



**Scottish
Ambulance
Service**

University National NHS Board



Freedom of Information Request

18TH July 2024

Question

The number of callouts for your service to Amazon Fulfilment Centres at the following addresses:

- 1) Amazon Way, KY11 8XT Dunfermline, United Kingdom
- 2) 2 Cloch Road, Faulds Park, PA19 1BQ Gourock, Inverclyde, United Kingdom

I would appreciate it if the information was broken down by year covering 2019-2023 inclusive (ideally by calendar year, but if not financial year from 2019-2020 to 2023-2024 would be acceptable). I would also like any breakdown that could be provided for the reason for the callout and the category rating the callout was given. I also understand that full addresses may not be listed for each location so if possible including any and all callouts to postcodes that match those above would be appreciated.

Answer

Please see the attached sheet detailing the number of total incidents and total incidents attended by the Scottish Ambulance Service to post codes KY11 8ST/KY11 8XT and PA19 1BQ broken down by year.

The second table details the incidents broken down by chief complaint.

For the given data, you will see that some of the figures are shown as, five or less than five, this figure has been suppressed because the statistical value is less than five. The Scottish Ambulance service has a duty, under the Data Protection Act to avoid directly or indirectly revealing any personal details. It is therefore widely accepted that provision of statistics on small numbers, five or less are statistically suppressed upon disclosure.