



**Scottish  
Ambulance  
Service**

University National NHS Board



# Freedom of Information Request

**21<sup>st</sup> August 2024**

## Question

Can you provide the following details under FOI please: How many times has the police been called to the below address for each year 2021, 2022, 2023, 2024 What was the nature of the incidents police were called to at the below address for each year 2021, 2022, 2023, 2024 If the requested information will cost too much, can you remove the year 2021 please. Ardross Castle Alness Ross-shire IV17 0YE

## Answer

The Scottish Ambulance service has a duty, under the Data Protection Act to avoid directly or indirectly revealing any personal details. It is therefore widely understood that the reporting of incidents would only happen at postcode level. Providing details of incidents at specific addresses could result in incidents becoming identifiable.

Public authorities are not required to create information in order to answer a request.

There's a distinction between creating new information, and compiling information. Where a request can be answered by compiling information from readily-available resources held by the public authority, this is not the same as creating new information. However, if collation of the information would require skill and complex judgement, the information is not held.

I have concluded that, in the case of data about specific addresses, we are unable to produce this information without complex skill and judgement. This is because, although we hold information about incidents at specific locations and can report this at a postcode level; to report this at an individual address level we would be required to look at each incident and apply complex judgement. The reason for this is that there are multiple addresses within a postcode, there is also the potential for an incident to occur outside a premises and therefore not be attributed to a specific address.

It is for this reason that we have applied the exemption Section 17 of the Freedom of Information Scotland Act 2002 as information not held.