

# Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

## Official Statistics Publication Weekly Statistics Published : 05 March 2025

Please read all accompanying notes and definitions before interpreting the data.

### Contents

<a href="#">Definitions</a>	Definitions information
<a href="#">Table 1</a>	Total Unscheduled Care Demand and Emergency Demand by Health Board
<a href="#">Table 2</a>	Purple Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 3</a>	Red Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 4</a>	Amber Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 5</a>	Yellow Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 6</a>	Turnaround Times by Health Board
<a href="#">Table 7</a>	Turnaround Times by Hospital
<a href="#">Appendix 1</a>	List of Hospitals included in Hospital Turnaround Times Calculation

### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

**03/02/2025**

to

**24/02/2025**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	03/02/2025						10/02/2025					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,087	889	604	935	756	478	1,054	868	591	891	729	467
Borders	371	304	223	298	235	159	363	317	211	290	252	152
Dumfries and Galloway	433	364	278	377	310	229	449	384	305	376	315	240
Fife	1,044	847	548	943	756	463	1,015	834	561	880	721	454
Forth Valley	745	617	464	676	558	411	811	640	465	746	589	419
Grampian	1,412	1,045	682	1,247	904	552	1,477	1,068	692	1,319	945	581
Greater Glasgow and Clyde	3,251	2,503	1,847	2,898	2,197	1,555	3,056	2,476	1,827	2,693	2,157	1,534
Highland	963	807	586	758	626	413	1,008	811	616	757	602	428
Lanarkshire	1,712	1,300	986	1,538	1,156	857	1,665	1,341	993	1,469	1,168	831
Lothian	2,101	1,585	1,058	1,894	1,419	899	2,204	1,697	1,146	2,000	1,538	1,000
Orkney	56	45	36	31	28	19	69	52	48	33	27	23
Shetland	36	33	29	23	21	17	48	37	32	31	23	19
Tayside	1,120	953	596	980	822	475	1,183	965	629	1,024	821	495
Western Isles	129	103	85	63	55	39	121	97	81	62	54	39
Unknown	325	37	24	320	35	22	362	48	33	353	45	31
<b>SCOTLAND</b>	<b>14,785</b>	<b>11,432</b>	<b>8,046</b>	<b>12,981</b>	<b>9,878</b>	<b>6,588</b>	<b>14,885</b>	<b>11,635</b>	<b>8,230</b>	<b>12,924</b>	<b>9,986</b>	<b>6,713</b>

17/02/2025						24/02/2025					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,117	872	604	966	749	482	1,041	850	569	903	732	456
390	317	226	323	254	167	341	288	203	288	240	159
455	388	317	368	312	243	455	364	286	392	307	230
1,140	887	599	1,041	802	525	1,109	889	587	1,005	796	504
839	650	493	753	575	425	778	618	449	710	562	398
1,552	1,078	713	1,367	938	579	1,503	1,106	748	1,291	932	585
3,314	2,574	1,908	2,944	2,258	1,608	3,336	2,674	1,926	2,972	2,353	1,634
1,014	848	642	763	642	446	986	807	595	771	631	426
1,869	1,413	1,057	1,637	1,233	892	1,751	1,333	971	1,576	1,199	857
2,371	1,648	1,113	2,140	1,492	971	2,332	1,701	1,139	2,105	1,545	997
82	58	49	41	32	23	72	57	45	41	33	22
49	38	35	25	22	20	64	47	42	39	31	26
1,329	1,078	663	1,181	952	549	1,201	996	643	1,050	862	519
125	92	73	82	61	44	142	108	92	69	52	38
369	46	32	365	46	32	325	37	26	316	33	23
<b>16,015</b>	<b>11,987</b>	<b>8,524</b>	<b>13,996</b>	<b>10,368</b>	<b>7,006</b>	<b>15,436</b>	<b>11,875</b>	<b>8,321</b>	<b>13,528</b>	<b>10,308</b>	<b>6,874</b>

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/02/2025 <sup>P</sup>			10/02/2025 <sup>P</sup>			17/02/2025 <sup>P</sup>			24/02/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	37	00:09:37	00:17:42	42	00:06:58	00:15:15	26	00:07:20	00:16:42	56	00:08:26	00:17:39
Borders	9	00:14:09	00:30:00	12	00:08:38	00:13:52	*	*	*	7	00:05:10	00:11:59
Dumfries and Galloway	14	00:11:38	00:24:47	6	00:15:09	00:18:28	23	00:08:59	00:20:37	13	00:07:19	00:17:52
Fife	37	00:07:43	00:17:57	36	00:06:04	00:16:00	36	00:07:40	00:15:20	31	00:08:09	00:16:26
Forth Valley	25	00:05:44	00:17:56	33	00:08:59	00:19:41	29	00:10:02	00:17:37	31	00:08:13	00:16:27
Grampian	44	00:06:56	00:20:39	34	00:08:22	00:18:13	24	00:06:45	00:20:01	41	00:06:15	00:22:54
Greater Glasgow and Clyde	95	00:06:47	00:13:33	126	00:06:21	00:11:45	102	00:06:09	00:12:50	131	00:06:44	00:11:37
Highland	16	00:09:19	00:22:05	26	00:09:03	00:18:16	19	00:08:54	00:27:09	21	00:08:14	00:23:03
Lanarkshire	48	00:07:23	00:17:48	63	00:07:18	00:15:38	50	00:06:49	00:15:02	63	00:08:39	00:17:32
Lothian	68	00:07:00	00:14:40	80	00:06:40	00:14:03	64	00:05:58	00:11:49	80	00:06:05	00:13:21
Orkney	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	42	00:06:53	00:12:18	40	00:05:42	00:11:38	41	00:06:17	00:15:03	37	00:07:28	00:18:32
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>442</b>	<b>00:07:17</b>	<b>00:17:15</b>	<b>509</b>	<b>00:07:01</b>	<b>00:15:25</b>	<b>426</b>	<b>00:07:09</b>	<b>00:15:32</b>	<b>516</b>	<b>00:07:05</b>	<b>00:16:30</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/02/2025 <sup>P</sup>			10/02/2025 <sup>P</sup>			17/02/2025 <sup>P</sup>			24/02/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	151	00:10:47	00:22:27	139	00:10:35	00:21:37	157	00:11:33	00:23:06	130	00:08:50	00:19:30
Borders	40	00:09:30	00:25:25	38	00:08:11	00:17:29	29	00:07:47	00:20:13	42	00:09:58	00:19:07
Dumfries and Galloway	40	00:08:33	00:23:06	67	00:10:09	00:26:45	53	00:08:09	00:21:57	54	00:08:08	00:21:55
Fife	145	00:08:35	00:17:28	130	00:09:01	00:18:25	146	00:10:15	00:18:00	157	00:09:46	00:22:08
Forth Valley	112	00:09:25	00:17:28	114	00:09:38	00:21:24	111	00:08:44	00:20:58	123	00:09:56	00:20:17
Grampian	215	00:09:25	00:27:16	178	00:09:11	00:21:18	229	00:08:16	00:24:54	217	00:08:36	00:23:15
Greater Glasgow and Clyde	515	00:08:28	00:15:49	481	00:07:46	00:14:01	514	00:08:07	00:16:00	518	00:07:56	00:15:24
Highland	131	00:09:23	00:22:32	123	00:08:34	00:25:37	121	00:07:26	00:23:27	106	00:09:08	00:20:41
Lanarkshire	271	00:09:25	00:20:33	278	00:08:58	00:18:42	293	00:09:41	00:18:10	282	00:10:03	00:20:52
Lothian	277	00:07:41	00:15:17	297	00:07:56	00:15:53	328	00:08:19	00:16:41	321	00:08:21	00:15:15
Orkney	*	*	*	*	*	*	*	*	*	5	00:06:14	00:18:01
Shetland	*	*	*	*	*	*	*	*	*	6	00:07:50	00:28:41
Tayside	136	00:08:13	00:18:33	135	00:07:48	00:19:11	157	00:08:05	00:21:08	162	00:07:34	00:17:45
Western Isles	10	00:11:31	00:57:49	12	00:06:22	00:12:38	9	00:08:47	00:38:39	7	00:05:29	00:51:09
Unknown	11	00:10:52	00:29:03	14	00:12:22	00:28:08	29	00:08:40	00:24:01	14	00:09:28	00:19:37
<b>SCOTLAND</b>	<b>2,062</b>	<b>00:08:50</b>	<b>00:20:08</b>	<b>2,014</b>	<b>00:08:33</b>	<b>00:18:56</b>	<b>2,185</b>	<b>00:08:46</b>	<b>00:19:40</b>	<b>2,144</b>	<b>00:08:40</b>	<b>00:19:01</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/02/2025 <sup>P</sup>			10/02/2025 <sup>P</sup>			17/02/2025 <sup>P</sup>			24/02/2025 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	297	00:20:15	00:56:15	296	00:21:21	00:53:15	283	00:20:58	00:49:18	270	00:20:28	00:47:50
Borders	74	00:13:47	00:35:45	86	00:12:11	00:28:14	104	00:11:40	00:35:30	91	00:13:36	00:34:55
Dumfries and Galloway	118	00:16:28	00:40:48	120	00:16:26	00:36:11	109	00:15:39	00:34:00	124	00:17:35	00:42:53
Fife	288	00:18:41	00:38:00	283	00:18:13	00:47:56	362	00:19:26	00:37:20	322	00:19:08	00:42:43
Forth Valley	183	00:16:07	00:33:36	242	00:18:33	00:40:59	241	00:19:11	00:44:37	219	00:20:27	00:43:44
Grampian	333	00:18:40	00:52:56	386	00:17:30	00:44:28	392	00:21:44	01:05:44	396	00:20:31	01:03:28
Greater Glasgow and Clyde	829	00:17:48	00:44:27	803	00:15:14	00:32:45	899	00:17:07	00:46:12	870	00:16:21	00:39:14
Highland	218	00:13:46	00:36:41	208	00:15:37	00:41:28	224	00:15:21	00:33:45	246	00:13:26	00:38:39
Lanarkshire	524	00:23:39	01:01:47	445	00:19:58	00:52:25	512	00:22:26	01:01:10	488	00:22:01	00:58:34
Lothian	531	00:16:26	00:35:05	587	00:16:44	00:38:43	609	00:19:28	00:52:46	658	00:18:45	00:39:43
Orkney	12	00:18:44	00:26:01	8	00:05:25	00:20:21	8	00:16:02	00:21:47	8	00:14:27	00:33:28
Shetland	6	00:09:02	00:30:23	7	00:12:27	00:25:37	8	00:17:20	00:31:44	11	00:13:37	00:24:33
Tayside	284	00:14:54	00:38:11	291	00:14:59	00:33:00	377	00:15:28	00:41:17	320	00:16:15	00:36:50
Western Isles	19	00:16:16	00:39:29	18	00:14:45	00:40:40	19	00:13:44	00:38:29	18	00:17:19	00:25:16
Unknown	13	00:20:59	00:35:46	15	00:18:13	00:39:10	12	00:18:19	00:28:05	7	00:33:02	01:10:26
<b>SCOTLAND</b>	<b>3,729</b>	<b>00:18:00</b>	<b>00:44:55</b>	<b>3,795</b>	<b>00:17:09</b>	<b>00:41:08</b>	<b>4,159</b>	<b>00:18:33</b>	<b>00:48:25</b>	<b>4,048</b>	<b>00:18:23</b>	<b>00:43:56</b>

## Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/02/2025 <sup>P</sup>			10/02/2025 <sup>P</sup>			17/02/2025 <sup>P</sup>			24/02/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	248	00:38:56	03:21:41	240	00:42:53	03:19:51	266	00:34:30	04:01:17	260	00:40:53	02:12:08
Borders	103	00:19:33	01:09:35	109	00:23:01	01:06:12	107	00:24:37	01:34:59	100	00:26:01	01:16:29
Dumfries and Galloway	134	00:21:07	01:28:03	120	00:24:53	01:32:39	119	00:25:43	01:38:49	110	00:20:17	01:34:52
Fife	277	00:40:04	02:20:54	253	00:31:38	02:11:04	250	01:16:25	03:51:59	275	00:44:22	03:12:58
Forth Valley	227	00:35:18	02:06:30	194	00:43:58	02:38:39	182	01:22:00	05:13:29	184	00:53:39	04:25:58
Grampian	293	00:42:10	03:18:02	328	00:45:22	04:36:02	278	00:48:51	06:43:07	260	00:47:23	04:57:13
Greater Glasgow and Clyde	705	00:38:30	04:08:16	702	00:29:54	02:03:16	705	00:46:57	03:48:47	788	00:51:34	03:42:18
Highland	255	00:22:17	01:10:26	235	00:22:21	01:32:46	272	00:21:00	01:23:26	250	00:26:08	01:51:09
Lanarkshire	287	01:06:20	06:37:16	366	00:47:51	03:33:24	362	01:18:01	06:39:55	345	01:09:03	05:18:08
Lothian	523	00:52:33	02:58:35	534	00:46:55	04:01:24	447	01:32:46	07:54:47	462	01:28:15	05:41:22
Orkney	12	00:11:26	00:56:20	13	00:21:09	02:28:52	20	00:35:26	03:10:54	19	00:51:48	01:38:42
Shetland	6	00:39:53	01:03:23	9	01:04:52	01:22:30	*	*	*	12	00:24:08	01:14:13
Tayside	347	00:27:33	01:38:13	339	00:27:13	01:32:10	357	00:32:42	02:02:56	329	00:32:27	02:00:58
Western Isles	24	00:19:45	00:50:16	18	00:27:09	01:18:30	29	00:22:08	02:28:26	24	00:26:08	02:42:10
Unknown	7	01:31:55	04:32:37	11	00:26:48	00:42:58	*	*	*	10	00:53:05	02:00:33
<b>SCOTLAND</b>	<b>3,448</b>	<b>00:36:53</b>	<b>02:58:57</b>	<b>3,471</b>	<b>00:34:07</b>	<b>02:33:08</b>	<b>3,406</b>	<b>00:45:29</b>	<b>04:14:39</b>	<b>3,428</b>	<b>00:46:21</b>	<b>03:42:18</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	03/02/2025			10/02/2025			17/02/2025			24/02/2025		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	481	00:50:39	02:56:07	449	00:49:19	03:15:44	450	00:47:27	02:56:23	457	00:46:38	02:57:30
Borders	151	00:35:54	01:10:40	155	00:31:05	00:58:13	169	00:37:14	01:08:54	153	00:34:02	01:00:43
Dumfries & Galloway	221	00:28:25	00:51:31	242	00:30:33	00:58:22	237	00:29:41	01:03:36	229	00:28:42	00:56:18
Fife	427	00:50:16	01:44:51	410	00:49:08	01:48:28	480	00:56:43	02:27:52	454	00:52:13	01:34:36
Forth Valley	410	00:44:24	01:16:35	410	00:42:42	01:13:49	420	00:48:51	01:31:25	404	00:51:08	01:28:04
Grampian	584	01:00:52	03:51:16	605	00:51:37	04:15:34	611	01:16:01	04:24:04	609	00:54:57	03:45:04
Greater Glasgow & Clyde	1,728	00:51:56	01:51:12	1,673	00:47:24	01:22:27	1,812	00:52:17	01:39:51	1,803	00:52:15	01:36:10
Highland	318	00:29:12	01:08:15	329	00:32:29	01:25:21	331	00:31:28	01:47:32	317	00:33:12	01:45:07
Lanarkshire	805	01:02:00	02:34:14	796	00:58:27	02:02:00	837	00:58:52	02:20:43	794	01:00:54	02:49:03
Lothian	856	00:54:54	01:25:17	946	00:53:31	01:26:03	919	00:56:55	01:49:19	973	00:57:43	01:29:58
Orkney	19	00:19:41	00:27:47	19	00:11:55	00:59:12	20	00:12:58	00:17:49	22	00:12:42	00:24:09
Shetland	17	00:33:09	00:42:32	17	00:20:07	00:47:00	17	00:22:42	00:35:22	25	00:24:48	00:49:44
Tayside	525	00:34:00	01:00:37	543	00:32:59	01:00:56	605	00:34:36	01:01:32	584	00:34:05	01:01:10
Western Isles	32	00:24:44	00:45:40	29	00:20:01	00:46:17	37	00:22:36	00:37:36	25	00:25:45	00:29:47
<b>SCOTLAND</b>	<b>6,574</b>	<b>00:48:41</b>	<b>01:55:01</b>	<b>6,623</b>	<b>00:46:24</b>	<b>01:38:13</b>	<b>6,945</b>	<b>00:49:29</b>	<b>02:01:08</b>	<b>6,849</b>	<b>00:49:19</b>	<b>01:48:06</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		03/02/2025			10/02/2025			17/02/2025			24/02/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	158	00:56:25	02:46:43	145	00:39:49	01:48:23	149	00:58:56	02:51:53	167	00:49:10	03:12:10
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	323	00:49:20	03:01:55	304	00:54:28	03:37:58	301	00:44:59	03:04:11	290	00:46:02	02:54:23
Borders	Borders General Hospital (Melrose)	151	00:35:54	01:10:40	155	00:31:05	00:58:13	169	00:37:14	01:08:54	153	00:34:02	01:00:43
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	48	00:26:23	00:46:38	36	00:24:25	00:43:03	54	00:27:36	00:44:42	40	00:24:32	00:43:08
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	173	00:29:01	00:52:39	206	00:33:21	01:07:17	183	00:30:28	01:08:22	189	00:29:52	00:58:15
Fife	Victoria Hospital (Kirkcaldy)	427	00:50:16	01:44:51	410	00:49:08	01:48:28	480	00:56:43	02:27:52	454	00:52:13	01:34:36
Forth Valley	Forth Valley Royal Hospital (Larbert)	410	00:44:24	01:16:35	410	00:42:42	01:13:49	420	00:48:51	01:31:25	404	00:51:08	01:28:04
Grampian	Aberdeen Royal Infirmary (Aberdeen)	474	01:05:09	03:52:44	469	00:57:54	04:39:51	473	01:13:35	04:25:54	476	00:57:08	03:56:34
Grampian	Dr Gray's Hospital (Elgin)	97	00:44:31	03:38:30	116	00:37:08	02:49:02	121	01:37:00	04:24:27	121	00:48:04	03:19:11
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	13	00:22:54	01:10:33	20	00:27:17	00:53:53	17	00:30:25	01:01:06	12	00:33:28	01:05:12
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	487	01:01:34	02:31:46	453	00:44:00	01:10:05	480	00:50:20	01:17:42	536	00:50:40	01:26:45
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	110	00:35:08	01:01:03	104	00:38:05	01:06:01	136	00:37:23	00:56:45	87	00:36:37	01:04:15
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	727	00:55:50	01:52:29	696	00:52:47	01:28:00	784	00:56:53	02:02:59	742	00:56:00	01:43:56
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	339	00:45:51	01:22:24	359	00:47:53	01:25:23	334	00:55:54	01:50:15	377	00:53:32	01:45:46
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	65	00:38:02	01:00:58	61	00:43:04	01:10:43	78	00:37:39	01:02:10	61	00:38:04	01:11:27
Highland	Belford Hospital (Fort William)	26	00:25:05	00:40:31	23	00:31:11	00:42:33	17	00:31:41	00:52:31	14	00:31:53	00:47:54
Highland	Caithness General Hospital (Wick)	31	00:21:55	00:42:30	34	00:31:19	00:51:52	36	00:27:23	00:51:44	45	00:24:06	00:49:20
Highland	Lorn & Islands Hospital (Oban)	27	00:23:08	00:34:16	20	00:26:30	00:42:29	28	00:23:45	00:32:11	18	00:22:17	00:30:49
Highland	Raigmore Hospital (Inverness)	234	00:31:00	01:18:02	252	00:33:30	01:36:18	250	00:34:56	02:02:52	240	00:38:49	01:55:58
Lanarkshire	University Hospital Hairmyres (East Kilbride)	238	01:03:47	03:09:51	231	00:53:59	01:44:06	255	00:54:00	01:47:52	242	00:52:15	02:15:01
Lanarkshire	University Hospital Monklands (Airdrie)	248	00:58:53	01:49:03	256	01:03:38	01:45:32	234	01:00:27	01:44:51	240	01:04:04	02:16:04
Lanarkshire	University Hospital Wishaw (Wishaw)	319	01:03:18	02:51:00	309	00:58:21	02:36:40	348	01:02:39	03:08:11	312	01:08:05	03:47:39
Lothian	Royal Hospital for Sick Children (Edinburgh)	21	00:36:47	01:05:02	30	00:44:02	01:08:34	26	00:40:29	01:02:45	16	00:40:42	01:10:56
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	662	00:57:09	01:28:08	686	00:55:31	01:28:57	693	01:01:13	02:00:30	726	00:59:55	01:32:12
Lothian	St John's Hospital (Livingston)	173	00:48:06	01:12:56	230	00:48:27	01:18:06	200	00:47:47	01:16:36	231	00:53:18	01:18:30
Orkney	Balfour Hospital (Kirkwall)	19	00:19:41	00:27:47	19	00:11:55	00:59:12	20	00:12:58	00:17:49	22	00:12:42	00:24:09
Shetland	Gilbert Bain Hospital (Lerwick)	17	00:33:09	00:42:32	17	00:20:07	00:47:00	17	00:22:42	00:35:22	25	00:24:48	00:49:44
Tayside	Ninewells Hospital (Dundee)	442	00:35:20	01:01:12	454	00:33:23	01:01:46	531	00:35:05	01:02:58	504	00:34:15	01:02:16
Tayside	Perth Royal Infirmary (Perth)	83	00:31:00	00:53:00	89	00:30:05	00:56:01	74	00:31:36	00:49:30	80	00:32:41	00:49:48
Western Isles	Western Isles Hospital (Isle of Lewis)	32	00:24:44	00:45:40	29	00:20:01	00:46:17	37	00:22:36	00:37:36	25	00:25:45	00:29:47
<b>SCOTLAND</b>		<b>6,574</b>	<b>00:48:41</b>	<b>01:55:01</b>	<b>6,623</b>	<b>00:46:24</b>	<b>01:38:13</b>	<b>6,945</b>	<b>00:49:29</b>	<b>02:01:08</b>	<b>6,849</b>	<b>00:49:19</b>	<b>01:48:06</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)