

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **28/10/2024** to **18/11/2024**

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	28/10/2024						04/11/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,049	869	610	883	714	470	1,070	872	592	928	745	477
Borders	379	318	227	313	258	172	372	315	234	311	261	184
Dumfries and Galloway	530	453	354	442	373	275	458	382	306	379	309	238
Fife	1,193	911	606	1,068	805	517	1,160	914	620	1,033	804	527
Forth Valley	800	637	446	718	577	393	763	633	446	696	570	389
Grampian	1,478	1,101	689	1,279	953	556	1,557	1,192	770	1,374	1,055	655
Greater Glasgow and Clyde	3,365	2,650	1,959	2,929	2,292	1,627	3,386	2,694	1,970	2,992	2,354	1,670
Highland	985	807	554	804	667	430	959	799	554	780	655	420
Lanarkshire	1,839	1,423	1,062	1,601	1,232	895	1,899	1,495	1,098	1,702	1,323	944
Lothian	2,542	1,761	1,131	2,283	1,609	997	2,388	1,729	1,115	2,167	1,586	995
Orkney	96	74	62	60	51	39	60	47	39	30	26	19
Shetland	62	51	40	45	40	29	36	32	25	28	26	19
Tayside	1,246	1,009	649	1,091	879	529	1,242	1,032	610	1,098	904	492
Western Isles	118	96	86	64	54	44	120	101	87	54	49	37
Unknown	368	37	27	356	34	24	374	42	28	366	41	27
SCOTLAND	16,050	12,197	8,502	13,936	10,538	6,997	15,844	12,279	8,494	13,938	10,708	7,093

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11/11/2024						18/11/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,109	897	617	963	766	495	1,162	914	660	1,005	776	532
331	271	205	270	217	157	407	327	244	333	266	186
468	379	306	394	322	254	500	424	349	408	346	272
1,155	921	609	1,025	800	498	1,239	970	678	1,089	848	565
775	647	470	695	578	404	861	654	452	785	593	397
1,551	1,147	732	1,348	994	587	1,585	1,139	750	1,409	1,002	629
3,507	2,687	2,032	3,045	2,311	1,685	3,504	2,676	2,009	3,125	2,352	1,712
1,048	869	631	837	698	472	1,031	846	613	824	683	459
1,898	1,429	1,076	1,687	1,255	923	2,000	1,513	1,107	1,758	1,325	937
2,407	1,758	1,173	2,178	1,595	1,026	2,508	1,724	1,141	2,299	1,602	1,037
56	49	39	33	30	21	62	49	42	36	27	20
43	36	30	24	23	18	47	38	31	29	24	19
1,367	1,095	664	1,209	959	539	1,295	1,085	653	1,162	972	550
140	114	93	61	56	36	98	81	65	52	46	30
346	42	29	338	38	26	357	50	23	350	47	22
16,201	12,341	8,706	14,107	10,642	7,141	16,656	12,490	8,817	14,664	10,909	7,367

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	28/10/2024 ^P			04/11/2024 ^P			11/11/2024 ^P			18/11/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	28	00:08:02	00:16:38	29	00:08:11	00:15:34	33	00:07:53	00:16:07	34	00:09:33	00:19:32
Borders	8	00:07:08	00:11:27	5	00:11:38	00:16:53	*	*	*	14	00:09:41	00:19:33
Dumfries and Galloway	9	00:08:01	00:18:12	13	00:05:40	00:11:12	10	00:07:29	00:19:01	21	00:07:17	00:29:26
Fife	32	00:09:19	00:18:32	33	00:10:00	00:16:15	41	00:09:06	00:13:33	33	00:08:01	00:15:35
Forth Valley	31	00:07:37	00:14:23	20	00:07:07	00:11:44	23	00:09:11	00:14:46	23	00:06:49	00:16:56
Grampian	42	00:06:22	00:17:33	40	00:08:13	00:19:44	47	00:05:51	00:16:28	33	00:09:41	00:23:58
Greater Glasgow and Clyde	105	00:06:55	00:12:54	126	00:06:45	00:13:17	115	00:06:50	00:12:21	111	00:06:27	00:13:57
Highland	24	00:09:40	00:23:58	20	00:07:46	00:21:31	26	00:07:17	00:16:50	33	00:08:27	00:28:50
Lanarkshire	56	00:08:49	00:16:30	62	00:08:47	00:18:01	61	00:07:58	00:18:26	59	00:06:55	00:15:58
Lothian	89	00:06:32	00:14:24	77	00:07:35	00:14:39	67	00:07:24	00:13:12	68	00:06:54	00:12:47
Orkney	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	41	00:06:18	00:15:16	33	00:06:08	00:16:40	46	00:06:12	00:22:06	42	00:07:20	00:15:53
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	470	00:07:16	00:16:24	464	00:07:39	00:16:45	481	00:07:22	00:15:51	477	00:07:27	00:17:10

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	28/10/2024 ^P			04/11/2024 ^P			11/11/2024 ^P			18/11/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	145	00:09:24	00:18:28	133	00:09:15	00:18:39	150	00:10:49	00:21:37	168	00:12:23	00:26:51
Borders	32	00:08:32	00:26:28	28	00:10:30	00:21:51	39	00:08:57	00:23:59	46	00:10:34	00:29:50
Dumfries and Galloway	64	00:08:20	00:24:09	46	00:11:27	00:23:56	55	00:07:58	00:25:13	63	00:11:58	00:27:01
Fife	160	00:10:18	00:19:50	159	00:09:22	00:19:13	143	00:08:49	00:20:12	143	00:09:37	00:21:16
Forth Valley	117	00:08:59	00:16:42	128	00:09:37	00:17:47	121	00:07:56	00:15:47	142	00:09:03	00:21:01
Grampian	205	00:08:46	00:23:15	223	00:09:06	00:29:28	247	00:10:00	00:24:44	188	00:09:22	00:27:47
Greater Glasgow and Clyde	524	00:07:56	00:14:27	526	00:07:17	00:14:17	546	00:08:07	00:15:49	548	00:08:29	00:16:40
Highland	122	00:07:45	00:27:32	111	00:08:07	00:24:23	118	00:09:00	00:22:47	111	00:09:38	00:24:06
Lanarkshire	281	00:10:06	00:20:20	317	00:09:13	00:18:51	307	00:10:11	00:20:59	360	00:10:09	00:20:29
Lothian	368	00:08:23	00:16:02	368	00:08:23	00:16:28	344	00:07:53	00:16:49	358	00:08:43	00:18:05
Orkney	10	00:04:41	00:46:45	7	00:10:09	00:38:58	8	00:07:06	00:21:26	*	*	*
Shetland	5	00:10:04	00:29:21	8	00:06:31	00:18:26	*	*	*	*	*	*
Tayside	150	00:09:18	00:23:53	157	00:07:48	00:21:18	179	00:07:54	00:18:12	172	00:08:51	00:24:31
Western Isles	10	00:09:00	00:19:20	7	00:05:59	00:18:35	*	*	*	7	00:13:47	00:43:15
Unknown	18	00:09:25	00:19:45	20	00:12:56	00:32:10	22	00:10:45	00:20:57	21	00:16:26	00:26:00
SCOTLAND	2,211	00:08:45	00:19:02	2,238	00:08:29	00:18:52	2,290	00:08:46	00:19:29	2,334	00:09:22	00:22:00

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	28/10/2024 ^P			04/11/2024 ^P			11/11/2024 ^P			18/11/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	280	00:19:16	00:47:08	289	00:18:25	00:38:20	311	00:20:25	00:44:33	309	00:23:07	00:52:11
Borders	104	00:13:54	00:29:08	96	00:15:11	00:30:56	84	00:14:31	00:31:46	100	00:14:01	00:39:03
Dumfries and Galloway	153	00:18:17	00:32:39	120	00:17:27	00:42:37	115	00:15:11	00:36:12	135	00:21:09	00:43:43
Fife	343	00:20:24	00:42:03	344	00:19:04	00:39:21	342	00:18:15	00:41:29	360	00:17:59	00:43:14
Forth Valley	259	00:18:43	00:46:07	212	00:17:11	00:40:36	234	00:16:31	00:37:47	233	00:19:59	00:46:20
Grampian	405	00:19:51	01:02:07	452	00:20:53	00:53:14	410	00:24:09	01:08:01	450	00:22:53	01:13:22
Greater Glasgow and Clyde	909	00:16:35	00:38:01	924	00:16:17	00:35:25	962	00:17:34	00:43:10	958	00:17:26	00:39:44
Highland	225	00:14:02	00:31:55	243	00:13:56	00:35:58	258	00:13:34	00:38:17	245	00:16:44	00:39:25
Lanarkshire	530	00:21:57	00:53:02	573	00:21:04	00:56:03	595	00:24:07	00:58:12	588	00:26:17	01:05:13
Lothian	712	00:19:08	00:48:22	717	00:17:40	00:42:45	708	00:17:45	00:45:16	704	00:20:39	00:59:20
Orkney	17	00:14:56	00:51:13	7	00:07:11	00:24:32	13	00:23:28	00:38:16	13	00:13:05	01:07:32
Shetland	11	00:13:12	00:45:05	7	00:09:50	00:32:31	7	00:24:07	00:51:35	8	00:18:16	00:33:58
Tayside	355	00:18:25	00:38:51	357	00:16:16	00:36:09	362	00:16:11	00:38:49	347	00:17:37	00:42:12
Western Isles	24	00:14:34	00:41:17	19	00:15:32	00:29:51	22	00:09:02	00:34:51	21	00:17:39	00:44:46
Unknown	10	00:20:30	00:28:48	11	00:25:15	00:57:07	9	00:31:18	00:45:47	14	00:23:05	00:46:56
SCOTLAND	4,337	00:18:20	00:44:42	4,371	00:17:45	00:41:44	4,432	00:18:37	00:45:44	4,485	00:19:46	00:51:31

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	28/10/2024 ^P			04/11/2024 ^P			11/11/2024 ^P			18/11/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	255	00:36:53	02:39:29	286	00:24:30	01:27:22	265	00:31:43	02:14:48	256	01:04:49	04:11:02
Borders	113	00:17:53	01:14:56	127	00:23:51	01:32:24	83	00:21:27	01:17:07	103	00:22:44	01:12:40
Dumfries and Galloway	147	00:27:09	02:00:53	125	00:27:12	01:43:35	136	00:22:51	01:54:35	125	00:36:40	02:12:21
Fife	265	01:06:02	04:55:59	262	00:44:14	02:44:03	267	00:36:32	01:53:00	306	00:43:08	02:49:43
Forth Valley	167	00:41:31	04:14:19	206	00:39:14	02:30:18	197	00:41:22	02:34:18	192	01:01:24	04:50:10
Grampian	289	00:38:52	05:39:40	325	00:45:08	04:06:40	277	00:45:18	06:07:13	323	00:57:33	05:52:16
Greater Glasgow and Clyde	731	00:40:42	03:11:53	746	00:41:17	02:44:38	663	00:52:11	04:09:00	708	01:00:41	04:22:06
Highland	294	00:21:19	01:25:05	276	00:20:00	01:22:32	291	00:22:01	01:22:35	290	00:25:59	01:52:02
Lanarkshire	356	01:20:00	05:39:19	361	01:13:27	05:34:24	272	01:45:49	07:01:17	302	01:50:00	08:19:09
Lothian	411	01:14:50	06:16:11	407	01:19:48	05:14:54	450	01:23:02	06:23:33	433	01:29:18	08:13:18
Orkney	24	00:32:27	03:34:47	10	00:19:53	01:08:05	9	00:21:24	00:49:53	10	00:18:28	00:33:55
Shetland	20	00:29:59	02:21:35	10	00:20:23	00:41:17	8	00:18:31	00:53:13	12	00:16:00	00:40:49
Tayside	325	00:30:26	02:20:40	355	00:34:53	01:54:43	364	00:34:45	02:07:44	404	00:36:30	01:55:32
Western Isles	*	*	*	21	00:33:58	01:28:18	28	00:37:10	01:37:51	15	00:11:09	00:43:47
Unknown	*	*	*	8	00:33:36	01:26:10	5	00:35:15	01:10:49	9	00:27:54	02:44:42
SCOTLAND	3,421	00:40:21	03:57:49	3,525	00:38:09	03:04:13	3,315	00:42:01	03:32:17	3,488	00:50:07	04:45:06

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	28/10/2024			04/11/2024			11/11/2024			18/11/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	459	00:42:11	02:23:37	460	00:38:21	01:25:42	474	00:43:46	02:19:06	507	00:53:07	02:58:58
Borders	179	00:32:32	01:01:02	174	00:37:11	01:06:33	155	00:30:40	00:52:20	183	00:37:29	01:26:49
Dumfries & Galloway	269	00:31:04	01:06:04	234	00:32:09	01:09:28	254	00:28:57	00:55:10	272	00:33:59	01:14:32
Fife	481	00:56:18	02:19:57	481	00:53:22	02:04:17	440	00:47:32	01:33:38	508	00:48:58	01:32:16
Forth Valley	410	00:47:41	01:28:18	393	00:47:21	01:17:27	430	00:49:38	01:46:28	397	00:50:12	02:00:27
Grampian	593	01:04:04	04:30:41	686	00:52:34	03:24:24	634	00:53:19	03:41:37	662	00:57:41	03:37:09
Greater Glasgow & Clyde	1,776	00:48:59	01:23:10	1,854	00:48:55	01:34:57	1,850	00:50:15	01:35:56	1,891	00:50:50	01:31:38
Highland	311	00:27:32	01:00:40	321	00:28:39	01:28:55	337	00:32:11	01:37:51	355	00:30:44	01:15:19
Lanarkshire	840	01:02:32	02:39:38	881	00:59:56	02:22:49	869	00:58:35	02:10:15	857	00:57:44	01:55:57
Lothian	938	00:53:01	01:36:48	960	00:53:54	01:27:24	961	00:52:04	01:40:23	948	00:56:21	02:06:29
Orkney	30	00:14:32	00:24:49	20	00:15:43	00:24:56	20	00:15:23	00:43:47	21	00:11:51	00:34:02
Shetland	27	00:15:51	00:31:24	18	00:23:02	00:37:08	17	00:32:23	01:05:27	17	00:28:01	00:41:39
Tayside	587	00:38:38	01:10:24	561	00:33:12	01:02:25	592	00:34:10	01:01:35	613	00:35:23	01:03:54
Western Isles	33	00:18:09	00:25:10	27	00:22:06	00:36:46	29	00:24:28	00:33:02	24	00:17:21	00:29:05
SCOTLAND	6,933	00:47:44	01:49:57	7,070	00:46:47	01:42:30	7,062	00:46:47	01:47:47	7,255	00:48:30	01:51:24

Table 7 - Turnaround Times by Hospital

Week Commencing		28/10/2024			04/11/2024			11/11/2024			18/11/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	145	00:57:12	03:58:46	151	00:44:13	02:12:48	160	01:11:06	03:33:12	170	01:09:32	03:21:30
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	314	00:38:54	01:52:45	309	00:36:25	01:02:41	314	00:38:15	01:10:40	337	00:46:38	02:42:30
Borders	Borders General Hospital (Melrose)	179	00:32:32	01:01:02	174	00:37:11	01:06:33	155	00:30:40	00:52:20	183	00:37:29	01:26:49
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	43	00:27:30	00:49:10	27	00:27:27	00:42:54	49	00:30:45	00:50:35	39	00:28:56	00:49:57
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	226	00:31:27	01:07:53	207	00:33:36	01:10:14	205	00:27:46	00:55:28	233	00:35:27	01:16:03
Fife	Victoria Hospital (Kirkcaldy)	481	00:56:18	02:19:57	481	00:53:22	02:04:17	440	00:47:32	01:33:38	508	00:48:58	01:32:16
Forth Valley	Forth Valley Royal Hospital (Larbert)	410	00:47:41	01:28:18	393	00:47:21	01:17:27	430	00:49:38	01:46:28	397	00:50:12	02:00:27
Grampian	Aberdeen Royal Infirmary (Aberdeen)	475	01:15:14	04:38:15	527	00:55:41	03:35:16	509	01:01:50	04:08:16	501	01:01:07	03:46:12
Grampian	Dr Gray's Hospital (Elgin)	101	00:50:57	02:37:38	139	00:43:57	02:56:24	105	00:37:07	01:44:35	147	00:48:52	02:37:17
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	17	00:32:39	00:41:19	20	00:30:00	00:57:14	20	00:24:53	00:50:33	14	00:28:31	00:52:48
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	501	00:48:24	01:21:34	529	00:53:30	01:47:20	509	00:45:25	01:11:42	519	00:47:44	01:16:15
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	117	00:34:53	00:53:32	105	00:33:03	00:53:04	107	00:33:16	00:52:57	105	00:36:03	00:55:54
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	729	00:54:31	01:28:27	774	00:53:09	01:44:46	778	01:00:09	02:10:07	799	00:58:40	01:51:21
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	332	00:45:11	01:18:31	347	00:42:28	01:06:33	353	00:44:35	01:05:32	369	00:47:06	01:19:39
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	97	00:42:47	01:14:12	99	00:43:08	01:07:17	103	00:48:21	01:21:04	99	00:47:00	01:18:26
Highland	Belford Hospital (Fort William)	33	00:24:56	00:41:36	29	00:26:12	01:54:06	37	00:25:25	00:40:10	24	00:27:53	00:42:04
Highland	Caitness General Hospital (Wick)	45	00:27:18	00:44:32	36	00:22:01	00:40:09	34	00:29:13	01:00:10	45	00:26:54	00:50:37
Highland	Lorn & Islands Hospital (Oban)	23	00:26:25	00:39:09	24	00:19:41	00:36:16	33	00:22:17	00:33:06	26	00:23:51	00:36:37
Highland	Raigmore Hospital (Inverness)	210	00:29:03	01:18:58	232	00:32:38	01:35:39	233	00:42:48	01:54:45	260	00:32:11	01:29:12
Lanarkshire	University Hospital Hairmyres (East Kilbride)	233	00:55:53	02:36:23	241	00:52:56	01:41:59	273	00:52:57	01:32:26	248	00:56:03	01:45:23
Lanarkshire	University Hospital Monklands (Airdrie)	252	01:01:55	01:54:09	266	01:01:11	01:54:45	242	00:54:26	01:41:38	260	00:55:42	01:51:43
Lanarkshire	University Hospital Wishaw (Wishaw)	355	01:10:18	03:13:25	374	01:05:55	02:54:06	354	01:06:30	02:45:09	349	01:00:37	02:20:38
Lothian	Royal Hospital for Sick Children (Edinburgh)	32	00:45:42	01:05:38	39	00:44:26	01:14:35	45	00:36:57	01:00:59	40	00:43:24	01:10:57
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	691	00:56:05	01:42:46	687	00:57:23	01:34:05	721	00:56:22	01:48:43	659	01:03:58	02:29:03
Lothian	St John's Hospital (Livingston)	215	00:45:40	01:16:40	234	00:45:27	01:11:29	195	00:43:52	01:14:56	249	00:45:23	01:23:41
Orkney	Balfour Hospital (Kirkwall)	30	00:14:32	00:24:49	20	00:15:43	00:24:56	20	00:15:23	00:43:47	21	00:11:51	00:34:02
Shetland	Gilbert Bain Hospital (Lerwick)	27	00:15:51	00:31:24	18	00:23:02	00:37:08	17	00:32:23	01:05:27	17	00:28:01	00:41:39
Tayside	Ninewells Hospital (Dundee)	519	00:40:09	01:13:12	472	00:33:59	01:06:07	506	00:34:48	01:03:00	510	00:36:23	01:04:25
Tayside	Perth Royal Infirmary (Perth)	68	00:29:50	00:51:13	89	00:28:18	00:46:35	86	00:30:00	00:52:36	103	00:31:48	00:55:31
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:18:09	00:25:10	27	00:22:06	00:36:46	29	00:24:28	00:33:02	24	00:17:21	00:29:05
SCOTLAND		6,933	00:47:44	01:49:57	7,070	00:46:47	01:42:30	7,062	00:46:47	01:47:47	7,255	00:48:30	01:51:24

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)