

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

Official Statistics Publication Weekly Statistics Published : 02 October 2024

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

02/09/2024

to

23/09/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	02/09/2024						09/09/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,204	967	661	1,019	813	517	1,073	858	618	915	713	491
Borders	404	350	243	339	291	191	361	302	207	279	234	143
Dumfries and Galloway	487	403	326	407	339	265	449	362	288	371	293	220
Fife	1,127	914	621	1,016	817	536	1,075	884	596	945	761	484
Forth Valley	823	671	480	735	594	408	818	657	481	736	587	414
Grampian	1,567	1,188	756	1,388	1,041	621	1,449	1,177	762	1,222	981	577
Greater Glasgow and Clyde	3,499	2,734	2,006	3,050	2,367	1,664	3,207	2,588	1,974	2,771	2,213	1,626
Highland	1,120	937	659	881	748	478	1,044	854	633	810	665	458
Lanarkshire	1,859	1,428	1,067	1,603	1,217	876	1,869	1,435	1,013	1,593	1,209	812
Lothian	2,359	1,783	1,192	2,078	1,568	995	2,314	1,761	1,140	2,061	1,570	984
Orkney	79	54	50	50	37	33	86	68	59	43	36	27
Shetland	46	34	29	25	21	17	58	52	44	45	42	34
Tayside	1,229	1,002	620	1,061	857	485	1,206	1,005	642	1,036	847	497
Western Isles	121	92	76	67	59	44	98	82	67	56	50	36
Unknown	375	35	28	363	33	27	336	53	37	331	51	35
SCOTLAND	16,299	12,592	8,814	14,082	10,802	7,157	15,443	12,138	8,561	13,214	10,252	6,838

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16/09/2024						23/09/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,097	861	564	954	740	451	1,115	908	641	967	782	526
375	312	232	309	249	177	362	309	222	317	265	183
448	379	302	363	307	231	481	401	308	405	336	249
1,192	923	617	1,055	820	525	1,101	895	609	992	802	526
871	681	491	799	618	437	839	643	478	736	566	408
1,505	1,164	747	1,336	1,024	624	1,625	1,243	784	1,434	1,091	650
3,439	2,657	1,941	3,018	2,298	1,613	3,367	2,693	1,992	2,943	2,327	1,649
1,103	899	669	827	690	467	1,026	850	627	790	651	440
1,817	1,410	1,044	1,566	1,201	859	1,874	1,458	1,122	1,601	1,237	914
2,544	1,805	1,161	2,285	1,626	1,009	2,375	1,821	1,173	2,075	1,596	977
70	57	42	40	35	20	70	53	48	38	28	23
32	25	20	14	11	8	52	44	40	28	25	21
1,220	979	620	1,083	867	516	1,253	1,010	612	1,112	890	505
98	76	62	49	40	27	130	111	89	69	58	37
425	63	41	417	60	38	390	58	38	383	56	37
16,236	12,291	8,553	14,115	10,586	7,002	16,060	12,497	8,783	13,890	10,710	7,145

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	02/09/2024 ^P			09/09/2024 ^P			16/09/2024 ^P			23/09/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	40	00:08:41	00:12:52	29	00:08:34	00:15:35	36	00:09:38	00:23:09	41	00:08:48	00:14:08
Borders	*	*	*	9	00:07:34	00:14:34	9	00:04:52	00:11:30	9	00:10:28	00:15:45
Dumfries and Galloway	15	00:07:31	00:13:13	6	00:04:39	00:15:43	15	00:07:23	00:24:13	16	00:05:30	00:16:37
Fife	33	00:06:52	00:17:30	32	00:06:52	00:17:51	35	00:06:46	00:15:26	44	00:08:55	00:15:45
Forth Valley	25	00:08:12	00:16:08	20	00:07:36	00:18:03	21	00:07:49	00:18:55	21	00:07:21	00:13:17
Grampian	50	00:08:55	00:27:29	41	00:08:35	00:23:34	43	00:09:36	00:20:42	52	00:08:21	00:21:47
Greater Glasgow and Clyde	117	00:06:09	00:12:00	96	00:06:30	00:12:45	124	00:06:13	00:11:27	97	00:06:09	00:13:32
Highland	36	00:08:38	00:22:22	22	00:12:27	00:21:17	31	00:06:42	00:25:34	29	00:08:30	00:17:37
Lanarkshire	57	00:06:38	00:12:03	84	00:07:04	00:13:48	62	00:07:14	00:14:58	53	00:08:09	00:14:28
Lothian	61	00:07:04	00:14:16	75	00:06:36	00:12:39	69	00:06:14	00:16:57	71	00:06:14	00:11:43
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	33	00:06:51	00:17:55	46	00:07:36	00:19:08	38	00:07:37	00:17:42	37	00:06:19	00:24:25
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	482	00:07:09	00:16:57	465	00:07:07	00:16:50	492	00:07:02	00:18:14	478	00:07:13	00:16:20

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	02/09/2024 ^P			09/09/2024 ^P			16/09/2024 ^P			23/09/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	169	00:10:59	00:21:10	141	00:11:15	00:24:49	148	00:09:57	00:23:32	160	00:10:20	00:21:05
Borders	56	00:11:04	00:27:23	33	00:09:08	00:29:13	24	00:10:15	00:27:03	40	00:11:49	00:25:47
Dumfries and Galloway	54	00:08:13	00:18:25	47	00:09:33	00:20:35	50	00:08:36	00:23:25	60	00:09:40	00:24:06
Fife	151	00:08:17	00:18:24	149	00:09:25	00:19:15	141	00:08:41	00:20:29	152	00:10:21	00:18:00
Forth Valley	129	00:08:59	00:19:14	115	00:09:30	00:18:16	139	00:09:59	00:20:33	114	00:08:32	00:17:15
Grampian	189	00:08:32	00:26:42	196	00:07:54	00:22:53	206	00:08:57	00:23:52	235	00:08:59	00:24:58
Greater Glasgow and Clyde	568	00:07:34	00:14:56	480	00:07:49	00:14:57	538	00:07:14	00:14:42	501	00:07:34	00:14:07
Highland	121	00:09:06	00:28:43	114	00:10:12	00:27:15	124	00:11:30	00:34:48	111	00:08:39	00:26:13
Lanarkshire	315	00:09:10	00:17:25	298	00:09:23	00:18:15	276	00:09:17	00:17:37	279	00:08:48	00:18:31
Lothian	320	00:07:47	00:15:59	330	00:07:25	00:14:40	410	00:07:48	00:17:40	328	00:08:19	00:15:53
Orkney	5	00:10:08	00:38:23	6	00:22:35	01:58:41	8	00:07:46	00:15:33	*	*	*
Shetland	5	00:12:37	00:59:41	5	00:15:51	01:14:23	*	*	*	*	*	*
Tayside	156	00:07:43	00:23:50	147	00:08:04	00:19:27	147	00:08:40	00:23:30	193	00:08:55	00:24:56
Western Isles	9	00:07:32	00:40:40	13	00:09:16	01:01:11	*	*	*	10	00:10:04	00:42:50
Unknown	12	00:13:34	00:31:07	17	00:15:44	00:34:05	31	00:14:16	00:30:40	22	00:10:53	00:22:22
SCOTLAND	2,259	00:08:27	00:18:57	2,091	00:08:37	00:19:19	2,251	00:08:35	00:20:15	2,214	00:08:39	00:19:58

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	02/09/2024 ^P			09/09/2024 ^P			16/09/2024 ^P			23/09/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	354	00:24:19	01:04:30	331	00:21:55	00:55:03	293	00:22:19	00:59:31	304	00:18:45	00:44:16
Borders	98	00:13:00	00:35:26	87	00:11:22	00:28:50	114	00:13:44	00:33:42	106	00:13:51	00:39:15
Dumfries and Galloway	121	00:17:48	00:42:03	107	00:14:54	00:35:38	102	00:16:04	00:38:08	107	00:18:32	00:38:36
Fife	329	00:16:56	00:35:27	309	00:17:58	00:35:37	375	00:18:57	00:44:01	336	00:17:06	00:43:36
Forth Valley	225	00:16:57	00:36:32	229	00:17:02	00:35:29	258	00:20:04	00:41:13	230	00:19:36	00:43:23
Grampian	442	00:17:38	00:51:47	382	00:14:55	00:40:47	448	00:18:10	00:51:06	460	00:21:07	01:07:28
Greater Glasgow and Clyde	924	00:16:00	00:36:29	901	00:16:10	00:34:40	900	00:17:19	00:41:57	964	00:17:45	00:36:44
Highland	272	00:15:23	00:41:14	256	00:14:51	00:45:00	242	00:15:22	00:43:41	232	00:15:03	00:32:21
Lanarkshire	526	00:21:30	00:54:30	505	00:21:29	00:42:32	527	00:20:49	00:50:19	540	00:20:46	00:43:06
Lothian	674	00:17:14	00:37:38	686	00:17:13	00:32:55	731	00:20:22	00:53:15	687	00:16:56	00:37:52
Orkney	16	00:08:09	01:07:30	15	00:20:41	00:54:31	14	00:08:11	00:23:06	10	00:19:07	00:22:16
Shetland	9	00:15:10	03:42:14	14	00:09:04	00:45:53	*	*	*	10	00:08:59	01:01:42
Tayside	305	00:16:54	00:38:41	329	00:17:13	00:37:35	333	00:17:25	00:40:50	364	00:18:25	00:42:38
Western Isles	24	00:21:39	00:47:36	16	00:22:51	00:28:47	*	*	*	15	00:15:16	00:36:01
Unknown	14	00:25:53	00:52:28	21	00:26:22	00:49:28	15	00:17:24	00:43:46	22	00:18:56	00:31:28
SCOTLAND	4,333	00:17:43	00:42:58	4,188	00:17:19	00:38:29	4,368	00:18:41	00:45:20	4,387	00:18:06	00:41:48

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	02/09/2024 ^P			09/09/2024 ^P			16/09/2024 ^P			23/09/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	240	00:52:41	04:27:04	200	00:40:56	03:17:03	248	00:33:59	03:39:27	265	00:36:25	02:09:22
Borders	123	00:21:45	01:19:52	105	00:23:48	01:01:18	100	00:27:03	01:11:49	110	00:25:29	01:09:49
Dumfries and Galloway	148	00:23:43	01:40:42	131	00:23:18	01:24:20	140	00:23:21	01:37:49	152	00:25:15	02:00:00
Fife	303	00:35:55	02:26:14	266	00:36:31	02:30:39	260	00:41:33	04:39:07	265	00:42:09	02:33:18
Forth Valley	213	00:46:45	02:22:17	217	00:40:53	02:44:18	192	01:03:18	04:05:24	198	00:42:11	03:31:52
Grampian	352	00:39:30	03:20:44	345	00:29:05	01:58:08	317	00:34:11	03:07:39	337	00:41:15	04:42:40
Greater Glasgow and Clyde	742	00:41:30	03:17:27	719	00:30:40	02:36:45	710	00:48:15	03:06:52	737	00:45:30	03:27:46
Highland	312	00:24:40	01:32:11	270	00:23:47	01:38:49	289	00:24:07	01:49:48	275	00:25:34	01:52:19
Lanarkshire	302	01:14:10	06:24:17	314	01:03:24	05:00:37	324	00:54:03	04:17:42	354	01:09:37	04:49:23
Lothian	497	00:51:24	04:58:23	453	00:53:29	04:27:38	390	01:12:33	06:37:47	492	00:43:38	03:31:05
Orkney	15	00:26:20	01:01:04	15	00:25:31	01:18:58	12	00:29:57	02:07:05	12	00:13:42	00:50:29
Shetland	*	*	*	22	00:21:34	01:06:41	*	*	*	9	00:31:38	01:51:29
Tayside	357	00:34:47	01:51:30	320	00:36:16	02:01:19	338	00:41:58	02:29:13	293	00:39:39	02:29:05
Western Isles	26	00:20:36	02:08:41	19	00:33:49	01:04:05	19	00:17:00	01:02:08	29	00:31:44	01:29:39
Unknown	*	*	*	10	00:31:59	00:55:15	*	*	*	7	00:22:45	00:51:47
SCOTLAND	3,641	00:39:32	03:12:56	3,406	00:34:56	02:47:24	3,352	00:42:21	03:25:22	3,535	00:39:58	03:05:26

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	02/09/2024			09/09/2024			16/09/2024			23/09/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	504	00:49:04	02:37:28	483	00:56:35	03:51:06	443	00:51:53	03:08:09	486	00:42:07	02:06:47
Borders	185	00:32:18	00:52:31	152	00:32:31	00:53:20	167	00:37:38	01:13:55	179	00:32:46	00:55:31
Dumfries & Galloway	264	00:34:32	01:15:03	217	00:27:16	00:51:57	231	00:28:42	00:52:54	248	00:30:31	00:58:22
Fife	488	00:50:58	01:35:37	454	00:48:32	01:34:03	491	00:50:31	01:49:19	464	00:52:17	01:46:11
Forth Valley	410	00:45:30	01:14:46	421	00:43:17	01:16:43	426	00:46:23	01:12:23	418	00:47:54	01:31:38
Grampian	660	00:55:00	03:36:54	600	00:51:20	02:35:12	655	00:54:09	02:57:08	680	00:55:04	03:17:36
Greater Glasgow & Clyde	1,830	00:46:16	01:17:06	1,748	00:44:13	01:18:38	1,768	00:46:15	01:19:27	1,816	00:48:33	01:24:27
Highland	363	00:35:04	01:36:06	358	00:33:21	01:42:08	349	00:33:26	01:31:37	331	00:31:11	01:33:33
Lanarkshire	807	00:57:20	01:54:24	771	00:56:50	01:57:15	793	00:53:35	01:51:55	868	00:58:06	02:00:35
Lothian	944	00:50:04	01:26:46	932	00:50:08	01:23:07	977	00:51:48	01:32:53	931	00:51:25	01:29:22
Orkney	27	00:20:16	00:45:39	24	00:15:23	00:25:15	20	00:15:31	00:26:52	22	00:11:53	00:21:16
Shetland	14	00:22:01	00:44:08	31	00:30:24	00:42:15	7	00:27:35	00:40:40	16	00:29:53	00:37:29
Tayside	539	00:32:35	01:01:16	537	00:34:40	01:05:59	565	00:34:11	01:08:41	582	00:36:56	01:11:31
Western Isles	36	00:22:46	00:42:23	23	00:22:42	00:32:36	24	00:19:25	00:36:06	34	00:21:57	00:42:52
SCOTLAND	7,071	00:45:58	01:37:24	6,751	00:45:08	01:36:13	6,916	00:46:00	01:37:02	7,075	00:46:41	01:39:16

Table 7 - Turnaround Times by Hospital

Week Commencing		02/09/2024			09/09/2024			16/09/2024			23/09/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	159	00:46:44	02:28:20	147	00:52:18	02:38:16	145	00:52:32	02:45:51	161	00:59:51	03:11:54
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	345	00:49:34	02:45:12	336	00:57:50	04:24:56	298	00:51:22	03:29:32	325	00:38:32	01:12:35
Borders	Borders General Hospital (Melrose)	185	00:32:18	00:52:31	152	00:32:31	00:53:20	167	00:37:38	01:13:55	179	00:32:46	00:55:31
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	36	00:21:45	00:44:59	45	00:25:15	00:38:14	47	00:25:40	00:52:14	44	00:25:38	00:41:15
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	228	00:35:47	01:18:28	172	00:28:47	00:53:53	184	00:28:44	00:52:38	204	00:30:58	01:01:17
Fife	Victoria Hospital (Kirkcaldy)	488	00:50:58	01:35:37	454	00:48:32	01:34:03	491	00:50:31	01:49:19	464	00:52:17	01:46:11
Forth Valley	Forth Valley Royal Hospital (Larbert)	410	00:45:30	01:14:46	421	00:43:17	01:16:43	426	00:46:23	01:12:23	418	00:47:54	01:31:38
Grampian	Aberdeen Royal Infirmary (Aberdeen)	504	01:07:47	03:48:03	458	00:56:04	02:44:47	496	00:57:30	03:08:26	499	00:58:58	03:28:38
Grampian	Dr Gray's Hospital (Elgin)	138	00:34:38	01:19:21	125	00:39:03	01:44:27	142	00:48:31	02:25:31	166	00:46:33	02:24:11
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	18	00:23:45	00:58:27	17	00:30:32	00:46:41	17	00:32:06	00:58:08	15	00:19:51	00:32:41
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	529	00:42:34	01:08:22	509	00:43:07	01:28:00	501	00:45:41	01:18:19	517	00:46:39	01:13:38
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	108	00:37:27	01:15:44	114	00:37:50	01:01:03	115	00:36:30	00:55:36	103	00:36:38	00:59:44
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	763	00:51:02	01:24:55	726	00:47:39	01:25:09	744	00:49:30	01:23:43	741	00:55:35	01:38:55
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	340	00:46:18	01:15:21	322	00:42:45	01:08:32	341	00:46:33	01:20:53	372	00:43:44	01:16:47
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	90	00:40:41	01:12:29	77	00:39:25	01:02:59	67	00:38:53	01:05:37	83	00:42:55	01:05:52
Highland	Belford Hospital (Fort William)	33	00:30:37	00:54:55	31	00:25:34	00:48:44	35	00:26:40	00:54:30	36	00:25:37	00:58:03
Highland	Caithness General Hospital (Wick)	32	00:25:36	00:47:15	36	00:23:48	00:45:33	30	00:23:08	00:39:45	31	00:22:03	00:47:27
Highland	Lorn & Islands Hospital (Oban)	32	00:22:09	00:41:52	21	00:18:18	00:30:40	35	00:18:26	00:35:23	28	00:22:43	00:32:45
Highland	Raigmore Hospital (Inverness)	266	00:40:38	01:52:43	270	00:38:21	01:54:53	249	00:40:19	01:46:17	236	00:36:19	01:38:21
Lanarkshire	University Hospital Hairmyres (East Kilbride)	253	00:52:16	01:33:42	232	00:51:46	01:33:51	228	00:51:31	01:39:37	282	00:52:25	01:35:29
Lanarkshire	University Hospital Monklands (Airdrie)	250	01:03:03	01:45:21	232	00:56:56	01:56:56	249	00:51:12	01:39:57	244	01:00:21	01:44:07
Lanarkshire	University Hospital Wishaw (Wishaw)	304	01:01:36	02:31:10	307	01:01:51	02:05:39	316	00:58:04	02:07:58	342	01:02:09	02:40:08
Lothian	Royal Hospital for Sick Children (Edinburgh)	29	00:39:34	01:02:33	28	00:44:37	01:12:55	35	00:41:29	01:15:37	33	00:39:36	01:02:22
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	673	00:50:58	01:30:45	702	00:53:09	01:26:45	737	00:53:02	01:40:35	674	00:54:32	01:38:20
Lothian	St John's Hospital (Livingston)	242	00:47:30	01:16:52	202	00:44:37	01:07:13	205	00:44:44	01:12:28	224	00:46:39	01:10:50
Orkney	Balfour Hospital (Kirkwall)	27	00:20:16	00:45:39	24	00:15:23	00:25:15	20	00:15:31	00:26:52	22	00:11:53	00:21:16
Shetland	Gilbert Bain Hospital (Lerwick)	14	00:22:01	00:44:08	31	00:30:24	00:42:15	7	00:27:35	00:40:40	16	00:29:53	00:37:29
Tayside	Ninewells Hospital (Dundee)	464	00:33:02	01:03:08	472	00:35:36	01:07:31	482	00:35:47	01:09:56	487	00:37:57	01:14:08
Tayside	Perth Royal Infirmary (Perth)	75	00:31:37	00:46:24	65	00:29:45	00:47:35	83	00:27:50	00:57:06	95	00:33:04	00:56:06
Western Isles	Western Isles Hospital (Isle of Lewis)	36	00:22:46	00:42:23	23	00:22:42	00:32:36	24	00:19:25	00:36:06	34	00:21:57	00:42:52
SCOTLAND		7,071	00:45:58	01:37:24	6,751	00:45:08	01:36:13	6,916	00:46:00	01:37:02	7,075	00:46:41	01:39:16

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)