



**Scottish  
Ambulance  
Service**

University National NHS Board



# Freedom of Information Request

**6<sup>th</sup> September 2024**

## Question

For each of the last three calendar years (1st January 2021 - 31st December 2021, 1st January 2022 - 31st December 2022 and 1st January 2023 - 31st December 2023) and also the first half of this year (1st January 2024 - 31st June 2024):

Q1) How many of your vehicles were damaged by potholes/roads in poor condition? If you can break this down to ambulance/cars/bikes then please do so.

Q2) What was the cost of repairing these vehicles and were any of the costs recovered?

## Answer

Although the Scottish Ambulance Service does hold servicing and repair records for vehicles, they are not held in a way where making the cause of damage easily reportable. In order to answer your request, we would have to access each repair record for the time period stated and use our skill and judgement for mention of road conditions or potholes.

Under Freedom of Information Scotland Act 2002, Public authorities are not required to create information in order to answer a request. There's a distinction between creating new information, and compiling information. Where a request can be answered by compiling information from readily-available resources held by the public authority, this is not the same as creating new information. However, if collation of the information would require skill and complex judgement, the information is not held

It is for this reason that we have applied the exemption Section 17 of the Freedom of Information Scotland Act 2002 as information not held.