



Freedom of Information Request

24th June 2024

Question

We are conducting academic research on comparing international emergency Ambulance Services. I would appreciate some clarity on the structure of and services provided by Scottish Ambulance Service. Thus, I have a few questions I hope you can help with as follows:

- 1. Regarding the rollout and operations of models of care within SAS, does your service offer: Mobile Integrated Healthcare?
- 2. Regarding clinical level of SAS, does your service include: Frailty paramedics? Pharmacists?

I would also appreciate any further information or guidance on the services that Scottish Ambulance Service provide.

Answer

1. Regarding the rollout and operations of models of care within SAS, does your service offer: • Mobile Integrated Healthcare?

The Scottish Ambulance Service operates the integrated clinical Hub, connections to call before you convey & flow navigation centres, Advanced Practitioners in urgent care, Macmillan Cancer Palliative & End of Life Care project and the Drug Harm reduction work.

2. Regarding clinical level of SAS, does your service include: • Frailty paramedics? • Pharmacists?

The Scottish Ambulance Service do not have frailty specific Paramedics. However, Paramedics do have access to frailty services via call before you convey. We have a Pharmacist who advises SAS but is not patient facing.

Further info is available on the SAS website Scottish Ambulance Service