	00:42:48	01:10:01	487	00:44:35	01:17:30
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	120	00:35:41	00:59:40	131	00:36:14	00:54:31	112	00:34:01	01:05:51	108	00:36:08	00:53:12
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	724	00:51:17	01:22:16	700	00:53:35	01:29:08	792	00:59:37	01:53:52	726	00:48:39	01:24:01
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	352	00:44:17	01:11:51	354	00:41:05	01:08:49	353	00:45:17	01:23:17	350	00:43:43	01:07:08
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	42	00:34:50	00:55:27	44	00:35:15	01:02:59	69	00:40:09	01:00:34	78	00:37:03	01:08:20
Highland Highland	Belford Hospital (Fort William) Caithness General Hospital (Wick)	46 48	00:26:15 00:25:00	00:52:22 00:38:29	35 37	00:30:30 00:21:48	01:03:40 00:35:32	43 36	00:29:07 00:24:30	00:52:42 00:43:02	49 30	00:24:27 00:25:58	00:49:55 00:43:12
Highland	Lorn & Islands Hospital (Oban)	30	00:20:07	00:34:46	37	00:18:47	00:31:31	30	00:21:57	00:36:10	22	00:22:00	00:39:11
Highland	Raigmore Hospital (Inverness)	275	00:35:33	01:58:33	251	00:32:41	02:10:38	213	00:34:22	01:49:55	247	00:47:12	02:11:43
Lanarkshire	University Hospital Hairmyres (East Kilbride)	263	00:52:02	01:59:25	207	00:48:51	01:48:51	241	00:52:15	02:13:25	268	00:55:18	02:07:40
Lanarkshire	University Hospital Monklands (Airdrie)	258	00:55:27	01:35:58	268	00:58:40	01:47:07	246	00:58:19	01:54:30	251	01:00:29	02:00:06
Lanarkshire	University Hospital Wishaw (Wishaw)	314	00:56:49	02:00:44	316	00:52:55	01:37:17	306	00:58:28	02:06:40	312	01:00:59	02:18:51
Lothian	Royal Hospital for Sick Children (Edinburgh)	25	00:37:13	00:55:59	18	00:36:04	01:01:07	31	00:39:47	01:03:20	25	00:38:39	01:05:09
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	800	00:48:38	01:16:43	758	00:52:13	01:32:12	783	00:53:25	01:26:20	753	00:50:47	01:18:12
Lothian	St John's Hospital (Livingston)	213	00:46:11	01:16:07	232	00:44:56	01:08:11	244	00:46:39	01:19:06	223	00:48:06	01:13:30
Orkney	Balfour Hospital (Kirkwall)	28	00:15:28	00:26:52	29	00:14:32	00:29:52	29	00:14:00	00:26:10	22	00:12:37	00:25:42
Shetland	Gilbert Bain Hospital (Lerwick)	16	00:25:43	00:36:18	15	00:19:21	00:35:13	24	00:26:59	00:45:29	20	00:27:11	00:36:25
Tayside	Ninewells Hospital (Dundee)	502	00:35:28	01:00:02	453	00:33:45	01:04:05	490	00:35:40	01:03:47	458	00:32:49	00:54:36
Tayside	Perth Royal Infirmary (Perth)	70	00:30:48	00:53:28	87	00:31:11	00:53:57	67	00:27:53	00:47:09	76	00:29:39	00:50:18
Western Isles	Western Isles Hospital (Isle of Lewis)	35	00:16:42	00:34:36	27	00:17:48	00:29:05	21	00:20:23	00:30:53	23	00:22:22	00:31:43
SCOTLAND		7,012	00:44:41	01:29:03	6,786	00:44:41	01:31:23	7,005	00:45:56	01:38:43	6,991	00:46:12	01:43:56

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Balfour Hospital (Kirkwall) Belford Hospital (Fort William) Borders General Hospital (Melrose) Caithness General Hospital (Wick) Dr Gray's Hospital (Elgin) Forth Valley Royal Hospital (Larbert) Galloway Community Hospital (Stranraer) Gilbert Bain Hospital (Lerwick) Glasgow Royal Infirmary (Glasgow) Inverclyde Royal Hospital (Greenock) Lorn & Islands Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Aberdeen Royal Infirmary (Aberdeen)
Belford Hospital (Fort William) Borders General Hospital (Melrose) Caithness General Hospital (Wick) Dr Gray's Hospital (Elgin) Forth Valley Royal Hospital (Larbert) Galloway Community Hospital (Stranraer) Gilbert Bain Hospital (Lerwick) Glasgow Royal Infirmary (Glasgow) Inverclyde Royal Hospital (Greenock) Lorn & Islands Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Hairmyres (East Kilbride) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	
Borders General Hospital (Melrose) Caithness General Hospital (Wick) Dr Gray's Hospital (Elgin) Forth Valley Royal Hospital (Larbert) Galloway Community Hospital (Stranraer) Gilbert Bain Hospital (Lerwick) Glasgow Royal Infirmary (Glasgow) Inverclyde Royal Hospital (Greenock) Lorn & Islands Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Crosshouse (Kilmarnock) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	
Caithness General Hospital (Wick) Dr Gray's Hospital (Elgin) Forth Valley Royal Hospital (Larbert) Galloway Community Hospital (Stranraer) Gilbert Bain Hospital (Lerwick) Glasgow Royal Infirmary (Glasgow) Inverclyde Royal Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	
Dr Gray's Hospital (Elgin) Forth Valley Royal Hospital (Larbert) Galloway Community Hospital (Stranraer) Gilbert Bain Hospital (Lerwick) Glasgow Royal Infirmary (Glasgow) Inverclyde Royal Hospital (Greenock) Lorn & Islands Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	
Forth Valley Royal Hospital (Larbert) Galloway Community Hospital (Stranraer) Gilbert Bain Hospital (Lerwick) Glasgow Royal Infirmary (Glasgow) Inverclyde Royal Hospital (Greenock) Lorn & Islands Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital (Kirkcaldy)	
Galloway Community Hospital (Stranraer) Gilbert Bain Hospital (Lerwick) Glasgow Royal Infirmary (Glasgow) Inverclyde Royal Hospital (Greenock) Lorn & Islands Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	
Gilbert Bain Hospital (Lerwick) Glasgow Royal Infirmary (Glasgow) Inverclyde Royal Hospital (Greenock) Lorn & Islands Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	
Glasgow Royal Infirmary (Glasgow) Inverclyde Royal Hospital (Greenock) Lorn & Islands Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	
Lorn & Islands Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Glasgow Royal Infirmary (Glasgow)
New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Inverclyde Royal Hospital (Greenock)
Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Lorn & Islands Hospital (Oban)
Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Ninewells Hospital (Dundee)
Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Perth Royal Infirmary (Perth)
Royal Aberdeen Children's Hospital (Aberdeen) Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Queen Elizabeth University Hospital (Glasgow)
Royal Alexandra Hospital (Paisley) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Raigmore Hospital (Inverness)
Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Royal Aberdeen Children's Hospital (Aberdeen)
Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Royal Alexandra Hospital (Paisley)
Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Royal Hospital for Children (Glasgow)
St John's Hospital (Livingston) University Hospital Ayr (Ayr) University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Royal Hospital for Sick Children (Edinburgh)
University Hospital Ayr (Ayr) University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Royal Infirmary of Edinburgh at Little France (Edinburgh)
University Hospital Crosshouse (Kilmarnock) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	St John's Hospital (Livingston)
University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	University Hospital Ayr (Ayr)
University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	University Hospital Crosshouse (Kilmarnock)
University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	University Hospital Hairmyres (East Kilbride)
Victoria Hospital (Kirkcaldy)	University Hospital Monklands (Airdrie)
	University Hospital Wishaw (Wishaw)
Western Isles Hospital (Isle of Lewis)	Victoria Hospital (Kirkcaldy)
	Western Isles Hospital (Isle of Lewis)